



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 2nd Quarter 2021

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2021							
Mashantucket PS	99.46	Fairfield ECC	96.43	Rocky Hill PD	93.75	Avon PD	91.24
Madison PD	98.95	West Hartford PD	96.38	West Haven ERS	93.65	Berlin PD	91.18
Wallingford PD	98.80	NWC TPS	96.23	Monroe PD	93.45	Granby PD	91.15
Southington PD	98.57	CSP Troop K (Secondary)	96.00	Watertown PD	93.42	New Fairfield PD	91.04
New Haven ERC	98.54	Waterford ECC	96.00	Tolland County ECC	93.28	Montville ECC	90.97
East Lyme ECC	98.03	Easton PD	95.86	North Branford PD	93.23	Seymour PD	90.95
Old Saybrook PD	97.93	CSP Troop C (Secondary)	95.79	CSP BIA	93.07	Derby PD	90.82
QVECC	97.81	Naugatuck PD	95.59	Wethersfield PD	93.06	Cheshire PD	90.80
Newtown PD	97.77	Ledyard ECC	95.58	Glastonbury PD	93.06	Newington PD	90.71
Brookfield PD	97.70	Valley Shore ECC	95.54	East Hartford PD	92.97	Hamden ECC	90.70
New Milford PD	97.66	Windsor PD	95.11	Ridgefield PD	92.95	Trumbull PD	90.40
Groton ECC	97.62	Norwich PD	95.06	Westport PD	92.91	New Canaan PD	90.30
Bristol PD	97.58	CSP Troop E	95.04	Enfield ECC	92.84	Canton PD	90.30
Clinton ECC	97.52	Plainville PD	94.93	Bloomfield PD	92.60	Cromwell PD	90.22
Bethel PD	97.50	CSP Troop D (Secondary)	94.77	Farmington PD	92.44	Manchester PD	89.73
South Windsor PD	97.46	Stamford ECC	94.71	Suffield PD	92.28	Shelton PD	89.35
North Haven PD	97.39	CSP Troop I	94.70	Bridgeport ECC	92.23	Norwalk PD	89.19
New London PD	97.35	Wolcott PD	94.70	Stratford ECC	92.18	Simsbury PD	88.34
Greenwich PD	97.33	Ansonia PD	94.69	Redding PD	91.81	New Britain ERC	87.76
Mohegan Tribal PD	97.29	Wilton PD	94.63	Meriden PD	91.79	Guilford ECC	87.34
East Haven PD	97.29	East Windsor PD	94.61	Southbury PD	91.74	Woodbridge PD	86.40
CSP Troop L	97.17	CSP Troop B	94.42	CSP Troop G	91.59	Putnam PD	84.81
Western CT Comm CTR	97.14	Middletown CC	94.39	CSP Troop F (Secondary)	91.39	Hartford ECC	78.50
LCD	97.09	Windsor Locks PD	94.35	CSP Troop H	91.38		
Branford PD	97.08	Stonington PD	94.31	Thomaston PD	91.36		
CSP Troop A	96.92	Darien PD	94.09	Weston ECC	91.33		
Uconn PD	96.61	Milford PD	93.95	Vernon PD	91.28		
Willimantic SB ECC	96.46	All PSAPs - Average	93.8	Orange PD	91.26		

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