

DMHAS-EQMI



SPECIAL PROVIDER ALERT

APRIL 2020

DDaP Access

During this time while many may be working remotely, EQMI has temporarily modified their DDaP Access protocols.

Remote DDaP Access Issues

Some providers have reported DDaP Access problems as they transition to teleworking from home. If you are experiencing such difficulties, please email EQMI staff member Karin Haberlin at karin.haberlin@ct.gov or leave a voice mail on her office phone: 860-418-6842. Karin will coordinate with DMHAS Information Services Department (ISD) to resolve the issue.

New DDaP Account Requests

If staff are requiring new accounts set up for DDaP and EDW (ie, newly hired staff, or staff serving in a role within their agency), please contact Karin Haberlin at karin.haberlin@ct.gov or leave a voice mail on her office phone: 860-418-6842. Karin will work to grant new users access to DDaP. *Please note that this is a temporary process.* When EQMI staff return to the office, Chrisaun Jackson and Maria Cabrera will resume processing new user account requests.

Thank you for your continued efforts during this unusual time. If you have any questions, please don't hesitate to contact Michael Giralmo (michael.giralmo@ct.gov or 860-614-8685).