# **Quality Director's Meeting Agenda**

Tuesday, March 28th at 3 PM

Via TEAMS (860-840-2075 PIN Conference ID: 875 719 429# Tuesdays)

Thursday, March 30<sup>th</sup> at 9 AM
Via TEAMS ( 860-840-2075 PIN Conference ID: 941 511 64# Thursdays)

#### EQMI Data Quality

- GAF Replacement implementation and updates This measure will be returning to the Report Cards in the 3<sup>rd</sup> quarter of FY23
  - DLA-20 Train the trainer One session has been completed and EQMI will offer another training if there is more interest.
- Non-funded substance abuse programs Per statute, all substance abuse programs should be reporting data to DMHAS, regardless of funding. The goal is to start reporting into DDAP as of this Fiscal Year. Most of those programs are already set up in DDAP and data can be uploaded. This applies to all programs that hold a license from DPH for SA. Report cards for non-funded programs will be generated for each agency to provide them a visual resource on how those programs are performing, however these report cards will not be posted to the DMHAS website, rather made available to respective agencies for their own use.
- DDAP user registration process Please use the new form and remind staff that they have
   10 calendar days to activate the passwords once they are sent out by the help desk.
  - Inactive users: Individuals, who do not use DDAP for one full year, will be removed as active users from the system.
- Data Corrections EQMI:
  - Wei <u>Wei.Wei@ct.gov</u>
  - Jordon <u>Jordon.Vassell@ct.gov</u>
- Contact sheet Please update who should be receiving communication from EQMI.
- Duplicate admissions/Deceased clients Emails were sent out about duplicate admission and deceased clients, please look through your lists and let us know which admissions should be removed.
- Updates to Diagnosis in DDAP We are currently updating the list of diagnosis in DDAP. All new diagnosis will be added.
- New code for Mobile MAT- H0022 Alcohol and/or drug intervention service (planned facilitation). – New code is being added as of 4/1 for Mobile Mat. This is a DSS code that will be eligible for reimbursement. An alert from DSS will be coming shortly about specifics and what conditions must be met in order to bill.
- Consumer Satisfaction Surveys updates for FY23 The deadline for surveys is June 30<sup>th</sup>.
   Please make sure you are distributing, collecting and entering the surveys.

#### **Training**

- Upcoming Trainings via **Teams**:
  - o Friday, April 28: 9:30 am 11:00 am: Direct Data Entry (DDAP)
  - o Friday, April 28: 11:00 am 1:00 pm: EDW Reports
  - o Friday, April 28: 2:00 3:00 pm: Critical Incidents (CI)
  - Friday, May 19: 9:30 am 11:00 am: Direct Data Entry (DDAP)
  - o <u>Friday, May 19</u>: 11:00 am 1:00 pm: EDW Reports
  - o Friday, May 19: 2:00 pm 3:00 pm: Critical Incidents (CI)

#### Training Tips

Discharge reasons – Please refrain from using "other" or "unknown" as discharge reasons.
There is an extensive list of discharge reasons that should be used. If a discharge reason is
missing please let us know. We are not able to evaluate outcome measures with
other/unknown. Please use the report in EDW, Program Completion to see if your discharges
should be corrected.

### Quarterly Dashboards / Report Cards

- FY23 Quarter 2 final, posted on the website.
- FY23 Quarter 3 May 15th

### Data Quality Notes

Monthly Alert – Race, Ethnicity and Language. Presentation of changes in how this
information is going to be collected in a uniform way by most state agencies. More
information to come about changes to DDAP.

#### File Uploads

- DMHAS contact for file upload questions / issues Please contact us if you have any questions.
- New E.H.R. Please notify us if your agency is going to be going through a transition to ensure minimal disruptions to data.

#### Critical Incident Reporting

- Guidelines for submitting CI two parts (open/closure) There are two parts in the system
  that are required for the CI. One involves entering the incident and the other requires the
  closure and the outcome of the incident. Both parts are required for each incident.
- COVID-19 reports no need to report anymore

#### Future calls:

Next Quality Directors call: April 25th at 3:00 PM and April 27th at 9:00 AM

# Monthly Quality Directors Calls Schedule 2022/2023

Tuesdays at 3:00 PM	Thursdays at 9:00 AM	
March 28, 2023	March 30, 2023	
April 25, 2023	April 27, 2023	
May 30, 2023	May 25, 2023	
June 27, 2023	June 29, 2023	

# Monthly Training Schedule 2022/2023

April 28, 2023	9:30 – 11 a.m.	Direct Data Entry	11-1 p.m.	EDW Reports	2-3 p.m. Cl
May 19, 2023	9:30 – 11 a.m.	Direct Data Entry	11-1 p.m.	<b>EDW Reports</b>	2-3 p.m. Cl
June 30, 2023	9:30 – 11 a.m.	Direct Data Entry	11-1 p.m.	<b>EDW Reports</b>	2-3 p.m. Cl

### Monthly DLA-20 Training Schedule 2022/2023

April 10, 2023	Monday 12-4 p.m.	Michael
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May 10, 2023	Wednesday 12-4 p.m.	Karolina
June 13, 2023	Tuesday 12-4 p.m.	Michael