



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3rd Quarter 2019

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2019							
Mashantucket PS	99.46	New Haven ERC	95.42	Old Saybrook PD	92.73	Guilford ECC	90.83
Wallingford PD	98.86	South Windsor PD	95.39	North Haven PD	92.70	Bethel PD	90.80
Mohegan Tribal PD	98.50	CSP Troop A	95.28	Seymour PD	92.64	Monroe PD	90.70
East Haven PD	98.03	Fairfield ECC	95.22	Enfield ECC	92.48	Suffield PD	90.52
Clinton ECC	97.93	CSP Troop L	95.08	Stonington PD	92.43	Montville ECC	90.37
Bristol PD	97.61	New Fairfield PD	95.08	Darien PD	92.42	Cheshire PD	90.33
Southington PD	97.61	Milford PD	94.96	Wilton PD	92.42	Ridgefield PD	90.12
Willimantic SB ECC	97.34	New Milford PD	94.92	Wethersfield PD	92.33	Bloomfield PD	89.94
New London PD	97.14	NWC TPS	94.90	Windsor PD	92.32	New Canaan PD	89.58
QVECC	97.13	Ledyard ECC	94.81	Granby PD	92.19	Canton PD	89.41
Newtown PD	97.06	Valley Shore ECC	94.71	Rocky Hill PD	92.09	Windsor Locks PD	89.38
East Lyme ECC	96.98	LCD	94.55	East Windsor PD	92.08	Thomaston PD	89.38
Groton ECC	96.82	CSP Troop K (Secondary)	94.53	CSP Troop B	91.97	Simsbury PD	89.03
Madison PD	96.68	Norwich PD	94.24	Weston ECC	91.93	New Britain ERC	88.95
Branford PD	96.60	Orange PD	93.93	CSP BIA	91.90	Putnam PD	88.08
Newington PD	96.28	Bridgeport ECC	93.88	Southbury PD	91.86	Woodbridge PD	88.05
Redding PD	96.20	West Haven ERS	93.80	CSP Troop E	91.78	Ansonia PD	88.00
Waterford ECC	96.19	Berlin PD	93.75	North Branford PD	91.49	Hamden ECC	88.00
Brookfield PD	96.18	Derby PD	93.38	Meriden PD	91.48	Winsted PD	87.75
Glastonbury PD	96.09	Trumbull PD	93.20	Stratford ECC	91.44	CSP Troop F (Secondary)	87.57
West Hartford PD	96.08	Vernon PD	93.18	CSP Troop C (Secondary)	91.40	Stamford ECC	86.73
Uconn PD	95.97	CSP Troop D (Secondary)	93.18	Plymouth PD	91.30	Westport PD	86.50
Plainville PD	95.86	Cromwell PD	93.13	Avon PD	91.18	CSP Troop G	86.22
Greenwich PD	95.80	Farmington PD	93.12	Middletown CC	91.13	Norwalk PD	84.49
Naugatuck PD	95.64	Wolcott PD	93.07	Manchester PD	91.09	Hartford ECC	84.18
Tolland County ECC	95.57	CSP Troop I	93.03	Shelton PD	91.08		
Watertown PD	95.55	All PSAPs - Average	92.96	East Hartford PD	91.03		
Western CT Comm CTR	95.48	Easton PD	92.86	CSP Troop H	90.88		

1111 Country Club Road
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

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