



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3rd Quarter 2020

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2020							
Mohegan Tribal PD	99.81	Rocky Hill PD	94.99	Wethersfield PD	92.43	Farmington PD	90.26
Mashantucket PS	98.53	CSP Troop C (Secondary)	94.85	Montville ECC	92.29	Monroe PD	90.16
Madison PD	98.35	CSP Troop I	94.67	Newington PD	92.23	Manchester PD	90.15
Wallingford PD	98.08	Stamford ECC	94.61	Suffield PD	92.11	Meriden PD	90.09
East Haven PD	97.71	Branford PD	94.57	Thomaston PD	92.04	Ridgefield PD	90.06
Clinton ECC	96.96	Plainville PD	94.33	West Haven ERS	92.01	Ansonia PD	89.76
Willimantic SB ECC	96.92	Fairfield ECC	94.31	Milford PD	91.94	Canton PD	89.60
Brookfield PD	96.63	Valley Shore ECC	94.08	Southbury PD	91.87	Simsbury PD	89.54
East Lyme ECC	96.61	CSP Troop B	94.03	Middletown CC	91.86	New Canaan PD	89.53
Uconn PD	96.50	North Haven PD	94.03	Glastonbury PD	91.85	Wolcott PD	89.45
Old Saybrook PD	96.41	Stonington PD	93.85	Tolland County ECC	91.83	Hamden ECC	89.24
Bristol PD	96.33	Wilton PD	93.80	Trumbull PD	91.83	CSP Troop F (Secondary)	88.78
Darien PD	96.31	Cromwell PD	93.69	CSP Troop L	91.67	New Haven ERC	88.78
South Windsor PD	96.25	CSP Troop K (Secondary)	93.68	Derby PD	91.65	Weston ECC	88.44
New Milford PD	96.24	CSP Troop D (Secondary)	93.62	Orange PD	91.49	Guilford ECC	88.16
New London PD	96.07	Watertown PD	93.56	East Hartford PD	91.40	CSP Troop G	88.04
Waterford ECC	96.02	Norwich PD	93.48	Stratford ECC	91.36	Cheshire PD	87.92
Newtown PD	95.92	Windsor PD	93.37	Redding PD	91.32	Norwalk PD	87.81
Southington PD	95.87	Ledyard ECC	93.27	Seymour PD	91.23	Putnam PD	87.53
Western CT Comm CTR	95.77	CSP BIA	93.23	Bloomfield PD	91.19	New Britain ERC	85.52
LCD	95.74	Easton PD	93.13	Westport PD	91.18	Woodbridge PD	84.82
QVECC	95.63	North Branford PD	93.12	Enfield ECC	91.17	Shelton PD	84.77
Groton ECC	95.62	Berlin PD	92.99	Vernon PD	91.13	Hartford ECC	84.29
West Hartford PD	95.58	Bridgeport ECC	92.78	CSP Troop E	90.90		
Bethel PD	95.48	All PSAPs - Average	92.69	CSP Troop H	90.79		
CSP Troop A	95.44	NWC TPS	92.64	Granby PD	90.74		
Naugatuck PD	95.09	East Windsor PD	92.60	Avon PD	90.42		
Greenwich PD	95.04	New Fairfield PD	92.44	Windsor Locks PD	90.35		

1111 Country Club Road
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

An Affirmative Action Equal Opportunity Employer