

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service provider Client Rights Officers.

Updated February 5, 2026

This list is maintained by the DMHAS Office of the Commissioner: 860-418-7000.

The Department of Mental Health and Addiction Services (DMHAS) Client Grievance Procedure is used by DMHAS, and DMHAS contracted providers of direct mental health and substance use disorder services.

DMHAS Client Grievances are written complaints submitted in writing to the provider's Client Rights Officer (CRO). A summary of the procedure can be found at: [DMHAS Client Grievance Procedure](#)

The DMHAS Client Grievance Procedure cannot address complaints about the Psychiatric Security Review Board or services that are not provided by or contracted by DMHAS such as: waiver programs, housing vouchers, Certified Sober Living Homes and Supportive Recovery Homes.

- Complaints about "sober" and recovery residences can be addressed by one of the following organizations depending on the residence's affiliation:
 - Supportive Recovery Homes: Advanced Behavioral Health Inc (ABH)
Customer Service: 1-800-658-4472.
 - Connecticut Addiction Recovery Residences (CTARR).
Phone 203-936-7829 Website: www.ctrecoveryresidences.org
 - National Alliance for Recovery Residences (NARR)
Website: Home | National Alliance for Recovery Residences

For help, contact a statewide advocacy organization or seek legal advice.

Statewide advocacy organizations include:

- Advocacy Unlimited, Inc. (AU): Phone: 860-505-7581
Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org

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- The Connecticut Legal Rights Project, Inc (CLRP): Phone: 860-262-5030
Website: www.CLRP.org Email: info@CLRP.org
 - Disability Rights Connecticut (DRCT): Phone: 860-422-4220
Website: www.DisRightsCT.org Email: info@DisRightsCT.org
-

DMHAS and other federally funded healthcare providers are prohibited from discriminating on the basis of race, color, national origin, age, disability, or sex and are required to provide language assistance for persons with Limited English Proficiency.

(Section 1557 of the Patient Protection and Affordable Care Act).

ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins, 203-885-6872

Kate Travis, 203-826-3112

PROGRAMS:

- ABI/TBI
- Employment Services
- Residential Services
- Young Adult Services

4 Berkshire Boulevard, Bethel, CT 06801

888-832-8247

www.abilitybeyond.org

Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

ABH Customer Service, Marisol Cortez,

1-800-658-4472

ABH Corporate Office: 213 Court Street, Middletown, CT 06457

www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service provider Client Rights Officers.

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CRO: Carl Mancini, 860-549-2435

2075 Silas Deane Highway,

Rocky Hill, CT 06067

860-505-7581

<https://advocacyunlimited.org/>

Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)

"HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077

655 Park Ave. Bridgeport, CT 06604

203-338-0669

<https://www.homesforthebrave.org/>

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600

PROGRAMS/LOCATIONS:

- New Haven
- North Haven
- West Haven
- OP MOUD
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511

www.aptfoundation.org

ARTREACH, INC.

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769

401 W. Thames Street, Unit 702 Norwich, CT 06360

www.artreachheals.org

BACKUS HOSPITAL

[Region 3](#)

(HARTFORD HEALTHCARE)

HHC Behavior Health Complaint Line: 888-339-0444

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CRO: Sue Close

DMHAS contracted programs:

- Outpatient Program

326 Washington Street Norwich, CT 06360

www.backushospital.org

BHCARE ANSONIA/BRANFORD

[Region 2](#)

CRO: Brandi Sabato

203-446-9739

PROGRAMS:

- BHCARE Valley Offices

435 East Main St. Ansonia, CT 06401

203-736-2601

- BHCARE Shoreline Offices

14 Sycamore Way, Branford, Ct 06405

203-800-7177

- BH Care Administrative Offices

127 Washington Ave. Third Floor West

203-446-9739

North Haven, CT 06473

Fax: 203-446-9775

<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS

[Region 4](#)

ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)

CRO: Amanda Leach,

860-262-5157

PROGRAMS:

- Inpatient SUD Treatment Services
- Blue Hills Hospital, 500 Vine St Hartford
- Merritt Hall, CVH

Connecticut Valley Hospital, P.O. Box 351 Middletown, CT

[CVH, Addiction Services Division](#)

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BRIDGE HOUSE

[Region 1](#)

CRO: Marsha Rose, 203-335-5339

880 Fairfield Ave, Bridgeport, CT 06605
1694

Fax: 203-331-

www.bridgehousect.org

BRIDGES HEALTHCARE INC.

