



**STATE OF CONNECTICUT**  
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION  
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 1<sup>st</sup> Quarter 2024

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 1st Quarter 2024							
Madison PD	99.10	Waterford ECC	96.29	Suffield PD	93.90	Bloomfield PD	90.33
East Lyme ECC	98.95	Valley Shore ECC	96.08	Cheshire PD	93.84	Watertown PD	90.28
Mohegan Tribal PD	98.57	Mashantucket PS	95.99	North Haven PD	93.74	Redding PD	90.03
QVECC	98.53	West Hartford PD	95.87	Farmington PD	93.31	Guilford ECC	90.00
Wallingford PD	98.52	Bristol PD	95.86	East Hartford PD	93.23	Weston ECC	89.91
Greenwich PD	98.36	Bridgeport ECC	95.69	Ledyard ECC	93.12	Monroe PD	89.59
CSP Troop E	98.22	Glastonbury PD	95.67	Enfield ECC	93.04	Simsbury PD	88.82
Danbury ECC	98.16	Rocky Hill PD	95.64	Southbury PD	92.97	Hamden ECC	88.55
Darien PD	98.06	Windsor PD	95.52	All PSAPs - Average	92.96	Norwich PD	88.20
Montville ECC	97.96	Naugatuck PD	95.51	Derby PD	92.75	Wethersfield PD	88.10
Branford PD	97.77	Wilton PD	95.38	Fairfield ECC	92.51	Granby PD	87.65
New London PD	97.69	West Haven ERS	95.31	Stamford ECC	92.50	Easton PD	86.98
Clinton ECC	97.61	Litchfield County Dispatch	95.30	Orange PD	92.26	Shelton PD	85.36
CSP Troop D (Secondary)	97.59	CSP Troop I	95.29	Plainville PD	92.24	New Fairfield PD	84.85
Newtown PD	97.47	Ridgefield PD	95.01	North Branford PD	92.10	Putnam PD	84.79
South Windsor PD	97.45	CSP Troop A	94.90	East Windsor PD	92.05	Avon PD	84.73
New Milford PD	97.34	Milford PD	94.75	Stonington PD	91.95	Thomaston PD	84.32
Groton ECC	97.32	Newington PD	94.70	New Haven ERC	91.90	Canton PD	83.65
Brookfield PD	97.17	CSP BIA	94.58	Windsor Locks PD	91.60	Woodbridge PD	82.05
Old Saybrook PD	97.13	Middletown CC	94.53	Manchester PD	91.58	New Canaan PD	80.45
Northwest CT Public Safety	97.02	CSP Troop B	94.52	CSP Troop H	91.34	Cromwell PD	77.63
Willimantic SB ECC	96.98	Berlin PD	94.44	Stratford ECC	91.21	Hartford ECC	74.12
Bethel PD	96.96	Ansonia PD	94.40	CSP Troop G	91.10		
CSP Troop F (Secondary)	96.91	East Haven PD	94.37	Meriden PD	90.90		
CSP Troop L	96.78	CSP Troop C (Secondary)	94.35	New Britain ERC	90.87		
Southington PD	96.74	Tolland County ECC	94.31	Seymour PD	90.72		
Uconn PD	96.45	Norwalk PD	94.07	Wolcott PD	90.42		
CSP Troop K (Secondary)	96.37	Vernon PD	93.99	Trumbull PD	90.35		

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