

SENIORS ENGAGEMENT

A. The Contractor shall provide education and consultation to local agencies within the designated geographic region for the purpose of identifying individuals fifty-five (55) years of age and older who misuse substances. The Contractor shall also provide services to such identified individuals that include, but are not limited to, education, support, counseling (including in-home counseling) strengths identification, interventions, referrals to senior service networks and referrals for treatment. Such services shall be designed to assist such individuals to improve their quality of life. The Contractor shall focus on developing and implementing new or improved ways of engaging and retaining seniors in services for substance abuse or mental health treatment.

B. The Contractor shall:

1. promote integration and collaboration of services for seniors in the designated geographic region;
2. provide consultation to other senior services providers;
3. develop a system of aftercare for individuals identified;
4. maintain involvement in regional senior networks;
5. develop new approaches for engaging and retaining seniors in services and document such approaches; and
6. attend meetings as requested by the Department.

C. The Contractor shall implement the programs and services described herein to result in the following outcomes on behalf of individuals served. Such outcomes shall be measured in the manner described herein. Outcome results achieved pursuant to these terms and conditions will be monitored by the Department through data reported by the Contractor to the Department’s information systems, in observations through site visits and/or in any other required reports. The Department’s outcome indicators for the Contractor’s funded services are as follows:

PERFORMANCE OUTCOME MEASURES

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OUTCOMES	MEASURES
1. Contractor will meet reporting requirements in a timely manner.	Department required data will be submitted to the Department’s data collection system no later than the 15 th day of each month.
2. Contractor will meet the expected utilization rate or annual projection of individuals to be served.	A utilization rate of at least 90% will be achieved.
3. Individuals will be effectively engaged in Outreach and Engagement services	At least 50% of individuals served will receive at least one (1) treatment service within six (6) months of admission to the program.
4. Senior services providers throughout the region will receive education and consultation.	At least thirty (30) different provider contacts will be made annually.
5. Personal contacts with seniors with substance abuse issues will be made by the Contractor.	At least thirty (30) seniors with substance abuse issues will be identified and provided with education, counseling and/or referrals.