

**STATE OF CONNECTICUT**



**PUBLIC UTILITIES REGULATORY AUTHORITY  
TEN FRANKLIN SQUARE  
NEW BRITAIN, CT 06051**

**DOCKET NO. 24-01-05 2024 ANNUAL ASSESSMENT TO THE EMERGENCY  
ENHANCED 911 PROGRAM**

May 15, 2024

By the following Commissioners:

Marissa P. Gillett  
John W. Betkoski, III  
Michael A. Caron

**DECISION**

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## DECISION

### I. INTRODUCTION

#### A. Summary

The Public Utilities Regulatory Authority (Authority or PURA) establishes the monthly fee that will be assessed on each telephone service, commercial mobile radio service (CMRS), and Voice over Internet Protocol (VoIP) subscriber to fund the development and administration of the state's Enhanced Emergency 911 (E-911) program. The fee is based on the annual operating budget established by the Department of Emergency Services and Public Protection (DESPP), the number of subscriber lines, and a progressive schedule for multi-wireline accounts.<sup>1</sup>

#### B. BACKGROUND AND CONDUCT OF THE PROCEEDING

The Authority is tasked with determining the amount of the monthly fee to be assessed against each subscriber of incumbent or competitive local exchange carriers (ILEC, CLEC), CMRS wireless providers, and VoIP providers (collectively, Companies) to fund the administration of the E-911 program. See General Statutes § 16-256g.

DESPP filed the E-911 budget for FY2025 with the Authority on March 30, 2024, pursuant to Conn. Agencies Regs. § 28-24-8a. The Companies provided their total number of access lines and active telephone numbers in-service as of January 1, 2024, and the number of customers subscribing to multiple lines/telephone numbers.

The Authority issued Interrogatories on January 25, 2024, and on April 3, 2024.

The Authority issued a Proposed Final Decision in this Docket on April 30, 2024. All participants were provided an opportunity to file written exceptions on the Proposed Final Decision.

#### C. Participants

The Authority recognized DESPP, 1111 Country Club Road, Middletown, CT 06457-9294; the Office of Consumer Counsel, Ten Franklin Square, New Britain, CT 06051; the Commissioner of the Department of Energy and Environmental Protection, 79 Elm Street, Hartford, CT 06106; and all LECs, CLECs, CMRS and VoIP services in Connecticut as Participants to this proceeding. A listing of the Participants is appended as Attachment A.

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<sup>1</sup> The Division of State-Wide Emergency Telecommunications (DSET), within the DESPP, prepares an annual budget for the use of funds from the Enhanced 9-1-1 Telecommunications Fund and submits such budget (on or before January 1<sup>st</sup>) to the Secretary of the Office of Policy and Management for review and approval. General Statutes § 28-24(a)(8).

## II. STANDARD OF REVIEW

The Authority is required to calculate monthly E-911 program fees based on the following:

1. The operating budget established by DESPP, taking into consideration any existing moneys available in the Enhanced 9-1-1 Telecommunications Fund;
2. A progressive wire line inclusion schedule (excluding CMRS) that considers “the final report of the task force to study enhanced 9-1-1 telecommunications services established by public act 95-318;” and
3. A maximum fee of \$0.75 per month per access line.

General Statutes § 16-256g.

## III. AUTHORITY ANALYSIS

### A. FY2025 E-911 OPERATING BUDGET

Each year, DESPP “prepare[s] the annual budget for the use of funds from the E-911 Telecommunications Fund and submit[s] such budget to the Secretary of the Office of Policy and Management for the secretary's review and approval.” General Statutes § 28-24(a)(8). In accordance with Conn. Agencies Regs. § 28-24-8a, on March 30, 2024, DESPP filed with the Authority the approved FY2025 E-911 annual operating budget (Operating Budget) and a budget narrative. The Operating Budget is \$38,370,646.17 for FY2025.

The budget narrative provided by DESPP describes the budget items contained in the Operating Budget. DESPP stated that based on revenues received, as well as fixed and known costs, it does not anticipate a surplus or deficiency for FY2024. DESPP Interrog. Resp. RSR-6. Consequently, the Authority finds there are no existing moneys in the fund that would impact the determination of the E-911 fee for FY 2025.

### B. SUBSCRIBER LINES

Based on the information provided by the Companies, the total estimated number of single subscriber lines and multi-line subscriber lines is shown in **Table 1** below.

**Table 1: Estimated Number of Single Subscriber Lines / Multi-line Subscribers**

# of Lines	Totals:
1	4,242,679
2	58,849
3	21,878
4-5	27,793
6-10	31,329
11-25	41,304
26-50	30,338
51-99	28,034
100+	172,226

The majority of companies responded to the Authority’s interrogatories dated March 1, 2024, which requested subscriber line counts in this docket; however, several companies did not. The companies that did not provide responses will be subject to the provisions of General Statutes §§ 16-41 and 16-247g(g). Each one of those companies is subject to a notice of civil penalty and/or subject to a notice of suspension or revocation of their respective Certificates of Public Convenience and Necessity. In addition, those companies that did not respond to the Authority’s interrogatories will be assessed at the single access line fee.

