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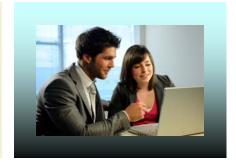
Connecticut Department of Mental Health & Addiction Services
Patricia Rehmer, MSN, Commissioner

# **Employment Practices Improvement Collaborative (EPIC)**

You can find help getting and keeping a job

Employment is among the best predictors of successful behavioral health treatment. It is considered an important measure of success and "increased employment" is one of the desired outcomes in the SAMHSA National Outcome Measures (NOM's) framework.

There is a new way to prepare for finding and keeping a job in Connecticut – EPIC Distance Learning. **The Employment Practices Improvement Collaborative** (**EPIC**) has courses and resources for people encountering barriers to employment. Interactive, on-line courses were created for **job seekers** with visible and hidden disabilities **and the people who support them.** They are on the Internet and they are free! Finding a job is a difficult task for anyone, even more difficult for people with behavioral health and/or criminal justice related issues, the homeless population, or those who have extensive gaps in their work history.



# **EPIC COURSES CAN BE ACCESED FROM ANY COMPUTER**

#### Job Seekers' Course Modules

- Getting to Know Yourself
- Employment Benefits and Risks
- Financial Basics and Time Management
- Cover Letter and Résumé Development
- Job Search
- Job Application and Interviews
- Work Expectations and Communication
- Personal Challenges and Workplace Ethics



# **Soft Skills Training Course Modules**

- Introduction to Soft Sills
- Communicating as a Professional
- Working with Others
- Learning to Add Value at Work
- Being Professional
- Putting It All Together

## Interactive Facilitator's Guide/Downloadable Classroom Guide

## **Simulations (Interactive Vignettes) for Job Seekers**

- Addressing Recovery Related Concerns
- Addressing Concerns in the Workplace
- Courteous Communication at Work
- Job Search and Interview Skills
- Interacting with Difficult People in the Workplace
- Handling Workplace Conflict
- Dealing with Criticism in the Workplace
- Creating a Positive Customer Experience
- Disclosing Your Disability or Recovery Status
- Search and Interview Skills for Former Offenders



## Simulations (Interactive Vignettes) for Supporters and Staff

- Supporting Job Seekers through Stages of Change
- Strengthening Job Search and Employment Confidence
- Helping Job Seekers Identify Strengths & Competencies



EPIC courses take a realistic approach to looking for a job and keeping one. They are interesting and fun. Course content is spoken as well as written. Each course is divided into modules that take varying amounts of time to complete; and each module has a post test and a certificate upon completion.