



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 4<sup>th</sup> Quarter 2021

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 4th Quarter 2021							
Madison PD	99.60	Western CT Comm CTR	95.94	Bridgeport ECC	93.48	Orange PD	90.85
CSP Troop L	98.39	Fairfield ECC	95.87	All PSAPs - Average	93.47	Canton PD	90.83
Mashantucket PS	98.37	Valley Shore ECC	95.86	Middletown CC	93.36	North Branford PD	90.75
New London PD	98.35	NWC TPS	95.74	Cheshire PD	93.28	Cromwell PD	90.63
Old Saybrook PD	98.23	CSP Troop E	95.73	East Windsor PD	93.23	Suffield PD	90.55
Mohegan Tribal PD	98.18	West Hartford PD	95.58	Stamford ECC	92.93	CSP Troop F (Secondary)	90.51
QVECC	97.99	Naugatuck PD	95.44	Enfield ECC	92.92	New Canaan PD	90.44
New Milford PD	97.99	Ledyard ECC	95.35	Avon PD	92.85	Windsor Locks PD	90.35
Wallingford PD	97.98	CSP Troop B	95.31	Wilton PD	92.83	Seymour PD	90.26
Brookfield PD	97.96	Stonington PD	94.97	Windsor PD	92.83	Derby PD	90.13
East Lyme ECC	97.81	CSP Troop D (Secondary)	94.81	Bloomfield PD	92.81	CSP Troop G	89.55
Groton ECC	97.57	Watertown PD	94.76	Wethersfield PD	92.52	New Fairfield PD	89.31
Southington PD	97.56	Norwich PD	94.75	Ansonia PD	92.43	Weston ECC	88.99
Waterford ECC	97.50	West Haven ERS	94.68	Berlin PD	92.31	Manchester PD	88.76
Branford PD	97.40	Newington PD	94.37	Vernon PD	92.30	Stratford ECC	88.67
Clinton ECC	97.26	CSP Troop K (Secondary)	94.31	Plainville PD	92.28	Guilford ECC	88.46
Willimantic SB ECC	97.18	Wolcott PD	94.29	Thomaston PD	92.20	Simsbury PD	88.44
East Haven PD	96.81	Granby PD	94.29	East Hartford PD	92.18	Southbury PD	87.61
South Windsor PD	96.77	Ridgefield PD	94.11	Hamden ECC	91.82	New Britain ERC	87.24
Greenwich PD	96.71	Rocky Hill PD	94.05	CSP Troop H	91.68	Meriden PD	87.17
Newtown PD	96.69	Farmington PD	94.01	CSP BIA	91.60	Woodbridge PD	85.44
Bethel PD	96.57	Tolland County ECC	93.99	Uconn PD	91.53	Shelton PD	85.39
North Haven PD	96.53	Easton PD	93.97	Norwalk PD	91.53	Hartford ECC	79.31
Bristol PD	96.51	CSP Troop I	93.85	Montville ECC	91.50		
Darien PD	96.44	Milford PD	93.83	Trumbull PD	91.43		
LCD	96.31	Westport PD	93.60	Monroe PD	91.22		
CSP Troop A	96.18	CSP Troop C (Secondary)	93.55	Putnam PD	91.12		
New Haven ERC	96.10	Glastonbury PD	93.49	Redding PD	90.90		

1111 Country Club Road  
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

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