



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 2, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS funded providers use the DMHAS Client Grievance Procedure to resolve grievances.

Clients of these providers or their authorized representatives submit written grievances to the provider's Client Rights Officer and providers post copies of the [DMHAS Client Grievance Procedure Summary](#) with the name of their Client Rights Officer. For more information go to: www.ct.gov/dmhas/crg

This list of Client Rights Officers is maintained by the DMHAS Office of the Commissioner. To report an inaccuracy call: 860-418-7000.

TTY users and persons with communication impairments can call 711 to contact a [Relay Connecticut](#) operator and speak to any Client Rights Officer on this list.

Entities that are not operated or funded by DMHAS use other complaint resolution procedures including:

- Complaints regarding [federally funded rehabilitative services](#) including Medicare funded substance use disorder treatment providers are addressed by the [Connecticut Behavioral Health Partnership](#) Customer Service: 877-552-8247.
- Complaints regarding [Certified Sober Living Homes](#) are addressed by the home's operator and certifying organization.
- Complaints regarding [Behavioral Health Recovery](#) programs including "Supportive Recovery Homes" are addressed by [Advance Behavioral Health Inc.](#)
- Inpatient facilities other than DMHAS state-operated facilities use the Centers for Medicare and Medicaid Service (CMS) grievance procedure: [CMS Grievance](#).

For help, contact a statewide advocacy organization:

- [Advocacy Unlimited, Inc. \(AU\)](#): AU promotes recovery and people's rights. Phone: 860-505-7581, Email: info@advocacyunlimited.org
 - [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): CLRP helps persons complaints about mental health treatment, recovery, and civil rights. Phone: 860-262-5030, Email: info@CLRP.org
 - [Disability Rights Connecticut \(DRCT\)](#): DRCT is Connecticut's federally funded Protection and Advocacy system. Phone: 860-297-4300, Email: info@DisRightsCT.org
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ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins, 203-885-6872
 Kate Travis, 203-826-3112
 Michelle Weinstein, 203-739-5996

PROGRAMS/SITES:

- Employment Services
 - Residential Services
- 4 Berkshire Boulevard, Bethel, CT 06801
www.abilitybeyond.org
 888-832-8247
 Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

CRO: Paul Zakarian, 860-704-6128

Complaints regarding the following Supportive Recovery Homes are addressed by ABH:

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)



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CRO: Carl Mancini, 860-549-2435
 114 West Main Street, Suite 105
 New Britain, CT 06051
<https://advocacyunlimited.org/>

860-505-7581
 Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
 "HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077
 655 Park Ave. Bridgeport, CT 06604
<https://www.homesforthebrave.org/>

203-338-0669

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600
 PROGRAMS SITES:

- New Haven
- North Haven
- MAT and SUD treatment
- West Haven
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511
www.aptfoundation.org

ARTREACH, INC.

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769
 401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

BACKUS HOSPITAL (WILLIAM)
 (HARTFORD HEALTHCARE)

[Region 3](#)

CRO: Carley Warzecha, 860-889-8331 x 2196
 PROGRAMS:

- Outpatient Program
- 326 Washington Street Norwich, CT 06360
www.backushospital.org

Fax: 860-823-6322

BHCARE ANSONIA/BRANFORD

[Region 2](#)

CRO: Cooper Westerkamp, 203-892-6369
 PROGRAMS SITES:

- BHCARE Valley Offices



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435 East Main St. Ansonia, CT 06401 203-736-2601
 • BHCARE Shoreline Offices
 14 Sycamore Way, Branford, Ct 06405 203-800-7177
 • BH Care Administrative Offices
 127 Washington Ave. Third Floor West 203-446-9739
 North Haven, CT 06473 Fax: 203-446-9775
<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS [Region 4](#)
 ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)
 CRO: Amanda Leach, 860-262-5157
 PROGRAMS SITES:
 • Inpatient SUD Treatment Services
 • Blue Hills Hospital, 500 Vine St Hartford
 • Merritt Hall, CVH
 Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE [Region 1](#)
 CRO: Marsha Rose, 203-335-5339
 880 Fairfield Ave, Bridgeport, CT 06605 Fax: 203-331-1694
www.bridgehousect.org

