



CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service providers.

Updated November 15, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated, and DMHAS contracted service providers use the DMHAS Client Grievance Procedure to address complaints.

DMHAS Client Grievances are written complaints submitted to the provider's Client Rights Officer (CRO). Information about the procedure is on the [DMHAS Client Grievance Procedure](#) webpage.

Exceptions:

- Complaints about "[Supportive Recovery Homes](#)" are addressed by ADVANCED BEHAVIORAL HEALTH, INC. Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization.
- Complaints within jurisdiction of the Psychiatric Security Review Board, DMHAS Forensic Services, housing voucher and DSS waiver programs are not addressed by the DMHAS Client Grievance Procedure.
- Complaints about entities that are not contracted by DMHAS to provide direct services, or which have their own complaint resolution procedure are not addressed by the DMHAS Client Grievance Procedure including inpatient and emergency departments of community hospitals.

If you need help contact a statewide advocacy organization:

- [Advocacy Unlimited, Inc. \(AU\)](#): Phone: 860-505-7581
Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org
- [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): Phone: 860-262-5030,
Website: www.CLRP.org Email: info@CLRP.org
- [Disability Rights Connecticut \(DRCT\)](#): Phone: 860-422-4220
Website: www.DisRightsCT.org Email: info@DisRightsCT.org

If you or someone you know is in crisis, call: 9-8-8

This list is maintained by the DMHAS Office of the Commissioner: 860-428-7000.

TTY users and persons with communication impairments can speak to anyone on this list by calling 7-1-1 and using a [Relay Connecticut](#) operator.

DMHAS and other federally funded healthcare providers complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (Patient Protection and Affordable Care Act Section 1557).



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ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins, 203-885-6872
Kate Travis, 203-826-3112
Michelle Weinstein, 203-739-5996

PROGRAMS/SITES:

- Employment Services
4 Berkshire Boulevard, Bethel, CT 06801
www.abilitybeyond.org
- Residential Services
888-832-8247
Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

Complaints regarding Basic Recovery Supports and the following Supported Recovery Homes are addressed by ABH:

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping-Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)

ABH Customer Service, Housing Support Specialist, Marisol Cortez, 1-800-658-4472

https://www.abhct.com/Programs_Services/BHRP/Forms_and_Resources/

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)



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CRO: Carl Mancini, 860-549-2435
 2075 Silas Deane Highway,
 Rocky Hill, CT 06067
<https://advocacyunlimited.org/>
 860-505-7581
 Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
 "HOMES FOR THE BRAVE" [Region 1](#)
 CRO: Ed Bellows, 203-889-8077
 655 Park Ave. Bridgeport, CT 06604 203-338-0669
<https://www.homesforthebrave.org/>

APT FOUNDATION [Region 2](#)
 CRO: Bob Freeman, 203-781-4600
 PROGRAMS SITES:
 • New Haven • West Haven
 • North Haven • Residential Programs
 • MAT and SUD treatment
 One Long Wharf Drive, Suite 321, New Haven, CT 06511
www.aptfoundation.org

ARTREACH, INC. [Region 3](#)
 CRO: Stephenie Guess, 860-859-4769
 401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

BACKUS HOSPITAL (WILLIAM) [Region 3](#)
 (HARTFORD HEALTHCARE)
 CRO: Carley Warzecha, 860-889-8331 x 2196
 PROGRAMS:
 • Outpatient Program
 326 Washington Street Norwich, CT 06360 Fax: 860-823-6322
www.backushospital.org

BHCARE ANSONIA/BRANFORD [Region 2](#)
 CRO: Cooper Westerkamp, 203-892-6369
 PROGRAMS SITES:



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- BHCARE Valley Offices
435 East Main St. Ansonia, CT 06401 203-736-2601
- BHCARE Shoreline Offices
14 Sycamore Way, Branford, Ct 06405 203-800-7177
- BH Care Administrative Offices
127 Washington Ave. Third Floor West
North Haven, CT 06473 203-446-9739
Fax: 203-446-9775
<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS [Region 4](#)
ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)
CRO: Amanda Leach, 860-262-5157

PROGRAMS SITES:

