



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3rd Quarter 2023

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2023							
Mashantucket PS	98.97	Waterford ECC	96.64	Naugatuck PD	93.81	Stratford ECC	90.26
Wallingford PD	98.71	CSP Troop E	96.62	LCD	93.79	Stamford ECC	90.07
Clinton ECC	98.68	Greenwich PD	96.56	Suffield PD	93.61	Derby PD	89.94
Brookfield PD	98.27	East Haven PD	96.42	Bridgeport ECC	93.54	Monroe PD	89.75
QVECC	98.12	North Haven PD	96.14	Newington PD	93.54	Simsbury PD	89.65
Willimantic SB ECC	98.08	West Hartford PD	95.93	CSP Troop G	93.39	Hamden ECC	89.48
Bethel PD	97.87	Milford PD	95.79	Bloomfield PD	93.19	Meriden PD	89.45
Southington PD	97.82	Windsor PD	95.52	All PSAPs - Average	93.19	Redding PD	89.21
New London PD	97.78	West Haven ERS	95.27	Norwalk PD	93.04	New Britain ERC	88.83
Western CT Comm CTR	97.72	Valley Shore ECC	95.26	CSP Troop C (Secondary)	92.51	Easton PD	88.18
Montville ECC	97.66	Farmington PD	95.17	Berlin PD	92.29	Windsor Locks PD	88.06
Madison PD	97.62	Rocky Hill PD	94.98	Trumbull PD	92.29	Weston ECC	88.01
South Windsor PD	97.59	Ansonia PD	94.91	Fairfield ECC	92.27	Shelton PD	87.92
New Milford PD	97.52	Vernon PD	94.86	Southbury PD	92.19	Avon PD	87.61
Darien PD	97.50	Glastonbury PD	94.83	CSP Troop H	92.15	Woodbridge PD	87.43
East Lyme ECC	97.43	Wilton PD	94.83	Watertown PD	92.07	Guilford ECC	86.80
Groton ECC	97.42	Middletown CC	94.79	Wethersfield PD	91.99	Canton PD	86.19
Mohegan Tribal PD	97.36	CSP Troop A	94.73	New Fairfield PD	91.76	Putnam PD	85.61
CSP Troop K (Secondary)	97.31	Stonington PD	94.50	Cheshire PD	91.55	New Canaan PD	84.27
Branford PD	97.23	CSP BIA	94.45	Ridgefield PD	91.54	Thomaston PD	80.11
CSP Troop L	97.09	East Windsor PD	94.18	Plainville PD	91.36	New Haven ERC	74.57
NWC TPS	96.99	Ledyard ECC	94.16	Orange PD	91.23	Hartford ECC	74.12
CSP Troop D (Secondary)	96.87	CSP Troop I	94.12	Wolcott PD	90.96		
CSP Troop F (Secondary)	96.86	CSP Troop B	94.02	Cromwell PD	90.83		
Old Saybrook PD	96.83	Enfield ECC	93.99	North Branford PD	90.82		
Uconn PD	96.83	Seymour PD	93.95	Granby PD	90.77		
Bristol PD	96.80	East Hartford PD	93.90	Manchester PD	90.57		
Newtown PD	96.71	Tolland County ECC	93.82	Norwich PD	90.26		

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