BRIDGES HEALTHCARE INC. [Region 2](#)
 CRO: Jaya Daptardar, 203-878-6365 ext. 322
 949 Bridgeport Ave. Milford, CT 06460
<https://www.bridgesct.org/>

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC) [Region 4](#)
 DMHAS
 Client Rights Officers:
 Ralston Beckford, 860-297-0891
 Emma Howe, 860-297-0810
 Mark Meola, 860-297-0885
 500 Vine Street, Hartford, CT 06112 Fax: 860-297-6356
www.ct.gov/dmhas/crmhc



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CATHOLIC CHARITIES [Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY [Region 1](#)

CRO: Michael Tintrup, 203-416-1305

237 Hewett Ave., Bridgeport, CT 06606 203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY [Region 5](#)

CRO: David Johnston, 203-748-0848 x232

PROGRAMS/SITES:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD) [Region 4](#)

HARTFORD

Client Rights Officers:

Amy Woods-Sawyers, 860-951-3325

Janel Segui, 860-951-3325

PROGRAMS/SITES:

- CHD Outreach
- CHD Crossover Group Homes

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

CHD CT-OUTREACH WEST [Region 5](#)

CRO: Heather Foster, 203-596-9323



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PROGRAMS/SITES

- PILOTS Danbury
 - PILOTS Torrington
 - PILOTS Waterbury
- 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP) [Region 5](#)

(Merged with McCall Center for Behavioral Health)
 CRO: Jamie Calvano, 203-756-8984 ext. 1114
 900 Watertown Ave. Waterbury, CT 06708 Fax: 203-756-8985

PROGRAMS/SITES:

- Drug Treatment Services
- Glenlunan
- Mcauliffe Manor
- Rogers House
- Travisano Network
- Watkins
- Wynnewood Residential

www.cnvhelp.org

CHARLOTTE HUNGERFORD HOSPITAL [Region 5](#)

BEHAVIORAL HEALTH CENTER
 (HARTFORD HEALTHCARE)
 CRO: Tracy Morales-Gabelmann, 860-496-6441

PROGRAMS/SITES

- Case Management
- Outpatient
- Services to Homeless

540 Litchfield Street, P.O. Box 988
 Torrington, CT 06790 Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) [Region 1](#)

CRO: Richard Spears, 203-495-7710
 690 Arctic Street Bridgeport, CT 06608 203-331-4728

<http://www.casaincct.org/>

CHRYSALIS CENTER, INC. [Region 4](#)

CRO: Crystal Cruz, 860-263-4433

PROGRAMS/SITES:

- Case Management
- Employment
- Supportive Housing



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- Recovery and Empowerment Center
 255 Homestead Ave., Hartford, CT 06112
www.chrysaliscenterct.org

COLUMBUS HOUSE, INC. [Region 2](#)
 CRO: Cathleen Meaden, 203-491-6600
 586 Ella Grasso Boulevard
 P.O. Box 7093, New Haven, CT 06519 Fax: 203-772-4097
www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC) [Region 2](#)
 BEHAVIORAL HEALTH
 CRO: Mandy Brule, 860-347-6971
 635 Main Street Middletown, CT 06457
www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR) [Region 4](#)
 Client Rights Officers
 Debra Ash, 860-977-4495
 Sherita Sosa, 860-730-8939
 Katherine McDonald, 860-697-3511
 PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

 Administrative Offices
 2 Waterside Crossing, Suite 400; Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)
 SUBSTANCE ABUSE TREATMENT PROGRAMS
 CRO Enfield: Kate Battista, 860-835-7415
 PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program



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- New Life Center
 - Pathways
 - Willimantic, Roots to Recovery
- Administrative Offices 2 Waterside Crossing, Suite 400;
Windsor, CT 06095
- www.chrhealth.org 860-731-5522