[Region 2](#)

CRO: Jaya Daptardar, 203-878-6365 ext. 322

949 Bridgeport Ave. Milford, CT 06460

<https://www.bridgesct.org/>

**CAPITOL REGION MENTAL HEALTH CENTER (CRMHC)
DMHAS**

[Region 4](#)

Client Rights Officers:

Ralston Beckford, 860-297-0891

Emma Howe, 860-297-0810

Mark Meola, 860-297-0885

500 Vine Street, Hartford, CT 06112

Fax: 860-297-6356

www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES

[Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

LOCATIONS:

- Hartford
- New Haven
- Torrington
- Waterbury

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

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CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

COO: Angela Piscitello 203-450-5624

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: David Johnston, 203-748-0848 x232

PROGRAMS:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD)

[Region 4](#)

HARTFORD

Client Rights Officers:

Kimberly Hughes, 475-222-6075

Amy Woods-Sawyer 860-951-3325

Betsy Colon 860-837-3662

Ray Grasso 860-838-6943

PROGRAMS:

- Case Management
- Residential Support Services
- Outreach
- Young Adult Services
- Recovery Support

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

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CHD CT-OUTREACH WEST

[Region 5](#)

CRO: Myles DuBay, 203-797-0712

PROGRAMS:

- Case Management
- Pilots
- Residential Services
- Danbury
- Torrington
- Waterbury

965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122

www.chd.org

CHARLOTTE HUNGERFORD HOSPITAL

[Region 5](#)

BEHAVIORAL HEALTH CENTER

(HARTFORD HEALTHCARE)

HHC Behavior Health Complaint Line: 888-339-0444

CRO: Sana Shah

DMHAS contracted programs:

- Case Management
- Outpatient
- Services to the Homeless

540 Litchfield Street, P.O. Box 988 Torrington, CT 06790

www.Charlottehungerford.org

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA)

[Region 1](#)

CRO: Richard Spears, 203-495-7710

690 Arctic Street Bridgeport, CT 06608

203-331-4728

<http://www.casaincct.org/>

CHRYSLIS CENTER, INC.

[Region 4](#)

CRO: Felicia Horeczy 860-263-4618

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Brandy Shirley

860-263-4438

PROGRAMS:

- Case Management
- Employment
- Supportive Housing
- Recovery and Empowerment Center

255 Homestead Ave., Hartford, CT 06112

www.chrysaliscenterct.org

COLUMBUS HOUSE, INC.

[Region 2](#)

CRO: Don Smith,

203-491-6600

586 Ella Grasso Boulevard

P.O. Box 7093, New Haven, CT 06519

Fax: 203-772-4097

www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC)

[Region 2](#)

BEHAVIORAL HEALTH

CRO: Mandy Brule,

860-347-6971

635 Main Street Middletown, CT 06457

www.chcl.com

COMMUNITY HEALTH RESOURCES (CHR)

[Region 4](#)

Client Rights Officers

Debra Ash,

860-977-4495

Sherita Sosa,

860-730-8939

PROGRAMS/LOCATIONS:

- Bloomfield
- Enfield, "Second Wind Clubhouse"
- Enfield

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- Manchester, "We Can Clubhouse"

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095

www.chrhealth.org

- Manchester, Center for Health and Wellness

860-731-5522

COMMUNITY HEALTH RESOURCES (CHR)

SUBSTANCE ABUSE TREATMENT PROGRAMS

CRO: Burton Bates, 860-771-4926

PROGRAMS/LOCATIONS:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400; Windsor, CT 06095

www.chrhealth.org

860-731-5522

COMMUNITY HEALTH SERVICES, INC.