- Inpatient SUD Treatment Services
 - Blue Hills Hospital, 500 Vine St Hartford
 - Merritt Hall, CVH
- Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE [Region 1](#)
CRO: Marsha Rose, 203-335-5339
880 Fairfield Ave, Bridgeport, CT 06605 Fax: 203-331-1694
www.bridgehousect.org

BRIDGES HEALTHCARE INC. [Region 2](#)
CRO: Jaya Daptardar, 203-878-6365 ext. 322
949 Bridgeport Ave. Milford, CT 06460
<https://www.bridgesct.org/>

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC) [Region 4](#)
DMHAS
Client Rights Officers:
Ralston Beckford, 860-297-0891
Emma Howe, 860-297-0810
Mark Meola, 860-297-0885
500 Vine Street, Hartford, CT 06112 Fax: 860-297-6356



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www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES

[Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup, 203-416-1305

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: David Johnston, 203-748-0848 x232

PROGRAMS/SITES:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD)

[Region 4](#)

HARTFORD

CRO: Samantha Aruda, 475-235-8434

PROGRAMS/SITES:

- CHD Outreach
- CHD Crossover Group Home

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

CHD CT-OUTREACH WEST

[Region 5](#)

CRO: Heather Foster,

203-596-9323



CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service providers.

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PROGRAMS/SITES

- PILOTS Danbury
 - PILOTS Torrington
 - PILOTS Waterbury
- 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP) [Region 5](#)
 (Merged with McCall Center for Behavioral Health)
 CRO: Matthew Wall, 203-496-2100 Ext. 1253
 900 Watertown Ave. Waterbury, CT 06708 Fax: 203-756-8985

PROGRAMS/SITES:

- Drug Treatment Services
 - Glenlunan
 - Mcauliffe Manor
 - Rogers House
 - Travisano Network
 - Watkins
 - Wynnewood Residential
- www.cnvhelp.org

CHARLOTTE HUNGERFORD HOSPITAL [Region 5](#)
 BEHAVIORAL HEALTH CENTER
 (HARTFORD HEALTHCARE)

CRO: Tracy Morales-Gabelmann, 860-496-6441

PROGRAMS/SITES

- Case Management
 - Outpatient
 - Services to Homeless
- 540 Litchfield Street, P.O. Box 988
 Torrington, CT 06790 Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) [Region 1](#)

CRO: Richard Spears, 203-495-7710
 690 Arctic Street Bridgeport, CT 06608 203-331-4728
<http://www.casaincct.org/>

CHRYSALIS CENTER, INC. [Region 4](#)

CRO: Crystal Cruz, 860-263-4433

PROGRAMS/SITES:

- Case Management
- Employment



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- Supportive Housing

255 Homestead Ave., Hartford, CT 06112

www.chrysaliscenterct.org

COLUMBUS HOUSE, INC.

CRO: Don Smith, 203-491-6600

586 Ella Grasso Boulevard

P.O. Box 7093, New Haven, CT 06519

www.columbushouse.org

[Region 2](#)

Fax: 203-772-4097

COMMUNITY HEALTH CENTER, INC. (CHC)

BEHAVIORAL HEALTH

CRO: Mandy Brule, 860-347-6971

635 Main Street Middletown, CT 06457

www.chc1.com

[Region 2](#)

COMMUNITY HEALTH RESOURCES (CHR)

Client Rights Officers

Debra Ash, 860-977-4495

Sherita Sosa, 860-730-8939

PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095

860-731-5522

www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)

SUBSTANCE ABUSE TREATMENT PROGRAMS

CRO Enfield: Burton Bates, 860-771-4926

PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam



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- Milestone Intensive Residential Program
 - New Life Center
 - Pathways
 - Willimantic, Roots to Recovery
- Administrative Offices 2 Waterside Crossing, Suite 400; Windsor, CT 06095
www.chrhealth.org 860-731-5522