COMMUNITY HEALTH SERVICES, INC. [Region 4](#)
 BEHAVIORAL HEALTH
 Client Rights Officers:
 Lorna Caban, 860-249-9625 ext. 780
 Vidya Ganesan, 860-808-8704
 500 Albany Ave. Hartford, CT 06120 Fax: 860-808-8771
www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) [Region 4](#)
 CRO: Hope Ustanowski, 860-826-1358 ext. 1971
 PROGRAMS/SITES:
 • Adult Services • Team Time Social Club
 233 Main St. New Britain, CT 06051 Fax: 860-229-6575
www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT) [Region 4](#)
 BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
 CLIENT RIGHTS OFFICERS
 Janet Rodriguez, 860-761-7900
 Elia Vecchitio, 860-761-7900
 555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) [Region 4](#)
 CRO: Yolibel Lebrón, 860-560-8947
 198 Wethersfield Ave. Hartford, CT 06114 Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC) [Region 5](#)
 CRO: Elizabeth Klass-Pirola, 203-568-7474 ext. 6524
 PROGRAMS/SITES



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- Danbury
- Norwalk
- Meriden

- Brookside Rd. Waterbury
- Midland Road, Waterbury

Administrative Offices

50 Brookside Rd. Waterbury, CT 06708

203-568-7466

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC)
DMHAS

[Region 2](#)

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.

[Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH)

[Region 2](#)

DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457

Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL



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- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI) [Region 2](#)

Client Rights Officers

- Janice Black, 860 343-5500 x 1852
- Lisa Hansen, 860 343-5500 x 1851
- Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457

www.theconnectioninc.org

CONTINUUM OF CARE, INC. [Region 2](#)

Client Rights Officers

- David Ostrom, 203-562-2264 x 229
- Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519

www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER [Region 2](#)

Client Rights Officers:

- Elsy Sacaza, 203-503-3114
- Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)



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428 Columbus Ave, New Haven, CT 06519

203-503-3000

www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH

DAY KIMBALL HOSPITAL

[Region 3](#)

CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352

PROGRAMS/SITES

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260

www.daykimball.org

EdADVANCE TRED PROGRAM

[Region 5](#)

CRO: Rose Forzano, 860-567-0863

Box 909, 355 Goshen Rd Litchfield, CT 06759

Fax: 860-567-3381

<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT

[Region 4](#)

CRO: Dan Bracken, 860-801-3793

22 Prestige Park Circle East Hartford, CT 06108

860-270-0600

Fax: 860-728-1065

www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC.

[Region 1](#)

CRO: Chrissy Cacace, 203-855-8765

9 Mott Ave 4th Floor Norwalk, CT 06850

Fax: 203-838-3325

FAMILY CENTERS, INC.

[Region 1](#)

CRO: Gayle Paquin, 203-324-3167

40 Arch Street Greenwich, CT 06902

203-869-4848 Fax: 203-

860-869-7764

www.familycenters.org

FELLOWSHIP PLACE

[Region 2](#)

CRO: Veronica Vidal, 203-401-4227 x1243

441 Elm Street New Haven, 06515

Fax: 203-789-4451



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www.fellowshipplace.org

F.S. DUBOIS CENTER
DMHAS

[Region 1](#)

(SOUTH WESTERN CT MENTAL HEALTH SYSTEM)

CRO: Mary Brigid Culhane, 203-388-1559

1351 Washington Blvd., 5th Floor Stamford, CT 06905

www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE

[Region 2](#)

CRO: Linda Walsh, 860-343-5300 ext. 3426

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN
AND NORTHERN CT

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320

165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN
CONNECTICUT

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000

432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY
MENTAL HEALTH CENTER (GBCMHC)

[Region 1](#)

DMHAS

(SOUTH WESTERN CT MENTAL HEALTH SYSTEM)

CRO: (tentative) Paula Zwally, 203-551-7464

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-63

www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)



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CRO: Angela Hurezler, 203-723-4332 ext. 107
 175 Church Street, Suite 202, Naugatuck, CT 06770 Fax: 203-723-9250

