

CT Medicaid Patient Access API Patient Portal Guide

August 28th, 2022

Table of Contents

1	Background	3
2	Accessing the portal	4
2.1	Landing page	4
2.2	ID.me Authentication	4
3	Viewing Beneficiary Approved Applications.....	7
4	Viewing Connecticut Approved Applications	8
5	Revoking an Applications Access	9

1 Background

The 21st Century Cures Act expands a patient’s ability to access their health information through FHIR standard compliant applications. Both claims data and formulary information from the Connecticut Medicaid agency are made available to the applications through a FHIR compliant Patient Access API. The Patient Access API uses the Carin-Blue Button and Davinci Formulary FHIR implementation guides to promote interoperability.

For more information on the 21st Century Cures Act, please visit <https://www.healthit.gov/curesrule/what-it-means-for-me/patients>.

Carin-Blue Button (Carin Consumer Directed Payer Data Exchange) is the FHIR implementation guide for the claims data. This implementation guide can be found at [HL7.FHIR.US.CARIN-BB\Home - FHIR v4.0.1](#).

Davinci Payer Data Exchange (PDEX) US Drug Formulary is the FHIR implementation guide for the formulary data. This implementation guide can be found at [HL7.FHIR.US.DAVINCI-DRUG-FORMULARY\Home - FHIR v4.0.1](#).

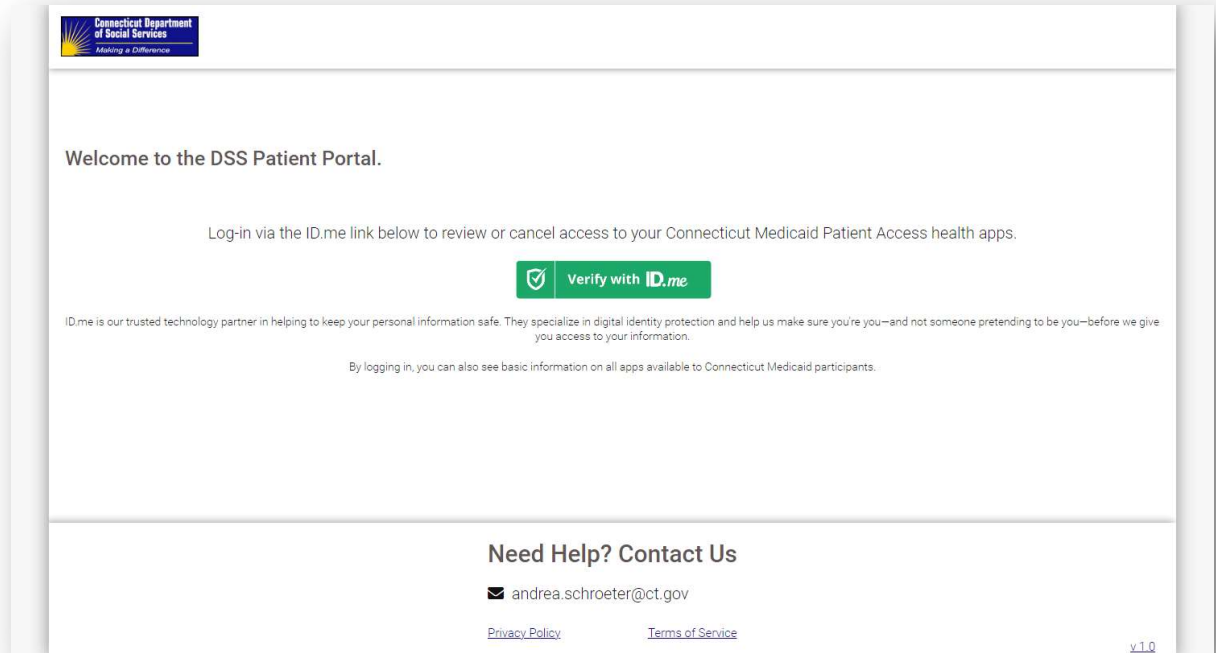
The Patient Portal implemented as part of Connecticut’s Patient Access API project, allows Connecticut Medicaid beneficiaries to control access to their data via the Patient Access APIs. Beneficiaries can perform the following tasks using the Patient Portal:

- List applications with access their data via the Patient Access API
- A “marketplace” that lists applications approved for the Patient Access API
- Revoke an application’s access to beneficiary data

2 Accessing the portal

2.1 Landing page

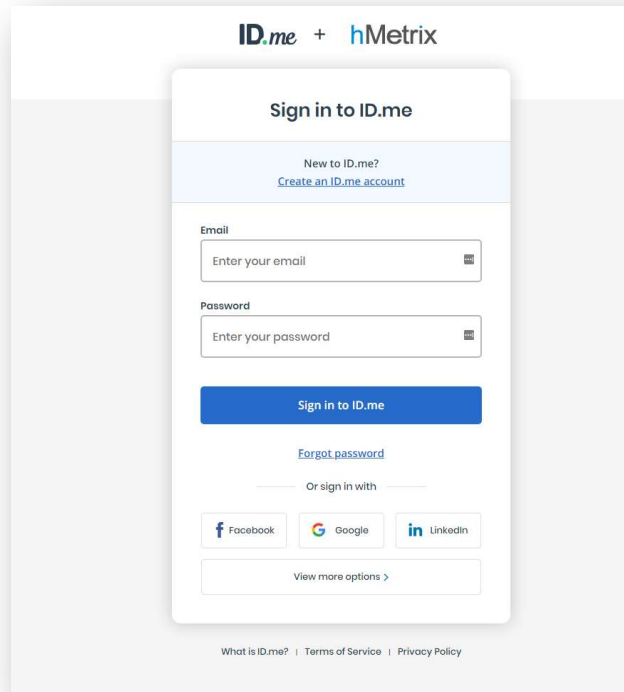
The landing page is the main page of the portal. This page is displayed before a beneficiary has authenticated with ID.me. To access the landing page, navigate to <https://ctpatientportal.hmetrix.com/>



2.2 ID.me Authentication

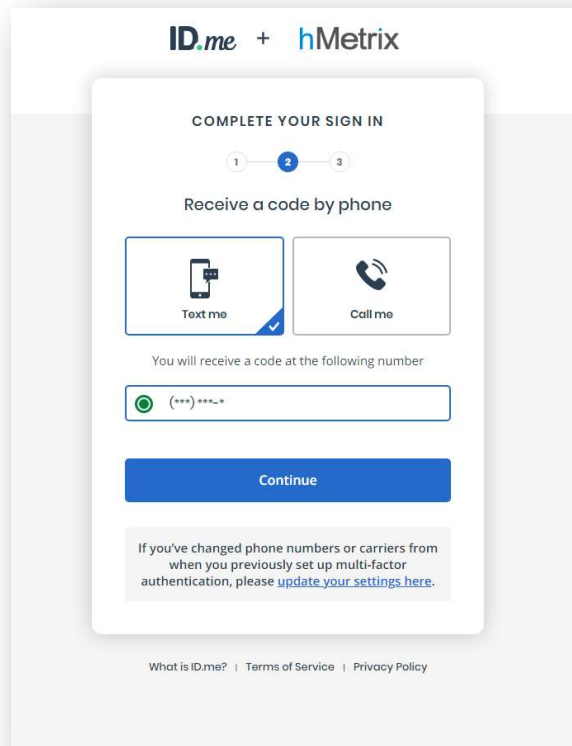
The landing page contains a button that will direct you to ID.me's website to authenticate. The following steps need to be completed to authenticate with ID.me.

