

Quality Director's Meeting Minutes

Tuesday March 30th at 3 PM

Via TEAMS (860-840-2075 PIN Conference ID: 442 392 89# Tuesdays)

Thursday March 25th at 9 AM

Via TEAMS (860-840-2075 PIN Conference ID: 742 463 650# Thursdays)

EQMI Data Quality

- GAF Replacement - We are currently collecting the replacement tools from each agency. Any agency that is still looking for the replacement tool and needs a resource list, can contact us. If any provider is interested in the DLA-20, can also contact us to discuss.
- Non-funded substance abuse programs - Per statute, all substance abuse programs should be reporting data to DMHAS. Karolina has been contacting providers who have non-funded programs. The goal is to start reporting into DDAP as of this Fiscal Year. Most of those programs are already set up in DDAP and data can be uploaded. This applies to all programs that hold a license from DPH for SA. Report cards for non-funded programs will be generated for each agency to provide them a visual resource on how those programs are performing, however these report cards will not be posted to the DMHAS website, rather made available to respective agencies for their own use.
- DDAP new user registration process - Please use the attached form and remind staff that they have 10 calendar days to activate the passwords once they are sent out by the help desk.
- Contact information updates - Please send the contact information of new staff to ensure continued communication.
- EDW information - Please check EDW Providers Profiles periodically to make sure all the information we have in DDAP is accurate (capacity, address). If you see an empty program on the report card, please let us know so we can check if that program should be closed in DDAP.
- Virtual office hours - 2nd Monday of the month 1-3 PM. Next session is April 12th
- Data Corrections - EQMI:
 - Maria Cabrera - Maria.Cabrera@ct.gov
 - Karen Oliver - Karen.Oliver@ct.gov
- Service Codes - H0019 - Looking for information about which agencies are using this code to upload services or bill.
- Distribution of report cards and reports - Please ensure that reports and report cards are shared with managers at various levels. Very often when we do our trainings, managers are not aware that the report cards or certain reports exist for their programs.
- EDW Reports - Looking for volunteers to start a work group around current reports in EDW. If interested, please let Karolina know.
- Consumer Satisfaction Surveys - Surveys are now available on the EMQI site and can be distributed to clients.

Training

- Upcoming Trainings via **Teams**:
 - [Friday, March 26: 9:00 am - 12:00 pm: Direct Data Entry \(DDAP\)](#)
 - [Friday, March 26: 1:00 pm- 2:00 pm Critical Incidents \(CI\)](#)
 - [Friday, March 26: 2:00 pm - 4:00 pm: EDW Reports](#)

- [Friday, April 30: 9:00 am – 12:00 pm: Direct Data Entry \(DDAP\)](#)
- [Friday, April 30: 1:00 pm– 2:00 pm Critical Incidents \(CI\)](#)
- [Friday, April 30: 2:00 pm – 4:00 pm: EDW Reports](#)

If you need individual training, please reach out to us so we can coordinate one for you.

Training Tips

- Unknown values – please utilize report in EDW that looks at unknown values in the system such as social security, insurance, diagnosis, or veteran status. Once information is obtained it should be updated in the system.

Quarterly Dashboards / Report Cards

- FY 21 Quarter 2 – draft, changes due March 26th,

Data Quality Notes

- Monthly Alert – Clients without services – Please utilize reports to determine if clients are receiving services, discharge accordingly.
- Special Alert – GAF Replacement – The field in DDAP is ready for the new functional assessments score. All agencies should have a new replacement tool and be ready to start using it by 7/1.
- Special Alert – Cisco Upgrade – In order to comply with all security measurements, cisco will be going through more frequent updates.

File Uploads

- DMHAS contact for file upload questions/issues – please contact Karolina to coordinate the process with IT if you have any problems.
- New E.H.R. – Please let us know if your agency is switching systems or plans to go with a new EHR as it can disrupt the reporting of data. A new process for testing an upload file involves the provider to set up a file with real information and uploading it.

Critical Incident Reporting

- Guidelines for submitting CI –There are two parts in the system that are required for the CI. One involves entering the incident and the other requires the closure and the outcome of the incident. Both parts are required for each incident.
- CI old reports closure – Please check the system and close all incidents that are past 60 days.
- Covid-19 reporting requirements – There is a separate field that was created to allow individuals to enter the actual diagnosis of COVID-19. When picking "other" as a subcategory, please type in COVID-19 in the box (it was previously not available).

CI Training – dates of training are included at the end of the minutes.

Future calls:

- Next [Quality Directors](#) call: April 27th at 3:00 PM or April 29th at 9:00am

Monthly Quality Directors Calls Schedule 2020/2021

March 30, 2021	at 3 p.m.	March 25, 2021	at 9 a.m.
April 27, 2021	at 3 p.m.	April 29, 2021	at 9 a.m.
May 25, 2021	at 3 p.m.	May 27, 2021	at 9 a.m.

June 29, 2021	at 3 p.m.	June 24, 2021	at 9 a.m.
---------------	-----------	---------------	-----------

Monthly Training Schedule 2020/2021

March, 26, 2021	9 – 12 p.m. Direct Data Entry	1- 2 p.m. CI	2-4 p.m. EDW Reports
April 30, 2021	9 – 12 p.m. Direct Data Entry	1- 2 p.m. CI	2-4 p.m. EDW Reports
May 21, 2021	9 – 12 p.m. Direct Data Entry	1- 2 p.m. CI	2-4 p.m. EDW Reports
June 25, 2021	9 – 12 p.m. Direct Data Entry	1- 2 p.m. CI	2-4 p.m. EDW Reports

DLA-20 Trainings

April 8, 2021	9 a.m. – 1 p.m.
April 23, 2021	1 p.m. – 5 p.m.
May 7, 2021	1 p.m. – 5 p.m.
May 13, 2021	9 a.m. – 1 p.m.
June 10, 2021	9 a.m. – 1 p.m.
June 18 2021	1 p.m. – 5 p.m.