

DMHAS-EQMI



SPECIAL PROVIDER ALERT

OCTOBER 2020

CISCO UPGRADE

Effective immediately DMHAS will require a security upgrade to the current Cisco AnyConnect software version 4.7 used to access DDAP/VATS and Critical Incidents.

Any Cisco software versions below 4.9 will no longer connect.

➔ Please follow the link below to have your local IT Department download and install the new version
4.9.01095

<https://portal.ct.gov/DAS/BEST/Security-Services/Virtual-Private-Network-VPN-Service/Related-Resources>

Important: Make a note of your VPN username and connection profile prior to the upgrade, as this will clear any saved VPN logon information.

For any additional help with this process please contact:

DMHAS Helpdesk

860-262-5058

MHAHelpDesk@ct.gov

Thank you!

Any questions?

Please contact:

Karolina Wytrykowska at Karolina.Wytrykowska@ct.gov or

860-719-3745