COMMUNITY HEALTH SERVICES, INC. [Region 4](#)
 BEHAVIORAL HEALTH
 Client Rights Officers:
 Lorna Caban, 860-249-9625 ext. 780
 Vidya Ganesan, 860-808-8704
 500 Albany Ave. Hartford, CT 06120 Fax: 860-808-8771
www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) [Region 4](#)
 CRO: Hope Ustanowski, 860-826-1358 ext. 1971
 PROGRAMS/SITES:
 • Adult Services • Team Time Social Club
 233 Main St. New Britain, CT 06051 Fax: 860-229-6575
www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT) [Region 4](#)
 BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
 CLIENT RIGHTS OFFICERS
 Janet Rodriguez, 860-761-7900
 Elia Vecchitio, 860-761-7900
 555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) [Region 4](#)
 CRO: Yolibel Lebrón, 860-560-8947
 198 Wethersfield Ave. Hartford, CT 06114 Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC) [Region 5](#)



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Client Rights Officers

Danbury: 203-743-7574
 Carissa Valluzzo
 Stacy Benson

Meriden: 203-608-0205
 Josh Noffsinger

Norwalk: 203-838-6508
 Jeff Greenblatt

Waterbury, Brookside: 203-568-7474
 Alexis Brown
 Elizabeth Pirola

Waterbury, Midland: 203-755-8874
 Suzanne DeRosa

CCC Administrative Offices
 50 Brookside Rd. Waterbury, CT 06708 203-568-7466
<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC) [Region 2](#)
 DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519 Fax: 203-974-7091
www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC. [Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury



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One Waterview Drive Suite 202 Shelton, CT 06484 203-866-2541
www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH) [Region 2](#)
 DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457 Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI) [Region 2](#)
 Client Rights Officers

Janice Black, 860 343-5500 x 1852

Lisa Hansen, 860 343-5500 x 1851

Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- | | |
|--------------|----------------|
| • Bridgeport | • New Haven |
| • Groton | • Old Saybrook |
| • Hartford | • Uncasville |
| • Meriden | • Waterbury |
| • Middletown | • Willimantic |

100 Roscommon Drive, Suite 203 Middletown, CT 06457

www.theconnectioninc.org

CONTINUUM OF CARE, INC. [Region 2](#)
 Client Rights Officers

David Ostrom, 203-562-2264 x 229

Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- | | |
|---------------------|-------------------------------|
| • Acute Services | • Diversion Services |
| • Community Housing | • South Central Peer Services |



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- Supportive Living Services
109 Legion Ave. New Haven, CT 06519
www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114
Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519

203-503-3000

www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH

DAY KIMBALL HOSPITAL

[Region 3](#)

CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352

PROGRAMS/SITES

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260

www.daykimball.org

EdADVANCE TRED PROGRAM

[Region 5](#)

CRO: Rose Forzano, 860-567-0863
Box 909, 355 Goshen Rd Litchfield, CT 06759

Fax: 860-567-3381

<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION & EASTERN CONNECTICUT

[Region 4](#)

CRO: Dan Bracken, 860-801-3793
22 Prestige Park Circle East Hartford, CT 06108
Fax: 860-728-1065

860-270-0600

www.hartford.easterseals.com



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FAMILY & CHILDREN'S AGENCY, INC. [Region 1](#)
 CRO: Chrissy Cacace, 203-855-8765
 9 Mott Ave 4th Floor Norwalk, CT 06850 Fax: 203-838-3325

FAMILY CENTERS, INC. [Region 1](#)
 CRO: Gayle Paquin, 203-324-3167
 40 Arch Street Greenwich, CT 06902 203-869-4848 Fax: 203-860-869-7764
www.familycenters.org

FELLOWSHIP PLACE [Region 2](#)
 CRO: Veronica Vidal, 203-401-4227 x1243
 441 Elm Street New Haven, 06515 Fax: 203-789-4451
www.fellowshipplace.org

F.S. DUBOIS CENTER [Region 1](#)
 DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
 CRO: Mary Brigid Culhane, 203-388-1559
 1351 Washington Blvd., 5th Floor Stamford, CT 06905
www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE [Region 2](#)
 CRO: Tamara Brown, 860-343-5300
 PROGRAMS/SITES:
 • Farrell Treatment Center, New Britain
 • Gateway Community Treatment Program, Middletown
 • Gilead Social Club, New Britain
 PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306
www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT [Region 1](#)
 CRO: Nicholas Wilson, 203-581-5320
 165 Ocean Street, Bridgeport, CT 06605 203-368-6511
www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN [Region 2](#)



