



June 19, 2019

Attn: Nicole Godburn
Department of Social Services
Reimbursement & CON
55 Farmington Ave. – 9th Floor
Hartford, CT 06105

Dear Ms. Godburn:

We are in receipt of the PCMH+ 2019 Compliance Review and PCMH+ 2019 Compliance Review Report.

First, we would like to thank all those at the Department of Social Services (DSS) and at Mercer for the care and attention given to our annual compliance review. We believe the review provided an opportunity for a robust and productive dialogue about the progress we have made under PCMH+, the challenges we have met, and our plans for the continuous improvement of our program.

We are pleased to see that the review did not result in a corrective action plan and we appreciate the recognition you make regarding our “our efforts and success in rolling out PCMH+” across Prospect Connecticut Medical Foundation, Inc. That said, we have reviewed the recommendations for improvement in your report and have begun developing a plan to address the issues you identified. When our plan has been fully developed, we will be sure to contact DSS and Mercer regarding any technical assistance needs we may have.

As we make progress in strengthening our PCMH+ initiative, we look forward to sharing that progress with DSS, Mercer, our partners, and stakeholders. We welcome the opportunity referred to in Ms. Anger’s cover letter for more regular and frequent input on our efforts.

Finally, we want to reaffirm our commitment to the goals of PCMH+. We look forward to working with our partners at DSS in the year ahead.

Sincerely,

A handwritten signature in black ink that reads "Kathryn Rusczyk, RN, MSN, I-CM". The signature is written in a cursive, flowing style.

Kathryn M. Rusczyk RN, MSN, I-CM
CRC Director of Healthcare Services CT
Prospect Medical Holdings
c/o 44 Haynes Street
Manchester, CT 06040