



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 1st Quarter 2021

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 1st Quarter 2021							
Mashantucket PS	99.31	Old Saybrook PD	96.59	Rocky Hill PD	94.11	Trumbull PD	92.42
Wallingford PD	99.22	Fairfield ECC	96.52	Wethersfield PD	94.07	CSP Troop G	92.34
New Haven ERC	99.18	Valley Shore ECC	96.37	CSP BIA	94.06	Thomaston PD	92.16
Brookfield PD	98.77	Stamford ECC	96.02	Southbury PD	94.05	Ridgefield PD	91.97
Madison PD	98.65	CSP Troop L	95.84	West Haven ERS	93.98	CSP Troop H	91.85
QVECC	98.57	New London PD	95.84	CSP Troop B	93.91	CSP Troop F (Secondary)	91.85
Bethel PD	98.34	Stonington PD	95.76	Ansonia PD	93.89	Hamden ECC	91.74
Greenwich PD	98.13	Uconn PD	95.63	Meriden PD	93.77	North Branford PD	91.48
Southington PD	98.13	Naugatuck PD	95.52	Tolland County ECC	93.69	New Canaan PD	91.28
Clinton ECC	98.12	CSP Troop E	95.37	Wolcott PD	93.45	Montville ECC	91.14
Mohegan Tribal PD	98.02	Milford PD	95.35	Vernon PD	93.42	Granby PD	90.99
Willimantic SB ECC	97.76	Bridgeport ECC	95.29	East Hartford PD	93.38	Suffield PD	90.88
Darien PD	97.72	Plainville PD	95.29	Cromwell PD	93.29	Canton PD	90.80
New Milford PD	97.63	CSP Troop I	95.27	Bloomfield PD	93.26	Simsbury PD	90.13
East Lyme ECC	97.63	Ledyard ECC	95.17	Windsor PD	93.25	Guilford ECC	90.00
Bristol PD	97.58	CSP Troop K (Secondary)	95.07	Enfield ECC	93.20	Manchester PD	89.88
Newtown PD	97.30	East Windsor PD	94.84	Westport PD	93.17	Seymour PD	89.61
South Windsor PD	97.27	CSP Troop C (Secondary)	94.80	Monroe PD	93.14	Norwalk PD	89.55
Branford PD	97.27	Berlin PD	94.76	Farmington PD	93.07	Shelton PD	88.97
East Haven PD	97.25	Orange PD	94.64	Stratford ECC	93.01	New Britain ERC	87.90
West Hartford PD	97.21	Wilton PD	94.55	Middletown CC	92.95	Hartford ECC	87.34
Groton ECC	97.16	CSP Troop D (Secondary)	94.54	Cheshire PD	92.91	Putnam PD	85.61
CSP Troop A	97.09	Weston ECC	94.45	Derby PD	92.86	Woodbridge PD	85.20
LCD	97.03	Norwich PD	94.43	Avon PD	92.81		
NWC TPS	97.02	All PSAPs - Average	94.3	Windsor Locks PD	92.71		
North Haven PD	96.75	Watertown PD	94.23	Newington PD	92.58		
Waterford ECC	96.74	Easton PD	94.16	New Fairfield PD	92.55		
Western CT Comm CTR	96.65	Glastonbury PD	94.13	Redding PD	92.53		

1111 Country Club Road
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

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