

# PCMH+ Participating Entity & Care Management Committee Shared Savings Results Webinar

December 8, 2021

# Key Messages

## PCMH+ model design was guided by a number of important values:

- 1 Protecting the interests of Medicaid members
- 2 Improving overall health and wellness for Medicaid members
- 3 Creating high performance primary care practices with integrated support for both physical and behavioral health conditions
- 4 Building on the platform of the Department's PCMH Program, as well as the strengths and analytic capability of the Medicaid program's medical Administrative Services Organization (ASO)
- 5 Enhancing capacity at practices where Medicaid members are seeking care, to improve health outcomes and care experience
- 6 Encouraging the use of effective care coordination to address the social determinants of health

# 2020 Quality Measure Results

# Wave 3, Year 1 Quality Results

## Quality Measures

Individual Pool Quality Measures	PCMH+ 2019	PCMH+ 2020	PCMH+ % Change
Ambulatory Care - ED Visits per 1000 MM*	75.28	50.24	-25.04
Avoidance of Antibiotic Treatment in Individuals with Acute Bronchitis	53.3%	55.9%	2.6%
Child and Adolescent Well-Care Visits	72.2%	54.5%	-17.7%
Developmental Screening In the First Three Years of Life	76.6%	73.3%	-3.3%
Diabetes HbA1c Screening	89.2%	79.0%	-10.2%
Person-Centered Primary Care Measure (PCPCM)	NA	NA	NA
Potentially Preventable Admissions (PPAs)*	3.46	3.27	-0.19
Potentially Preventable Emergency Department Visits (PPVs)*	58.15	36.70	-21.45

\* A lower score indicates improvement.

# Wave 3, Year 1 Quality Results

## Quality Measures

Challenge Pool Quality Measures	PCMH+ 2019	PCMH+ 2020	PCMH+ % Change
Antidepressant Medication Management - Effective Acute Phase Treatment	56.7%	58.3%	1.6%
Antidepressant Medication Management - Effective Continuation Phase Treatment	41.0%	41.7%	0.7%
Behavioral Health Screening 1-18	53.3%	49.8%	-3.5%
Follow-up after Emergency Department (ED) Visit for Mental Illness - within 7 Days	52.3%	50.6%	-1.7%
Follow-up after Emergency Department (ED) Visit for Mental Illness - within 30 Days	66.2%	64.0%	-2.2%
Follow-up after Hospitalization for Mental Illness - within 7 Days	51.8%	52.0%	0.2%
Follow-up after Hospitalization for Mental Illness - within 30 Days	73.8%	72.0%	-1.8%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	39.2%	31.7%	-7.5%
Prenatal and Postpartum Care (PPC) - Postpartum Care	60.9%	58.8%	-2.0%
Prenatal and Postpartum Care (PPC) - Prenatal Care	77.8%	77.8%	0.0%
Readmissions within 30 Days*	11.7%	15.4%	3.7%

\* A lower score indicates improvement.

# Wave 3, Year 1 Quality Results

## Quality Measures Summary

Significant changes were observed for the following quality measures for PCMH+:

- Ambulatory Care - ED Visits per 1000 MM\* (25.04 less visits per 1000 MM)
- Potentially Preventable Emergency Department Visits\* (PPV) (21.45 less visits)

Quality measures that did not improve:

- Child and Adolescent Well-Care Visits (decreased by 17.7%)
- Diabetes HbA1c Screening (decreased by 10.2%)
- Metabolic Monitoring for Children and Adolescents on Antipsychotics (decreased by 7.5%)

\* Lower scores indicate improved performance.

# Wave 3, Year 1 Quality Results

## Individual Pool Quality Measures

2019 Prior Year Results – Individual Pool Quality Measures								
Participating Entity	Ambulatory Care - ED Visits per 1000 MM	Avoidance of Antibiotic Treatment in Individuals with Acute Bronchitis	Child and Adolescent Well-Care Visits	Developmental Screening In the First Three Years of Life	Diabetes HbA1c Screening	Person-Centered Primary Care Measure (PCPCM)	Potentially Preventable Admissions (PPAs)	Potentially Preventable Emergency Department Visits (PPVs)
Connecticut Children's Medical Center	47.93	71.1%	79.4%	81.4%	DNQ	NA	1.82	35.92
Hartford Healthcare Medical Group, Inc.	70.32	44.6%	72.0%	42.3%	89.8%	NA	3.47	52.04
Charter Oak Health Center	95.48	51.4%	66.5%	83.4%	86.3%	NA	3.65	74.47
Community Health Center, Inc.	83.33	53.3%	71.6%	87.4%	90.9%	NA	3.40	64.75
Cornell Scott-Hill Health Corporation	82.31	49.5%	68.7%	83.8%	85.8%	NA	6.37	68.11
Fair Haven Community Health Clinic, Inc.	63.60	65.9%	69.5%	54.6%	92.1%	NA	3.04	45.12
First Choice Health Center	66.89	45.7%	73.9%	92.4%	91.4%	NA	2.68	50.70
Generations Family Health Center, Inc.	103.76	54.9%	64.6%	37.9%	93.0%	NA	4.17	79.31
Optimus Health Care, Inc.	65.57	48.5%	74.5%	70.3%	84.9%	NA	2.41	49.46
Southwest Community Health Center, Inc.	70.54	44.4%	67.7%	79.9%	91.8%	NA	4.17	56.16
United Community and Family Services, Inc.	81.20	56.1%	61.8%	26.5%	86.9%	NA	3.41	61.19
Wheeler Clinic, Inc.	105.13	42.1%	70.0%	5.0%	86.6%	NA	7.74	90.60

