



# CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS funded providers.

Updated March 26, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS funded providers use the DMHAS Client Grievance Procedure. All DMHAS state operated and DMHAS funded providers designate Client Rights Officers to address and resolve complaints.

DMHAS Client Grievances are submitted in writing to the provider’s Client Rights Officer. This list of Client Rights Officers includes their phone numbers and addresses and is maintained by the DMHAS Office of the Commissioner. To report an error or make a correction call 860-418-7000.

For information on the DMHAS Client Grievance Procedure and exceptions go to: [DMHAS Client Grievance Procedure](#) or [DMHAS Client Grievance Procedure Summary](#)

If you need help, contact a statewide advocacy organization, or seek legal advice:

- [Advocacy Unlimited, Inc. \(AU\)](#): Phone: 860-505-7581  
Website: [www.AdvocacyUnlimited.org](http://www.AdvocacyUnlimited.org) Email: [info@advocacyunlimited.org](mailto:info@advocacyunlimited.org)
- [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): Phone: 860-262-5030,  
Website: [www.CLRP.org](http://www.CLRP.org) Email: [info@CLRP.org](mailto:info@CLRP.org)
- [Disability Rights Connecticut \(DRCT\)](#): Phone: 860-297-4300  
Website: [www.DisRightsCT.org](http://www.DisRightsCT.org) Email: [info@DisRightsCT.org](mailto:info@DisRightsCT.org)

TTY users and persons with communication impairments can speak to anyone on this list by dialing 7-1-1 to reach a [Relay Connecticut](#) operator.

DMHAS and other federally funded healthcare providers complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (Patient Protection and Affordable Care Act Section 1557).

## ABILITY BEYOND Client Rights Officers

## [Region 5](#)

Glenna Reins,	203-885-6872
Kate Travis,	203-826-3112
Michelle Weinstein,	203-739-5996

## PROGRAMS/SITES:

- Employment Services
- Residential Services



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4 Berkshire Boulevard, Bethel, CT 06801

[www.abilitybeyond.org](http://www.abilitybeyond.org)

888-832-8247

Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

Call ABH 800-658-4472 to report complaints regarding Basic Recovery Supports and the following Supported Recovery Homes:

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping-Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 [www.abhct.com](http://www.abhct.com)

ADVOCACY UNLIMITED

[Region 4](#)

CRO: Carl Mancini,  
2075 Silas Deane Highway,  
Rocky Hill, CT 06067

860-549-2435

<https://advocacyunlimited.org/>

860-505-7581

Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)

"HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077

655 Park Ave. Bridgeport, CT 06604

203-338-0669

<https://www.homesforthebrave.org/>



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APT FOUNDATION [Region 2](#)  
 CRO: Bob Freeman, 203-781-4600  
 PROGRAMS SITES:  
 • New Haven • West Haven  
 • North Haven • Residential Programs  
 • MAT and SUD treatment  
 One Long Wharf Drive, Suite 321, New Haven, CT 06511  
[www.aptfoundation.org](http://www.aptfoundation.org)

ARTREACH, INC. [Region 3](#)  
 CRO: Stephenie Guess, 860-859-4769  
 401 W. Thames Street, Unit 702 Norwich, CT 06360  
[www.artreachheals.org](http://www.artreachheals.org)

BACKUS HOSPITAL (WILLIAM) [Region 3](#)  
 (HARTFORD HEALTHCARE)  
 CRO: Carley Warzecha, 860-889-8331 x 2196  
 PROGRAMS:  
 • Outpatient Program  
 326 Washington Street Norwich, CT 06360 Fax: 860-823-6322  
[www.backushospital.org](http://www.backushospital.org)

BHCARE ANSONIA/BRANFORD [Region 2](#)  
 CRO: Cooper Westerkamp, 203-892-6369  
 PROGRAMS SITES:  
 • BHCARE Valley Offices 203-736-2601  
 435 East Main St. Ansonia, CT 06401  
 • BHCARE Shoreline Offices 203-800-7177  
 14 Sycamore Way, Branford, Ct 06405  
 • BH Care Administrative Offices 203-446-9739  
 127 Washington Ave. Third Floor West North Haven, CT 06473 Fax: 203-446-9775  
<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS [Region 4](#)  
 ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)  
 CRO: Amanda Leach, 860-262-5157