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CONNECTICUT

CRO: Phyllis Hagen, 203-777-2000
432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

[Region 1](#)

Client Rights Officers:
Diane Sheenan, Paula Zwally, 203-551-7031

1635 Central Ave. Bridgeport, CT 06610
www.ct.gov/dmhas/swcmhs

Fax: 203-579-63

GUARDIAN AD LITEM SERVICES, INC.
CRO: Angela Hurezler, 203-723-4332 ext. 107
175 Church Street, Suite 202, Naugatuck, CT 06770

[Region 5](#)

Fax: 203-723-9250

HANDS ON HARTFORD CENTER CITY CHURCH'S INC/PETER'S RETREAT
CRO: Kate Shafer, 860-706-1505
55 Bartholomew Avenue, Hartford, CT 06106
<http://www.handsonhartford.org>

[Region 4](#)

860-728-3201
Fax: 860-549-8550

HARTFORD BEHAVIORAL HEALTH
CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106
www.hartfordbehavioralhealth.org

[Region 4](#)

Fax: 860-524-7781

HARTFORD HOSPITAL (INSTITUTE OF LIVING) (HARTFORD HEALTHCARE)
CRO: Paula Rego, 860-545-7665
PROGRAMS/SITES

[Region 4](#)

- Eli's Retreat
 - Todd House
 - Outpatient Clinic
- Todd Building, 200 Retreat Ave. Hartford, CT 06106



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www.instituteofliving.org

HISPANIC HEALTH COUNCIL
(MENTAL HEALTH EMPLOYMENT SERVICES)
(CRO TO BE DETERMINED)
175 Main St, Hartford, CT 06106

[Region 4](#)

HOMES WITH HOPE
(Formally: INTERFAITH HOUSING ASSOCIATION)
(CRO to be Determined)
49 Richmondville Ave. Westport, CT 06880

[Region 1](#)

203-226-3428

www.hwhct.org

IMMACARE
CRO: Janievette Correa, 860-580-6067
168 Hungerford St. Hartford, CT 06106

[Region 4](#)

<http://immacare.org/>

INSPIRICA, INC.
CRO: Keenan McMahon, 203-388-0114
141 Franklin St Stamford, CT 06901

[Region 1](#)

<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital

[Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER
CRO: Aneta Godlewski, 860-569-5900 ext. 525
PROGRAMS/SITES

[Region 4](#)

- Adult Services
 - Recovery House
 - Supervised Housing Program
 - A Common Ground
- 800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108

www.icmhg.org

KENNEDY COLLECTIVE
CRO: Fiona Jones, 203-365-8522 ext. 2037
2440 Reservoir Ave. Trumbull, CT 06611

[Region 1](#)

www.thekennedycenterinc.org



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KEYSTONE HOUSE [Region 1](#)
 CRO: Alma Davis, 203-855-7920
 141 East Ave. Norwalk, CT 06851 203-855-7920
www.keystonehouse.org Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES [Region 2](#)
 CRO: Dana Nair, 860-347-8923 ext. 202
 1630 North Colony Road, Meriden, CT 06450 203-235-2583
www.kuhngroup.org

LAUREL HOUSE [Region 1](#)
 CRO: Virginia Mittelstadt, 203-324-1816 ext. 304
 1616 Washington Boulevard Stamford, CT 06902
<http://laurelhouse.net>

LEEWAY, INC [Region 2](#)
(CRO: To be determined)
 Jay Katz, Chief Executive Officer, 203-865-0068
 40 Albert Street, New Haven, CT 06511 Fax: 203-865-0399
www.leeway.net

LIBERTY COMMUNITY SERVICES, INC. [Region 2](#)
 CRO: Alyssa Eckstein, 203-497-7600
 129 Church Street, New Haven, CT 06510
www.libertycs.org