# Wave 3, Year 1 Quality Results

## Individual Pool Quality Measures

2020 Performance Year Results – Individual Pool Quality Measures								
Participating Entity	Ambulatory Care - ED Visits per 1000 MM	Avoidance of Antibiotic Treatment in Individuals with Acute Bronchitis	Child and Adolescent Well-Care Visits	Developmental Screening In the First Three Years of Life	Diabetes HbA1c Screening	Person-Centered Primary Care Measure (PCPCM)	Potentially Preventable Admissions (PPAs)	Potentially Preventable Emergency Department Visits (PPVs)
Connecticut Children's Medical Center	25.33	70.8%	70.8%	80.7%	DNQ	NA	1.53	17.31
Hartford Healthcare Medical Group, Inc.	49.77	44.5%	53.6%	51.7%	83.4%	NA	3.40	34.37
Charter Oak Health Center	66.95	59.3%	40.0%	81.9%	78.1%	NA	3.44	49.84
Community Health Center, Inc.	54.94	61.5%	52.6%	82.5%	79.7%	NA	3.14	40.19
Cornell Scott-Hill Health Corporation	57.96	45.8%	51.4%	65.7%	77.5%	NA	6.70	47.81
Fair Haven Community Health Clinic, Inc.	41.29	57.3%	49.1%	48.7%	75.1%	NA	2.38	28.07
First Choice Health Center	45.00	51.9%	46.9%	87.3%	76.5%	NA	3.03	31.91
Generations Family Health Center, Inc.	75.56	59.5%	31.4%	74.3%	76.0%	NA	3.82	52.98
Optimus Health Care, Inc.	43.88	46.1%	60.7%	48.0%	80.8%	NA	2.11	31.03
Southwest Community Health Center, Inc.	48.24	43.5%	50.1%	75.6%	77.7%	NA	4.17	36.10
United Community and Family Services, Inc.	56.29	65.4%	31.8%	74.0%	75.7%	NA	3.56	40.29
Wheeler Clinic, Inc.	71.88	75.5%	45.5%	28.5%	85.1%	NA	6.45	59.91



# Wave 3, Year 1 Quality Results

## Challenge Pool Quality Measures

2019 Prior Year Results - Challenge Pool Quality Measures											
Participating Entity	Antidepressant Medication Management - Effective Acute Phase Treatment	Antidepressant Medication Management - Effective Continuation Phase Treatment	Behavioral Health Screening 1-18	Follow-up after Emergency Department (ED) Visit for Mental Illness - within 7 days	Follow-up after Emergency Department (ED) Visit for Mental Illness - within 30 days	Follow-up after Hospitalization for Mental Illness - within 7 days	Follow-up after Hospitalization for Mental Illness - within 30 days	Metabolic Monitoring for Children and Adolescents on Antipsychotics	Postpartum Care	Prenatal Care	Readmissions within 30 Days
Connecticut Children's Medical Center	DNQ	DNQ	62.3%	70.8%	80.4%	65.4%	85.4%	31.6%	DNQ	DNQ	6.6%
Hartford Healthcare Medical Group, Inc.	67.6%	53.5%	25.1%	51.4%	73.3%	55.1%	77.1%	DNQ	50.0%	71.1%	11.0%
Charter Oak Health Center	48.8%	38.3%	40.6%	46.3%	64.2%	52.3%	76.7%	61.8%	68.6%	81.0%	10.0%
Community Health Center, Inc.	55.6%	38.6%	69.8%	52.3%	64.8%	53.1%	75.1%	39.1%	54.8%	74.5%	12.0%
Cornell Scott-Hill Health Corporation	52.6%	39.6%	32.5%	48.5%	62.2%	48.4%	68.2%	47.5%	65.3%	83.3%	17.3%
Fair Haven Community Health Clinic, Inc.	64.8%	43.6%	21.8%	57.1%	72.6%	52.2%	77.6%	40.3%	70.7%	96.0%	11.6%
First Choice Health Center	51.3%	39.5%	48.2%	39.7%	57.4%	44.4%	64.8%	DNQ	71.4%	82.1%	10.9%
Generations Family Health Center, Inc.	57.8%	41.9%	35.3%	42.7%	62.0%	47.9%	69.1%	39.7%	56.1%	63.2%	12.7%
Optimus Health Care, Inc.	51.2%	28.7%	40.4%	51.7%	64.2%	48.7%	72.1%	33.9%	79.8%	83.5%	9.4%
Southwest Community Health Center, Inc.	49.2%	33.0%	62.3%	62.1%	71.0%	41.7%	66.0%	39.7%	84.8%	92.4%	13.7%
United Community and Family Services, Inc.	65.1%	50.2%	23.1%	44.3%	63.6%	58.1%	78.4%	45.7%	27.1%	74.3%	10.7%
Wheeler Clinic, Inc.	55.7%	42.5%	4.1%	44.9%	55.9%	53.4%	75.7%	DNQ	54.8%	78.6%	12.4%

# Wave 3, Year 1 Quality Results

## Challenge Pool Quality Measures

2020 Performance Year Results - Challenge Pool Quality Measures											
Participating Entity	Antidepressant Medication Management - Effective Acute Phase Treatment	Antidepressant Medication Management - Effective Continuation Phase Treatment	Behavioral Health Screening 1-18	Follow-up after Emergency Department (ED) Visit for Mental Illness - within 7 days	Follow-up after Emergency Department (ED) Visit for Mental Illness - within 30 days	Follow-up after Hospitalization for Mental Illness - within 7 days	Follow-up after Hospitalization for Mental Illness - within 30 days	Metabolic Monitoring for Children and Adolescents on Antipsychotics	Postpartum Care	Prenatal Care	Readmissions within 30 Days
Connecticut Children's Medical Center	61.4%	40.4%	61.2%	68.7%	81.0%	65.9%	82.2%	30.4%	DNQ	DNQ	14.1%
Hartford Healthcare Medical Group, Inc.	72.8%	55.6%	23.7%	57.1%	67.0%	55.8%	70.9%	DNQ	53.8%	77.9%	12.0%
Charter Oak Health Center	53.4%	41.6%	34.4%	34.7%	49.3%	52.2%	78.3%	45.5%	59.6%	77.2%	12.0%
Community Health Center, Inc.	55.7%	40.3%	62.0%	48.4%	63.3%	47.1%	70.0%	29.5%	53.6%	76.6%	15.3%
Cornell Scott-Hill Health Corporation	54.1%	36.5%	40.3%	53.4%	62.0%	53.6%	71.4%	52.1%	64.7%	84.0%	20.9%
Fair Haven Community Health Clinic, Inc.	61.9%	41.7%	17.0%	59.6%	73.7%	68.2%	79.5%	34.0%	67.0%	91.2%	12.7%
First Choice Health Center	57.1%	38.0%	55.3%	39.7%	62.1%	48.1%	78.8%	DNQ	71.4%	79.1%	20.1%
Generations Family Health Center, Inc.	62.8%	46.3%	36.6%	38.8%	59.2%	50.5%	73.7%	30.1%	54.7%	53.8%	14.4%
Optimus Health Care, Inc.	50.6%	31.8%	30.3%	52.8%	64.6%	54.8%	71.2%	38.9%	75.1%	83.4%	12.5%
Southwest Community Health Center, Inc.	53.8%	37.9%	50.6%	51.1%	62.0%	42.2%	63.3%	32.9%	68.0%	85.6%	19.7%
United Community and Family Services, Inc.	59.5%	40.5%	49.1%	49.1%	64.2%	60.8%	81.1%	19.7%	31.0%	67.9%	9.8%
Wheeler Clinic, Inc.	51.7%	37.2%	15.7%	44.0%	54.0%	42.7%	57.3%	DNQ	40.5%	78.4%	14.2%

