

Primary Care Program Advisory Committee

Meeting Minutes

6/6/2023 11am – 12:30pm

For all meeting materials (agendas, presentations, meeting minutes, and links to meeting recordings) to date, please see the [Primary Care Redesign Meeting website](#).

Action Items

- DSS plans to facilitate a discussion of broader Health-Related Social Needs (HRSN) strategies as part of the July PCPAC Meeting.
- DSS will review data requests and provide available information. See data requests under “Scope of Primary Care Program Design” below.

Opening Remarks

- The intent of Meeting 3 is to respond to requests from this committee’s previous meeting.

Follow-up on Primary Care Goals and Strategies

- In response to this goal statement “*providers are expected to fully address member needs and take accountability for member outcomes,*” a member asked for clarification on the level of accountability that primary care providers will have for member outcomes.
 - DSS plans to discuss accountability for member outcomes as part of an upcoming PCPAC Meeting.
- Other members commented on the importance of designing a program model that ensures that economic benefits (savings) are shared with the community, not just health systems.

Scope of Primary Care Program Design

- In preparation for the July PCPAC meeting on Health-Related Social Needs (HRSN) strategies, DSS asked the committee “What other information would you like to have in advance of the July meeting?”
- Data requests include:
 - Measures of access
 - By different geographical areas in the state
 - By subpopulations (developmental disability, noncitizens)
 - By member preferences for provider demographics (gender, race)
 - By type of provider practice (FQHCs, private practice, individual practitioner)
 - Member experience metrics (Availability to make an appointment, wait times, etc.)
 - Unattributed member data and status update on outreach
 - Health-Related Social Needs (HRSN) data (prevalence of various HRSNs)
 - Pediatric cost, quality, and outcomes data (data specific to the pediatric population)
 - Service utilization by population (Total Medicaid, PCMH, PCMH+, Other, No PCP)
 - Prevalence of certain chronic conditions within the Medicaid population
- Members also requested more information about federal guardrails and waiver program examples, such as North Carolina, Oregon, and New York.
- Based on existing, available data, DSS will aim to fulfill the data and information requests as best as possible ahead of the July meeting.

Program Design Timeline Update

- In response to this committee's request for a longer program design timeline, DSS adjusted the targeted new program launch date from July 2024 to January 2025.
- DSS also adjusted meeting topics to allow for more time before program design discussions begin.
- Members asked that the budget request include funding for investment in DSS' infrastructure for quality measurement and data sharing to provide actionable data to primary care providers and community teams supporting primary care in as real time as possible.

Review of Primary Care Assessment Findings

- Regarding access to care, members highlighted the disconnect between measures of network adequacy and member/provider experiences and inquired if other measures of access could be developed.
 - Members flagged that access differs for different subpopulations (e.g., people with developmental disabilities, noncitizens, etc.)
 - In terms of HUSKY member experience, many patients have a difficult time getting an appointment to see a PCP, and even if the patient is able to book an appointment, they may still face other barriers to get there (e.g., they can't take time off work).
- Based on data requests for measures of access (see list in "Scope of Primary Care Program Design" above), DSS will determine what other measures of access might be available.