



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 4th Quarter 2023

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 4th Quarter 2023							
Madison PD	99.05	NWC TPS	96.22	CSP Troop A	93.15	Hamden ECC	88.75
Wallingford PD	98.58	CSP Troop F (Secondary)	96.16	Ansonia PD	93.13	New Britain ERC	88.38
New Milford PD	98.37	Waterford ECC	96.12	Orange PD	93.08	Wethersfield PD	88.38
Clinton ECC	98.19	CSP Troop I	96.06	Enfield ECC	93.06	New Fairfield PD	88.28
Western CT Comm CTR	98.18	West Hartford PD	95.61	North Branford PD	92.89	Manchester PD	88.23
East Lyme ECC	98.12	Rocky Hill PD	95.50	Newington PD	92.87	Norwich PD	87.89
QVECC	97.93	West Haven ERS	95.32	Stonington PD	92.87	Meriden PD	87.86
Brookfield PD	97.88	Naugatuck PD	95.22	East Hartford PD	92.76	Windsor Locks PD	87.85
Bethel PD	97.68	North Haven PD	95.14	East Windsor PD	92.66	Watertown PD	87.77
Mashantucket PS	97.48	Milford PD	95.09	All PSAPs - Average	92.66	Simsbury PD	87.60
Branford PD	97.45	East Haven PD	94.91	Plainville PD	92.47	Shelton PD	87.09
Montville ECC	97.36	Bridgeport ECC	94.72	Berlin PD	92.45	Easton PD	86.12
Willimantic SB ECC	97.31	Glastonbury PD	94.59	Fairfield ECC	92.34	Weston ECC	85.67
Mohegan Tribal PD	97.29	LCD	94.58	CSP Troop G	92.26	Avon PD	85.40
Southington PD	97.20	Valley Shore ECC	94.53	Suffield PD	92.19	Woodbridge PD	85.23
Old Saybrook PD	97.19	CSP BIA	94.41	CSP Troop C (Secondary)	92.19	New Canaan PD	84.35
CSP Troop K (Secondary)	97.14	CSP Troop B	94.32	Southbury PD	92.09	Putnam PD	82.74
Uconn PD	97.14	Cheshire PD	94.13	Stratford ECC	91.60	Cromwell PD	82.21
Greenwich PD	97.09	Middletown CC	94.04	Trumbull PD	91.29	Canton PD	82.16
Groton ECC	96.96	Ridgefield PD	93.94	CSP Troop H	91.16	Guilford ECC	80.68
South Windsor PD	96.94	Wilton PD	93.89	Stamford ECC	90.86	Thomaston PD	78.88
Darien PD	96.81	Farmington PD	93.78	Wolcott PD	90.70	Hartford ECC	74.39
Bristol PD	96.58	Bloomfield PD	93.77	Monroe PD	90.61		
CSP Troop E	96.57	Windsor PD	93.77	New Haven ERC	90.31		
Newtown PD	96.45	Norwalk PD	93.55	Granby PD	89.84		
New London PD	96.44	Tolland County ECC	93.48	Seymour PD	89.80		
CSP Troop L	96.38	Vernon PD	93.46	Redding PD	89.76		
CSP Troop D (Secondary)	96.33	Ledyard ECC	93.23	Derby PD	89.67		

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