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**PROGRAMS SITES:**

- Inpatient SUD Treatment Services
- Blue Hills Hospital, 500 Vine St Hartford
- Merritt Hall, CVH

Connecticut Valley Hospital, P.O. Box 351 Middletown, CT  
[CVH, Addiction Services Division](#)

**BRIDGE HOUSE**

[Region 1](#)

CRO: Marsha Rose, 203-335-5339  
 880 Fairfield Ave, Bridgeport, CT 06605  
[www.bridgehousect.org](http://www.bridgehousect.org)

Fax: 203-331-1694

**BRIDGES HEALTHCARE INC.**

[Region 2](#)

CRO: Jaya Daptardar, 203-878-6365 ext. 322  
 949 Bridgeport Ave. Milford, CT 06460  
<https://www.bridgesct.org/>

**CAPITOL REGION MENTAL HEALTH CENTER (CRMHC)  
 DMHAS**

[Region 4](#)

**Client Rights Officers:**

- Ralston Beckford, 860-297-0891
- Emma Howe, 860-297-0810
- Mark Meola, 860-297-0885

500 Vine Street, Hartford, CT 06112  
[www.ct.gov/dmhas/crmhc](http://www.ct.gov/dmhas/crmhc)

Fax: 860-297-6356

**CATHOLIC CHARITIES**

[Region 4](#)

**ARCHDIOCESE OF HARTFORD**

CRO: Liz Rotavera, 860-493-1841

**PROGRAMS/SITES:**

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105  
<http://www.ccaoh.org>



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CATHOLIC CHARITIES OF FAIRFIELD COUNTY [Region 1](#)  
 CRO: Michael Tintrup, 203-416-1305  
 237 Hewett Ave., Bridgeport, CT 06606 203-416-1503.  
<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY [Region 5](#)  
 CRO: David Johnston, 203-748-0848 x232  
 PROGRAMS/SITES:  
 • Community Support Program • New Heights Center  
 • Homeless Outreach Team  
 24 Grassy Plain Street, Bethel, CT 06801  
<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD) [Region 4](#)  
 HARTFORD  
 CRO: Samantha Aruda, 475-235-8434  
 PROGRAMS/SITES:  
 • CHD Outreach • CHD Crossover Group Home  
 705-A New Britain Ave, Hartford, CT 06106 Fax: 860-951-3328  
[www.chd.org](http://www.chd.org)

CHD CT-OUTREACH WEST [Region 5](#)  
 CRO: Heather Foster, 203-596-9323  
 PROGRAMS/SITES  
 • PILOTS Danbury • PILOTS Waterbury  
 • PILOTS Torrington  
 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122  
[www.chd.org](http://www.chd.org)

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP) [Region 5](#)  
 (Merged with McCall Center for Behavioral Health)  
 CRO: Matthew Wall, 203-496-2100 Ext. 1253  
 900 Watertown Ave. Waterbury, CT 06708 Fax: 203-756-8985  
 PROGRAMS/SITES:  
 • Drug Treatment Services • Rogers House  
 • Glenlunan • Travisano Network  
 • Mcauliffe Manor • Watkins



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- Wynnewood Residential  
[www.cnvhelp.org](http://www.cnvhelp.org)

CHARLOTTE HUNGERFORD HOSPITAL [Region 5](#)  
 BEHAVIORAL HEALTH CENTER  
 (HARTFORD HEALTHCARE)  
 CRO: Tracy Morales-Gabelmann, 860-496-6441  
 PROGRAMS/SITES

- Case Management
- Outpatient
- Services to Homeless

540 Litchfield Street, P.O. Box 988  
 Torrington, CT 06790 Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) [Region 1](#)  
 CRO: Richard Spears, 203-495-7710  
 690 Arctic Street Bridgeport, CT 06608 203-331-4728  
<http://www.casaincct.org/>

CHRYSALIS CENTER, INC. [Region 4](#)  
 CRO: Crystal Cruz, 860-263-4433  
 PROGRAMS/SITES:

- Case Management
- Employment
- Supportive Housing
- Recovery and Empowerment Center

255 Homestead Ave., Hartford, CT 06112  
[www.chrysaliscenterct.org](http://www.chrysaliscenterct.org)

COLUMBUS HOUSE, INC. [Region 2](#)  
 CRO: Cathleen Meaden, 203-491-6600  
 586 Ella Grasso Boulevard  
 P.O. Box 7093, New Haven, CT 06519 Fax: 203-772-4097  
[www.columbushouse.org](http://www.columbushouse.org)

COMMUNITY HEALTH CENTER, INC. (CHC) [Region 2](#)  
 BEHAVIORAL HEALTH  
 CRO: Mandy Brule, 860-347-6971  
 635 Main Street Middletown, CT 06457



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[www.chc1.com](http://www.chc1.com)

**COMMUNITY HEALTH RESOURCES (CHR)**

[Region 4](#)

Client Rights Officers

Debra Ash, 860-977-4495

Sherita Sosa, 860-730-8939

Katherine McDonald, 860-697-3511

PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095

860-731-5522

[www.chrhealth.org](http://www.chrhealth.org)

**COMMUNITY HEALTH RESOURCES (CHR)**

**SUBSTANCE ABUSE TREATMENT PROGRAMS**

CRO Enfield: Kate Battista, 860-835-7415

PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400;

Windsor, CT 06095

860-731-5522

[www.chrhealth.org](http://www.chrhealth.org)

**COMMUNITY HEALTH SERVICES, INC.**

[Region 4](#)

**BEHAVIORAL HEALTH**

Client Rights Officers:

Lorna Caban, 860-249-9625 ext. 780

Vidya Ganesan, 860-808-8704

500 Albany Ave. Hartford, CT 06120

Fax: 860-808-8771

[www.chshartford.org](http://www.chshartford.org)



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COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) [Region 4](#)

CRO: Hope Ustanowski, 860-826-1358 ext. 1971

PROGRAMS/SITES:

- Adult Services
  - Team Time Social Club
- 233 Main St. New Britain, CT 06051 Fax: 860-229-6575  
[www.cmhacc.org](http://www.cmhacc.org)

COMMUNITY RENEWAL TEAM (CRT) [Region 4](#)

BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES

CLIENT RIGHTS OFFICERS

Janet Rodriguez, 860-761-7900

Elia Vecchitio, 860-761-7900

555 Windsor St. Hartford, CT 06120

[www.crtct.org](http://www.crtct.org)

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) [Region 4](#)

CRO: Yolibel Lebrón, 860-560-8947

198 Wethersfield Ave. Hartford, CT 06114

Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC) [Region 5](#)

Client Rights Officers

Danbury: 203-743-7574

Carissa Valluzzo

Stacy Benson

Meriden: 203-608-0205

Josh Noffsinger

Norwalk: 203-838-6508

Jeff Greenblatt

Waterbury, Brookside: 203-568-7474

Alexis Brown

Elizabeth Pirola

Waterbury, Midland: 203-755-8874

Suzanne DeRosa





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CCC Administrative Offices  
 50 Brookside Rd. Waterbury, CT 06708 203-568-7466  
<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC) [Region 2](#)  
 DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519 Fax: 203-974-7091  
[www.ct.gov/dmhas/cmhc](http://www.ct.gov/dmhas/cmhc)

CONNECTICUT RENAISSANCE, INC. [Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484 203-866-2541  
[www.ctrenaissance.com](http://www.ctrenaissance.com)

CONNECTICUT VALLEY HOSPITAL (CVH) [Region 2](#)  
 DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457 Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION  
 Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL  
 Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI) [Region 2](#)



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**Client Rights Officers**

Janice Black, 860 343-5500 x 1852  
 Lisa Hansen, 860 343-5500 x 1851  
 Susan Phillips, 860 343-5500 x 1850

**PROGRAM/SITES:**

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457

[www.theconnectioninc.org](http://www.theconnectioninc.org)

**CONTINUUM OF CARE, INC.**

[Region 2](#)

**Client Rights Officers**

David Ostrom, 203-562-2264 x 229  
 Matthew Cremo, 203-562-2264 x 219

**PROGRAMS/SITES**

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519

[www.continuumct.com](http://www.continuumct.com)