1. Click the "Verify with ID.me" button on the landing page
2. Enter your username and password and tap sign in



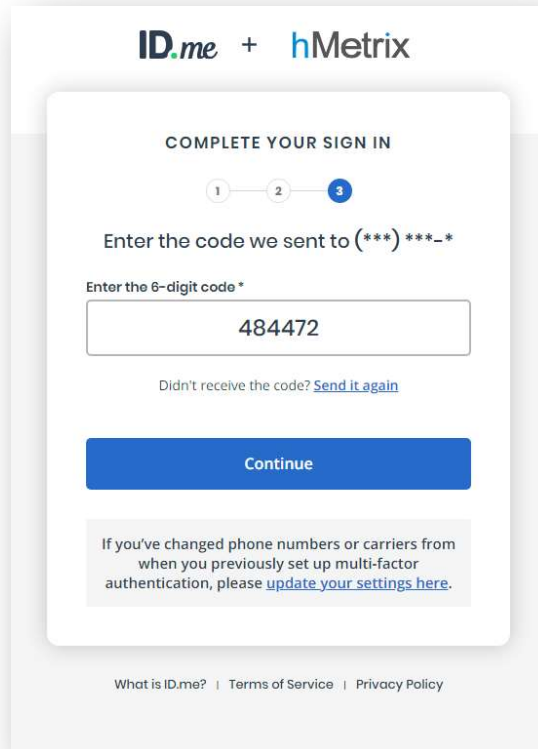
The screenshot shows the 'Sign in to ID.me' page. At the top, it says 'ID.me + hMetrix'. Below that is the title 'Sign in to ID.me'. A light blue banner asks 'New to ID.me?' with a link to 'Create an ID.me account'. There are two input fields: 'Email' with the placeholder 'Enter your email' and 'Password' with the placeholder 'Enter your password'. A blue button labeled 'Sign in to ID.me' is below the fields. A link for 'Forgot password' is under the button. Below that, it says 'Or sign in with' followed by three social media icons: Facebook, Google, and LinkedIn. A 'View more options >' link is at the bottom of the sign-in section. At the very bottom of the page, there are links for 'What is ID.me?', 'Terms of Service', and 'Privacy Policy'.

3. Tap the continue button at the first 2FA screen



The screenshot shows the 'COMPLETE YOUR SIGN IN' screen. At the top, it says 'ID.me + hMetrix'. Below that is the title 'COMPLETE YOUR SIGN IN'. A progress indicator shows three steps, with the second step '2' highlighted. The main heading is 'Receive a code by phone'. There are two buttons: 'Text me' with a smartphone icon and a blue checkmark, and 'Call me' with a telephone handset icon. Below these is the text 'You will receive a code at the following number' followed by a text input field containing '(***).***-****'. A blue button labeled 'Continue' is below the input field. At the bottom, there is a note: 'If you've changed phone numbers or carriers from when you previously set up multi-factor authentication, please [update your settings here](#).' At the very bottom of the page, there are links for 'What is ID.me?', 'Terms of Service', and 'Privacy Policy'.

4. Tap the continue button on the second 2FA screen



ID.me + hMetrix

COMPLETE YOUR SIGN IN

1 — 2 — 3

Enter the code we sent to (***) ***-*

Enter the 6-digit code *

484472

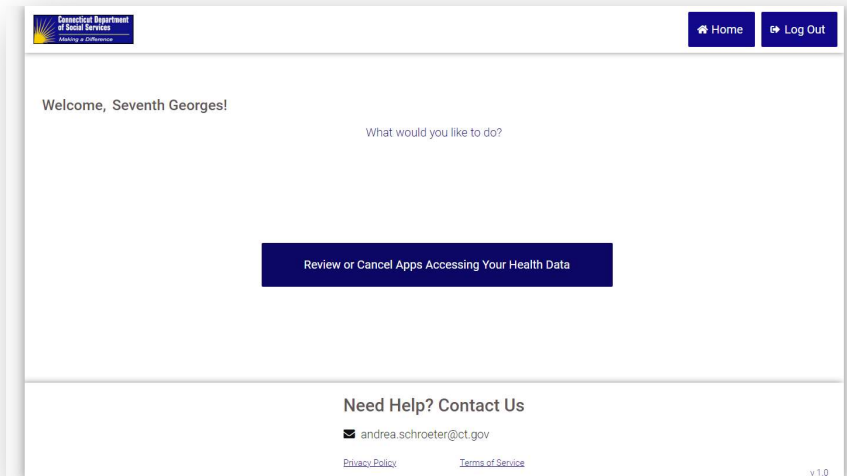
Didn't receive the code? [Send it again](#)


Continue

If you've changed phone numbers or carriers from when you previously set up multi-factor authentication, please [update your settings here](#).

What is ID.me? | [Terms of Service](#) | [Privacy Policy](#)

5. You will be redirected to the DSS Patient Portal as an authenticated user



 Home Log Out

Welcome, Seventh Georges!

What would you like to do?

