



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3<sup>rd</sup> Quarter 2022

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2022							
New Milford PD	98.86	West Hartford PD	96.32	Farmington PD	94.01	Westport PD	91.61
Wallingford PD	98.52	East Haven PD	96.20	Wolcott PD	93.87	Redding PD	91.59
Brookfield PD	98.36	Rocky Hill PD	96.04	Ledyard ECC	93.84	Simsbury PD	91.56
Mohegan Tribal PD	98.35	Waterford ECC	95.89	Southbury PD	93.81	Wethersfield PD	91.36
Clinton ECC	98.32	NWC TPS	95.78	Ansonia PD	93.80	Easton PD	91.32
Madison PD	98.21	Wilton PD	95.74	All PSAPs - Average	93.79	Windsor Locks PD	91.31
Branford PD	98.08	CSP Troop B	95.71	Stamford ECC	93.57	Montville ECC	90.93
QVECC	97.90	East Windsor PD	95.58	LCD	93.50	Trumbull PD	90.92
South Windsor PD	97.81	Fairfield ECC	95.54	Bloomfield PD	93.45	Hamden ECC	90.80
Bethel PD	97.79	Granby PD	95.47	Ridgefield PD	93.44	Canton PD	90.65
Southington PD	97.79	Western CT Comm CTR	95.44	Cheshire PD	93.31	Derby PD	90.32
Mashantucket PS	97.74	Middletown CC	95.34	Cromwell PD	93.12	Meriden PD	90.17
Willimantic SB ECC	97.72	Berlin PD	95.33	New Fairfield PD	93.09	Stratford ECC	89.07
New London PD	97.69	Windsor PD	95.32	Vernon PD	93.03	Shelton PD	88.74
Newtown PD	97.68	Uconn PD	95.24	Norwich PD	92.68	New Haven ERC	88.59
Greenwich PD	97.57	CSP Troop A	95.08	CSP BIA	92.61	New Canaan PD	88.49
CSP Troop K (Secondary)	97.41	Newington PD	95.02	CSP Troop H	92.52	New Britain ERC	87.93
CSP Troop D (Secondary)	97.29	Stonington PD	95.01	Weston ECC	92.47	North Branford PD	87.46
Groton ECC	97.23	Tolland County ECC	94.87	Suffield PD	92.39	Thomaston PD	87.46
CSP Troop L	97.19	Monroe PD	94.79	CSP Troop C (Secondary)	92.39	Guilford ECC	87.27
Old Saybrook PD	97.05	Valley Shore ECC	94.77	Seymour PD	92.25	Woodbridge PD	86.44
Darien PD	96.77	Enfield ECC	94.69	Avon PD	92.23	Putnam PD	82.86
East Lyme ECC	96.76	Watertown PD	94.65	Norwalk PD	92.21	Hartford ECC	71.58
North Haven PD	96.70	West Haven ERS	94.45	CSP Troop G	92.19		
Bristol PD	96.70	CSP Troop F (Secondary)	94.40	Manchester PD	91.88		
Bridgeport ECC	96.63	Milford PD	94.22	Orange PD	91.81		
Naugatuck PD	96.48	CSP Troop E	94.22	Plainville PD	91.76		
Glastonbury PD	96.36	CSP Troop I	94.08	East Hartford PD	91.69		

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