

Statewide CEAP Deliverable Fuel Vendors Informational Meeting

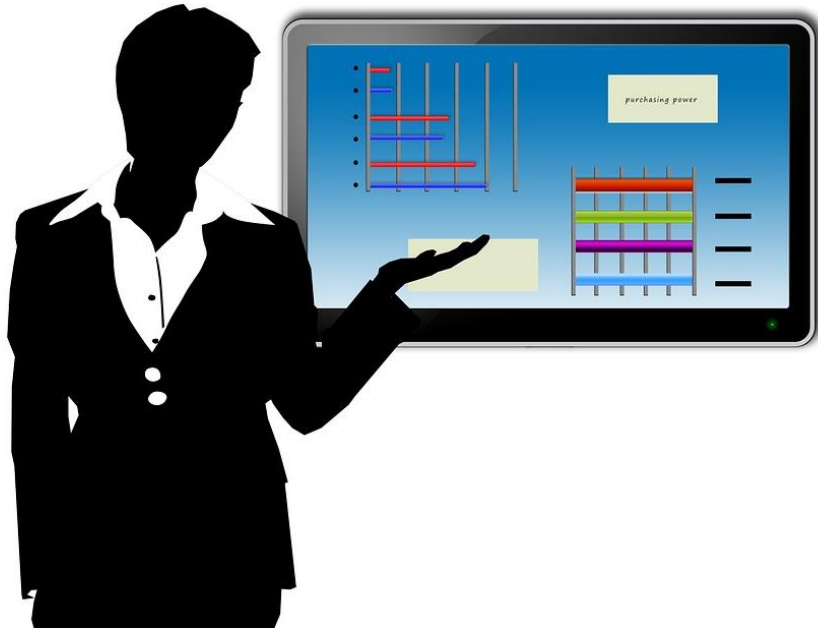
Thursday, October 10, 2024



Presented by the Office of Community Services, Division of Program Oversight & Grant Administration



The Informational Meeting will provide attendees with an overview of the Connecticut Energy Assistance Program (CEAP), including any updates for the Program Year 2024 – 2025 and plans for Program Year 2025 - 2026.



- ▶ **Welcome**
- ▶ **LIHEAP Working Group**
- ▶ **Energy Assistance Vendor Payment Information**
- ▶ **Deliverable Fuel Key Points**
- ▶ **Questions**

Overview

Pursuant to [Public Act 24-145](#), the Department of Social Services (DSS) is required to convene a working group to study best practices relating to pricing standards for fuel vendors.

The working group shall consist of:

- (1) Member of an organization representing deliverable fuel vendors in the state,
- (2) Representative of a community action agency that contracts with the commissioner to administer the state energy assistance program funded under the Low Income Home Energy Assistance Act of 1981, as amended from time to time,
- (3) Representative from the Department of Administrative Services,
- (4) Individual who represents the interests and financial concerns of recipients of energy assistance provided under the state energy assistance program, and
- (5) Representative from the Office of the Consumer Counsel.

[LIHEAP Working Group \(ct.gov\)](#)



[August 5, 2024 \(Meeting 1\): Introductions, Summary of Task + Design of Meeting Cadence](#)



September 3, 2024 (Meeting 2) – [CEAP Rate Analysis](#)



October 7, 2024 (Meeting 3) – [Agenda \(LIHEAP by State & Bulk Purchasing Discussion\)](#)



Next meeting scheduled for November 13, 2024



[SUPPLIER/VENDOR CONDITIONS OF PARTICIPATION FORM 2024/2025
CONNECTICUT ENERGY ASSISTANCE](#)



Energy.vendors@ct.gov



Fax CEAP Energy Services at (860) 424-4952



Connecticut Department of Social Services, Office of Community Services
55 Farmington Avenue, 10th Floor, Hartford, Connecticut 06105

Fuel authorization:

- Process remains the same as last year. Vendors will deliver up to the identified amount provided by the CAA.
- Vendors will receive authorizations from the Community Action Agency for “Basic” and “Crisis Assistance” benefits prior to each delivery.

Fuel Deliveries

- The posted prices reflect the amount that will be paid for deliveries of heating oil made on the date of delivery.
- Deliveries made under the Fixed Margin Pricing Program will be paid based on the average daily Oil Price Information Service (OPIS) Gross Ultra Low Sulfur Red Dye Distillate price.
- Vendors can obtain these prices by checking the Vendor Information section of our website at www.ct.gov/staywarm after 3:00 p.m. each day.

CEAP Vendor Reimbursement practices:

- Vendor can electronically submit an authorized fuel slip or invoice for payment.
- Community action agency (CAA) administering a fuel assistance program must issue payment to a fuel vendor not later than ten (10) business days after receiving an authorized fuel slip or invoice for payment from the vendor.
- Electronic Fund Transfer Payment Option available for vendors that are interested in this form of payment.
- The last day to submit an invoice for deliverable fuel bills is June 17, 2025.



- ❑ Eligible energy assistance clients may use a portion of their benefits to pay for a restart of their deliverable fuel heating system.
- ❑ A restart payment will be made, provided that sufficient funds remain in the eligible household's benefits.
- ❑ Only one restart payment will be paid per household per program year.
 - Payment for additional restarts will be the responsibility of the participating household.

Clean, Tune, and Testing (CTT) Service

- Upon request, and if funds are available, CEAP will cover the cost for a clean, tune, and test of a deliverable fuel heating system for eligible deliverable fuel heated households.
- Renters must receive written permission from their landlord.
- Must be authorized by the Community Action Agency.

Heating System Repair Replacement (HSRR)

- Upon request, and if funds are available, CEAP will cover the costs associated with heating system repair or replacement for eligible CEAP recipients.
- Not available for renters.
- Certain repairs and all replacements must be authorized by the Community Action Agency and approved by DSS.

DSS will use information from the Oil Price Information Service (OPIS) to determine the daily Fixed Margin Price, which will be used to pay oil vendors making deliveries to CEAP households. The Fixed Margin Price will be based on the daily New Haven Rack Average OPIS price for ultra-low sulfur red dye distillate heating price, plus a fixed margin of 50 cents per gallon. In addition, the Fixed Margin Pricing Program will continue to include **county differentials** in the pricing mechanism.

The county differentials are as follows, and **include the 50 cents fixed margin:**



County	Fixed Margin + County Differential
Fairfield County	\$0.615
Hartford County	\$0.539
Litchfield County	\$0.567
Middlesex County	\$0.533
New Haven County	\$0.545
New London County	\$0.542
Windham County	\$0.600
Tolland County	\$0.599

November 1, 2024: **First day** for fuel deliveries that can be paid by the program.

April 1, 2025: **Deadline** for fuel authorizations or deliveries.

May 30, 2025: The **last day** that a household can apply to establish its eligibility for benefits.

June 17, 2025: **Last day** to submit deliverable fuel bills.



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Ways to help Maximize Customer Benefit



NO CEAP dollars before 11/1



NO Auto Deliveries w/o prior authorization



One Delivery per Authorization



NO Guaranteed Payment without Authorization



Performance Measures



MEMO



SUPPLIER/VENDOR CONDITIONS OF
PARTICIPATION FORM 2024/2025
CONNECTICUT ENERGY ASSISTANCE



VENDOR INFORMATION

DSS Website [Energy Assistance - Winter Heating-Vendors \(ct.gov\)](#)

Connecticut Association for Community Action (CAFCA)
<https://www.cafca.org/>

211United Way <https://uwc.211ct.org/>

Connecticut Energy Marketers Association (CEMA)
<https://www.ctema.com/>

Operation Fuel <https://operationfuel.org/>