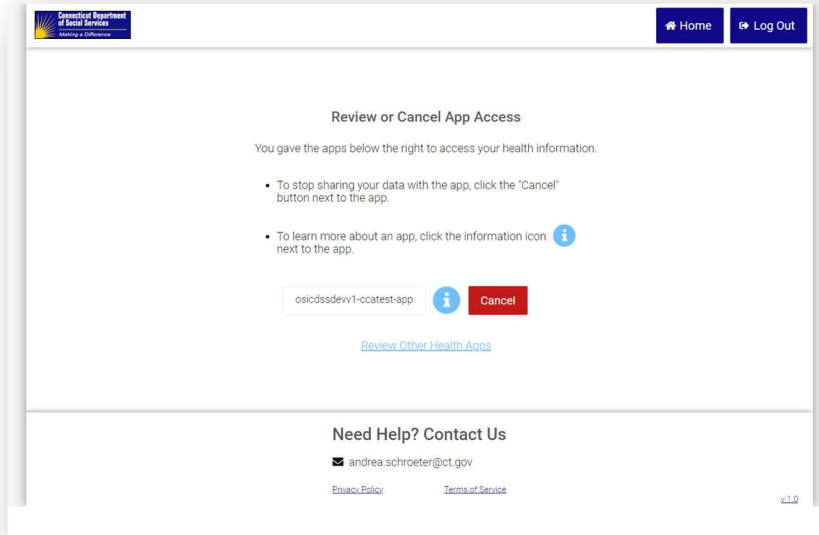
Review or Cancel Apps Accessing Your Health Data


Need Help? Contact Us
✉ andrea.schroeter@ct.gov
[Privacy Policy](#) [Terms of Service](#) v.1.0

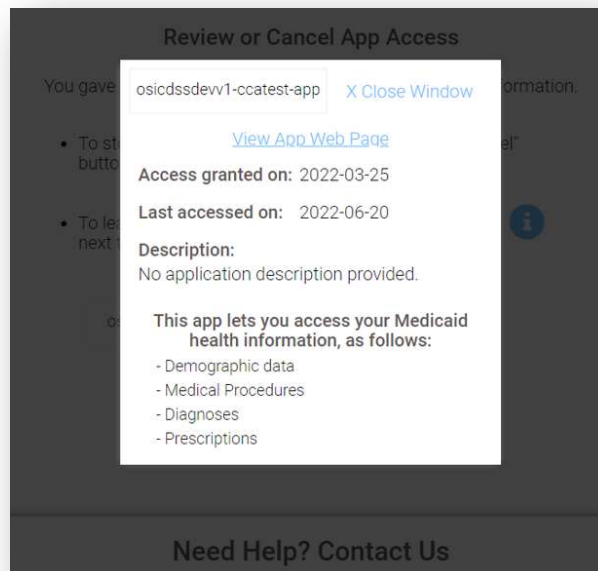
3 Viewing Beneficiary Approved Applications

The Patient Access API allows beneficiaries to grant applications access their Medicaid data. The list of applications a beneficiary has granted access to can be found in the Patient Portal. To view the list, follow the steps below:

1. On the authenticated landing page, tap “Review or Cancel Apps Accessing Your Health Data”
2. The next page will display the list of applications that a beneficiary has granted access to their data



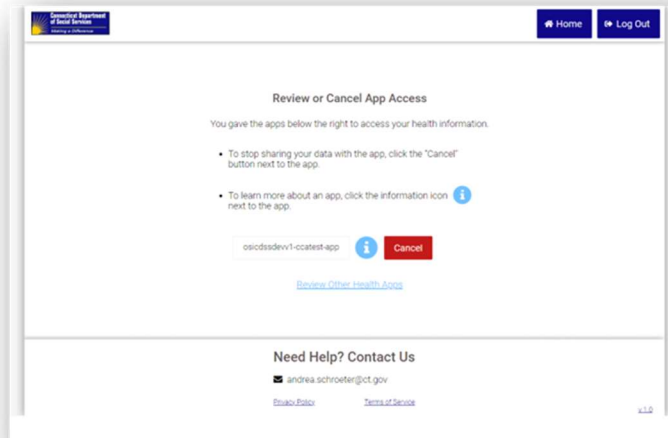
3. To see more information about an application, click the  button.