**CORNELL SCOTT - HILL HEALTH CENTER**

[Region 2](#)

**Client Rights Officers:**

Elsy Sacaza, 203-503-3114  
 Eunisa Colon, 203-503-3724

**PROGRAMS/SITES:**

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519

203-503-3000

[www.hillhealthcenter.com](http://www.hillhealthcenter.com)

**DANBURY HOSPITAL: SEE NUVANCE HEALTH**



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DAY KIMBALL HOSPITAL [Region 3](#)  
CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352  
PROGRAMS/SITES  
• CASE MANAGEMENT  
320 Pomfret Street, Putnam, CT 06260  
[www.daykimball.org](http://www.daykimball.org)

EdADVANCE TRED PROGRAM [Region 5](#)  
CRO: Rose Forzano, 860-567-0863  
Box 909, 355 Goshen Rd Litchfield, CT 06759 Fax: 860-567-3381  
<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION & EASTERN CONNECTICUT [Region 4](#)  
CRO: Dan Bracken, 860-801-3793  
22 Prestige Park Circle East Hartford, CT 06108 860-270-0600  
Fax: 860-728-1065  
[www.hartford.easterseals.com](http://www.hartford.easterseals.com)

FAMILY & CHILDREN'S AGENCY, INC. [Region 1](#)  
CRO: Chrissy Cacace, 203-855-8765  
9 Mott Ave 4<sup>th</sup> Floor Norwalk, CT 06850 Fax: 203-838-3325

FAMILY CENTERS, INC. [Region 1](#)  
CRO: Gayle Paquin, 203-324-3167  
40 Arch Street Greenwich, CT 06902 203-869-4848 Fax: 203-860-869-7764  
[www.familycenters.org](http://www.familycenters.org)

FELLOWSHIP PLACE [Region 2](#)  
CRO: Veronica Vidal, 203-401-4227 x1243  
441 Elm Street New Haven, 06515 Fax: 203-789-4451  
[www.fellowshipplace.org](http://www.fellowshipplace.org)

F.S. DUBOIS CENTER [Region 1](#)  
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM  
CRO: Mary Brigid Culhane, 203-388-1559  
1351 Washington Blvd., 5<sup>th</sup> Floor Stamford, CT 06905



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[www.ct.gov/dmhas/swcmhs](http://www.ct.gov/dmhas/swcmhs)

**GILEAD COMMUNITY SERVICE**

[Region 2](#)

CRO: Tamara Brown, 860-343-5300

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

[www.gileadcs.org](http://www.gileadcs.org)

**GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT**

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320

165 Ocean Street, Bridgeport, CT 06605

203-368-6511

[www.goodwillwct.org](http://www.goodwillwct.org)

**GOODWILL INDUSTRIES OF SOUTHERN CONNECTICUT**

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000

432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

**GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)**

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

CRO: Melissa Walters, 203-551-7031

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-63

[www.ct.gov/dmhas/swcmhs](http://www.ct.gov/dmhas/swcmhs)

**GUARDIAN AD LITEM SERVICES, INC.**

[Region 5](#)

CRO: Angela Hurezler, 203-723-4332 ext. 107

175 Church Street, Suite 202, Naugatuck, CT 06770

Fax: 203-723-9250

**HANDS ON HARTFORD**

[Region 4](#)

CENTER CITY CHURCH'S INC/PETER'S RETREAT

CRO: Kate Shafer, 860-706-1505

55 Bartholomew Avenue, Hartford, CT 06106

860-728-3201

<http://www.handsonhartford.org>

Fax: 860-549-8550



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HARTFORD BEHAVIORAL HEALTH [Region 4](#)  
 CRO: Abby Rodriguez, 860-548-0101 ext. 331  
 2550 Main St Hartford, CT 06106 Fax: 860-524-7781  
[www.hartfordbehavioralhealth.org](http://www.hartfordbehavioralhealth.org)

