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DEPARTMENT OF EMERGENCY SERVICES & PUBLIC PROTECTION

Division of Statewide Emergency Telecommunications

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## Connecticut Telecommunications System (CTS) Unit Policy on Commercial EMS Access to the Connecticut Land Mobile Radio Network (CLMRN)

**Date:** September 23, 2024

**From:** Clayton Northgraves, Director, Division of Statewide Emergency Telecommunications

**To:** EMS Providers

**Subject:** Commercial EMS Provider Access to the CLMRN

The Department of Emergency Services and Public Protection (DESPP) has received several requests from EMS providers to access the Connecticut Land Mobile Radio Network (CLMRN). However, FCC licensing rules limit access to the CLMRN for public safety purposes only. Therefore, DESPP cannot authorize commercial EMS providers unrestricted access to the CLMRN.

We recognize that some EMS providers provide emergency response services in addition to commercial transportation. In an effort to support public safety needs, the Division of Statewide Emergency Telecommunications, Connecticut Telecommunications System (CTS) Unit will allow public safety partners with access to the CLMRN to sponsor EMS providers who desire access to the CLMRN for emergency response use only. For example, a municipality or emergency communications center responsible for dispatching first responders to an emergency may use the CLMRN to communicate with EMS providers for dispatching purposes. In this example, the municipality or emergency communications center would be the Host Entity.

With CTS approval, EMS providers will be allowed access to a Host Entity's talk groups on the CLMRN. The Host Entity shall be responsible for ensuring that the EMS provider they are sponsoring adheres to the terms and conditions of the Host Entity's license agreement with DESPP.

EMS providers may submit an EMS Authorization Form to a Host Entity to request sponsorship, which sponsorship must be approved by CTS before the EMS provider is allowed access to the Host Entity's talk groups on the CLMRN. EMS Authorization Forms are available on DESPP's website on the CTS webpage (<https://portal.ct.gov/despp/division-of-statewide-emergency-telecommunications/connecticut-telecommunications-system-unit>) or can be requested by sending an email to [P25@ct.gov](mailto:P25@ct.gov). **Final decisions rendered by the CTS Unit are not subject to appeal.**