LIBERATION PROGRAMS [Region 1](#)
 Client Rights Officers
 Dianna Gleason, 855-542-7764
 Marlene Bent, (cell): 475-333-5639
 PROGRAMS/SITES:
 • Bridgeport • Stamford
 129 Glover Ave. Norwalk, CT 06850 203-851-2077
<http://www.liberationprograms.org> Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES [Region 1](#)
 CRO: Cary Ostrow, 203-368-5545



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475 Clinton Ave., Bridgeport, CT 06605
<http://www.lifebridgect.org/>

203-368-4291
 Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC.
 CRO: Kelly McFarland, 203-389-2970 ext. 1080
 Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

[Region 2](#)

MARTIN HOUSE
 CRO: Constance Graves, 860-889-6150
 401 West Thames Street Norwich, CT 06360

[Region 3](#)

McCALL CENTER FOR BEHAVIORAL HEALTH
 CRO: Matthew Wall, 860-496-2100 x1253
 58 High Street Torrington, CT 06790

[Region 5](#)

Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)
 CRO: Michael Culmo, 860-969-3277
 PROGRAM/SITES

[Region 4](#)

- | | |
|--------------|-----------------------|
| • Bridgeport | • Stamford |
| • Danbury | • Waterbury |
| • Hartford | • West Hartford |
| • Torrington | • Independence Center |
| • Waterbury | |

76 Batterson Park Rd, Suite 303 Farmington, CT 06032
www.mhconn.org

Mercy Housing and Shelter
 (Community Housing Advocates)
 CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106
www.mercyhousingct.org

[Region 4](#)

860-548-0692

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH
 CRO: Terry DiPietro 860-343-8802
 PROGRAMS/SITES

[Region 2](#)

- Case Management



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28 Crescent Street Middletown, CT 06457
www.midhosp.org

Fax: 860-358-8829

MIDWESTERN CONNECTICUT COUNCIL ON ALCOHOLISM (MCCA)

[Region 5](#)

CRO: Steven Palma, 203-792-4515 ext. 1103
 PROGRAMS/SITES

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women’s Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC

[Region 4](#)

CRO: Eugene Milan, 860-656-0450
 915 Asylum Ave. Hartford, CT 06105
www.mypeople-ct.com

MY SISTER’S PLACE (COMMUNITY HOUSING ADVOCATES)

[Region 4](#)

CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106
www.sistersplacect.org

Fax: 860-493-1330

NATCHAUG HOSPITAL (HARTFORD HEALTHCARE)

[Region 3](#)

CRO: Melissa Morgea, 860-696-9992
 189 Storrs Road Mansfield, CT 06250
www.natchaug.org

Fax: 860-423-6114

NEW LONDON HOMELESS HOSPITALITY CENTER

[Region 3](#)

CRO: Nicole Thomas, 860-439-1573
 PROGRAMS/SITES



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- **CASE MANAGEMENT**

730 State Pier Road New London, CT 06320

860-439-1573

<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH

[Region 2](#)

CRO: Kara Beedetto-Capobianco, 203-492-4866

153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH:

[Region 5](#)

DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES

CRO: Anthony Frias, 860-354-3762

PROGRAMS/SITES

- Danbury, IOP
152 West Street Danbury, CT 06810

- Danbury: Mobile Crisis

- New Milford, OP
21 Elm Street, New Milford 06776

NUVANCE HEALTH:

[Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS/SITES:

- Community Support Program
34 Maple Street Norwalk, CT 06856

- Outpatient

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, 203-254-2934

50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(CRO to be determined)

203-696-3260



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982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE [Region 1](#)
 (FORMALLY: SHELTER FOR THE HOMELESS)
 CRO: Sam Pacheco, 203-406-0017 ext. 321
 597 Pacific Street Stamford, CT 06902
<http://www.pacifichouse.org>

PATHWAYS, INC [Region 1](#)
 CRO: Michelle Chiappa, 203-869-5656
 175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC. [Region 3](#)
 CRO: Stephen Feathers, 860-450-7122 Ext. 2632
 PROGRAM/SITES:
 • Outpatient • Perception House
 134 Church St Willimantic, CT 06226 Fax: 860-450-7127
www.perceptionprograms.org