[Region 4](#)

BEHAVIORAL HEALTH

Client Rights Officers:

Lorna Caban,

860-249-9625 ext. 780

Vidya Ganesan,

860-808-8704

500 Albany Ave. Hartford, CT 06120

Fax: 860-808-8771

www.chshartford.org

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COMMUNITY MENTAL HEALTH AFFILIATES (CMHA)

[Region 4](#)

CRO: Hope Ustanowski, 860-826-1358 ext. 1971

PROGRAMS:

- Adult Services
 - Team Time Social Club
- 233 Main St. New Britain, CT 06051 Fax: 860-229-6575
www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT)

[Region 4](#)

BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES

CLIENT RIGHTS OFFICERS

Janet Rodriguez, 860-761-7900
Elia Vecchitio, 860-761-7900

555 Windsor St. Hartford, CT 06120

www.crtct.org

**CONNECTICUT COMMUNITY FOR ADDICTION
RECOVERY (CCAR)**

[Region 4](#)

CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114

Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC)

[Region 5](#)

Client Rights Officers

Danbury: 203-743-7574

Carissa Bartolini

Meriden: 203-608-0205

Josh Noffsinger

Norwalk: 203-838-6508

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Jeff Greenblatt

Waterbury, Brookside: 203-568-7474

Alexis Brown

Elizabeth Pirola

Waterbury, Midland: 203-755-8874

Suzanne DeRosa

CCC Administrative Offices

50 Brookside Rd. Waterbury, CT 06708 203-568-7466

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC)

[Region 2](#)

DMHAS

CRO: Erica Bailey 203-974-7710

PROGRAMS:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.

[Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/LOCATIONS:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

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One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH)

[Region 2](#)

DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457 Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL (CVH Campus) &
BLUE HILLS HOSPITAL (Vine Street Hartford)
Amanda Leach, 860-262-5157

CONNECTION, INC., THE

[Region 2](#)

Client Rights Officers

Janice Black, 860 343-5500 x 1852

Lisa Hansen, 860 343-5500 x 1851

Susan Phillips, 860 343-5500 x 1850

PROGRAM/LOCATIONS:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457

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www.theconnectioninc.org

CONTINUUM OF CARE, INC.

[Region 2](#)

Client Rights Officers

David Ostrom, 203-562-2264 x 229

Matthew Cremo, 203-562-2264 x 219

PROGRAMS/LOCATIONS

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519

www.continuumct.com

CORNELL SCOTT – HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114

Eunisa Colon, 203-503-3724

PROGRAMS:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519
3000

203-503-

www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH

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DAY KIMBALL HOSPITAL

[Region 3](#)

CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352

PROGRAMS:

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260

www.daykimball.org

EdADVANCE TRED PROGRAM

[Region 5](#)

CRO: Rose Forzano, 860-567-0863

Box 909, 355 Goshen Rd Litchfield, CT 06759

Fax: 860-

567-3381

<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION

& EASTERN CONNECTICUT

[Region 4](#)

CRO: Dan Bracken, 860-801-3793

22 Prestige Park Circle East Hartford, CT 06108

860-270-

0600 Fax: 860-728-1065

www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC.

[Region 1](#)

CRO: Chrissy Cacace, 203-855-8765

9 Mott Ave 4th Floor Norwalk, CT 06850

Fax: 203-

838-3325

FAMILY CENTERS, INC.

[Region 1](#)

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CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902 203-869-4848
Fax: 203-860-869-7764
www.familycenters.org

FELLOWSHIP PLACE [Region 2](#)
CRO: Veronica Vidal, 203-401-4227 x1243
441 Elm Street New Haven, 06515 Fax: 203-789-4451
www.fellowshipplace.org

FRIENDSHIP SERVICE CENTER. [Region 4](#)
CRO: Caitlin Rose, 860-801-8801 (cell)
PO Box 1896, New Britain, CT 06051
www.fsc-ct.org

F.S. DUBOIS CENTER [Region 1](#)
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
CRO: Melissa Walters, 203-551-7432
1351 Washington Boulevard, 5th Floor Stamford, CT 06905
203-388-1600
www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE [Region 2](#)
CRO: Tamara Brown, 860-343-5300
PROGRAMS:

- Farrell Treatment Center, New Britain

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- Gateway Community Treatment Program, Middletown
 - Gilead Social Club, New Britain
- PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN
AND NORTHERN CT

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320
165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN
CONNECTICUT

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000
432 Washington Ave North Haven, CT 06473
624-5600

Fax: 203-

GREATER BRIDGEPORT COMMUNITY
MENTAL HEALTH CENTER (GBCMHC)

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
CRO: Melissa Walters, 203-551-7432
1635 Central Ave. Bridgeport, CT 06610
579-63

Fax: 203-

www.ct.gov/dmhas/swcmhs

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GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)

CRO: Angela Hurezler, 203-723-4332 ext. 107

175 Church Street, Suite 202, Naugatuck, CT 06770
723-9250

Fax: 203-

HANDS ON HARTFORD

[Region 4](#)

CENTER CITY CHURCH'S INC/PETER'S RETREAT

CRO: Kate Shafer, 860-706-1505

55 Bartholomew Avenue, Hartford, CT 06106
3201

860-728-

<http://www.handsonhartford.org>

Fax: 860-

549-8550

HARTFORD BEHAVIORAL HEALTH

[Region 4](#)

CRO: Abby Rodriguez, 860-548-0101 ext. 331

2550 Main St Hartford, CT 06106
524-7781

Fax: 860-

www.hartfordbehavioralhealth.org

HARTFORD HOSPITAL (INSTITUTE OF LIVING/IOL)
(HARTFORD HEALTHCARE)

[Region 4](#)

HHC Behavior Health Complaint Line: 888-339-0444

CRO: Maria Vicens

DMHAS contracted programs:

- Eli's Retreat
- Todd House

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- Outpatient Clinic

Todd Building, 200 Retreat Ave. Hartford, CT 06106

www.instituteofliving.org

HISPANIC HEALTH COUNCIL

[Region 4](#)

(MENTAL HEALTH EMPLOYMENT SERVICES)

(CRO To Be DETERMINED)

175 Main St, Hartford, CT 06106

HOMES WITH HOPE

(Formally: INTERFAITH HOUSING ASSOCIATION)

[Region 1](#)

(CRO to be Determined)

203-226-3428

49 Richmondville Ave. Westport, CT 06880

www.hwhct.org

IMMACARE

[Region 4](#)

CRO: Janievette Correa, 860-580-6067

168 Hungerford St. Hartford, CT 06106

<http://immacare.org/>

INSPIRICA, INC.

[Region 1](#)

CRO: Keenan McMahon, 203-388-0114

141 Franklin St Stamford, CT 06901

<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital

[Region 4](#)

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INTERCOMMUNITY MENTAL HEALTH CARE

[Region 4](#)

CRO: Aneta Godlewski, 860-569-5900 ext. 525

PROGRAMS:

- Adult Services
- Recovery House
- Supervised Housing Program
- A Common Ground

800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108

www.icmhg.org

KENNEDY COLLECTIVE, THE

[Region 1](#)

CRO: Fiona Jones, 203-365-8522 ext. 2037

2440 Reservoir Ave. Trumbull, CT 06611

www.thekennedycenterinc.org

KEYSTONE HOUSE

[Region 1](#)

CRO: Alma Davis, 203-855-7920

141 East Ave. Norwalk, CT 06851

www.keystonehouse.org

203-855-7920

Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202

1630 North Colony Road, Meriden, CT 06450

www.kuhngroup.org

203-235-2583

LAUREL HOUSE

[Region 1](#)

CEO: Linda M. Autore, Office: 203-487-1610 Cell: 203-247-9703

1616 Washington Boulevard Stamford, CT 06902

<http://laurelhouse.net>

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LEEWAY, INC

[Region 2](#)

(CRO: To be determined)

Jay Katz, CEO, 203-865-0068

40 Albert Street, New Haven, CT 06511
0399

Fax: 203-865-

www.leeway.net

LIBERTY COMMUNITY SERVICES, INC.

