## **DMHAS-EQMI**



## Monthly Provider Data Quality Newsletter December 2024

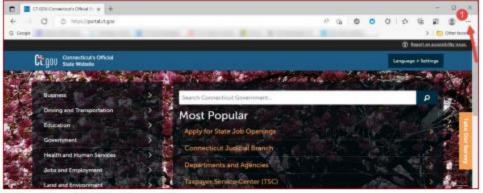
## **Configuring Microsoft Edge Browser**

The DMHAS DDaP website requires Microsoft Internet Explorer 11 Browser to render correctly. As of June 15th, 2022, Internet Explorer 11 is no longer supported by Microsoft. Therefore, DMHAS requires all users to access the DDaP Website using Microsoft Edge with Internet Explore Mode enabled.

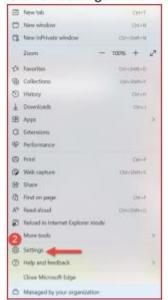
Users can self-configure Microsoft Edge with Internet Explore Mode enabled for the DDaP Website. Note: Users should check with their I.T. dept. to confirm they are not centrally managing Microsoft Edge, if so the I.T. Dept. should configure Internet Explorer mode for the End User.

Below is a step-by-step guide on how to configure your web browser for DDaP to function properly. The errors caused by configuration issue are among the most widely reported errors PNP users encounter.

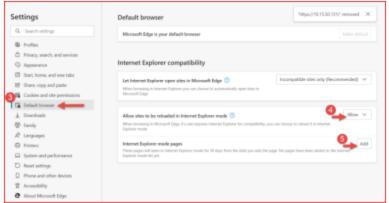
Open Microsoft Edge Browser and click on the 3 dots ... in the upper right hand corner to go
into the settings menu



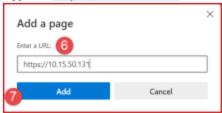
2. Click on Settings in the menu



- 3. Click on the Default Browser in the left side Menu
- 4. Set the Allow Sites to reload in Internet Explorer Mode option to Allow
- 5. Click on the ADD button on the Internet Explorer Mode Pages section

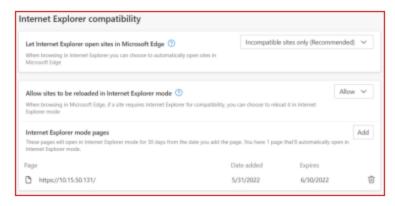


6. Type in <a href="https://10.15.50.131">https://10.15.50.131</a> in the Add a Page box



7. Click Add

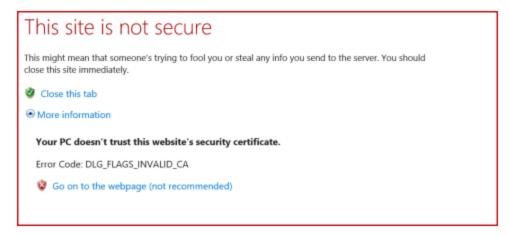
You should now see the following Setup



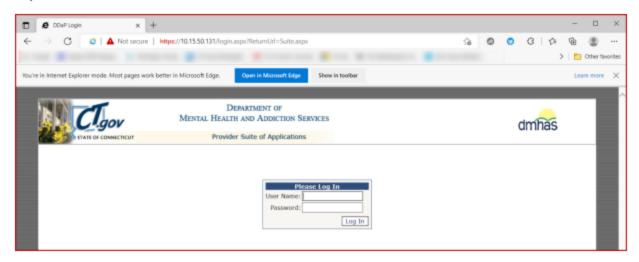
When you open your browser and navigated to <a href="https://10.15.50.131">https://10.15.50.131</a> you may see the following security warning



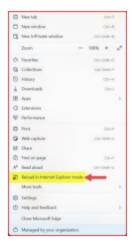
## Click on the more information button and click on Go on to the Webpage



You should now be at the DDAP site and you will notice a banner stating that you are in Internet Explorer mode



**Note:** After 30 days you may need to reload the entry, you can click on the 3 dots ... in the upper right hand corner and Select Reload in Internet Explorer Mode



Still have Questions? Please contact:

Liz Feder, LMFT at Elizabeth.feder@ct.gov