# Wave 3, Year 1 Quality Results

## Quality Measures Summary

Quality Scoring Summary						
FQHC/AN	Participating Entity	Potentially Preventable Admissions (PPAs) Improvement	Potentially Preventable Emergency Department Visits (PPVs) Improvement	Challenge Pool Eligible Gate*	Final Individual Pool Quality Score	Final Challenge Pool Quality Score
AN	Connecticut Children's Medical Center	Yes	Yes	Yes	66.7%	31.3%
AN	Hartford Healthcare Medical Group, Inc.	Yes	Yes	Yes	42.9%	62.5%
FQHC	Charter Oak Health Center	Yes	Yes	Yes	57.1%	37.5%
FQHC	Community Health Center, Inc.	Yes	Yes	Yes	71.4%	18.8%
FQHC	Cornell Scott-Hill Health Corporation	No	Yes	No	50.0%	56.3%
FQHC	Fair Haven Community Health Clinic, Inc.	Yes	Yes	No	35.7%	18.8%
FQHC	First Choice Health Center	No	Yes	No	35.7%	16.7%
FQHC	Generations Family Health Center, Inc.	Yes	Yes	Yes	50.0%	37.5%
FQHC	Optimus Health Care, Inc.	Yes	Yes	No	50.0%	31.3%
FQHC	Southwest Community Health Center, Inc.	Yes	Yes	Yes	35.7%	25.0%
FQHC	United Community and Family Services, Inc.	No	Yes	Yes	57.1%	50.0%
FQHC	Wheeler Clinic, Inc.	Yes	Yes	Yes	50.0%	12.5%

\*PEs are eligible to participate in the Challenge Pool when their Individual Pool scoring measures improve year over year.

# Wave 3, Year 1 Quality Results

## Quality Measures

Individual Saving Pool Quality Measures	PCMH+ 2019	PCMH+ 2020	PCMH+ % Change	PCMH 2019**	PCMH 2020**	PCMH % Change**
Ambulatory Care - ED Visits per 1000 MM*	75.28	50.24	-25.04	60.98	43.85	-17.13
Avoidance of Antibiotic Treatment in Individuals with Acute Bronchitis	53.3%	55.9%	2.6%	43.6%	45.4%	1.9%
Child and Adolescent Well-Care Visits	72.2%	54.5%	-17.7%	78.4%	70.8%	-7.6%
Developmental Screening In the First Three Years of Life	76.6%	73.3%	-3.3%	63.1%	65.8%	2.7%
Diabetes HbA1c Screening	89.2%	79.0%	-10.2%	89.3%	84.7%	-4.6%
Person-Centered Primary Care Measure (PCPCM)	NA	NA	NA	NA	NA	NA
Potentially Preventable Admissions (PPAs)*	3.46	3.27	-0.19	2.41	2.18	-0.23
Potentially Preventable Emergency Department Visits (PPVs)*	58.15	36.70	-21.45	40.37	24.54	-15.82

\*A lower score indicates improvement

\*\*The PCMH program scores **exclude** the PCMH+ PEs. The PPAs and PPVs measure results are not reported for the PCMH program. The values displayed in this table for the PPAs and PPVs measures come from the Statewide member group. The Statewide members measured include all HUSKY members statewide that did not fall in a PCMH+ excluded category and met the minimum eligibility requirements and were not associated with a PCMH+ Participating Entity.

# Wave 3, Year 1 Quality Results

## Quality Measures

Challenge Pool Quality Measures	PCMH+ 2019	PCMH+ 2020	PCMH+ % Change	PCMH 2019**	PCMH 2020**	PCMH % Change**
Antidepressant Medication Management - Effective Acute Phase Treatment	56.7%	58.3%	1.5%	61.5%	64.1%	2.6%
Antidepressant Medication Management - Effective Continuation Phase Treatment	41.0%	41.7%	0.7%	46.1%	47.7%	1.6%
Behavioral Health Screening 1-18	53.3%	49.8%	-3.5%	39.0%	44.0%	5.0%
Follow-up after Emergency Department (ED) Visit for Mental Illness - within 7 Days	52.3%	50.6%	-1.7%	54.2%	53.0%	-1.2%
Follow-up after Emergency Department (ED) Visit for Mental Illness - within 30 Days	66.2%	64.0%	-2.2%	69.1%	66.7%	-2.5%
Follow-up after Hospitalization for Mental Illness - within 7 Days	51.8%	52.0%	0.2%	49.9%	52.5%	2.6%
Follow-up after Hospitalization for Mental Illness - within 30 Days	73.8%	72.0%	-1.8%	73.1%	72.1%	-1.1%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	39.2%	31.7%	-7.5%	38.4%	31.7%	-6.8%
Prenatal and Postpartum Care (PPC) - Postpartum Care	60.9%	58.8%	-2.0%	54.3%	56.6%	2.3%
Prenatal and Postpartum Care (PPC) - Prenatal Care	77.8%	77.8%	0.0%	71.3%	70.9%	-0.3%
Readmissions within 30 Days*	11.7%	15.4%	3.7%	13.5%	13.6%	0.1%

\*A lower score indicates improvement

\*\*The PCMH program scores **exclude** the PCMH+ PEs.

# 2020 Claims Utilization Results

# Wave 3, Year 1 Shared Savings Results

## Claims Utilization Summary

Claims per 1,000 Members Year Over Year Change		
Category of Service (COS)	All Participating Entities	Statewide
Dental	-37.0%	-29.1%
Durable Medical Equipment	1.0%	-3.3%
Inpatient	-6.5%	-16.0%
Lab/Rad	-25.6%	-12.4%
Other	-29.9%	-30.5%
Other Practitioner	-2.7%	-2.3%
Outpatient	-13.8%	-18.6%
Outpatient - Emergency	-31.4%	-33.9%
Pharmacy	-4.9%	-7.4%
Professional	-13.1%	-17.8%
<b>All COS</b>	<b>-12.8%</b>	<b>-14.1%</b>

Notes:

- The same cohort of members were used for the shared savings calculation and the claims utilization review and measured 2019 and 2020 claims.
- No adjustments were made for claims runout, risk adjustment or PCMH+ excluded fields.
- The Statewide members measured include all HUSKY members statewide that did not fall in a PCMH+ excluded category and met the minimum eligibility requirements and were not associated with a PCMH+ Participating Entity.

