



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 3rd Quarter 2021

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 3rd Quarter 2021							
Mashantucket PS	100.00	LCD	95.49	All PSAPs - Average	93.03	CSP Troop H	90.47
Mohegan Tribal PD	99.23	CSP Troop B	95.40	Ridgefield PD	92.81	Montville ECC	90.44
Madison PD	98.89	Valley Shore ECC	95.34	Wethersfield PD	92.71	Seymour PD	90.40
Wallingford PD	98.57	Naugatuck PD	95.33	Plainville PD	92.62	Westport PD	90.17
Southington PD	98.23	Old Saybrook PD	95.24	CSP BIA	92.57	Southbury PD	90.06
South Windsor PD	97.90	Fairfield ECC	95.18	East Windsor PD	92.50	Manchester PD	89.98
QVECC	97.82	Newington PD	95.13	Uconn PD	92.35	Bridgeport ECC	89.97
Brookfield PD	97.59	West Haven ERS	95.03	Avon PD	92.25	CSP Troop G	89.74
Newtown PD	97.53	Darien PD	94.98	CSP Troop K (Secondary)	92.12	Weston ECC	89.60
CSP Troop L	97.37	New Haven ERC	94.91	Wolcott PD	92.04	Meriden PD	89.51
East Haven PD	97.30	Wilton PD	94.75	Bloomfield PD	92.00	New Canaan PD	88.59
Willimantic SB ECC	97.28	CSP Troop I	94.61	Vernon PD	91.93	CSP Troop F (Secondary)	88.54
New Milford PD	97.24	Middletown CC	94.51	Berlin PD	91.84	New Britain ERC	88.35
Bristol PD	97.22	CSP Troop D (Secondary)	94.15	Windsor Locks PD	91.80	Stamford ECC	88.24
Clinton ECC	97.19	Rocky Hill PD	94.01	Granby PD	91.76	Norwalk PD	88.24
Bethel PD	97.10	Milford PD	93.90	Trumbull PD	91.61	Stratford ECC	87.92
Groton ECC	96.96	Ansonia PD	93.84	Cromwell PD	91.58	Simsbury PD	87.61
East Lyme ECC	96.84	Redding PD	93.83	Windsor PD	91.52	Putnam PD	87.09
New London PD	96.74	CSP Troop C (Secondary)	93.80	Greenwich PD	91.45	Shelton PD	86.76
CSP Troop A	96.69	Norwich PD	93.80	Derby PD	91.32	Thomaston PD	85.22
Branford PD	96.68	Glastonbury PD	93.67	Suffield PD	91.23	Guilford ECC	84.44
North Haven PD	96.60	Tolland County ECC	93.55	Orange PD	91.22	Woodbridge PD	82.95
Waterford ECC	96.42	CSP Troop E	93.35	Canton PD	91.16	Hartford ECC	77.00
NWC TPS	95.99	Farmington PD	93.34	Monroe PD	91.08		
Western CT Comm CTR	95.92	Cheshire PD	93.33	Hamden ECC	91.03		
Ledyard ECC	95.90	Watertown PD	93.32	New Fairfield PD	90.99		
West Hartford PD	95.61	Easton PD	93.24	East Hartford PD	90.92		
Stonington PD	95.61	North Branford PD	93.10	Enfield ECC	90.84		

1111 Country Club Road
 Middletown, CT 06457

Phone: (860) 685-8080 / Fax: (860) 685-8363

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