[Region 2](#)

CRO: Alyssa Eckstein, 203-497-7600

129 Church Street, New Haven, CT 06510

www.libertycs.org

LIBERATION PROGRAMS

[Region 1](#)

Client Rights Officers

Dianna Gleason, 855-542-7764

Marlene Bent, (cell): 475-333-5639

PROGRAMS/LOCATIONS:

- Bridgeport

- Stamford

129 Glover Ave. Norwalk, CT 06850

203-851-2077

<http://www.liberationprograms.org>

Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES

[Region 1](#)

CRO: Cary Ostrow, 203-368-5545

475 Clinton Ave., Bridgeport, CT 06605

203-368-4291

<http://www.lifebridgect.org/>

Fax: 203-368-

1239

LIFE CENTER OF CONNECTICUT, THE

[Region 4](#)

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(DBA Youth Challenge of CT)

CRO: Esther Gonzalez-Torrez 860-728-5199

Tyrone Glaspie

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

MARRAKECH DAY SERVICES, INC.

[Region 2](#)

CRO: Kelly McFarland, 203-389-2970 ext. 1080

Lunar Drive, Woodbridge, CT 06625

www.marrakechinc.org

MARTIN HOUSE

[Region 3](#)

CRO: Constance Graves, 860-889-6150

401 West Thames Street Norwich, CT 06360

McCALL CENTER FOR BEHAVIORAL HEALTH

[Region 5](#)

CRO: Jamie Calvano, 860-496-2100 x1114

58 High Street Torrington, CT 06790 Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)

[Region 4](#)

CRO: Michael Culmo, 860-969-3277

PROGRAM/LOCATIONS

- | | |
|-----------------------|-----------------|
| • Case Management | • Danbury |
| • Employment | • Torrington |
| • Independence Center | • Stamford |
| • Recovery Support | • Waterbury |
| • Residential | • West Hartford |
| • Bridgeport | |

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- Hartford

76 Batterson Park Rd, Suite 303 Farmington, CT 06032

www.mhconn.org

Mercy Housing and Shelter

[Region 4](#)

(Community Housing Advocates)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

860-548-0692

www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH

[Region 2](#)

CRO: Terry DiPietro 860-343-8802

PROGRAMS:

- Case Management

28 Crescent Street Middletown, CT 06457

Fax: 860-358-8829

www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON
ALCOHOLISM (MCCA)

[Region 5](#)

CRO: Steven Palma,

203-792-4515 ext. 1103

PROGRAMS

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women's Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810

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www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC

[Region 4](#)

CRO: Eugene Milan, 860-656-0450

915 Asylum Ave. Hartford, CT 06105

www.mypeople-ct.com

MY SISTER'S PLACE

[Region 4](#)

(COMMUNITY HOUSING ADVOCATES)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

Fax: 860-493-1330

www.sistersplacect.org

NATCHAUG HOSPITAL

[Region 3](#)

(HARTFORD HEALTHCARE)

HHC Behavior Health Complaint Line: 888-339-0444

CRO: Sue Close,

189 Storrs Road Mansfield, CT 06250

PROGRAMS:

- Intermediate Care
- Care Plus IOP/PHP
- Detox
- Older Adult IOP/PHP
- Quinebaug IOP/PHP
- River East IOP/PHP
- Sachem House IOP/PHP

www.natchaug.org

NEW LIFE II

[Region 4](#)

CRO: Tina Ullmann

203-208-8430

117 West Main Street New Britain, CT 06051

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- Gloria House, The

NEW LONDON HOMELESS HOSPITALITY CENTER

[Region 3](#)

CRO: Nicole Thomas, 860-439-1573

PROGRAMS:

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320

860-439-1573

<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH

[Region 2](#)

CRO: Kara Beedetto-Capobianco, 203-492-4866

153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH:

SEE NUVANCE HEALTH

NUVANCE HEALTH:

[Region 5](#)

DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES

CRO: Anthony Frias, 860-354-3762

PROGRAMS:

- Danbury, IOP
- Danbury: Mobile Crisis

152 West Street Danbury, CT 06810

- New Milford, OP

21 Elm Street, New Milford 06776

NUVANCE HEALTH:

[Region 1](#)