# 2020 Shared Saving Results



# Wave 3, Year 1 Shared Savings Results

## Shared Savings Overview

Four PEs achieved credible savings in the Individual Savings Pool

\$2.01 million in savings payments

8/12 PEs qualified for the Challenge Pool

3/12 PEs will receive a Shared Savings payment

PCMH+ had a -8.60% trend from 2019 to 2020 and the Statewide trend was -7.66%

# Wave 3, Year 1 Shared Savings Results

## 2019 Prior Year Cost Overview

Participating Entity	Prior Year Member Months	Prior Year Cost	Prior Year PMPM Cost	Prior Year Normalized Revenue Neutral Risk Score	Risk-Adjusted Prior Year PMPM Cost
Calculation Step	(a)	(b)	(c) = (b) / (a)	(d)	(e) = (c) / (d)
Connecticut Children's Medical Center	187,517	\$56,645,094	\$302.08	0.6052	\$499.16
Hartford Healthcare Medical Group, Inc.	101,949	\$64,899,838	\$636.59	1.4871	\$428.06
Charter Oak Health Center	73,571	\$37,716,159	\$512.65	1.2627	\$406.01
Community Health Center, Inc.	467,540	\$241,184,056	\$515.86	1.0343	\$498.76
Cornell Scott-Hill Health Corporation	124,275	\$84,077,334	\$676.54	1.3623	\$496.62
Fair Haven Community Health Clinic, Inc.	75,659	\$35,070,848	\$463.54	0.9825	\$471.82
First Choice Health Center	66,834	\$28,344,052	\$424.10	0.9916	\$427.69
Generations Family Health Center, Inc.	65,822	\$44,262,381	\$672.46	1.5319	\$438.98
Optimus Health Care, Inc.	186,671	\$76,695,700	\$410.86	0.8552	\$480.44
Southwest Community Health Center, Inc.	99,176	\$54,193,281	\$546.44	1.0010	\$545.90
United Community and Family Services, Inc.	61,795	\$35,082,056	\$567.72	1.1926	\$476.02
Wheeler Clinic, Inc.	28,331	\$18,840,747	\$665.02	1.4201	\$468.28
<b>All PEs</b>	<b>1,539,140</b>	<b>\$777,011,545</b>	<b>\$504.83</b>	<b>1.0476</b>	<b>\$481.89</b>

# Wave 3, Year 1 Shared Savings Results

## 2020 Performance Year Cost Overview

Participating Entity	Performance Year Member Months	Performance Year Cost	Performance Year PMPM Cost	Performance Year Normalized Revenue Neutral Risk Score	Care Coordination Add-on Payments	Risk-Adjusted Performance Year PMPM Cost
Calculation Step	(f)	(g)	(h) = (g) / (f)	(i)	(j)	(k) = [(h) / (i)] + [(j) / (f)]
Connecticut Children's Medical Center	188,030	\$47,403,837	\$252.11	0.5809	\$ -	\$434.03
Hartford Healthcare Medical Group, Inc.	102,173	\$65,916,107	\$645.14	1.5480	\$ -	\$416.76
Charter Oak Health Center	73,768	\$35,481,953	\$480.99	1.2721	\$390,600	\$383.42
Community Health Center, Inc.	468,948	\$219,337,747	\$467.72	1.0465	\$2,487,767	\$452.23
Cornell Scott-Hill Health Corporation	124,560	\$77,480,721	\$622.04	1.3908	\$648,360	\$452.45
Fair Haven Community Health Clinic, Inc.	75,881	\$31,862,031	\$419.89	1.0132	\$396,275	\$419.65
First Choice Health Center	67,025	\$27,474,388	\$409.91	0.9926	\$357,579	\$418.32
Generations Family Health Center, Inc.	65,993	\$42,529,166	\$644.45	1.6344	\$349,146	\$399.60
Optimus Health Care, Inc.	187,312	\$70,538,919	\$376.59	0.8742	\$985,991	\$436.03
Southwest Community Health Center, Inc.	99,458	\$54,523,524	\$548.21	1.0447	\$521,253	\$529.98
United Community and Family Services, Inc.	61,937	\$31,280,501	\$505.04	1.1981	\$327,330	\$426.80
Wheeler Clinic, Inc.	28,405	\$15,869,258	\$558.68	1.3568	\$153,536	\$417.17
<b>All PEs</b>	<b>1,543,490</b>	<b>\$719,698,150</b>	<b>\$466.28</b>	<b>1.0691</b>	<b>\$6,617,835</b>	<b>\$440.45</b>

# Wave 3, Year 1 Shared Savings Results

## Savings Calculations

Participating Entity	Annual Risk Adjusted Trend Percentage	Statewide Trend*	Expected Performance Year PMPM (Using Statewide Trend)	Expected Performance Year Costs (Using Statewide Trend)	Risk-Adjusted Savings PMPM	MSR Threshold (2% of Expected Performance Year Costs)	MSR-Adjusted Savings (Dollar Basis)
Calculation Step	$(l) = [(k) / (e)] - 1$	(m)	$(n) = (e) * [1 + (m)]$	$(o) = (n) * (f)$	$(p) = (n) - (k)$	$(q) = 0.02 * (o)$	$(r) = \text{if } \{  (f) * (p)   > (q), \text{ then } (f) * (p) \}$ , otherwise 0}
Connecticut Children's Medical Center	-13.05%	-7.66%	\$460.93	\$86,667,836	\$26.90	\$1,733,357	\$5,057,964
Hartford Healthcare Medical Group, Inc.	-2.64%	-7.66%	\$395.27	\$40,386,396	(\$21.49)	\$807,728	(\$2,195,393)
Charter Oak Health Center	-5.56%	-7.66%	\$374.91	\$27,656,326	(\$8.51)	\$553,127	(\$627,726)
Community Health Center, Inc.	-9.33%	-7.66%	\$460.55	\$215,975,871	\$8.32	\$4,319,517	\$0
Cornell Scott-Hill Health Corporation	-8.89%	-7.66%	\$458.58	\$57,121,010	\$6.13	\$1,142,420	\$0
Fair Haven Community Health Clinic, Inc.	-11.06%	-7.66%	\$435.67	\$33,059,451	\$16.03	\$661,189	\$1,216,051
First Choice Health Center	-2.19%	-7.66%	\$394.93	\$26,470,004	(\$23.39)	\$529,400	(\$1,567,899)
Generations Family Health Center, Inc.	-8.97%	-7.66%	\$405.35	\$26,750,239	\$5.75	\$535,005	\$0
Optimus Health Care, Inc.	-9.24%	-7.66%	\$443.64	\$83,098,171	\$7.60	\$1,661,963	\$0
Southwest Community Health Center, Inc.	-2.91%	-7.66%	\$504.08	\$50,134,775	(\$25.90)	\$1,002,696	(\$2,576,348)
United Community and Family Services, Inc.	-10.34%	-7.66%	\$439.55	\$27,224,712	\$12.76	\$544,494	\$790,008
Wheeler Clinic, Inc.	-10.91%	-7.66%	\$432.41	\$12,282,568	\$15.24	\$245,651	\$432,920
<b>All PEs</b>	<b>-8.60%</b>		<b>\$444.98</b>	<b>\$686,827,358</b>	<b>\$4.53</b>		<b>\$529,576</b>

