

**SUPPORTED EDUCATION**

A. The Contractor shall provide Supported Education Services to individuals age eighteen (18) or older who have serious and persistent psychiatric disorders, or co-occurring serious and persistent psychiatric disorders and substance use disorders. Individuals receiving services pursuant to this contract will have been determined by a Department approved assessment tool to be clinically appropriate to receive such services and who are medically indigent. Medically indigent is defined as having no private or public health care coverage that will pay for the services to be provided by the contractor and no access to, or eligibility for, such coverage. Supported Education Services are defined as career exploration and educational counseling services including but not limited to academic counseling, assistance with academic and financial aid applications, advocacy, facilitation of tutoring and assistance in implementing study skills. In addition, the Contractor may also provide aptitude and achievement testing to assist in planning services and supports. The contractor shall provide supported education services for individuals pursuing Adult Basic Education, General Equivalency Diploma (GED), college, and vocational education or training that enables individuals to become competitively employed.

B. The services shall be provided at the following location, with the capacity and hours of operation described below:

Location	Capacity	Unduplicated individuals served	Hours of Operation

C. The Contractor shall implement the programs and services described herein to result in the following outcomes on behalf of individuals. Such outcomes shall be measured in the manner described herein. Outcome results achieved pursuant to these terms and conditions will be monitored by the Department through data reported by the Contractor to the Department’s information systems, in observations through site visits and/or in the required monthly service reports. The Department’s outcome indicators for the Contractor’s funded services are as follows:

PERFORMANCE OUTCOME MEASURES

-----  
SUPPORTED EDUCATION SERVICES

OUTCOMES	MEASURES
1. Contractor will meet reporting requirements in a timely manner.	Department required data will be submitted to the Department’s data collection system no later than the 15 <sup>th</sup> day of each month.
2. Contractor will meet the expected utilization rate or annual projection of individuals to be served for this level of care.	A utilization rate of at least 90% will be achieved.

3. Individuals will report satisfaction with their services.	At least 80% of respondents to the Department's consumer satisfaction survey will rate services positively in each of the domains of access to services, quality of services, outcomes, participation in treatment planning, respect, recovery and general satisfaction with services.
4. Individuals will remain in school.	At least 70% of individuals enrolled in school will remain in their educational program until the completion of their school term.