



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 2nd Quarter 2020

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2020							
Mashantucket PS	100.00	Valley Shore ECC	96.38	Granby PD	93.67	Manchester PD	91.63
Mohegan Tribal PD	100.00	CSP Troop A	96.34	North Branford PD	93.61	Farmington PD	91.58
Madison PD	98.85	Bethel PD	96.30	West Haven ERS	93.50	CSP Troop G	91.48
Wallingford PD	98.57	Stonington PD	96.04	Glastonbury PD	93.41	Rocky Hill PD	91.34
East Haven PD	98.19	CSP Troop I	96.02	Middletown CC	93.38	Enfield ECC	91.32
Clinton ECC	98.15	NWC TPS	95.93	East Windsor PD	93.36	New Canaan PD	91.30
Greenwich PD	98.03	CSP Troop K (Secondary)	95.84	Southbury PD	93.34	Stratford ECC	90.88
Southington PD	97.82	Naugatuck PD	95.49	Seymour PD	93.22	Norwalk PD	90.77
East Lyme ECC	97.69	South Windsor PD	95.49	CSP Troop F (Secondary)	93.19	Weston ECC	90.61
Branford PD	97.35	Plainville PD	95.38	Westport PD	93.11	Woodbridge PD	90.40
New London PD	97.32	Ledyard ECC	95.17	Berlin PD	93.08	Windsor Locks PD	90.35
CSP Troop L	97.25	CSP Troop D (Secondary)	95.02	CSP Troop H	93.00	Thomaston PD	90.29
New Milford PD	97.25	Stamford ECC	94.76	Derby PD	92.94	Bridgeport ECC	90.08
Bristol PD	97.15	Newington PD	94.66	Suffield PD	92.86	New Britain ERC	89.65
Newtown PD	97.11	CSP Troop C (Secondary)	94.61	New Fairfield PD	92.70	Montville ECC	89.58
Windsor PD	97.11	Tolland County ECC	94.55	Wethersfield PD	92.67	Wolcott PD	89.52
QVECC	97.07	Uconn PD	94.55	Easton PD	92.53	Hartford ECC	89.32
Waterford ECC	97.04	LCD	94.44	Cheshire PD	92.52	Simsbury PD	89.23
Western CT Comm CTR	96.88	Cromwell PD	94.43	Avon PD	92.45	Vernon PD	89.13
Old Saybrook PD	96.79	Watertown PD	94.27	Monroe PD	92.31	Putnam PD	89.00
Willimantic SB ECC	96.66	Redding PD	94.20	CSP Troop B	92.19	Shelton PD	88.86
Brookfield PD	96.62	Milford PD	94.12	Orange PD	92.19	Canton PD	88.77
Fairfield ECC	96.60	All PSAPs - Average	93.96	Ridgefield PD	92.18	Guilford ECC	87.00
North Haven PD	96.55	Norwich PD	93.88	Trumbull PD	92.16		
Darien PD	96.45	East Hartford PD	93.75	Ansonia PD	91.95		
New Haven ERC	96.43	CSP Troop E	93.72	Meriden PD	91.89		
West Hartford PD	96.42	CSP BIA	93.71	Wilton PD	91.87		
Groton ECC	96.39	Hamden ECC	93.67	Bloomfield PD	91.63		

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