Quality Director's Meeting June

Tuesday, June 27th at 3 PM

Via TEAMS (860-840-2075 PIN Conference ID: 875 719 429# Tuesdays)

Thursday, June 29th at 9 AM

Via TEAMS (860-840-2075 PIN Conference ID: 941 511 64# Thursdays)

EQMI Data Quality

- GAF Replacement implementation and updates – This measure returned to the Report Cards in the 3rd quarter of FY23
    - DLA-20 – Train the trainer – One session has been completed and EQMI will offer another training.
- Non-funded substance abuse programs – Per statute, all substance abuse programs, and mental health programs should be reporting data to DMHAS, regardless of funding. The goal is to start reporting into DDAP as of this Fiscal Year. Most of those programs are already set up in DDAP and data can be uploaded. This applies to all programs that hold a license from DPH for SA. Report cards for non-funded programs will be generated for each agency to provide them a visual resource on how those programs are performing, however these report cards will not be posted to the DMHAS website, rather made available to respective agencies for their own use.
- DDAP user registration process – Please use the new form and remind staff that they have 10 calendar days to activate the passwords once they are sent out by the help desk.
    - Inactive users: Individuals, who do not use DDAP for one full year, will be removed as active users from the system.
- Data Corrections – EQMI:
    - Wei – Wei.Wei@ct.gov
    - Jordon – Jordon.Vassell@ct.gov
- Contact sheet - Please update who should be receiving communication from EQMI.
- Duplicate admissions/Deceased clients – Emails were sent out about duplicate admission and deceased clients, please look through your lists and let us know which admissions should be removed.
- Updates to Diagnosis in DDAP – We are currently updating the list of diagnosis in DDAP. All new diagnosis will be added.
- Consumer Satisfaction Surveys updates for FY23 – surveys are due June 30th. The results will be included on the first quarter of report cards for FY24
- New schedule of training/meetings - New schedule of meetings and trainings was distributed to everyone.

Training

- Upcoming Trainings via **Teams**:
    - Friday, June 30:   9:30 am – 11:00 am: Direct Data Entry (DDAP)
    - Friday, June 30:   11:00 am – 1:00 pm: EDW Reports
    - Friday, June 30:   2:00 – 3:00 pm: Critical Incidents (CI)

    - Friday, July 28:   9:30 am – 11:00 am: Direct Data Entry (DDAP)
    - Friday, July 28:   11:00 am – 1:00 pm: EDW Reports
    - Friday, July 28:   2:00 pm – 3:00 pm: Critical Incidents (CI)

Training Tips

- SS not unique – Anytime you see this message when entering clients into DDAP please contact Wei or Jordon. It means that the client is already entered in DDAP, however either the name or DOB is different. They will be able to fix this for you so you can process the admission.

Quarterly Dashboards / Report Cards
- FY23 Quarter 3 – final will be send out early July.
- FY23 Quarter 4 – currently in and will be closing June 30th. Drafts will be distributed around the week of August 14th.

Data Quality Notes
- Monthly Alert – Flex Beds – Providers who opted into flex beds will continue to report all beds into the same DDAP program. More info to be communicated individually.

File Uploads
- DMHAS contact for file upload questions / issues – Please contact us if you have any questions.
- New E.H.R. – Please notify us if your agency is going to be going through a transition to ensure minimal disruptions to data.

Critical Incident Reporting
- Guidelines for submitting CI – two parts (open/closure) - There are two parts in the system that are required for the CI. One involves entering the incident and the other requires the closure and the outcome of the incident. Both parts are required for each incident.
- COVID-19 reports – no need to report anymore.

Next Quality Directors call: July 25th at 3:00 PM and July 27th at 9:00 AM
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Monthly Quality Directors Calls Schedule 2022/2023

Tuesdays at 3:00 PM	Thursdays at 9:00 AM
June 27, 2023	June 29, 2023

Monthly Training Schedule 2022/2023

June 30, 2023	9:30 – 11 a.m. Direct Data Entry 11-1 p.m. EDW Reports 2-3 p.m. CI

Monthly DLA-20 Training Schedule 2022/2023

June 13, 2023	Tuesday 12-4 p.m.	Michael