HARTFORD HOSPITAL (INSTITUTE OF LIVING) [Region 4](#)  
 (HARTFORD HEALTHCARE)  
 CRO: Paula Rego, 860-545-7665  
 PROGRAMS/SITES  
 • Eli’s Retreat • Outpatient Clinic  
 • Todd House  
 Todd Building, 200 Retreat Ave. Hartford, CT 06106  
[www.instituteofliving.org](http://www.instituteofliving.org)

HISPANIC HEALTH COUNCIL [Region 4](#)  
 (MENTAL HEALTH EMPLOYMENT SERVICES)  
 (CRO TO BE DETERMINED)  
 175 Main St, Hartford, CT 06106

HOMES WITH HOPE [Region 1](#)  
 (Formally: INTERFAITH HOUSING ASSOCIATION) 203-226-3428  
 (CRO to be Determined)  
 49 Richmondville Ave. Westport, CT 06880  
[www.hwhct.org](http://www.hwhct.org)

IMMACARE [Region 4](#)  
 CRO: Janievette Correa, 860-580-6067  
 168 Hungerford St. Hartford, CT 06106  
<http://immacare.org/>

INSPIRICA, INC. [Region 1](#)  
 CRO: Keenan McMahon, 203-388-0114  
 141 Franklin St Stamford, CT 06901  
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital [Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER [Region 4](#)



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CRO: Aneta Godlewski, 860-569-5900 ext. 364  
PROGRAMS/SITES

- Adult Services
- Recovery House
- Supervised Housing Program
- A Common Ground

800 Connecticut Blvd. 4<sup>th</sup> Floor, East Hartford, CT 06108

[www.icmhg.org](http://www.icmhg.org)

JOHN J DRISCOLL UNITED LABOR AGENCY

[Region 2](#)

CRO: Greg Vavrek, 860-347-8060  
PROGRAMS/SITES

- Vocational Rehab
- 272 South Main St Middletown, CT 06457

[www.ctlu.org](http://www.ctlu.org)

KENNEDY COLLECTIVE

[Region 1](#)

CRO: Fiona Jones, 203-365-8522 ext. 2037  
2440 Reservoir Ave. Trumbull, CT 06611

[www.thekennedycenterinc.org](http://www.thekennedycenterinc.org)

KEYSTONE HOUSE

[Region 1](#)

CRO: Alma Davis, 203-855-7920  
141 East Ave. Norwalk, CT 06851

203-855-7920  
Fax: 203-956-7850

[www.keystonehouse.org](http://www.keystonehouse.org)

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202  
1630 North Colony Road, Meriden, CT 06450

203-235-2583

[www.kuhngroup.org](http://www.kuhngroup.org)

LAUREL HOUSE

[Region 1](#)

CRO: Marian Caldera, 203-274-8059  
1616 Washington Boulevard Stamford, CT 06902

<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

*(CRO: To be determined)*

Jay Katz, Chief Executive Officer, 203-865-0068  
40 Albert Street, New Haven, CT 06511

Fax: 203-865-0399



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[www.leeway.net](http://www.leeway.net)

LIBERTY COMMUNITY SERVICES, INC.  
 CRO: Alyssa Eckstein, 203-497-7600  
 129 Church Street, New Haven, CT 06510  
[www.libertycs.org](http://www.libertycs.org)

[Region 2](#)

LIBERATION PROGRAMS  
 Client Rights Officers

Dianna Gleason, 855-542-7764  
 Marlene Bent, (cell): 475-333-5639

[Region 1](#)

PROGRAMS/SITES:

- Bridgeport  
 129 Glover Ave. Norwalk, CT 06850  
<http://www.liberationprograms.org>
- Stamford  
 203-851-2077  
 Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES  
 CRO: Cary Ostrow, 203-368-5545  
 475 Clinton Ave., Bridgeport, CT 06605  
<http://www.lifebridgect.org/>

[Region 1](#)

203-368-4291  
 Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC.  
 CRO: Kelly McFarland, 203-389-2970 ext. 1080  
 Lunar Drive, Woodbridge, CT 06625  
[www.marrakechinc.org](http://www.marrakechinc.org)

[Region 2](#)

MARTIN HOUSE  
 CRO: Constance Graves, 860-889-6150  
 401 West Thames Street Norwich, CT 06360

[Region 3](#)