HANDS ON HARTFORD [Region 4](#)
 CENTER CITY CHURCH'S INC/PETER'S RETREAT
 CRO: Kate Shafer, 860-706-1505
 55 Bartholomew Avenue, Hartford, CT 06106 860-728-3201
<http://www.handsonhartford.org> Fax: 860-549-8550

HARTFORD BEHAVIORAL HEALTH [Region 4](#)
 CRO: Abby Rodriguez, 860-548-0101 ext. 331
 2550 Main St Hartford, CT 06106 Fax: 860-524-7781
www.hartfordbehavioralhealth.org

HARTFORD HOSPITAL (INSTITUTE OF LIVING) [Region 4](#)
 (HARTFORD HEALTHCARE)
 CRO: Paula Rego, 860-545-7665
 PROGRAMS/SITES

- Eli's Retreat
- Todd House
- Outpatient Clinic

 Todd Building, 200 Retreat Ave. Hartford, CT 06106
www.instituteofliving.org

HISPANIC HEALTH COUNCIL [Region 4](#)
 (MENTAL HEALTH EMPLOYMENT SERVICES)
 (CRO TO BE DETERMINED)
 175 Main St, Hartford, CT 06106

HOMES WITH HOPE [Region 1](#)
 (Formally: INTERFAITH HOUSING ASSOCIATION) 203-226-3428
 (CRO to be Determined)
 49 Richmondville Ave. Westport, CT 06880
www.hwhct.org

IMMACARE [Region 4](#)
 CRO: Janievette Correa, 860-580-6067
 168 Hungerford St. Hartford, CT 06106
<http://immacare.org/>



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INSPIRICA, INC. [Region 1](#)
 CRO: Keenan McMahon, 203-388-0114
 141 Franklin St Stamford, CT 06901
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital [Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER [Region 4](#)
 CRO: Aneta Godlewski, 860-569-5900 ext. 364
 PROGRAMS/SITES
 • Adult Services • Supervised Housing Program
 • Recovery House • A Common Ground
 800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108
www.icmhg.org

JOHN J DRISCOLL UNITED LABOR AGENCY [Region 2](#)
 CRO: Greg Vavrek, 860-347-8060
 PROGRAMS/SITES
 • Vocational Rehab
 272 South Main St Middletown, CT 06457
www.ctlu.org

KENNEDY COLLECTIVE [Region 1](#)
 CRO: Fiona Jones, 203-365-8522 ext. 2037
 2440 Reservoir Ave. Trumbull, CT 06611
www.thekennedycenterinc.org

KEYSTONE HOUSE [Region 1](#)
 CRO: Alma Davis, 203-855-7920
 141 East Ave. Norwalk, CT 06851 203-855-7920
www.keystonehouse.org Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES [Region 2](#)
 CRO: Dana Nair, 860-347-8923 ext. 202
 1630 North Colony Road, Meriden, CT 06450 203-235-2583
www.kuhngroup.org

LAUREL HOUSE [Region 1](#)



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CRO: Marian Caldera, 203-274-8059
 1616 Washington Boulevard Stamford, CT 06902
<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

(CRO: To be determined)

Jay Katz, Chief Executive Officer, 203-865-0068
 40 Albert Street, New Haven, CT 06511
www.leeway.net

Fax: 203-865-0399

LIBERTY COMMUNITY SERVICES, INC.

[Region 2](#)

CRO: Alyssa Eckstein, 203-497-7600
 129 Church Street, New Haven, CT 06510
www.libertycs.org

LIBERATION PROGRAMS

[Region 1](#)

Client Rights Officers

Dianna Gleason, 855-542-7764
 Marlene Bent, (cell): 475-333-5639

PROGRAMS/SITES:

- Bridgeport
 - Stamford
- 129 Glover Ave. Norwalk, CT 06850
<http://www.liberationprograms.org>
- 203-851-2077
 Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES

[Region 1](#)

CRO: Cary Ostrow, 203-368-5545
 475 Clinton Ave., Bridgeport, CT 06605
<http://www.lifebridgect.org/>

203-368-4291
 Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC.

