

**CONNECTICUT VALLEY HOSPITAL
OPERATIONAL POLICY MANUAL**

SECTION II: ORGANIZATION-FOCUSED FUNCTIONS
POLICY 10: Management of Information
POLICY 10.18: Request for Confidential Communication of Protected Health Information

Policy:

Connecticut Valley Hospital (CVH) shall respect the right of an individual to request reasonable accommodation for receiving Protected Health Information (PHI). Reasonable accommodation may include receiving PHI at alternative locations or by alternative means. The request shall be received in writing and shall specify the alternative address or other method of contact. *(See OP&P Procedure 10.18, Request for Confidential Communication of Protected Health Information for details).*