

# DMHAS EQMI



## PROVIDER ALERT

MARCH 2019

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### Critical Incident Reporting Reminder

We remind users of a change to Critical Incident reporting that was implemented in 2018. The change that was made only concerns specific types of incidents.

The **Client Abuse Alleged** category has been expanded to include the following subcategories: *Physical Abuse, Verbal Abuse, Sexual Abuse, Neglect, and Exploitation*. The **Patient Rights** category has the following subcategories: *Violation of patient rights with significant consequences, Breach of confidentiality with significant consequences*.

Please make a note of these categories and continue to use them when appropriate.

For incidents in these and the Serious Crime categories, there is a new required question that appears upon closure: *“Did the Review find that the Incident was substantiated? (Yes/No)”*

Replace old critical incident reporting forms with the most recent version, which is attached to this provider alert.

You may also download it from this link:

<https://www.ct.gov/dmhas/lib/dmhas/eqmi/CI-submissionform.doc>

As always, should you have questions or comments regarding the critical incident process, please contact Karin Haberlin at (860) 418-6842 or [Karin.Haberlin@ct.gov](mailto:Karin.Haberlin@ct.gov).

Thank you for your attention to this matter.