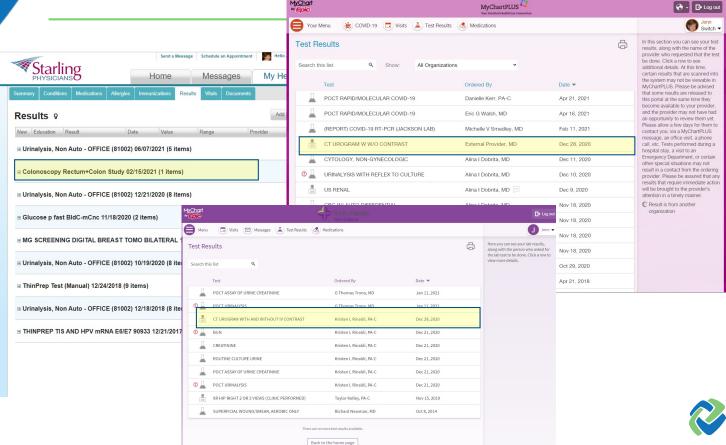






My chart...um...charts





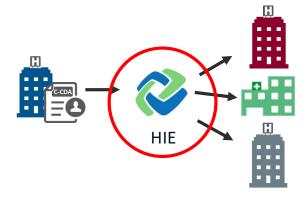


# What is Health Information Exchange?

➤ Health information exchange (verb) – process of sharing health information electronically¹



➤ Health Information Exchange (noun) – organization that provides technology and services to allow their stakeholders to securely share health information¹







### **About Connie**

Independent, not-for-profit, neutral and trusted organization authorized by State statute (CGS 17b-59d and 17b-59g) to develop and operate the statewide HIE in Connecticut



Network-of-networks model to enable exchange of clinical information across all health care settings



Statewide leader for adoption of HIE shared services that bring meaningful and sustainable value



Promote trust by establishing common "rules of the road" for guiding governance and operations activities



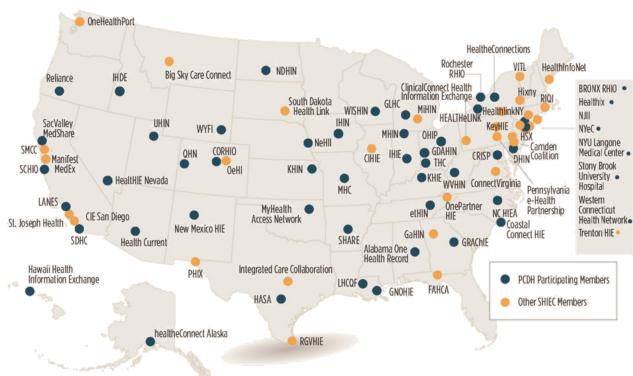


## Connie was established to:

- Enable the better sharing of clinical information across all healthcare settings
- Support care coordination between healthcare settings
- Reduce preventable harm and costs associated with readmissions, duplicative testing, and errors
- Support public health reporting, research and population health analytics
- Adhere to and promote standards and interoperability
- Provide patient access to their own health information



## Are HIEs new?





# Who participates in Connie?







# Connie Participating Organizations

#### Medicaid ASOs



#### **DMHAS Facilities**

- Capitol Region Mental Health Center
- Connecticut Mental Health Center
- River Valley Services
- Southeastern Mental Health Authority
- Southwest CT Mental Health System
- Western CT Mental Health Network

#### **BH Providers**

- · Advanced Behavioral Health
- BHCare
- Bridges Healthcare
- Community Health Resources
- Community Mental Health Affiliates
- Sound Community Services
- United Services
- Wellmore Behavioral Health







#### **Medical Practices**



#### **Indp Practices**

- 143 Ambulatory Practices
- 13 Long-term/Post Acute
- 5 Radiology Centers
- 1 Urgent Care

#### **FQHCs**

- First Choice Health Center
- OPTIMUS Health Care
- Southwest Community Health Ctr
- Wheeler Clinic

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# Privacy and Security





# **Patient Opt Out**

#### How Do I Opt Out?

- . Opting-out of Connie is easy. You can do it five ways:
  - · Submit the online application
  - Give us a call at 1.866.987.5514
  - Fax us your completed form at 443.817.9587
  - · Email us your form at help@conniect.org
  - . Mail us your completed form to:

Connie, 400 Farmington Avenue, Farmington, CT 06032

Please note, due to COVID-19, any mailed forms may cause a delay in processing.

More questions about opting out? Visit the FAQ page.

# Find Patient Privacy FAQs at conniect.org

Is my information secure?

Who can access my information?

Can I control who sees my information in Connie?

What happens once I send in my opt-out form?

Are there exceptions to my choice to opt-out?

Do my providers know if I have opted-out?

Do health insurance companies have access to my data?

What do I do if I think an unauthorized person viewed my records?

More....





# Can anyone buy access to data in Connie?

## No



# Questions?

