<u>Quality Directors' Meeting Agenda</u>

Tuesday, January 28th at 3PM

Via TEAMS (860-840-2075 PIN Conference ID: 397 165 41# Tuesdays)

Thursday, January 30th at 9AM

Via TEAMS (860-840-2075 PIN Conference ID: 990 489 267# Thursdays)

EQMI Data Quality

- Meetings will be recorded for minutes, then deleted
- Functional Assessments – DLA-20 trainings- reach out to Liz Feder Staff needing or interested in taking the DLA 20 monthly training need to reach out to Liz Feder. Dates of next trainings are at the end of this agenda.
    - Train the Trainer-interest? Garnering interest in another train the trainer series. If you have staff interested in becoming a trainer, they need to take the basic DLA 20 training first. Please let Liz Feder know of interest
- Consumer Satisfaction Surveys updates– Kristen Miller provided update and reviewed status of Consumer Satisfaction survey
    - Provider reports were sent in November
    - Annual report will be posted by Mid- February
- *Data Corrections – EQMI:*
    - Wei (A-K) – Wei.Wei@ct.gov
    - Jordon (L-Z) – Jordon.Vassell@ct.gov
        - Check capacities Check DDaP capacities and addresses. If a change is needed, work with LMHA or OOC contact to develop Change Control for updates.
        - Check addresses
- Provider alert-using internet explorer (December) Reviewed Provider Alert and need for IE mode to access DDaP. Recommended staff troubleshoot IE mode before reaching out to IT.

Quarterly Dashboards / Report Cards

- FY25 Q1 RCS finals distributed in December
- Changes: Reviewed Q1 updates to Dashboard language
    - Crisis Evaluation within 1.5 hours of Request goal changes from 75% to 90%
    - Gender – "Transgender/other"
    - "Valid Axis 1 Diagnosis" to "MH/SU Diagnosis"
    - "Data Submitted to DMHAS By Month" to "Data Submitted to DMHAS for Month"

File Upload

- New E.H.R./other issues- let us know Let EQMI know of any new or changes to EHR especially if doing file upload. We can test to make sure file upload is accurate for reporting
- When to reach out to IT, when to reach out to EQMI Liz Feder reviewed when to reach out to IT or EQMI

Critical Incident Reporting

- Remember to close CIs- Wei and Jordon will reach out if needed CI need to be closed within 60 days. Overdue CI will be followed up by EQMI. Work with LMHA or OOC contact for reporting and closures.

****

Monthly Quality Directors Calls Schedule:

Tuesdays at 3:00 PM	Thursdays at 9:00 AM
February 25, 2025	February 27, 2025

Monthly Training Schedule:

January 31, 2025	9:30 – 11 a.m.	Direct Data Entry	11–1 p.m.	EDW Reports	2–3 p.m.	CI
February 28, 2025	9:30 – 11 a.m.	Direct Data Entry	11–1 p.m.	EDW Reports	2–3 p.m.	CI

Monthly DLA-20 Training Schedule:

February 7, 2025	Friday 8:30am-12:30pm	Liz Feder
March 12, 2025	Wednesday 8:30am-12:30pm	Meagan McGuire

Click here to access our website: EQMI - Home Page (ct.gov)