

DMHAS-EQMI

PROVIDER ALERT

April 2026

Consumer Satisfaction Survey FY26

The closure date for Consumer Satisfaction Survey (CSS) submissions is **June 30, 2026**, which is fast approaching. Let this serve as a reminder to input Consumer Satisfaction Survey results as soon as possible.

There are two ways to submit data this year:

1. Survey entry into the CSS component of DDaP/ DMHAS Suite of Applications
2. [EQMI SurveyMonkey](#) (English and Spanish) which can be used in several ways:
 - a. The client can complete the survey by accessing the link.
 - b. Someone can assist the client with the survey by reading the questions and answering for them (ideally, someone neutral such as a peer support worker).
 - c. It can also be used for data entry, as the survey is set up to allow multiple entries per computer.

Also, [Current Survey Totals by Provider](#) are being posted to the EQMI Website and updated weekly. This interactive Excel Dashboard can be downloaded to review your agency's target numbers, completion rates, surveys by source and refusal rates including BHH surveys.

For any questions or concerns related to Consumer Satisfaction Surveys, please contact Tricia.Lang@ct.gov or Kristen.Miller@ct.gov