



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 2<sup>nd</sup> Quarter 2024

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2024							
Mashantucket PS	98.80	Rocky Hill PD	96.18	North Haven PD	93.19	Seymour PD	<b>89.72</b>
Danbury ECC	98.78	Tolland County ECC	96.12	North Branford PD	93.08	New Britain ERC	<b>89.20</b>
Madison PD	98.62	Glastonbury PD	96.09	Old Saybrook PD	92.87	Plainville PD	<b>88.90</b>
Wallingford PD	98.25	Darien PD	95.86	Berlin PD	92.64	Wethersfield PD	<b>88.61</b>
East Lyme ECC	98.21	Brookfield PD	95.65	CSP Troop H	92.59	Watertown PD	<b>88.23</b>
South Windsor PD	98.11	Uconn PD	95.63	All PSAPs - Average	92.48	Norwalk PD	<b>88.21</b>
Mohegan Tribal PD	97.99	Milford PD	95.62	Wilton PD	92.46	Wolcott PD	<b>87.77</b>
New Milford PD	97.95	Bristol PD	95.60	Monroe PD	92.31	Granby PD	<b>87.62</b>
Montville ECC	97.74	Litchfield County Dispatch	95.32	Meriden PD	92.30	Redding PD	<b>86.90</b>
QVECC	97.73	West Hartford PD	95.15	Southbury PD	92.26	Weston ECC	<b>86.50</b>
Groton ECC	97.70	Windsor Locks PD	95.07	Northwest CT Public Safety	91.93	New Fairfield PD	<b>85.26</b>
Clinton ECC	97.55	East Haven PD	95.00	Bloomfield PD	91.84	Easton PD	<b>85.11</b>
CSP Troop K (Secondary)	97.49	Naugatuck PD	94.99	Stratford ECC	91.74	New Canaan PD	<b>84.31</b>
Southington PD	97.37	West Haven ERS	94.76	Simsbury PD	91.60	Shelton PD	<b>83.61</b>
CSP Troop E	97.15	Valley Shore ECC	94.67	Manchester PD	91.47	Avon PD	<b>83.19</b>
Branford PD	97.13	Bridgeport ECC	94.59	Cheshire PD	91.35	Woodbridge PD	<b>82.97</b>
New London PD	97.10	CSP Troop C (Secondary)	94.30	Farmington PD	91.22	Putnam PD	<b>82.53</b>
CSP Troop L	96.90	Ledyard ECC	94.22	Orange PD	91.10	Cromwell PD	<b>82.06</b>
Willimantic SB ECC	96.87	Waterford ECC	94.17	Fairfield ECC	91.02	Thomaston PD	<b>80.18</b>
CSP Troop F (Secondary)	96.86	Ansonia PD	94.15	CSP Troop G	90.90	Guilford ECC	<b>79.95</b>
Greenwich PD	96.78	Newington PD	93.99	New Haven ERC	90.75	Canton PD	<b>77.25</b>
CSP Troop A	96.68	CSP Troop B	93.89	Windsor PD	90.67	Hartford ECC	<b>70.95</b>
CSP Troop D (Secondary)	96.55	Middletown CC	93.83	East Windsor PD	90.61		
Norwich PD	96.52	Stonington PD	93.81	Suffield PD	90.56		
Bethel PD	96.46	CSP BIA	93.69	Stamford ECC	90.54		
Newtown PD	96.39	East Hartford PD	93.54	Hamden ECC	90.52		
CSP Troop I	96.25	Vernon PD	93.51	Trumbull PD	90.52		
Ridgefield PD	96.24	Enfield ECC	93.48	Derby PD	90.48		

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