PRIME TIME HOUSE [Region 5](#)
 Client Rights Officers:
 Rob Juarez 860-496-2177
 Tom Stanton, 860-496-2177
 810 Main Street Torrington, CT 06790 Fax: 860-618-2478
<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP) [Region 2](#)
 CENTER FOR HUMAN SERVICES
 CRO: Eric Follett, 203-929-1954 ext. 101
 PROGRAMS/SITES
 • Center for Human Services • McGrath House
 • First Step • New Prospects
 • Horizons • Prospect House
 • Huntington House • Recovery Adolescent
 • Iranistan House Program/Annex and Drug
 • Kinsella Treatment Center Intervention



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- Recovery Counseling Services
2 Trap Falls, Suite 405 Shelton, CT 06484
<http://www.recovery-programs.org/>

- Seaview Supervised Apartments
Fax: 203-929-1279

RELIANCE HEALTH

[Region 3](#)

Client Rights Officers

Nicole Reynolds 860-887-6536 (ext. 275)
Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

40 Broadway, Norwich, CT 06360
www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS) DMHAS

[Region 2](#)

CRO: Tameka Allen 860-262-5194
Silver Street, P.O. Box 351 Middletown, 06457
www.ct.gov/dmhas/rvs

Fax: 860-262-5356

ROOT CENTER FOR ADVANCED RECOVERY (A trade name of HARTFORD DISPENSARY)

[Region 4](#)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108
<https://rootcenter.org/>

860-643-3200



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RUSHFORD,
(HARTFORD HEALTHCARE)

[Region 2](#)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman’s Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

“SOBER LIVING HOMES”

Sober living homes are not funded by DMHAS and do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about “[Supportive Recovery Homes](#)” are addressed by ADVANCED BEHAVIORAL HEALTH, INC.
- Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization:
 - Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472.
 - Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org) 203-936-7829.

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)

CRO: Caitlin Millerd, (cell) 860-608-5227

21 Montauk Ave., Suite 301 PO Box 2170

(Main Number) 860-439-6400

New London, CT 06320 Fax: 860-390-1464

www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL

[Region 3](#)



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AND DRUG DEPENDENCE, INC. (SCADD)

CRO: Marcie Rivera, 860-447-1717 ext. 214

PROGRAMS/SITES:

- Lebanon Pines
- Liberty House
- Outpatient Services

37 Camp Mooween Road Lebanon, CT 06249

www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA)

[Region 3](#)

DMHAS

CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)

CRO Back-up: Kayla Mosley

401 West Thames St., Bldg. 301 Norwich, CT 06360

Fax: 860-859-4783

www.ct.gov/dmhas/smha

SOUTH WESTRN CT MENTAL HEALTH SYSTEM (SWCMHS)

[Region 1](#)

COMMUNITY BASED SERVICES

Client Rights Offices:

Diane Sheehan, Paula Zwally, 203-551-7031

97 Middle St. Bridgeport, CT 06604

Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER

CRO: Mary Brigid Culhane 203-388-1559

1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY

MENTAL HEALTH CENTER (GBCMHC)

Client Rights Officers:

Diane Sheehan, Paula Zwally, 203-551-7031

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-6305

www.ct.gov/dmhas/swcmhs

Saint MARY'S HOSPITAL BEHAVIORAL HEALTH

[Region 5](#)

SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN

[Region 2](#)

CRO: Terry Carbone,

860-347-4059



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P.O. Box 398, 617 Main St Middletown, CT 06457
www.stvincentdepaulplace.org

Fax: 860-343-0023

Saint VINCENT DEPAUL MISSION OF WATERBURY
 CRO: Bonnie Cocchiola, 203-755-0626
 PROGRAMS/SITES:

[Region 5](#)

- Cornerstone
 173 Mark Lane Waterbury, CT 06704

- Society of Support
 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY
 • Casa DeRosa
 CRO: Angela Silva 203-753-3342
 86-88 Midland Waterbury, CT 06705
<https://www.svdpmission.org/>

