



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 1<sup>st</sup> Quarter 2023

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 1st Quarter 2023							
Wallingford PD	99.44	East Haven PD	96.77	Orange PD	94.38	CSP Troop H	91.44
QVECC	98.98	Mashantucket PS	96.74	Vernon PD	94.26	Weston ECC	91.36
East Lyme ECC	98.95	Milford PD	96.70	Suffield PD	94.19	Redding PD	91.33
Madison PD	98.88	Rocky Hill PD	96.67	All PSAPs - Average	94.16	Seymour PD	91.28
Southington PD	98.80	Wilton PD	96.51	East Windsor PD	94.13	Meriden PD	90.90
CSP Troop L	98.78	CSP Troop K (Secondary)	96.20	Windsor PD	94.13	Derby PD	90.82
Mohegan Tribal PD	98.73	Naugatuck PD	96.05	Enfield ECC	94.12	Stratford ECC	90.77
Branford PD	98.67	Fairfield ECC	95.81	New Haven ERC	93.99	Cromwell PD	90.70
Greenwich PD	98.49	Glastonbury PD	95.79	Plainville PD	93.93	Shelton PD	90.39
NWC TPS	98.35	Ansonia PD	95.75	Berlin PD	93.90	Simsbury PD	90.28
New London PD	98.22	Farmington PD	95.73	Southbury PD	93.87	Monroe PD	90.26
Clinton ECC	97.98	New Fairfield PD	95.69	CSP Troop G	93.85	Windsor Locks PD	90.10
New Milford PD	97.93	Stonington PD	95.61	Stamford ECC	93.73	Easton PD	90.09
Uconn PD	97.81	Middletown CC	95.60	Norwalk PD	93.53	Guilford ECC	90.00
Old Saybrook PD	97.75	Tolland County ECC	95.55	Bridgeport ECC	93.39	Canton PD	89.69
West Hartford PD	97.68	Waterford ECC	95.50	Wethersfield PD	93.36	North Branford PD	89.45
Western CT Comm CTR	97.67	CSP Troop E	95.41	Bloomfield PD	93.03	New Britain ERC	89.33
Groton ECC	97.65	Valley Shore ECC	95.40	Ridgefield PD	92.80	Woodbridge PD	88.72
Willimantic SB ECC	97.57	West Haven ERS	95.23	East Hartford PD	92.66	Granby PD	88.55
Bristol PD	97.55	CSP BIA	95.22	Watertown PD	92.36	New Canaan PD	88.22
Bethel PD	97.33	CSP Troop A	95.03	Trumbull PD	92.28	Putnam PD	85.72
Brookfield PD	97.32	CSP Troop I	95.01	Manchester PD	92.26	Thomaston PD	85.32
CSP Troop F (Secondary)	97.26	Cheshire PD	94.94	CSP Troop C (Secondary)	92.24	Hartford ECC	76.89
Newtown PD	97.12	Newington PD	94.91	Avon PD	92.04		
Darien PD	97.09	Wolcott PD	94.89	Norwich PD	91.96		
CSP Troop D (Secondary)	97.07	LCD	94.88	Montville ECC	91.78		
North Haven PD	97.01	CSP Troop B	94.66	Hamden ECC	91.50		
South Windsor PD	96.90	Ledyard ECC	94.59	Westport PD	91.46		

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