

DMHAS-EQMI



SPECIAL PROVIDER ALERT

APRIL 2020

Telehealth Service and Location Codes: Update (04.21.2020)

This Special Provider Alert serves as a follow up communication to the Special Provider Alert “Telehealth Service Location Codes” submitted to providers on April 14, 2020. The April 14 Telehealth Codes Special Alert detailed four new service codes and one new service location that were being added to DMHAS’ data system, DDaP.

Please be advised that these modifications *have been made to DDaP*. Providers *may now submit* all March data to DMHAS. Typically, our deadline for March data would have been April 15, 2020. Due to the DDaP modifications being made at that time, the new deadline for **both March and April data will now be Friday, May 15, 2020.**

The four new service codes and one new service location code were detailed in the April 14th Special Provider Alert. In that Alert, it was noted that the new “telehealth” service location option cannot be utilized for TCM and BHH services. Therefore:

- For providers who submit a file upload, be aware that any TCM and BHH service codes that are submitted with a “telehealth” service location, will be errored out and need to be fixed.
- For providers who submit via direct data entry, be aware that DDaP will initially allow the selection of “telehealth” as a service location option for any TCM and BHH service, but when the user attempts to save that service, an error message will appear.

If you have any questions related to these DDaP updates and/or the data submission timelines, please contact Michael Giralmo at michael.giralmo@ct.gov or 860-614-8685 (cell).

The EQMI staff is hoping that you are staying safe and well during this time. Thank you.