

DMHAS-EQMI



SPECIAL PROVIDER ALERT

APRIL 2020

Telehealth Service Location Codes

Pursuant to communication from Department of Social Services regarding the inclusion of telehealth service location codes, DMHAS' EQMI Department is working with its I.T. partners to add telehealth as a service location option in DDaP. The following is what will be new in DDaP:

New Service Codes:

- 98967** – phone eval and management, 11 – 20 mins of medical discussion
- 98968** – phone eval and management, 21 – 30 mins of medical discussion
- 99442** – physician phone patient service, 11 – 20 mins of medical discussion
- 99443** – physician phone patient service, 21 – 30 mins of medical discussion

New Service Location option:

Telehealth (Please note that this service location will not be listed as an option for any TCM or BHH service codes. Telehealth will be a service location option for all other service codes. When deciding on the proper service location for TCM and BHH services, telephone services that had previously been provided when the provider was in the office may now be done when the provider is home. Under these circumstances, the provider should choose “office” and not “home” as a service location.)

It is important to note that these updates will be completed at the end of April, approximately. Therefore, we are temporarily extending the timeline expectations for data submission:

- If you are admitting, discharging and providing services via telehealth, it is recommended that you delay sending data to DMHAS until the DDaP updates noted above have been made. This will prevent the data you submit from erroring out.
- If you are admitting, discharging and providing services as usual (ie, residential setting, outpatient work in traditional settings), then you can still submit data per usual timelines (ie, March data submitted by April 15). However, please note that the data submission extension is granted to all providers.

If you have any questions as it relates to utilizing these new service codes or parameters regarding telehealth service location codes, please consult the Department of Social Services' Provider Bulletins.

Please note that critical incident data should continue to be entered into DDaP within established timelines.

Best practice is to verbally notify your assigned LMHA immediately upon learning of an incident and whomever is responsible for entering the written incident information into DDaP should do so by close of the following business day. Questions on critical incident reporting can be directed to Karin Haberlin at karin.haberlin@ct.gov or 860-418-6842.

EQMI will send out a Provider Alert when the DDaP modifications have been completed and new data submission timelines will be communicated at that time. In the meantime, if you have any questions related to these DDaP updates and/or the data submission timelines, please contact Michael Giralmo at michael.giralmo@ct.gov or 860-614-8685 (cell).

The EQMI staff is hoping that you are staying safe and well during this time. Thank you..