**C. FEE CALCULATION**

The Authority calculates the E-911 monthly assessment fees for non-CRMS customer accounts with multiple lines using a progressive schedule. General Statutes § 16-256g(a) and Conn. Agencies Regs. § 28-24-8(a). The progressive schedule is reflected in **Table 2** below:

**Table 2: Progressive Wireline Inclusive Schedule**

# of Wireline/VoIP/Access Lines	Assessment Factor
1	1.0
2	0.75
3	0.67
4-5	0.60
6-10	0.50
11-25	0.40
26-50	0.33
51-99	0.25
100+	0.20

To determine the E-911 assessment fees, the Authority calculates a total equivalent number of single lines by multiplying the number of lines in each line category

times the assessment factor. As shown in **Table 3** below, the Authority determined a single line equivalent count of 4,401,803 lines.

**Table 3: Single Line Equivalent Count**

# of Lines	Totals:	Assessment Factor	Equivalent # Single Lines
1	4,242,679	1.0	4,242,679
2	58,849	0.75	44,137
3	21,878	0.67	14,658
4-5	27,793	0.60	16,676
6-10	31,329	0.50	15,665
11-25	41,304	0.40	16,522
26-50	30,338	0.33	10,012
51-99	28,034	0.25	7,009
100+	172,226	0.20	34,445
		<b>Total:</b>	<b>4,401,803</b>

Next, DESPP's FY 2025 budget is divided by the equivalent number of lines by 12 months to determine the monthly single line fee. Here, the calculation  $\$38,370,646.17 / 4,401,803$  equivalent lines / 12 months) results in a single line fee of \$ 0.73 per month (rounded).

Lastly, the progressive schedule is applied to all the non-single line categories to determine the respective monthly assessment fees. As a result, the Authority determines that subscribers shall be assessed a per-line monthly fee in accordance with the following schedule as shown in **Table 4**:

**Table 4: E-911 Funding Assessment Schedule**

ILECs, CLECs, VoIP (# of lines/account)	Per-Line Monthly Fee
1	\$ 0.73
2	\$ 0.55
3	\$ 0.49
4-5	\$ 0.44
6-10	\$ 0.37
11-25	\$ 0.29
26-50	\$ 0.24
51-99	\$ 0.18
100+	\$ 0.15
CMRS (Wireless) <sup>2</sup>	
Each line	\$0.73

<sup>2</sup> CMRS subscriber lines are not subject to the progressive assessment; therefore, all wireless lines shall be assessed the single per-line monthly fee. General Statutes § 16-256g(a) and Conn. Agencies Regs. § 28-24-8(a).

#### IV. CONCLUSION AND ORDERS

##### A. CONCLUSION

The Authority prescribes the foregoing E-911 Funding Assessment Schedule to fund the FY 2025 Operating Budget, effective as of July 1, 2024. All incumbent ILECs, CLECs, CMRS, and VoIP providers shall assess a fee to their respective subscribers in accordance with the schedule. Providers that did not respond to the Authority's interrogatories will be assessed the single line fee of \$0.73.

##### B. ORDERS

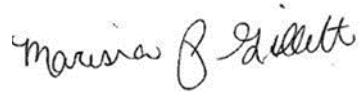
For the following Orders, the Companies shall submit any required filings through the Authority's website at [www.ct.gov/pura](http://www.ct.gov/pura). Submissions filed in compliance with the Authority's Orders must be identified by all three of the following: Docket Number, Title, and Order Number. Compliance with orders shall commence and continue as indicated in each specific Order or until the Company requests and the Authority approves that the Company's compliance is no longer required after a certain date.

1. Commencing July 1, 2024, until June 30, 2025, each incumbent ILEC, CLEC, CMRS, and VoIP provider shall assess each subscriber a monthly fee as prescribed in the E-911 Funding Assessment Schedule.
2. No later than October 25, 2024, and quarterly thereafter (January 25, 2025; April 25, 2025; and July 25, 2025) and ending with the July 25, 2025 filing, all telephone or telecommunications companies providing local telephone service CMRS, and VoIP providers shall submit a compliance filing with the Authority, in accordance with the table below, the E-911 fees collected for the previous three months as reflected on the E-911 Fee Remittance Form filed with DESPP. The quarterly filing shall include copies of the monthly remittance forms. Non-DESPP forms, incomplete forms or forms not filed by the quarterly due dates will not be considered timely filed.

Quarters	E-911 Fees Collected for the Following Months	Due Date
3	July, Aug., Sept.	Oct. 25, 2024
4	Oct., Nov., Dec.	Jan. 25, 2025
1	Jan., Feb., March	April 25, 2025
2	April, May, June	July 25, 2025

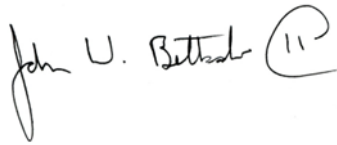
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ENHANCED 911 PROGRAM**

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John W. Betkoski, III



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**CERTIFICATE OF SERVICE**

The foregoing is a true and correct copy of the Decision issued by the Public Utilities Regulatory Authority, State of Connecticut, and was forwarded by Certified Mail to all parties of record in this proceeding on the date indicated.



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Jeffrey R. Gaudiosi, Esq.  
Executive Secretary  
Public Utilities Regulatory Authority

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May 15, 2024  
Date



# Attachment A (Service List)

[Mailing List ('IN' : 'IP' : 'NS' : 'P' : 'PC' : 'TS') ('Rep of' and Name Order)]

List for Docket # or Category: "24-01-05"

Print out based on EMailDelivery choice: All

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