McCALL CENTER FOR BEHAVIORAL HEALTH  
 CRO: Matthew Wall, 860-496-2100 x1253  
 58 High Street Torrington, CT 06790

[Region 5](#)

Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)  
 CRO: Michael Culmo, 860-969-3277  
 PROGRAM/SITES

[Region 4](#)

- Bridgeport
- Danbury



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- Hartford
- Torrington
- Stamford
- Waterbury
- Waterbury
- West Hartford
- Independence Center

76 Batterson Park Rd, Suite 303 Farmington, CT 06032

[www.mhconn.org](http://www.mhconn.org)

Mercy Housing and Shelter [Region 4](#)  
(Community Housing Advocates)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

860-548-0692

[www.mercyhousingct.org](http://www.mercyhousingct.org)

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH [Region 2](#)

CRO: Terry DiPietro 860-343-8802

PROGRAMS/SITES

- Case Management

28 Crescent Street Middletown, CT 06457

Fax: 860-358-8829

[www.midhosp.org](http://www.midhosp.org)

MIDWESTERN CONNECTICUT COUNCIL ON [Region 5](#)  
ALCOHOLISM (MCCA)

CRO: Steven Palma, 203-792-4515 ext. 1103

PROGRAMS/SITES

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women’s Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810

[www.mccaonline.com](http://www.mccaonline.com)

MY PEOPLE CLINICAL SERVICES, LLC [Region 4](#)

CRO: Eugene Milan, 860-656-0450

915 Asylum Ave. Hartford, CT 06105

[www.mypeople-ct.com](http://www.mypeople-ct.com)





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MY SISTER’S PLACE [Region 4](#)  
 (COMMUNITY HOUSING ADVOCATES)  
 CRO: Lisa Pawlik, 860-808-2042  
 221 Main Street Hartford, CT 06106 Fax: 860-493-1330  
[www.sistersplacect.org](http://www.sistersplacect.org)

NATCHAUG HOSPITAL [Region 3](#)  
 (HARTFORD HEALTHCARE)  
 CRO: Melissa Morgea, 860-696-9992  
 189 Storrs Road Mansfield, CT 06250 Fax: 860-423-6114  
[www.natchaug.org](http://www.natchaug.org)

NEW LONDON HOMELESS HOSPITALITY CENTER [Region 3](#)  
 CRO: Nicole Thomas, 860-439-1573  
 PROGRAMS/SITES  
 • CASE MANAGEMENT  
 730 State Pier Road New London, CT 06320 860-439-1573  
<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH [Region 2](#)  
 CRO: Kara Beedetto-Capobianco, 203-492-4866  
 153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH: [Region 5](#)  
 DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH  
 NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES  
 CRO: Anthony Frias, 860-354-3762  
 PROGRAMS/SITES  
 • Danbury, IOP • Danbury: Mobile Crisis  
 152 West Street Danbury, CT 06810  
 • New Milford, OP  
 21 Elm Street, New Milford 06776



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NUVANCE HEALTH: [Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS/SITES:

- Community Support Program
  - Outpatient
- 34 Maple Street Norwalk, CT 06856

OPERATION HOPE [Region 1](#)

CRO: Carla Miklos, 203-254-2934

50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC. [Region 1](#)

(CRO to be determined) 203-696-3260

982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE [Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Sam Pacheco, 203-406-0017 ext. 321

597 Pacific Street Stamford, CT 06902

<http://www.pacifichouse.org>

PATHWAYS, INC [Region 1](#)

CRO: Michelle Chiappa, 203-869-5656

175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC. [Region 3](#)

CRO: Stephen Feathers, 860-450-7122 Ext. 2632

PROGRAM/SITES:

- Outpatient
  - Perception House
- 134 Church St Willimantic, CT 06226 Fax: 860-450-7127

[www.perceptionprograms.org](http://www.perceptionprograms.org)

PRIME TIME HOUSE [Region 5](#)

Client Rights Officers:

Rob Juarez 860-496-2177

Tom Stanton, 860-496-2177

810 Main Street Torrington, CT 06790

Fax: 860-618-2478

<http://www.primetimehouse.org/>



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RECOVERY NETWORK OF PROGRAMS, INC (RNP) [Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett, 203-929-1954 ext. 101

