Quality Director's Conference Call Agenda – Minutes

March 26, 2020

Call-in number: 866-763-5185, Participant code: 5815602#

EQMI Data Quality

- GAF Replacement – email was sent out with a survey monkey regarding GAF replacement tools, if you did not get it please email Michael, so he can resend it. The department is looking to gather information to analyze which tool each agency is using.
- Non-funded substance abuse programs – the department is working on collecting accurate data. The plan is to ensure all substance abuse programs are reporting into DDAP. Will be reaching out to providers who are not familiar with the statute to close the reporting gap.
- New Data Quality Program Manager – Karolina Wytrykowska is the new Date Quality Program Manager who started last week. She will be the one to provide the ongoing support regarding DDAPs once she completes her training. Her contact info will be emailed to everyone shortly.
- COVID-19 disruptions - submission dates for data will remain in place. If unable to meet the deadlines please reach out to Michael so we can work with your agency on an individual basis.

Training – March and April are cancelled at this time. Plan to resume in May.

- Upcoming Trainings:
  - <u>Friday, May 29</u>: 9:00am – 12:00pm: DDaP Direct Data Entry
  - <u>Friday, May 29</u>: 1:00pm – 3:00pm: EDW Reports
  - <u>Friday, June 26</u>: 9:00am – 12:00pm: DDaP Direct Data Entry
  - <u>Friday, June 26</u>: 1:00pm – 3:00pm: EDW Reports

    If you need individual training please reach out to us so we can coordinate.

Quarterly Dashboards / Report Cards

- FY20 Quarter 2 Report Cards – final report was completed. Data will be posted next week.
- FY20 Quarter 3 Report Cards – ends March 31st, please check on the periodic assessments.

Data Quality Notes

- March Provider Alert: Periodic Assessments – continue to be the number one quality issue. Reports can be run in EDW, if you unable to run it please reach out to our department.

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File Uploads
- DMHAS contact for file upload questions / issues – process is going well, for now please contact Michael for any issues to we can coordinate with IT if we need to help you fix anything.
- New E.H.R. – Please let us know if your agency is switching systems or plans to go with new EHR as it can disrupt the reporting of data.

Critical Incident Reporting
- Current trends, new processes (identifying point person, contractual obligation, categories, definitions, Critical Incident Reporting Guide).
    - karin.haberlin@ct.gov
    - kristen.miller@ct.gov
- New data quality feedback loop to providers- New reports will be coming out to providers with the number of Critical Incident reports. Many reports remain open past the three months goal and the plan is to help resolve those issues. CI reports have slowed down during the COVID-19 so please let us know if you need additional help. All reports are entered electronically.

Future calls:
- Next **Quality Directors** call: April 23, 2020 at 9:00am
- Next **Bi-monthly Data Quality** call: April 30, 2020:
    - 9:00am Providers A – M
    - 10:00am Providers N – Z

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