

Percentage of 911 Calls Answered Within 10 Seconds
1st Quarter 2018

PSAP	Jan	Feb	Mar		1st Qrt		
ANSONIA PD	90.12	86.96	86.43		87.84		
AVON PD	93.36	89.67	89.44		90.82		
BERLIN PD	92.53	94.1	93.09		93.24		
BETHEL PD	96.3	96.68	93.74		95.57		
BLOOMFIELD PD	83.08	84.73	87.88		85.23		
BRANFORD PD	95.74	96.62	94.61		95.66		
BRIDGEPORT ECC (ACD)	81.72	88.46	88.18		86.12		
BRISTOL PD	95.43	96.59	96.52		96.18		
BROOKFIELD PD	95.85	94.08	97.84		95.92		
CANTON PD	90.95	90.82	82.63		88.13		
CHESHIRE PD	86.13	86.24	82.79		85.05		
CLINTON ECC	97.01	96.81	98.44		97.42		
CROMWELL PD	95.79	95.98	92.46		94.74		
CSP TROOP A	91.48	93.26	92.25		92.33		
CSP TROOP B	97.32	94.64	95.78		95.91		
CSP TROOP C (Secondary)	88.49	89.27	87.74		88.50		
CSP TROOP D (Secondary)	90.58	90.65	90.47		90.57		
CSP TROOP E	95.42	96.45	96.86		96.24		
CSP TROOP F (Secondary)	95.42	94.83	90.87		93.71		
CSP TROOP G	88.86	87.23	86.63		87.57		
CSP TROOP H	88.58	90.11	89.22		89.30		
CSP TROOP I	90.18	90.38	90.25		90.27		
CSP TROOP K (Secondary)	96.55	90.35	94.78		93.89		
CSP TROOP L	93.67	92.79	92.56		93.01		
CSP BIA	96.95	95.78	97.55		96.76		
DARIEN PD	94.31	90.32	89.3		91.31		
DERBY PD	87.55	85.87	87.69		87.04		
EAST HARTFORD PD	94.61	94.81	93.35		94.26		
EAST HAVEN PD	96.19	96.53	97.4		96.71		
EAST LYME ECC	95.61	94.12	91.31		93.68		
EAST WINDSOR PD	93.06	95.96	93.22		94.08		
EASTON PD	93.48	96.1	92.54		94.04		
ENFIELD ECC	88.96	87.87	84.4		87.08		
FAIRFIELD ECC	94.7	93.99	88.96		92.55		
FARMINGTON PD	96.19	93.56	92.28		94.01		
GLASTONBURY PD	83.26	82.6	81.89		82.58		
GRANBY PD	87.34	89.51	91.35		89.40		
GREENWICH PD	95.32	97.11	92.8		95.08		
GROTON ECC	95.04	96.86	96.67		96.19		
GUILFORD ECC	92.49	88.6	87.1		89.40		
HAMDEN ECC	91.8	93.37	92.46		92.54		

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HARTFORD ECC	74.23	72.35	74.17		73.58		
LEDYARD ECC	94.73	94.34	94.45		94.51		
LITCHFIELD COUNTY DISPATCH	92.68	91.46	91.73		91.96		
MADISON PD	98.98	97.62	93.85		96.82		
MANCHESTER PD	88.3	86.06	88.21		87.52		
MASHANTUCKET PS	100	96.08	94.64		96.91		
MERIDEN PD	89.25	90.32	88.81		89.46		
MIDDLETOWN CC	88.02	86.05	88.56		87.54		
MILFORD PD	95.51	94.36	95.25		95.04		
MOHEGAN TRIBAL PD	100	97.74	99.06		98.93		
MONROE PD	91.11	90.22	91.58		90.97		
MONTVILLE ECC	86.32	84.93	88.3		86.52		
NAUGATUCK PD	94.71	93.5	94.44		94.22		
NEW BRITAIN ERC	87.35	89.66	88.37		88.46		
NEW CANAAN PD	81.6	87.8	82.84		84.08		
NEW FAIRFIELD PD	71.18	81.96	74.83		75.99		
NEW HAVEN ERC (ACD)	97.16	97.28	87.88		94.11		
NEW LONDON PD	96.51	96.67	97.01		96.73		
NEW MILFORD PD	94.48	94.26	96.01		94.92		
NEWINGTON PD	97.31	95.93	95.62		96.29		
NEWTOWN PD	98.55	96.82	96.01		97.13		
NORTH BRANFORD PD	91.72	92.16	90.08		91.32		
NORTH HAVEN PD	92.09	92.29	92.63		92.34		
NORWALK PD	83.56	81.1	77.32		80.66		
NORWICH PD	83.39	87.11	85.79		85.43		
NW CT PUB SAFETY ECC (ACD)	96.33	95.96	96.67		96.32		
OLD SAYBROOK PD	95.48	97.36	92.97		95.27		
ORANGE PD	89.84	91.5	91.52		90.95		
PLAINVILLE PD	91.88	93.87	94.55		93.43		
PLYMOUTH PD	92.01	90.72	92.74		91.82		
PUTNAM PD	77.88	81.37	81.53		80.26		
QUINEBAUG VALLEY ECC	96.32	95.61	92.88		94.94		
REDDING PD	73.8	68.39	73.04		71.74		
RIDGEFIELD PD	93.13	93.22	88.37		91.57		
ROCKY HILL PD	89.94	90.37	91.37		90.56		
SEYMOUR PD	88.74	93.04	87.16		89.65		
SHELTON PD	91.39	93.29	90.5		91.73		
SIMSBURY PD	94.16	94.69	92.54		93.80		
SOUTH WINDSOR PD	94.99	94.74	96.8		95.51		
SOUTHBURY PD	87.09	85.99	88.14		87.07		
SOUTHINGTON PD	97.04	97.67	97.7		97.47		
STAMFORD ECC	78.87	82.75	79.61		80.41		

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STONINGTON PD	95.81	93.13	94.95		94.63		
STRATFORD ECC	83.54	85.11	88.55		85.73		
SUFFIELD PD	94.54	96.05	94.04		94.88		
THOMASTON PD	64.38	80.42	76.98		73.93		
TOLLAND COUNTY ECC	95.19	95.12	95.15		95.15		
TRUMBULL PD	93.78	93.13	95.14		94.02		
UCONN PD	93.57	93.9	94.63		94.03		
VALLEY SHORE ECC	94.92	95.49	93.76		94.72		
VERNON PD	94.21	95.33	95.88		95.14		
WALLINGFORD PD	98.07	98.8	98.84		98.57		
WATERFORD ECC	96.07	95.27	95.28		95.54		
WATERTOWN PD	92.98	92.94	91.88		92.60		
WEST HARTFORD PD	96.12	97.24	96.1		96.49		
WEST HAVEN ERS	93.95	94.83	94.98		94.59		
WESTERN CT COMM CTR	94.81	93.36	91.62		93.26		
WESTON ECC	79.81	81.82	78.93		80.19		
WESTPORT PD	90.84	89.26	87.19		89.10		
WETHERSFIELD PD	92.62	93.21	93.41		93.08		
WILLIMANTIC SB ECC	95.58	96.54	94.93		95.68		
WILTON PD	93.33	93.48	87.62		91.48		
WINDSOR LOCKS PD	62.76	69.23	65.14		65.71		
WINDSOR PD	91.75	93.04	90.25		91.68		
WINSTED PD	87.72	88.38	87.76		87.95		
WOLCOTT PD	90.77	87.47	88.1		88.78		
WOODBIDGE PD	88.81	85.99	82.5		85.77		
All PSAPs Average	91.12	91.37	90.47		90.99		