PROGRAMS/SITES

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House
- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH [Region 3](#)

Client Rights Officers

Nicole Reynolds 860-887-6536 (ext. 275)

Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

Housing

40 Broadway, Norwich, CT 06360

[www.reliancehealthinc.org/](http://www.reliancehealthinc.org/)

RIVER VALLEY SERVICES (RVS) [Region 2](#)

DMHAS

CRO: Cheryl Leone 860-262-5354

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

[www.ct.gov/dmhas/rvs](http://www.ct.gov/dmhas/rvs)

ROOT CENTER FOR ADVANCED RECOVERY [Region 4](#)

(A trade name of HARTFORD DISPENSARY)



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CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,  
(HARTFORD HEALTHCARE)

[Region 2](#)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

[www.rushfordcenter.org](http://www.rushfordcenter.org)

SAFER FUTURES

(Woman’s Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

“SOBER HOMES”

Sober homes are not funded by DMHAS and do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about “[Supportive Recovery Homes](#)” are addressed by ADVANCED BEHAVIORAL HEALTH, INC.
- Complaints about [Certified Sober Living Homes](#) are addressed by either the Connecticut Coalition of Recovery Residences (CCORR) [www.ccorr.org](http://www.ccorr.org) telephone 860-995-9472 or Connecticut Addiction Recovery Residences (CTARR) [www.ctrecoveryresidences.org](http://www.ctrecoveryresidences.org)).

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)



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CRO: Caitlin Millerd, (cell) 860-608-5227  
 21 Montauk Ave., Suite 301 PO Box 2170  
 (Main Number) 860-439-6400  
 New London, CT 06320 Fax: 860-390-1464  
[www.soundcommunityservices.org](http://www.soundcommunityservices.org)

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) [Region 3](#)  
 CRO: Marcie Rivera, 860-447-1717 ext. 214  
 PROGRAMS/SITES:  
 • Lebanon Pines • Outpatient Services  
 • Liberty House  
 37 Camp Mooween Road Lebanon, CT 06249  
[www.scadd.org](http://www.scadd.org)

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)  
 DMHAS  
 CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)  
 CRO Back-up: Kayla Mosley  
 401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783  
[www.ct.gov/dmhas/smha](http://www.ct.gov/dmhas/smha)

SOUTH WESTRN CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)  
 COMMUNITY BASED SERVICES  
 CRO: Melissa Walter 203-551-7031  
 97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER  
 CRO: Mary Brigid Culhane 203-388-1559  
 1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)  
 CRO: Melissa Walter 203-551-7031  
 1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-6305  
[www.ct.gov/dmhas/swcmhs](http://www.ct.gov/dmhas/swcmhs)

Saint MARY’S HOSPITAL BEHAVIORAL HEALTH [Region 5](#)



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SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN [Region 2](#)  
 CRO: Terry Carbone, 860-347-4059  
 P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023  
[www.stvincentdepaulplace.org](http://www.stvincentdepaulplace.org)

Saint VINCENT DEPAUL MISSION OF WATERBURY [Region 5](#)  
 CRO: Bonnie Cocchiola, 203-755-0626  
 PROGRAMS/SITES:  
 • Cornerstone • Society of Support  
 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY  
 • Casa DeRosa  
 CRO: Angela Silva 203-753-3342  
 86-88 Midland Waterbury, CT 06705 Fax: 203-753-9900  
<https://www.svdpmission.org/>

Saint VINCENT’S BEHAVIORAL HEALTH SERVICES [Region 1](#)  
 (HARTFORD HEALTHCARE)  
 CRO: Joyce Platz, (*Interim*) 203-341-4532  
 47 Long Lots Road Bridgeport, CT 06880  
[www.hallbrooke.org](http://www.hallbrooke.org)

STAFFORD FAMILY SERVICES [Region 4](#)  
 (Town of Stafford)  
 Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103  
 21 Hyde Park Rd, Stafford Springs, CT 06076  
<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER [Region 5](#)  
 Miriam Lopez 203-756-8021  
 80 Phoenix Ave. Waterbury, CT 06702  
<https://staywellhealth.org>