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NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS:

- Community Support
 - Outpatient
- 34 Maple Street Norwalk, CT 06856

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, 203-254-2934

50 Nichols Street, Fairfield, CT 06824 203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(CRO to be determined) 203-696-3260

982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE

[Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Silvia Narvaez, 203-406-0017

597 Pacific Street Stamford, CT 06902

<http://www.pacifichouse.org>

PATHWAYS, INC

[Region 1](#)

CRO: Monique Jackson, 203-869-5656 ext. 1008

175 Millbank Ave. Greenwich, CT 06830

PRIME TIME HOUSE

[Region 5](#)

CRO: Rob Juarez 860-496-2177

810 Main Street Torrington, CT 06790

Fax: 860-618-2478

<http://www.primehouse.org/>

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RECOVERY NETWORK OF PROGRAMS, INC (RNP)

[Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett,

203-929-1954 ext. 101

PROGRAMS:

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House
- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH

[Region 3](#)

Client Rights Officers

Nicole Reynolds

860-887-6536 (ext. 275)

Mike Van Vlaenderen

860-887-6536

PROGRAMS:

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

Supportive Housing

40 Broadway, Norwich, CT 06360

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www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS)
DMHAS

[Region 2](#)

CRO: Tameka Allen 860-262-5194

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY
(A trade name of HARTFORD DISPENSARY)

[Region 4](#)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Locations:

- OP MOUD
- Branford
- Bristol
- Hartford
- Manchester
- Middletown
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,
(HARTFORD HEALTHCARE)

[Region 2](#)

HHC Behavior Health Complaint Line: 888-339-0444

CRO: Jessica Mancini

PROGRAMS:

- ABI
- Access

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- Avon MOUD
- Avon OP
- Behavioral Health Homes
- Camp Street
- Cheshire OP
- Court Diversion
- Crisis/Respite
- CSP Recovery
- Friendship Club
- Latino Clinical Program
- Meriden Independent Living
- Meriden IOP/PHP
- Middletown IOP/OP/PHP
- Mobile Crisis
- Residential
- Parker North
- Pilots Program
- Shelter Plus Care
- YAS and YAS Respite

883 Paddock Ave. Meriden, CT 06450

www.rushfordcenter.org

SAFER FUTURES

(Woman's Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)

CRO: Caitlin Millerd, (cell) 860-608-5227

21 Montauk Ave., Suite 301 PO Box 2170

(Main Number) 860-439-6400

New London, CT 06320 Fax: 860-390-1464

www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL
AND DRUG DEPENDENCE, INC. (SCADD)

[Region 3](#)

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service provider Client Rights Officers.

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CRO: Marcie Rivera, Patrice Thomas 860-447-1717 ext. 214

PROGRAMS:

- Lebanon Pines
- Liberty House
- Outpatient Services
- Transitional Housing

37 Camp Mooween Road Lebanon, CT 06249

www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)

DMHAS

CRO: Kayla Mosley, 860-859-4769 (Dedicated CRO line)
401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783

www.ct.gov/dmhas/smha

SOUTH WESTERN CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)

- Community Based Services
- F.S. DuBois Center
- Greater Bridgeport Community Mental Health Center

CRO: Melissa Walters, 203-551-7432
97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

www.ct.gov/dmhas/swcmhs

Saint VINCENT DEPAUL MIDDLETOWN [Region 2](#)

CRO: Terry Carbone, 860-347-4059
P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023

www.stvincentdepaulplace.org

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Saint VINCENT DEPAUL MISSION OF WATERBURY

[Region 5](#)

CRO: Bonnie Cocchiola, 203-755-0626

PROGRAMS:

- Cornerstone
 - Society of Support
- 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY

- Casa DeRosa

CRO: Angela Silva 203-753-3342

86-88 Midland Waterbury, CT 06705
9900

Fax: 203-753-

<https://www.svdpmmission.org/>

Saint VINCENT'S BEHAVIORAL HEALTH SERVICES

[Region 1](#)

(HARTFORD HEALTHCARE)