# Wave 3, Year 1 Shared Savings Results

## Individual Savings Pool Funding

Participating Entity	MSR-Adjusted Savings Percent	Prior Year's Shared Savings/Loss	Cumulative Savings/Loss (Dollar Basis)	Savings Cap (10% of Expected Performance Year Costs)	Capped MSR-Adjusted Savings (Upside Only)	Individual Savings Pool Funding (50% Shared with State)
Calculation Step	$(s) = (r) / (o)$	(t)	$(u) = (o) * [(s) + (t)]$	$(v) = 0.10 * (o)$	$(w) = \text{if } [(s) + (t)] \leq 0 \text{ then } 0, \text{ otherwise } \min \{(u), (v)\}$	$(x) = 0.50 * (w)$
Connecticut Children's Medical Center	5.84%	N/A	\$5,057,964	\$8,666,784	\$5,057,964	\$2,528,982
Hartford Healthcare Medical Group, Inc.	-5.44%	N/A	-\$2,195,393	\$4,038,640	\$0	\$0
Charter Oak Health Center	-2.27%	N/A	-\$627,726	\$2,765,633	\$0	\$0
Community Health Center, Inc.	0.00%	N/A	\$0	\$21,597,587	\$0	\$0
Cornell Scott-Hill Health Corporation	0.00%	N/A	\$0	\$5,712,101	\$0	\$0
Fair Haven Community Health Clinic, Inc.	3.68%	N/A	\$1,216,051	\$3,305,945	\$1,216,051	\$608,025
First Choice Health Center	-5.92%	N/A	-\$1,567,899	\$2,647,000	\$0	\$0
Generations Family Health Center, Inc.	0.00%	N/A	\$0	\$2,675,024	\$0	\$0
Optimus Health Care, Inc.	0.00%	N/A	\$0	\$8,309,817	\$0	\$0
Southwest Community Health Center, Inc.	-5.14%	N/A	-\$2,576,348	\$5,013,478	\$0	\$0
United Community and Family Services, Inc.	2.90%	N/A	\$790,008	\$2,722,471	\$790,008	\$395,004
Wheeler Clinic, Inc.	3.52%	N/A	\$432,920	\$1,228,257	\$432,920	\$216,460
<b>All PEs</b>			<b>\$529,576</b>		<b>\$7,496,942</b>	<b>\$3,748,471</b>

# Wave 3, Year 1 Shared Savings Results

## Individual Savings Pool

Participating Entity	Individual Savings Pool Funding (50% Shared with State)	Aggregate Quality Score	PPA/PPV Improvement Requirement	Individual Savings Pool Award	Unclaimed Individual Savings
Calculation Step	(x) = 0.50 * (w)	(y)	(z)	(aa) = if [ (z) = Yes, then (x) * (y), otherwise 0 ]	(ab) = (x) - (aa)
Connecticut Children's Medical Center	\$2,528,982	66.67%	Yes	\$1,685,988	\$842,994
Hartford Healthcare Medical Group, Inc.	\$0	42.86%	Yes	\$0	\$0
Charter Oak Health Center	\$0	57.14%	Yes	\$0	\$0
Community Health Center, Inc.	\$0	71.43%	Yes	\$0	\$0
Cornell Scott-Hill Health Corporation	\$0	50.00%	No	\$0	\$0
Fair Haven Community Health Clinic, Inc.	\$608,025	35.71%	Yes	\$217,152	\$390,873
First Choice Health Center	\$0	35.71%	No	\$0	\$0
Generations Family Health Center, Inc.	\$0	50.00%	Yes	\$0	\$0
Optimus Health Care, Inc.	\$0	50.00%	Yes	\$0	\$0
Southwest Community Health Center, Inc.	\$0	35.71%	Yes	\$0	\$0
United Community and Family Services, Inc.	\$395,004	57.14%	No	\$0	\$395,004
Wheeler Clinic, Inc.	\$216,460	50.00%	Yes	\$108,230	\$108,230
<b>All PEs</b>	<b>\$3,748,471</b>			<b>\$2,011,370</b>	<b>\$1,737,101</b>

# Wave 3, Year 1 Shared Savings Results

## Challenge Pool Funding

Challenge Pool Funding	Cumulative Savings/Loss (Dollar Basis)	Unclaimed Individual Savings	Savings Awarded via Individual Savings Pool	Challenge Pool Limit (Maximum Challenge Pool Funding after netting out Losses)	Challenge Pool Funding
Calculation Step	$(u) = (o) * [(s) + (t)]$	$(ab) = (x) - (aa)$	$(ac) = \sum (aa)$	$(ad) = \text{maximum} [ (u) - (ac), 0 ]$	$(ae) = \text{minimum} [ (ab), (ad) ]$
All PEs	\$529,576	\$1,737,101	\$2,011,370	\$0	\$0

# Wave 3, Year 1 Shared Savings Results

## Challenge Pool

Participating Entity	PPA/PPV Improvement Requirement	Challenge Pool Eligible	Challenge Pool Quality Score	Member-Weighted Challenge Measures	Challenge Pool Distribution Percentage	Challenge Pool Award
Calculation Step	(z)	(af)	(ag)	(ah) = if [ (z) = Yes and (af) = Yes, then (f) * (ag), otherwise 0 ]	(ai) = (ah) / $\sum$ (ah)	(aj) = if [ (ae) = 0 then 0, otherwise (ae) * (ai) ]
Connecticut Children's Medical Center	Yes	Yes	31.25%	58,759	20.17%	\$0
Hartford Healthcare Medical Group, Inc.	Yes	Yes	62.50%	63,858	21.92%	\$0
Charter Oak Health Center	Yes	Yes	37.50%	27,663	9.49%	\$0
Community Health Center, Inc.	Yes	Yes	18.75%	87,928	30.18%	\$0
Cornell Scott-Hill Health Corporation	No	No	56.25%	-	0.00%	\$0
Fair Haven Community Health Clinic, Inc.	Yes	No	18.75%	-	0.00%	\$0
First Choice Health Center	No	No	16.67%	-	0.00%	\$0
Generations Family Health Center, Inc.	Yes	Yes	37.50%	24,747	8.49%	\$0
Optimus Health Care, Inc.	Yes	No	31.25%	-	0.00%	\$0
Southwest Community Health Center, Inc.	Yes	Yes	25.00%	24,865	8.53%	\$0
United Community and Family Services, Inc.	No	Yes	50.00%	-	0.00%	\$0
Wheeler Clinic, Inc.	Yes	Yes	12.50%	3,551	1.22%	\$0
<b>All PEs</b>				<b>291,371</b>		<b>\$0</b>