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC. [Region 5](#)  
 (SELF, INC)



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CRO: Holly Sheldon, 203-759-2074  
 19 Fourth Street Waterbury, CT 06708 Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE [Region 3](#)  
 CRO: Lee Carena, 860-889-1365  
 401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. (TVCCA) [Region 3](#)  
 CRO: Lee Carena, 860-889-1365  
 1 Sylvandale Road Jewett City, CT 06351  
[www.tvcca.org](http://www.tvcca.org)

TRINITY HEALTH [Region 5](#)  
 ST. MARY'S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES  
 CRO: Vincent Delaney, 203-709-3356  
 10 Jefferson Square Waterbury, CT 06706  
[www.stmh.org](http://www.stmh.org)

UNITED COMMUNITY & FAMILY SERVICES, INC: [Region 3](#)  
 CRO: Sharon Laliberte, 860-892-7042 ext. 1218  
 47 Town St Norwich, CT 06360 Fax: 860-823-3002  
[www.ucfs.org](http://www.ucfs.org)

UNITED SERVICES, INC. [Region 3](#)  
 Client Rights Officers  
 Sandra Long, 860-774-2020 ext. 4675  
 Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
- Danielson
- Willimantic
- Adult Mental Health OP
- Lighthouse, Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241 Fax: 860-774-082  
[www.unitedservicesct.org](http://www.unitedservicesct.org)

VIABILITY [Region 4](#)  
 CRO: Latoya Thompson, 860-606-7767



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50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN (THE) [Region 4](#)

CRO: Alicia Marotto 860-236-4511 ext. 3704

PROGRAMS/SITES

- Employment Services
- The Village Adult OP Services
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT [Region 4](#)

CRO: Marita McDermott, 860-688-3165

PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program

860 Prospect Hill Road Windsor, CT 06095

Fax: 860-688-3196

<https://vinfent.org/>

WATERBURY HOSPITAL HEALTH CENTER [Region 5](#)

CRO: Thomas Czarkosky, 203-573-6738

PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

[www.waterburyhospital.com](http://www.waterburyhospital.com)

WATERBURY WELLNESS CENTER [Region 4](#)

(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849

334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH [Region 5](#)

CRO: Kathleen Nugent 203-574-9000

142 Griggs St.





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Waterbury, Connecticut, 06702

Fax: 203-578-4180

<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319

78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763

249 Winsted Road 3<sup>rd</sup> Floor Torrington, CT 06790

Fax: 860-496-3800

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319

95 Thomaston Ave. Waterbury, CT 06702

Fax: 203-805-5310

WCMHN Administrative Offices

Rowland State Government Center

203-805-6400

55 West Main Street, Suite 410 Waterbury, CT 06702

Fax: 203-805-6432

[www.ct.gov/dmhas/wcmhn](http://www.ct.gov/dmhas/wcmhn)

WHEELER CLINIC, INC.

[Region 4](#)

CRO: Linda Russo, 860-793-3849

- Hartford

- Waterbury

- Plainville

334 Farmington Ave. Plainville, CT 06062

[www.wheelerclinic.org](http://www.wheelerclinic.org)

WHITING FORENSIC HOSPITAL (WFH)

[Region 2](#)

DMHAS

CRO: Shantika Canty-Porter 860-262-5141

PO Box 70 Middletown, CT 06457

Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN

[Region 2](#)

CRO: Lisa Lavorgna, LMSW 203-288-0948

95 Circular Ave., Hamden, CT 06514

Fax: 203-288-0448

[www.communityservicesnetwork.org](http://www.communityservicesnetwork.org)



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YALE NEW HAVEN HEALTH

[Region 2](#)

BEHAVIORAL HEALTH

CRO: Lauren Mallozzi 203-688-3430

PROGRAMS/SITES:

- Respite Bed Program
- YNHH - OP Continuing Care Clinic

20 York Street. New Haven, CT 06510-3202

<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT

[Region 4](#)

CRO: Esther Gonzalez-Torrez 860-728-5199

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

As a state and federally funded healthcare provider, DMHAS complies with state statutes and federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability or sex. (Patient Protection and Affordable Care Act Section 1557).