

EQMI

MONTHLY PROVIDER DATA QUALITY NEWSLETTER

June 2026

Consumer Satisfaction Survey FY26

The closure date for Consumer Satisfaction Survey (CSS) submissions is June 30, 2026 which is fast approaching. Please review the [Current Survey Total by Provider](#) to see completion rates for your agency with detailed breakdowns of submission rates, survey sources, BHH surveys and other related metrics.

Let this serve as a reminder to input Consumer Satisfaction Survey results as soon as possible.

There are two ways to submit data this year:

1. Survey entry into the CSS component of DDaP/ DMHAS Suite of Applications
2. [EQMI SurveyMonkey](#) (English and Spanish) which can be used in several ways:
 - a. The client can complete the survey by accessing the link.
 - b. Someone can assist the client with the survey by reading the questions and answering for them (ideally, someone neutral such as a peer support worker).
 - c. It can also be used for data entry, as the survey is set up to allow multiple entries per computer.

Any questions, please contact Tricia.Lang@ct.gov or Kristen.Miller@ct.gov.

Still have questions? Please contact:

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