HHC Behavior Health Complaint Line: 888-339-0444

CRO: Jessica Mancini

PROGRAMS

- Homestead Apartments
- St. Vincent's Community Residential

47 Long Lots Road Bridgeport, CT 06880

www.hallbrooke.org

STAFFORD FAMILY SERVICES

[Region 4](#)

(Town of Stafford)

Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103

21 Hyde Park Rd, Stafford Springs, CT 06076

<http://www.staffordct.org/family.php>

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STAYWELL HEALTH CENTER

[Region 5](#)

Miriam Lopez 203-756-8021

80 Phoenix Ave. Waterbury, CT 06702

<https://staywellhealth.org>

**SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
(SELF, INC)**

[Region 5](#)

CRO: Holly Sheldon, 203-759-2074

Programs/Locations

- Supervised Apartments
- Residential Support

19 Fourth Street Waterbury, CT 06708

Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE

[Region 3](#)

CEO: Michael Vaz, 860-887-3288 Ext 204

- Thames River Supportive Housing

1 Thames River Pl, Norwich, CT 06351

**THAMES VALLEY COUNCIL FOR COMMUNITY
ACTION, INC. (TVCCA)**

[Region 3](#)

CRO: Lee Carenza, 860-889-1365

- Next Steps Supportive Housing

1 Sylvandale Road Jewett City, CT 06351

www.tvcca.org

UNITED COMMUNITY & FAMILY SERVICES, INC:

[Region 3](#)

CRO: Sharon Laliberte, 860-892-7042 ext. 1218

47 Town St Norwich, CT 06360

Fax: 860-823-3002

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www.ucfs.org

UNITED SERVICES, INC.

[Region 3](#)

Client Rights Officers

Sandra Long, 860-774-2020 ext. 4675

Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/LOCATIONS

- Addiction Recovery OP
- Danielson
- Willimantic
- Adult Mental Health OP
- Lighthouse, Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241
082

Fax: 860-774-

www.unitedservicesct.org

VIABILITY

[Region 4](#)

CRO: Latoya Thompson, 860-606-7767

50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN, THE

[Region 4](#)

CRO: Alicia Marotto 860-236-4511 ext. 3704

PROGRAMS:

- Employment Services
- The Village Adult OP
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT

[Region 4](#)

CRO: Marita McDermott, 860-688-3165

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PROGRAMS:

- Bissell Street
- Freedom House
- Manchester
- 860 Prospect Hill Road Windsor, CT 06095
- 3196
- TAP
- New Beginnings
- Team Support Program
- Fax: 860-688-

<https://vinfenct.org/>

WATERBURY HOSPITAL HEALTH CENTER

[Region 5](#)

CRO: Samaria Greene, 203-573-6738

PROGRAMS:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

**WATERBURY WELLNESS CENTER
(WHEELER CLINIC)**

[Region 4](#)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849

334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH

[Region 5](#)

CRO: Kathleen Nugent 203-574-9000

142 Griggs St.

Waterbury, Connecticut, 06702

Fax: 203-578-4180

<http://wellmore.org/>

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WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319

78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763

249 Winsted Road 3rd Floor Torrington, CT 06790
3800

Fax: 860-496-

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319

95 Thomaston Ave. Waterbury, CT 06702

Fax: 203-805-5310

WCMHN Administrative Offices

Rowland State Government Center

203-805-6400

55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432

www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC.

[Region 4](#)

CRO: Linda Russo, 860-793-3849

- Hartford

- Waterbury

- Plainville

334 Farmington Ave. Plainville, CT 06062

www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH)

[Region 2](#)

DMHAS

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CRO: Shantika Canty-Porter 860-262-5141

PO Box 70 Middletown, CT 06457

Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN

[Region 2](#)

CRO: Tracy Nguy, LMSW 203-288-6253

95 Circular Ave., Hamden, CT 06514

Fax: 203-288-0448

www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH

[Region 2](#)

BEHAVIORAL HEALTH

CRO: Lauren Mallozzi

203-688-3430

PROGRAMS:

- Respite Bed Program
- YNHH – OP Continuing Care Clinic

20 York Street. New Haven, CT 06510-3202

<https://www.ynhh.org/>

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