DMHAS-EQMI

SPECIAL PROVIDER ALERT

MARCH 2021

dmhas

CISCO UPGRADE

Effective immediately DMHAS will require a security upgrade to the current Cisco AnyConnect software version 4. 9.01095 used to access DDAP/VATS and Critical Incidents.

Any Cisco software versions below 4.9.06037 will no longer connect after 4-26-2021

➔Please follow the link below to have your local IT Department download and install the new version
4.9.06037

https://portal.ct.gov/DAS/BEST/Security-Services/Virtual-Private-Network-VPN-Service/Related-Resources

Important: Make a note of your VPN username and connection profile prior to the upgrade, as this will clear any saved VPN logon information.

For any additional help with this process please contact:
DMHAS Helpdesk
860-262-5058
MHAHelpDesk@ct.gov

Thank you!

Any questions?
Please contact:
Karolina Wytrykowska at Karolina.Wytrykowska@ct.gov or
860-719-3745