# Wave 3, Year 1 Shared Savings Results

## Total Shared Savings Payment Summary

Participating Entity	Savings Awarded via Individual Savings Pool	Savings Awarded via Challenge Pool	Total Shared Savings
Calculation Step	(aa)	(aj)	(ak) = (aa) + (aj)
Connecticut Children's Medical Center	\$1,685,988	\$0	\$1,685,988
Hartford Healthcare Medical Group, Inc.	\$0	\$0	\$0
Charter Oak Health Center	\$0	\$0	\$0
Community Health Center, Inc.	\$0	\$0	\$0
Cornell Scott-Hill Health Corporation	\$0	\$0	\$0
Fair Haven Community Health Clinic, Inc.	\$217,152	\$0	\$217,152
First Choice Health Center	\$0	\$0	\$0
Generations Family Health Center, Inc.	\$0	\$0	\$0
Optimus Health Care, Inc.	\$0	\$0	\$0
Southwest Community Health Center, Inc.	\$0	\$0	\$0
United Community and Family Services, Inc.	\$0	\$0	\$0
Wheeler Clinic, Inc.	\$108,230	\$0	\$108,230
<b>All PEs</b>	<b>\$2,011,370</b>	<b>\$0</b>	<b>\$2,011,370</b>

# Appendix

- **Caveats and Limitations**
- **Additional Calculation Notes**
- **2019 and 2020 Claims Utilization Results**
- **PCMH+ Background Materials**
- **Wave 2, Year 2 Results Summary**
- **2019 and 2020 Quality Measure Results**

# Wave 3, Year 1 Shared Savings Results

## Mercer Caveats and Limitations

- This calculation is prepared by Mercer on behalf of the Connecticut Department of Social Services (DSS). Readers of this report should have a knowledge of Connecticut's PCMH+ program. It should be considered in its entirety and has been prepared under the direction of Bradley Horman, ASA and Cheryle Wong, FSA who are members of the American Academy of Actuaries and are qualified to perform the calculations. They are available at [Bradley.Horman@mercer.com](mailto:Bradley.Horman@mercer.com) and [Cheryle.Wong@mercer.com](mailto:Cheryle.Wong@mercer.com) if this audience has questions.
- The purpose of this document is to present the shared savings results for the PCMH+ program for Wave 3, Year 1 and it is not appropriate for any other uses.
- Mercer relies upon, but does not assume responsibility for the following items that are material to this communication:
  - The CY2019 and CY2020 quality measure results, the 2019 and 2020 risk scores, and the 2020 member rosters provided by Community Health Network of Connecticut.
  - Medicaid FFS claims and eligibility data from the MMIS data extract.
- To the best of Mercer's knowledge, there are no conflicts of interest in performing this work. The suppliers of data are solely responsible for its validity and completeness. We have reviewed the data and information for internal consistency and reasonableness, but we did not audit it. All estimates are based upon the information and data available at a point in time and are subject to unforeseen and random events, and actual experience will vary from estimates.
- Mercer has been notified by Gainwell that voided pharmacy claims processed between Jan-01-2021 and Oct-06-2021 might be understated as of the date of this report. Mercer is collaborating with Gainwell to quantify and correct the error(s) in the MMIS data supplied to Mercer. As of the date of this report, Mercer estimates the overstatement of paid claims for Wave 3, Year 1 (incurred 2020) to be less than 0.5% in aggregate for the entire MMIS extract. If DXC/Gainwell identifies that the voided claims are concentrated within a smaller subset of providers, the impact on those providers could be greater than 0.5% (meaning a more significant cost reduction). No adjustments were made to the shared savings calculation. The shared savings calculation assumes the missing voided pharmacy claims are distributed proportionately across all PE/STG members and providers qualifying for W3Y1 shared savings.

# Wave 3, Year 1 Shared Savings Results

## Additional Calculation Notes

- Shared Savings:
  - Values displayed are rounded; unrounded values are used for calculating shared savings.
  - For Wave 3, Year 1 of PCMH+, the Prior Year refers to calendar year 2019, and the Performance Year refers to calendar year 2020.
  - Negative red values represent losses as opposed to savings.
  - Calculation Steps only apply to individual Participating Entity values. All Participating Entities values are aggregations of individual Participating Entities and not all Calculation Step formulas will apply.
  - The Statewide Trend reflects a risk adjusted cost trend for all HUSKY members who meet eligibility and PCMH+ program requirements for shared savings but are not associated with a PCMH+ Participating Entity.
  - The Aggregate Quality Score for calculation step (y) does not include results for the "PCPCM" quality measure. This measure was not available for scoring purposes for Wave 3, Year 1.
  - The 2020 performance year does not carry forward any "Prior Year's Shared Savings/Loss" amounts. A rebase occurred between CY2019 and CY2020 at the start of Wave 3. The 2021 performance year will carry forward the "Prior Year's Shared Savings/Loss" amounts from 2020.

# Wave 3, Year 1 Claims Utilization Results

## Claims Utilization COS Crosswalk

Category of Service (COS)	Consolidated COS
Clinic Services	Professional
Dental	Dental
Durable Medical Equipment	Durable Medical Equipment
FQHC — Dental	Dental
FQHC — Medical	Professional
FQHC — Mental Health	Professional
Home Health Services	Other
Hospice	Other
Hospital Inpatient	Inpatient
Hospital Outpatient — All Other	Outpatient
Hospital Outpatient — Emergency	Outpatient — Emergency
Hospital Outpatient — Non Emergent	Outpatient
Independent Lab	Lab/Rad
Independent Radiology	Lab/Rad
Medicare Crossover	Other
Other Practitioner*	Other Practitioner*
Pharmacy	Pharmacy
Physician Services — All	Professional
Vision	Other
All Other	Other

\*Other Practitioners service line includes provider types such as Podiatrist, Behavioral Health Clinician, Naturopath, Chiropractor, Therapist, Advanced Practice Nurse, Nurse Midwife and Physician Assistant.

# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix 2019 Data

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	1,939	231	39	551	4,625	2,654
Hartford Healthcare Medical Group, Inc.	1,374	817	102	2,945	1,487	4,211
Charter Oak Health Center	1,648	794	88	2,240	1,967	1,421
Community Health Center, Inc.	1,973	516	83	2,159	3,070	1,382
Cornell Scott-Hill Health Corporation	1,560	686	129	2,816	3,005	1,643
Fair Haven Community Health Clinic, Inc.	2,010	423	76	2,145	2,860	1,224
First Choice Health Center	1,576	574	79	1,886	2,107	1,243
Generations Family Health Center, Inc.	1,516	610	113	2,501	2,074	2,273
Optimus Health Care, Inc.	1,861	425	66	1,401	2,413	934
Southwest Community Health Center, Inc.	1,792	462	87	2,151	2,281	1,280
United Community and Family Services, Inc.	1,730	491	82	2,165	3,487	1,975
Wheeler Clinic, Inc.	1,497	392	147	4,380	2,281	1,879
<b>All PEs</b>	<b>1,802</b>	<b>512</b>	<b>83</b>	<b>2,023</b>	<b>2,874</b>	<b>1,744</b>
<b>Statewide Trend Group</b>	<b>1,616</b>	<b>457</b>	<b>69</b>	<b>1,224</b>	<b>2,572</b>	<b>2,637</b>

# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix 2019 Data continued

Participating Entity	Outpatient	Outpatient - Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	894	452	6,602	7,725	25,711
Hartford Healthcare Medical Group, Inc.	2,495	708	21,688	12,788	48,616
Charter Oak Health Center	1,698	816	16,470	13,127	40,268
Community Health Center, Inc.	1,478	815	14,349	12,883	38,709
Cornell Scott-Hill Health Corporation	1,919	1,085	16,918	16,437	46,198
Fair Haven Community Health Clinic, Inc.	1,574	720	13,036	11,010	35,077
First Choice Health Center	1,283	710	12,551	10,523	32,533
Generations Family Health Center, Inc.	2,640	1,029	22,321	17,982	53,059
Optimus Health Care, Inc.	1,351	633	11,350	9,438	29,872
Southwest Community Health Center, Inc.	1,083	840	15,839	11,456	37,270
United Community and Family Services, Inc.	1,576	741	18,622	14,480	45,349
Wheeler Clinic, Inc.	1,603	1,100	16,679	16,976	46,933
<b>All PEs</b>	<b>1,532</b>	<b>767</b>	<b>14,345</b>	<b>12,200</b>	<b>37,881</b>
<b>Statewide Trend Group</b>	<b>1,888</b>	<b>553</b>	<b>12,555</b>	<b>9,954</b>	<b>33,525</b>

# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix 2020 Data

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	1,398	224	26	516	2,975	2,432
Hartford Healthcare Medical Group, Inc.	924	843	98	2,452	1,161	4,296
Charter Oak Health Center	981	776	93	1,961	1,443	1,298
Community Health Center, Inc.	1,137	526	75	1,473	2,098	1,373
Cornell Scott-Hill Health Corporation	988	685	137	1,884	2,066	1,507
Fair Haven Community Health Clinic, Inc.	1,345	395	69	1,516	1,800	1,109
First Choice Health Center	976	557	82	1,447	1,690	1,264
Generations Family Health Center, Inc.	897	664	105	1,996	1,516	2,209
Optimus Health Care, Inc.	1,273	408	58	1,198	1,843	951
Southwest Community Health Center, Inc.	1,181	501	88	1,644	1,967	1,322
United Community and Family Services, Inc.	900	513	85	1,577	2,317	1,881
Wheeler Clinic, Inc.	968	416	118	2,680	1,704	1,922
<b>All PEs</b>	<b>1,135</b>	<b>517</b>	<b>78</b>	<b>1,505</b>	<b>2,014</b>	<b>1,697</b>
<b>Statewide Trend Group</b>	<b>1,146</b>	<b>442</b>	<b>58</b>	<b>1,072</b>	<b>1,788</b>	<b>2,576</b>



# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix 2020 Data Cont.

Participating Entity	Outpatient	Outpatient - Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	723	243	5,572	6,042	20,152
Hartford Healthcare Medical Group, Inc.	2,310	525	21,471	11,181	45,261
Charter Oak Health Center	1,500	628	15,218	11,507	35,404
Community Health Center, Inc.	1,270	542	13,587	11,034	33,115
Cornell Scott-Hill Health Corporation	1,715	804	16,588	14,337	40,712
Fair Haven Community Health Clinic, Inc.	1,200	484	12,863	9,322	30,103
First Choice Health Center	1,168	477	11,614	9,587	28,862
Generations Family Health Center, Inc.	2,286	790	21,503	16,639	48,606
Optimus Health Care, Inc.	1,142	427	10,550	8,408	26,258
Southwest Community Health Center, Inc.	909	588	15,917	11,166	35,283
United Community and Family Services, Inc.	1,332	512	17,319	11,838	38,274
Wheeler Clinic, Inc.	1,344	768	15,646	14,263	39,828
<b>All PEs</b>	<b>1,320</b>	<b>527</b>	<b>13,639</b>	<b>10,599</b>	<b>33,030</b>
<b>Statewide Trend Group</b>	<b>1,536</b>	<b>366</b>	<b>11,620</b>	<b>8,186</b>	<b>28,790</b>

# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix Year Over Year Change

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	-27.9%	-3.3%	-32.0%	-6.3%	-35.7%	-8.3%
Hartford Healthcare Medical Group, Inc.	-32.8%	3.2%	-3.7%	-16.7%	-21.9%	2.0%
Charter Oak Health Center	-40.5%	-2.2%	5.1%	-12.5%	-26.7%	-8.7%
Community Health Center, Inc.	-42.4%	2.0%	-10.3%	-31.8%	-31.7%	-0.6%
Cornell Scott-Hill Health Corporation	-36.7%	-0.1%	6.8%	-33.1%	-31.2%	-8.3%
Fair Haven Community Health Clinic, Inc.	-33.1%	-6.8%	-8.6%	-29.3%	-37.1%	-9.4%
First Choice Health Center	-38.1%	-3.0%	3.8%	-23.3%	-19.8%	1.6%
Generations Family Health Center, Inc.	-40.8%	8.8%	-7.2%	-20.2%	-26.9%	-2.8%
Optimus Health Care, Inc.	-31.6%	-4.1%	-12.6%	-14.5%	-23.6%	1.8%
Southwest Community Health Center, Inc.	-34.1%	8.6%	0.7%	-23.6%	-13.8%	3.3%
United Community and Family Services, Inc.	-48.0%	4.5%	3.8%	-27.2%	-33.6%	-4.7%
Wheeler Clinic, Inc.	-35.4%	6.1%	-19.5%	-38.8%	-25.3%	2.3%
<b>All PEs</b>	<b>-37.0%</b>	<b>1.0%</b>	<b>-6.5%</b>	<b>-25.6%</b>	<b>-29.9%</b>	<b>-2.7%</b>
<b>Statewide Trend Group</b>	<b>-29.1%</b>	<b>-3.3%</b>	<b>-16.0%</b>	<b>-12.4%</b>	<b>-30.5%</b>	<b>-2.3%</b>

