



STATE OF CONNECTICUT
 DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION
 Division of Statewide Emergency Telecommunications

Percentage of 911 Calls Answered within 10 Seconds Report – 1st Quarter 2022

PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 1st Quarter 2022							
Madison PD	99.39	CSP Troop I	96.48	Southbury PD	94.66	Cromwell PD	91.33
Mashantucket PS	99.10	Bridgeport ECC	96.44	Wilton PD	94.56	Suffield PD	91.27
Clinton ECC	99.05	West Hartford PD	96.39	CSP Troop E	94.47	Derby PD	91.21
Mohegan Tribal PD	98.89	Naugatuck PD	96.38	Farmington PD	94.27	Orange PD	91.18
New Milford PD	98.76	Greenwich PD	96.32	Granby PD	94.20	Montville ECC	90.73
East Lyme ECC	98.60	North Haven PD	96.25	All PSAPs - Average	94.04	UCONN PD	90.37
Southington PD	98.54	NWC TPS	96.21	Ridgefield PD	93.84	New Fairfield PD	90.34
QVECC	98.36	CSP Troop L	96.06	Easton PD	93.75	New Britain ERC	90.31
New London PD	98.32	CSP Troop K (Secondary)	96.03	East Hartford PD	93.56	CSP Troop G	90.24
Wallingford PD	98.21	Wolcott PD	95.97	Enfield ECC	93.55	North Branford PD	90.15
Bethel PD	97.97	Fairfield ECC	95.89	Windsor PD	93.48	Guilford ECC	90.00
Brookfield PD	97.94	West Haven ERS	95.77	Simsbury PD	93.36	CSP Troop F (Secondary)	89.96
Bristol PD	97.85	East Haven PD	95.76	Vernon PD	93.30	Meriden PD	89.94
Branford PD	97.65	Watertown PD	95.52	Wethersfield PD	93.18	Thomaston PD	89.84
Waterford ECC	97.51	Berlin PD	95.50	Cheshire PD	93.10	New Canaan PD	89.78
Newtown PD	97.11	Norwich PD	95.46	CSP Troop H	93.05	Putnam PD	89.29
Stonington PD	97.11	Valley Shore ECC	95.31	Avon PD	92.96	Seymour PD	89.27
Willimantic SB ECC	96.90	Rocky Hill PD	95.18	CSP BIA	92.69	Manchester PD	88.10
Stamford ECC	96.88	Norwalk PD	95.06	CSP Troop B	92.53	Stratford ECC	87.78
Old Saybrook PD	96.84	Tolland County ECC	95.06	Windsor Locks PD	92.50	Shelton PD	85.80
Darien PD	96.84	Newington PD	94.95	CSP Troop C (Secondary)	92.49	Woodbridge PD	85.01
South Windsor PD	96.82	Glastonbury PD	94.81	Milford PD	92.47	Hartford ECC	84.20
Western CT Comm CTR	96.72	Middletown CC	94.77	Ansonia PD	92.37	Weston ECC	83.36
New Haven ERC	96.69	East Windsor PD	94.76	Bloomfield PD	92.36		
Groton ECC	96.68	Canton PD	94.75	Westport PD	91.87		
LCD	96.60	Redding PD	94.74	Hamden ECC	91.77		
CSP Troop D (Secondary)	96.57	Ledyard ECC	94.71	Trumbull PD	91.70		
CSP Troop A	96.52	Plainville PD	94.70	Monroe PD	91.69		

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