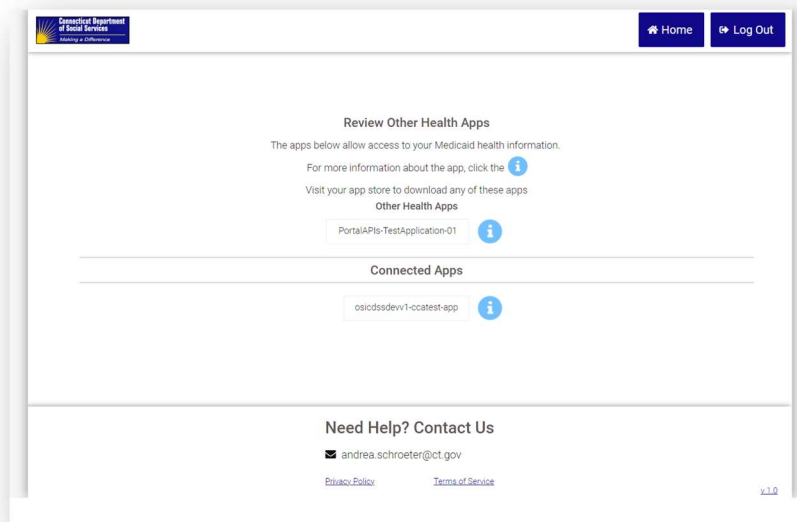
4 Viewing Connecticut Approved Applications

Beneficiaries may not be aware of the different FHIR applications that are available for them to connect to their data. The application marketplace lists all applications that has been approved for use with the Connecticut Medicaid data. To view the marketplace, follow the steps below:

1. On the authenticated landing page, tap “Review or Cancel Apps Accessing Your Health Data”
2. Next, tap “Review Other Health Apps”



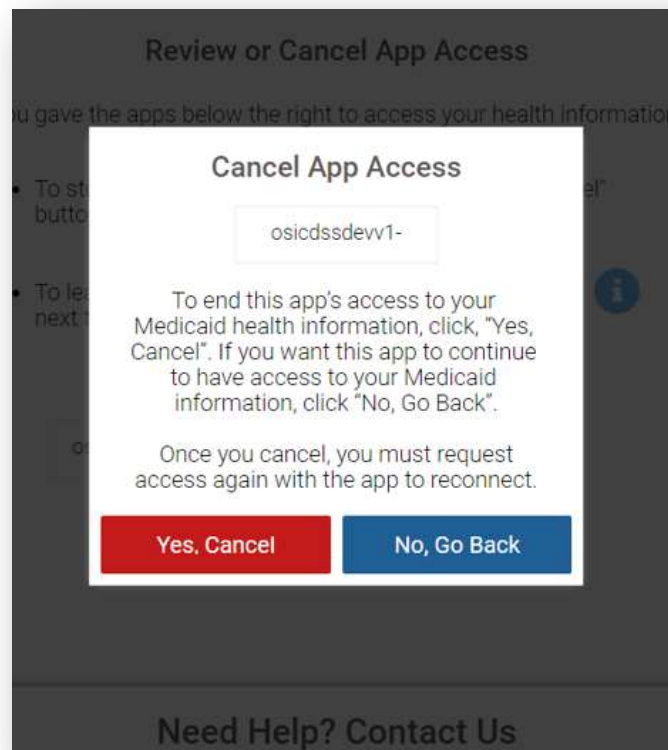
3. The list of applications that have been approved for use with Connecticut Medicaid data is listed on the next screen.



5 Revoking an Applications Access

Applications should have a way for beneficiaries to revoke an application's access to their data. In case they don't, the revoke functionality is available in the Patient Portal. Revoking an application's access to your data means the application will no longer be able to access your data. You will need to go through the application's registration process to use that application again. To revoke an application's access, follow the steps below:

1. On the authenticated landing page, tap "Review or Cancel Apps Accessing Your Health Data"
2. Tap the red "Cancel" button next to the application
3. A popup will confirm whether you want to revoke access



4. Tap "Yes, Cancel" to cancel the application's access to your data
5. Or tap "No, Go Back" to cancel the action and return to the list of applications with access to your data.