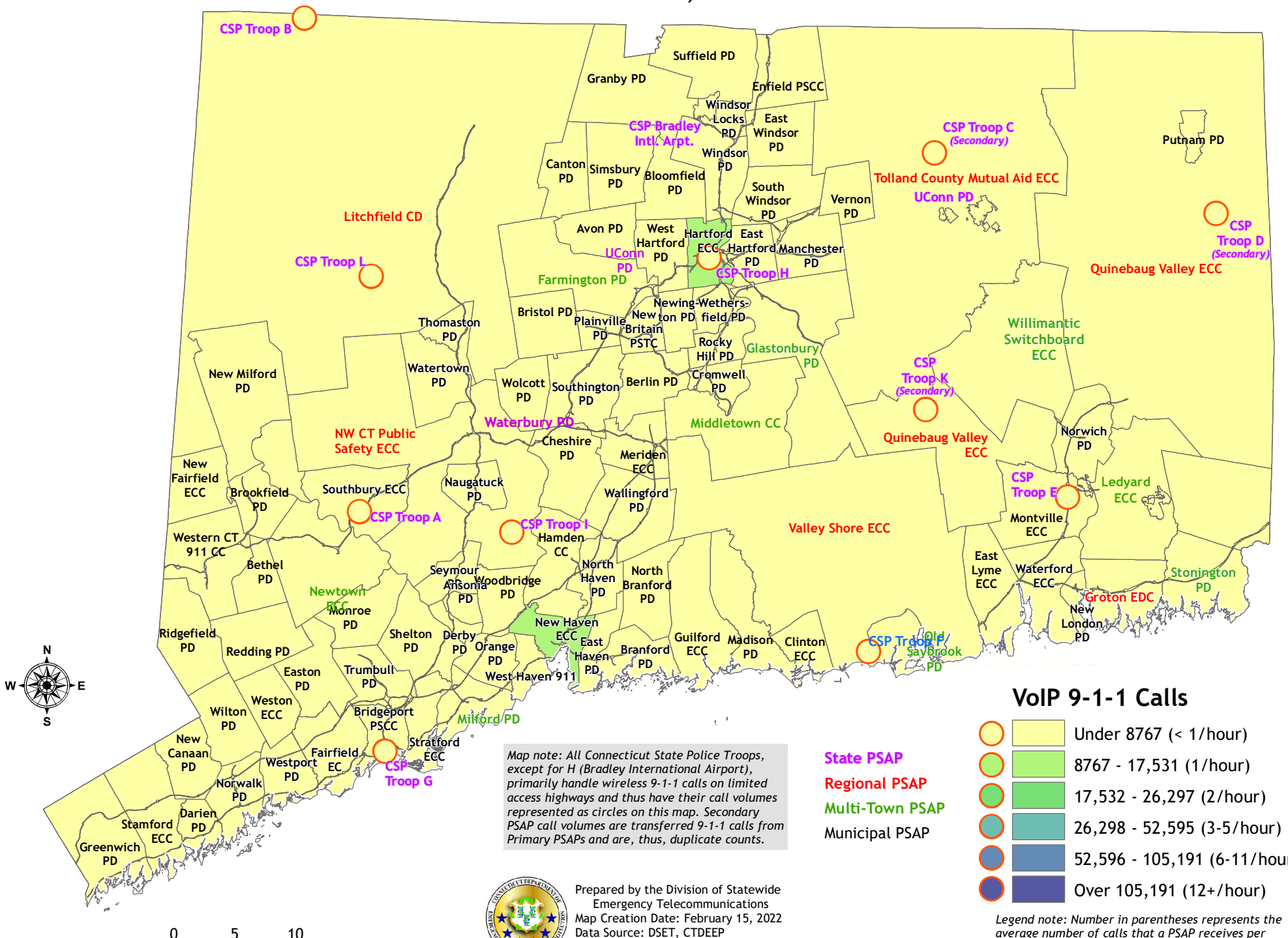
Connecticut 9-1-1 Public Safety Answering Points

9-1-1 Call Counts, 2021



Map note: All Connecticut State Police Troops, except for H (Bradley International Airport), primarily handle wireless 9-1-1 calls on limited access highways and thus have their call volumes represented as circles on this map. Secondary PSAP call volumes are transferred 9-1-1 calls from Primary PSAPs and are, thus, duplicate counts.

State PSAP
Regional PSAP
Multi-Town PSAP
Municipal PSAP

VoIP 9-1-1 Calls

- Under 8767 (< 1/hour)
- 8767 - 17,531 (1/hour)
- 17,532 - 26,297 (2/hour)
- 26,298 - 52,595 (3-5/hour)
- 52,596 - 105,191 (6-11/hour)
- Over 105,191 (12+/hour)

Legend note: Number in parentheses represents the average number of calls that a PSAP receives per unit of time shown.

Prepared by the Division of Statewide Emergency Telecommunications
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Data Source: DSET, CTDEEP
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