



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 4<sup>th</sup> Quarter 2019

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 4th Quarter 2019							
Wallingford PD	98.61	Branford PD	95.89	CSP Troop I	93.54	Shelton PD	91.13
Mohegan Tribal PD	98.53	NWC TPS	95.79	Watertown PD	93.52	Granby PD	90.98
Clinton ECC	98.29	LCD	95.75	North Haven PD	93.39	CSP Troop C (Secondary)	90.95
Madison PD	98.25	Fairfield ECC	95.64	Vernon PD	93.34	North Branford PD	90.92
Mashantucket PS	98.03	Old Saybrook PD	95.64	East Hartford PD	93.32	Wilton PD	90.72
Southington PD	97.64	Greenwich PD	95.63	Thomaston PD	93.22	Wethersfield PD	90.67
West Hartford PD	97.59	Waterford ECC	95.63	Rocky Hill PD	93.01	Westport PD	90.65
Bridgeport ECC	97.50	Stonington PD	95.50	Seymour PD	92.80	Ansonia PD	90.53
East Haven PD	97.18	Naugatuck PD	95.41	Suffield PD	92.78	Easton PD	90.50
Bristol PD	97.16	Valley Shore ECC	95.35	Derby PD	92.70	Stratford ECC	90.38
QVECC	97.10	Milford PD	95.33	Orange PD	92.63	Avon PD	90.36
New London PD	97.00	Newington PD	95.25	Farmington PD	92.62	New Britain ERC	90.20
Western CT Comm CTR	96.90	Plymouth PD	95.24	Enfield ECC	92.38	CSP Troop H	90.19
CSP Troop L	96.86	Tolland County ECC	95.10	CSP BIA	92.25	CSP Troop F (Secondary)	90.16
Windsor PD	96.86	Stamford ECC	94.95	Cheshire PD	92.13	Guilford ECC	89.95
Brookfield PD	96.53	Norwich PD	94.89	Bloomfield PD	92.00	Putnam PD	89.92
Willimantic SB ECC	96.42	Ledyard ECC	94.74	Middletown CC	91.96	Canton PD	89.59
East Lyme ECC	96.37	Plainville PD	94.74	CSP Troop E	91.93	Woodbridge PD	89.12
Bethel PD	96.36	New Fairfield PD	94.73	New Canaan PD	91.83	Simsbury PD	88.80
Uconn PD	96.33	CSP Troop K (Secondary)	94.68	Berlin PD	91.76	Hartford ECC	88.68
Darien PD	96.32	CSP Troop A	94.63	CSP Troop B	91.69	Hamden ECC	88.31
Redding PD	96.31	Cromwell PD	94.61	Manchester PD	91.61	Ridgefield PD	87.88
New Milford PD	96.26	West Haven ERS	94.59	Meriden PD	91.43	CSP Troop G	86.90
Newtown PD	96.23	Trumbull PD	94.28	Windsor Locks PD	91.37	Norwalk PD	85.44
Glastonbury PD	96.18	CSP Troop D (Secondary)	94.23	East Windsor PD	91.29		
Groton ECC	96.15	Weston ECC	94.03	Montville ECC	91.29		
New Haven ERC	96.05	Southbury PD	93.95	Wolcott PD	91.25		
South Windsor PD	95.98	All PSAPs - Average	93.63	Monroe PD	91.18		

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