



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 2nd Quarter 2023

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2023							
NWCTPS	99.42	CSP Troop D (Secondary)	97.00	Middletown CC	94.12	Meriden PD	91.46
Brookfield PD	98.93	Groton ECC	96.86	CSP Troop G	94.10	Monroe PD	90.75
CSP Troop L	98.88	Uconn PD	96.74	CSP Troop A	94.07	Norwich PD	90.64
Mohegan Tribal PD	98.84	Milford PD	96.56	Bloomfield PD	94.01	Weston ECC	90.62
Madison PD	98.79	New Fairfield PD	96.02	Southbury PD	93.84	Windsor Locks PD	90.57
Southington PD	98.47	East Haven PD	95.95	All PSAPs - Average	93.81	Hamden ECC	90.16
QVECC	98.31	Wilton PD	95.92	East Windsor PD	93.79	Ridgefield PD	89.98
Western CT Comm CTR	98.27	LCD	95.88	Cheshire PD	93.79	Redding PD	89.89
Clinton ECC	98.25	Rocky Hill PD	95.77	Watertown PD	93.66	New Canaan PD	89.79
Wallingford PD	98.22	Waterford ECC	95.76	Plainville PD	93.49	North Branford PD	89.32
New London PD	98.09	Fairfield ECC	95.59	Bridgeport ECC	93.41	Easton PD	89.21
Bethel PD	98.07	Naugatuck PD	95.52	Orange PD	93.10	Woodbridge PD	89.21
Greenwich PD	97.98	Farmington PD	95.45	East Hartford PD	92.99	Granby PD	88.83
New Milford PD	97.92	Ansonia PD	95.42	Trumbull PD	92.87	Shelton PD	88.46
Branford PD	97.83	Newington PD	95.34	Stamford ECC	92.83	Cromwell PD	88.25
East Lyme ECC	97.78	Valley Shore ECC	95.25	Ledyard ECC	92.79	New Britain ERC	87.82
Mashantucket PS	97.71	CSP BIA	95.17	Derby PD	92.59	Canton PD	85.29
Willimantic SB ECC	97.67	Windsor PD	95.05	CSP Troop C (Secondary)	92.50	Guilford ECC	84.83
CSP Troop K (Secondary)	97.44	CSP Troop B	95.02	Wolcott PD	92.42	Putnam PD	84.19
Newtown PD	97.38	Stonington PD	94.99	Seymour PD	92.39	Thomaston PD	83.24
Old Saybrook PD	97.33	Vernon PD	94.95	Wethersfield PD	92.17	New Haven ERC	80.85
CSP Troop F (Secondary)	97.27	Glastonbury PD	94.90	CSP Troop H	92.11	Hartford ECC	76.06
West Hartford PD	97.25	West Haven ERS	94.70	Manchester PD	92.10		
Bristol PD	97.22	Norwalk PD	94.56	Montville ECC	91.90		
South Windsor PD	97.22	Tolland County ECC	94.53	Suffield PD	91.72		
CSP Troop E	97.19	Enfield ECC	94.42	Simsbury PD	91.57		
Darien PD	97.05	CSP Troop I	94.35	Stratford ECC	91.57		
North Haven PD	97.01	Berlin PD	94.16	Avon PD	91.47		

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