[Region 2](#)

CRO: Marc Chartier, 203-389-2970 ext. 1312
 Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

MARTIN HOUSE

[Region 3](#)

CRO: Constance Graves, 860-889-6150
 401 West Thames Street Norwich, CT 06360



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McCALL CENTER FOR BEHAVIORAL HEALTH [Region 5](#)
 CRO: Jamie Calvano, 203-756-8984 ext. 1114
 58 High Street Torrington, CT 06790 Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC) [Region 4](#)
 CRO: Michael Culmo, 860-969-3277
 PROGRAM/SITES

- Bridgeport
- Danbury
- Hartford
- Torrington
- Waterbury
- Stamford
- Waterbury
- West Hartford
- Independence Center

76 Batterson Park Rd, Suite 303 Farmington, CT 06032
www.mhconn.org

Mercy Housing and Shelter [Region 4](#)
 (Community Housing Advocates)
 CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106 Fax: 860-548-0692
www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH [Region 2](#)
 CRO: Terry DiPietro 860-343-8802
 PROGRAMS/SITES

- Case Management

28 Crescent Street Middletown, CT 06457 Fax: 860-358-8829
www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON [Region 5](#)
 ALCOHOLISM (MCCA)
 CRO: Steven Palma, 203-792-4515 ext. 1103
 PROGRAMS/SITES

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen



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- Women’s Pregnant and Parenting Program
38 Old Ridgebury Road, Danbury, CT 06810
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC [Region 4](#)
CRO: Eugene Milan, 860-656-0450
915 Asylum Ave. Hartford, CT 06105
www.mypeople-ct.com

MY SISTER’S PLACE [Region 4](#)
(COMMUNITY HOUSING ADVOCATES)
CRO: Lisa Pawlik, 860-808-2042
221 Main Street Hartford, CT 06106 Fax: 860-493-1330
www.sistersplacect.org

NATCHAUG HOSPITAL [Region 3](#)
(HARTFORD HEALTHCARE)
CRO: Melissa Morgea, 860-696-9992
189 Storrs Road Mansfield, CT 06250 Fax: 860-423-6114
www.natchaug.org

NEW LONDON HOMELESS HOSPITALITY CENTER [Region 3](#)
CRO: Nicole Thomas, 860-439-1573
PROGRAMS/SITES
• CASE MANAGEMENT
730 State Pier Road New London, CT 06320 860-439-1573
<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH [Region 2](#)
CRO: Kara Beedetto-Capobianco, 203-492-4866
153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH: [Region 5](#)



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DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
 NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES

CRO: Anthony Frias, 860-354-3762
 PROGRAMS/SITES

- Danbury, IOP
- Danbury: Mobile Crisis
- 152 West Street Danbury, CT 06810
- New Milford, OP
- 21 Elm Street, New Milford 06776

NUVANCE HEALTH: [Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS/SITES:

- Community Support Program
- Outpatient
- 34 Maple Street Norwalk, CT 06856

OPERATION HOPE [Region 1](#)

CRO: Carla Miklos, 203-254-2934

50 Nichols Street, Fairfield, CT 06824 203-254-2934

OPTIMUS HEALTH CARE, INC. [Region 1](#)

(CRO to be determined) 203-696-3260

982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE [Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Sam Pacheco, 203-406-0017 ext. 321

597 Pacific Street Stamford, CT 06902

<http://www.pacifichouse.org>

PATHWAYS, INC [Region 1](#)

CRO: Michelle Chiappa, 203-869-5656

175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC. [Region 3](#)

CRO: Shannen Howe, 860-450-7122

PROGRAM/SITES:



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- Outpatient
134 Church St Willimantic, CT 06226
www.perceptionprograms.org

- Perception House
Fax: 860-450-7127

PRIME TIME HOUSE
Client Rights Officers:

[Region 5](#)

Adam Lytton, 860-785-4475
Tom Stanton, 860-496-2177

810 Main Street Torrington, CT 06790
<http://www.primetimehouse.org/>

Fax: 860-618-2478

RECOVERY NETWORK OF PROGRAMS, INC (RNP)
CENTER FOR HUMAN SERVICES
CRO: Eric Follett, 203-929-1954 ext. 101
PROGRAMS/SITES