Fax: 203-753-9900

Saint VINCENT’S BEHAVIORAL HEALTH SERVICES
 (HARTFORD HEALTHCARE)
 CRO: Joyce Platz, (*Interim*) 203-341-4532
 47 Long Lots Road Bridgeport, CT 06880
www.hallbrooke.org

[Region 1](#)

STAFFORD FAMILY SERVICES
 (Town of Stafford)

[Region 4](#)

Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103
 21 Hyde Park Rd, Stafford Springs, CT 06076
<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER
 Miriam Lopez 203-756-8021
 80 Phoenix Ave. Waterbury, CT 06702
<https://staywellhealth.org>

[Region 5](#)

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
 (SELF, INC)
 CRO: Holly Sheldon, 203-759-2074
 19 Fourth Street Waterbury, CT 06708

[Region 5](#)

Fax: 203-759-2094



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THAMES RIVER COMMUNITY SERVICE [Region 3](#)
 CRO: Lee Carena, 860-889-1365
 401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. (TVCCA) [Region 3](#)
 CRO: Lee Carena, 860-889-1365
 1 Sylvandale Road Jewett City, CT 06351
www.tvcca.org

TRINITY HEALTH [Region 5](#)
 ST. MARY'S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES
 CRO: Vincent Delaney, 203-709-3356
 10 Jefferson Square Waterbury, CT 06706
www.stmh.org

UNITED COMMUNITY & FAMILY SERVICES, INC: [Region 3](#)
 CRO: Sharon Laliberte, 860-892-7042 ext. 1218
 47 Town St Norwich, CT 06360 Fax: 860-823-3002
www.ucfs.org

UNITED SERVICES, INC. [Region 3](#)
 Client Rights Officers
 Sandra Long, 860-774-2020 ext. 4675
 Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
- Danielson
- Willimantic
- Adult Mental Health OP
- Lighthouse, Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241 Fax: 860-774-082
www.unitedservicesct.org

VIABILITY [Region 4](#)
 CRO: Latoya Thompson, 860-606-7767
 50 Griffin Road South Bloomfield, CT 06002



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VILLAGE FOR FAMILIES AND CHILDREN (THE) [Region 4](#)

CRO: Alicia Marotto 860-236-4511 ext. 3704

PROGRAMS/SITES

- Employment Services
- The Village Adult OP Services
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT [Region 4](#)

CRO: Marita McDermott, 860-688-3165

PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program

860 Prospect Hill Road Windsor, CT 06095

Fax: 860-688-3196

<https://vinfent.org/>

WATERBURY HOSPITAL HEALTH CENTER [Region 5](#)

CRO: Thomas Czarkosky, 203-573-6738

PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

WATERBURY WELLNESS CENTER [Region 4](#)

(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849

334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH [Region 5](#)

CRO: Kathleen Nugent 203-574-9000

142 Griggs St.

Waterbury, Connecticut, 06702

Fax: 203-578-4180



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<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319
78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763
249 Winsted Road 3rd Floor Torrington, CT 06790 Fax: 860-496-3800

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319
95 Thomaston Ave. Waterbury, CT 06702 Fax: 203-805-5310

WCMHN Administrative Offices

Rowland State Government Center 203-805-6400
55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432

www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC.

[Region 4](#)

CRO: Linda Russo, 860-793-3849

- Hartford • Waterbury
- Plainville

334 Farmington Ave. Plainville, CT 06062

www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH)

[Region 2](#)

DMHAS

CRO: Shantika Canty-Porter 860-262-5141
PO Box 70 Middletown, CT 06457 Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN

[Region 2](#)

CRO: Tracy Nguy, LMSW 203-288-6253
95 Circular Ave., Hamden, CT 06514 Fax: 203-288-0448

www.communityservicesnetwork.org



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YALE NEW HAVEN HEALTH
BEHAVIORAL HEALTH

[Region 2](#)

CRO: Lauren Mallozzi 203-688-3430

PROGRAMS/SITES:

- Respite Bed Program
 - YNHH - OP Continuing Care Clinic
- 20 York Street. New Haven, CT 06510-3202

<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT

[Region 4](#)

CRO: Esther Gonzalez-Torrez 860-728-5199

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

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