



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 4<sup>th</sup> Quarter 2022

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 4th Quarter 2022							
CSP Troop L	99.32	Stonington PD	96.46	Suffield PD	94.20	CSP Troop H	90.96
Wallingford PD	98.82	West Hartford PD	96.39	Darien PD	94.19	Norwich PD	90.70
Madison PD	98.79	Rocky Hill PD	96.33	Wilton PD	94.13	Watertown PD	90.64
Mohegan Tribal PD	98.79	Tolland County ECC	96.28	Valley Shore ECC	94.09	East Hartford PD	90.50
East Lyme ECC	98.58	Old Saybrook PD	96.22	Cheshire PD	93.85	Manchester PD	90.48
QVECC	98.41	Milford PD	96.18	All PSAPs - Average	93.6	Derby PD	90.39
Clinton ECC	98.25	Naugatuck PD	96.11	Stamford ECC	93.50	Meriden PD	90.36
Southington PD	98.13	Uconn PD	96.04	Norwalk PD	93.38	Hamden ECC	89.96
New Milford PD	97.89	CSP BIA	96.03	Bloomfield PD	93.12	Cromwell PD	89.76
Brookfield PD	97.75	East Windsor PD	95.71	CSP Troop A	92.99	Canton PD	89.57
Branford PD	97.69	Fairfield ECC	95.59	Southbury PD	92.95	Simsbury PD	89.35
Bethel PD	97.68	Berlin PD	95.49	CSP Troop I	92.91	Redding PD	89.04
New London PD	97.68	West Haven ERS	95.48	Vernon PD	92.88	New Haven ERC	88.69
Greenwich PD	97.61	CSP Troop B	95.47	Wolcott PD	92.85	Shelton PD	88.64
CSP Troop K (Secondary)	97.60	CSP Troop F (Secondary)	95.45	Seymour PD	92.73	North Branford PD	87.42
CSP Troop D (Secondary)	97.57	Newington PD	95.35	Avon PD	92.50	New Canaan PD	87.34
Newtown PD	97.32	Granby PD	95.34	Wethersfield PD	92.39	New Britain ERC	86.82
Willimantic SB ECC	97.31	Bridgeport ECC	95.10	Stratford ECC	92.30	Weston ECC	86.27
Mashantucket PS	97.21	Orange PD	95.01	Trumbull PD	92.15	Putnam PD	85.37
Groton ECC	97.16	New Fairfield PD	94.84	Monroe PD	92.03	Thomaston PD	85.07
Glastonbury PD	96.85	LCD	94.78	Woodbridge PD	92.02	Guilford ECC	84.68
Waterford ECC	96.79	Enfield ECC	94.65	Westport PD	91.89	Easton PD	82.91
South Windsor PD	96.68	Farmington PD	94.61	Ledyard ECC	91.70	Hartford ECC	70.86
Western CT Comm CTR	96.68	Middletown CC	94.56	Ridgefield PD	91.62		
North Haven PD	96.58	Ansonia PD	94.41	Montville ECC	91.56		
Bristol PD	96.53	CSP Troop E	94.32	CSP Troop G	91.51		
East Haven PD	96.53	Windsor PD	94.31	Windsor Locks PD	91.40		
NWC TPS	96.50	Plainville PD	94.21	CSP Troop C (Secondary)	91.05		

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