[Region 2](#)

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House

- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484
<http://www.recovery-programs.org/>

Fax: 203-929-1279

RELIANCE HEALTH
Client Rights Officers

[Region 3](#)

Nicole Reynolds 860-887-6536 (ext. 275)
Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing

- Residential
- Teamworks (Social Ed Center)
- Young Adult Services



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40 Broadway, Norwich, CT 06360

www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS)

[Region 2](#)

DMHAS

CRO: Cheryl Leone 860-262-5354

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY

[Region 4](#)

(A trade name of HARTFORD DISPENSARY)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,

[Region 2](#)

(HARTFORD HEALTHCARE)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman’s Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

“SOBER HOMES”

Sober homes are not funded by DMHAS and they do not use the DMHAS Client Grievance Procedure to address complaints.



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- Complaints about “[Supportive Recovery Homes](#)” overseen by ADVANCED BEHAVIORAL HEALTH, INC. are submitted to Paul Zakarian 860-704-6128
- Complaints about [Certified Sober Living Homes](#) are addressed by either the Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472 or Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org).

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC. [Region 3](#)
 CRO: Caitlin Millerd, (cell) 860-608-5227
 21 Montauk Ave., Suite 301 PO Box 2170
 (Main Number) 860-439-6400
 New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) [Region 3](#)
 CRO: Marcie Rivera, 860-447-1717 ext. 214
 PROGRAMS/SITES:
 • Lebanon Pines • Outpatient Services
 • Liberty House
 37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)
 DMHAS
 CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)
 Tracey Edwards (back-up) 860-859-4500 (Main number)
 401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTHWEST CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)
 DMHAS
 COMMUNITY BASED SERVICES
 CRO: (tentative) Paula Zwally 203-551-7464
 (tentative) Diane Sheehan 203-551-7663



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97 Middle St. Bridgeport, CT 06604

Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER

CRO: Mary Bridget Culhane 203-388-1559

1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)

CRO: (tentative) Paula Zwally 203-551-7464

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-6305

www.ct.gov/dmhas/swcmhs

Saint MARY'S HOSPITAL BEHAVIORAL HEALTH
SEE TRINITY HEALTH

[Region 5](#)

Saint VINCENT DEPAUL MIDDLETOWN

[Region 2](#)

CRO: Terry Carbone, 860-347-4059

P.O. Box 398, 617 Main St Middletown, CT 06457

Fax: 860-343-0023

www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY

[Region 5](#)

CRO: Bonnie Cocchiola, 203-755-0626

PROGRAMS/SITES:

- Cornerstone
 - Society of Support
- 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY

- Casa DeRosa

CRO: Angela Silva 203-753-3342

86-88 Midland Waterbury, CT 06705

Fax: 203-753-9900

<https://www.svdpmission.org/>

Saint VINCENT'S BEHAVIORAL HEALTH SERVICES
(HARTFORD HEALTHCARE)

[Region 1](#)

CRO: Joyce Platz, (*Interim*) 203-341-4532

47 Long Lots Road Bridgeport, CT 06880

www.hallbrooke.org

STAFFORD FAMILY SERVICES

[Region 4](#)



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(Town of Stafford)

Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103
21 Hyde Park Rd, Stafford Springs, CT 06076
<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER

Miriam Lopez 203-756-8021
80 Phoenix Ave. Waterbury, CT 06702
<https://staywellhealth.org>

[Region 5](#)

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
(SELF, INC)

CRO: Holly Sheldon, 203-759-2074
19 Fourth Street Waterbury, CT 06708

Fax: 203-759-2094

[Region 5](#)

THAMES RIVER COMMUNITY SERVICE

CRO: Lee Carena, 860-889-1365
401 Thames Street Unit 201 Norwich, CT

[Region 3](#)

THAMES VALLEY COUNCIL FOR COMMUNITY
ACTION, INC. (TVCCA)

CRO: Lee Carena, 860-889-1365
1 Sylvandale Road Jewett City, CT 06351
www.tvcca.org

[Region 3](#)

TRINITY HEALTH

ST. MARY'S HOSPITAL BEHAVIORAL HEALTH
CARE SERVICES

CRO: Vincent Delaney, 203-709-3356
10 Jefferson Square Waterbury, CT 06706
www.stmh.org

[Region 5](#)

UNITED COMMUNITY & FAMILY SERVICES, INC:

CRO: Sharon Laliberte, 860-892-7042 ext. 1218
47 Town St Norwich, CT 06360
www.ucfs.org

Fax: 860-823-3002

[Region 3](#)

UNITED SERVICES, INC.

[Region 3](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED PROVIDERS

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Client Rights Officers

Sandra Long, 860-774-2020 ext. 4675
Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
 - Danielson
 - Willimantic
 - Adult Mental Health OP
 - Lighthouse, Willimantic
 - Welcome Arms, Danielson
- 1007 North Main St. Dayville, CT 06241 Fax: 860-774-082
www.unitedservicesct.org

VIABILITY

CRO: Latoya Thompson, 860-606-7767
50 Griffin Road South Bloomfield, CT 06002

[Region 4](#)

VILLAGE FOR FAMILIES AND CHILDREN (THE)

CRO: Alicia Marotto 860-236-4511 ext. 3704

[Region 4](#)

PROGRAMS/SITES

- Employment Services
 - The Village Adult OP Services
 - Women's REACH Program
- 1680 Albany Ave Hartford, CT, 06105
<http://thevillage.org/>

VINFEN CONNECTICUT

CRO: Marita McDermott, 860-688-3165

[Region 4](#)

PROGRAMS/SITES

- Bissell Street
 - Freedom House Manchester
 - TAP
 - New Beginnings
 - Team Support Program
- 860 Prospect Hill Road Windsor, CT 06095 Fax: 860-688-3196
<https://vinfent.org/>

WATERBURY HOSPITAL HEALTH CENTER

CRO: Thomas Czarkosky, 203-573-6738

[Region 5](#)

PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion



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64 Robbins Street Waterbury, CT 06702
www.waterburyhospital.com

WATERBURY WELLNESS CENTER [Region 4](#)
 (WHEELER CLINIC)
 CRO: Linda Russo, LMFT, CPHQ 860-793-3849
 334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH [Region 5](#)
 CRO: Kathleen Nugent 203-574-9000
 142 Griggs St.
 Waterbury, Connecticut, 06702 Fax: 203-578-4180
<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN) [Region 5](#)
 DMHAS

- WCMHN-DANBURY AREA
 CRO: Jill Brown 203-805-5319
 78 Triangle Street Danbury, CT 06810
- WCMHN-TORRINGTON AREA
 CRO: Lindsey Fenton 860-496-3763
 249 Winsted Road 3rd Floor Torrington, CT 06790 Fax: 860-496-3800
- WCMHN-WATERBURY AREA
 CRO: Jill Brown 203-805-5319
 95 Thomaston Ave. Waterbury, CT 06702 Fax: 203-805-5310

WCMHN Administrative Offices
 Rowland State Government Center 203-805-6400
 55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432
www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC. [Region 4](#)
 CRO: Linda Russo, 860-793-3849

- Hartford
- Plainville
- Waterbury

334 Farmington Ave. Plainville, CT 06062



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www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH)
DMHAS

[Region 2](#)

CRO: Shantika Canty-Porter 860-262-5141
PO Box 70 Middletown, CT 06457

Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN

[Region 2](#)

CRO: Lisa Lavorgna, LMSW 203-288-0948
95 Circular Ave., Hamden, CT 06514

Fax: 203-288-0448

www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH
BEHAVIORAL HEALTH

[Region 2](#)

CRO: Lauren Mallozzi 203-688-3430

PROGRAMS/SITES:

- Respite Bed Program
 - YNHH - OP Continuing Care Clinic
- 20 York Street. New Haven, CT 06510-3202

<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT

[Region 4](#)

CRO: Esther Gonzalez-Torrez 860-728-5199
15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>