# Wave 3, Year 1 Claims Utilization Results

## Claims per 1,000 MM Appendix Year Over Year Change Cont.

Participating Entity	Outpatient	Outpatient - Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	-19.1%	-46.2%	-15.6%	-21.8%	-21.6%
Hartford Healthcare Medical Group, Inc.	-7.4%	-25.9%	-1.0%	-12.6%	-6.9%
Charter Oak Health Center	-11.7%	-23.1%	-7.6%	-12.3%	-12.1%
Community Health Center, Inc.	-14.1%	-33.5%	-5.3%	-14.3%	-14.5%
Cornell Scott-Hill Health Corporation	-10.6%	-25.9%	-2.0%	-12.8%	-11.9%
Fair Haven Community Health Clinic, Inc.	-23.7%	-32.7%	-1.3%	-15.3%	-14.2%
First Choice Health Center	-8.9%	-32.8%	-7.5%	-8.9%	-11.3%
Generations Family Health Center, Inc.	-13.4%	-23.2%	-3.7%	-7.5%	-8.4%
Optimus Health Care, Inc.	-15.4%	-32.5%	-7.0%	-10.9%	-12.1%
Southwest Community Health Center, Inc.	-16.0%	-30.1%	0.5%	-2.5%	-5.3%
United Community and Family Services, Inc.	-15.5%	-30.8%	-7.0%	-18.2%	-15.6%
Wheeler Clinic, Inc.	-16.2%	-30.2%	-6.2%	-16.0%	-15.1%
<b>All PEs</b>	<b>-13.8%</b>	<b>-31.4%</b>	<b>-4.9%</b>	<b>-13.1%</b>	<b>-12.8%</b>
<b>Statewide Trend Group</b>	<b>-18.6%</b>	<b>-33.9%</b>	<b>-7.4%</b>	<b>-17.8%</b>	<b>-14.1%</b>

# PCMH+ Background and Wave 3, Year 1 Results

- PCMH+ requires PEs to build on the limited PCMH care coordination with **enhanced care coordination activities** targeting improved outcomes in:
  - Behavioral health integration
  - Cultural competency, including use of the national Culturally and Linguistically Appropriate Services in Health and Health Care (CLAS) standards
  - Children and youth with special health care needs
  - Disability competency



Since the launch of PCMH+ on January 1, 2017, data has been posted publicly to the DSS website to provide timely, transparent evaluation of the program found here: <https://portal.ct.gov/DSS/Health-And-Home-Care/PCMH-Plus/Archive-Documents>

Overview

Documents/Forms

Provided by:  
Department of Social Services

**Person-Centered Medical Home Plus** or **PCMH+** provides person-centered, comprehensive and coordinated care to HUSKY members. If you are PCMH+ HUSKY Member, **your HUSKY benefits do not change.** PCMH+ builds on the success of Connecticut Medicaid's Person-Centered Medical Home (PCMH) program which works to improve the quality of care our members receive. The PCMH+ program works to improve your overall health and help you get services like access to healthy food, help you on Health If you do

- ✓ Member Participation Data
- ✓ Member Complaint Summary
- ✓ Mystery Shopper
- ✓ PCMH+ Wave 1 Compliance Review Findings
- ✓ PE Monthly Reports
- ✓ Opt Out Phone Survey
- ✓ PCMH CAHPS
- ✓ PE Tools and Resources

## PEs are required to have a PCMH+ oversight body with the following requirements:

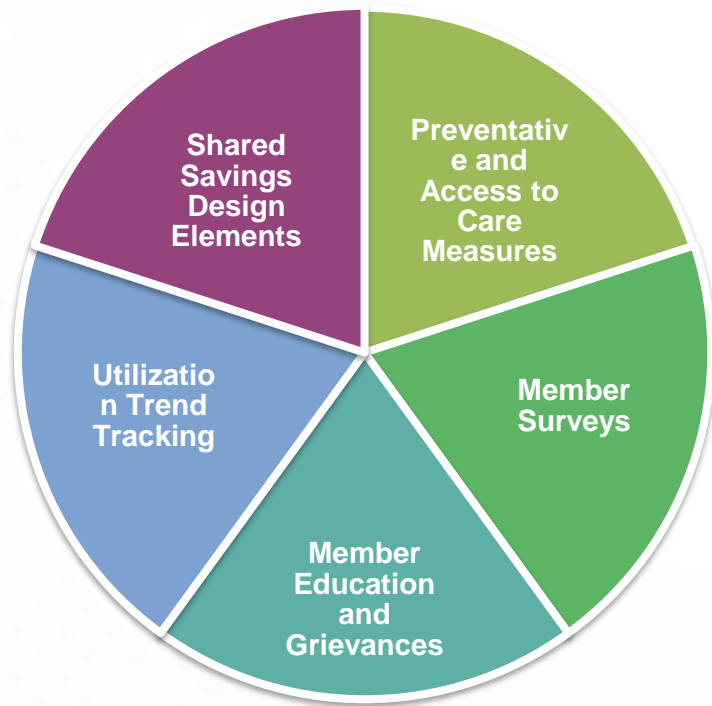
- Include substantial representation by PCMH+ members assigned to the PE.
- Meet at least quarterly and provide meaningful feedback to the PE on a variety of topics, including quality improvement, member experience, prevention of underservice, implementation of PCMH+, and distribution of shared savings.
- Other requirements regarding governing process, bylaws, conflict of interest policies and under-service prevention requirements.

## Meeting the substantial representation requirement has been challenging for some PEs. Efforts to increase member retention and participation include:

- Assistance with transportation.
- Offering onsite child care during meetings.
- Providing food during meetings.
- Assistance from PE staff to help members navigate agendas and materials.



- PCMH+ uses a **five-pronged approach** to identify indicators of under-service utilization practices.



- In addition to the five-pronged approach, DSS also uses a variety of initiatives to ensure that Medicaid member quality of care and access to medical care is **not** adversely affected as a result of the PCMH+ program.



## 2019 Shared Savings

- PCMH+ had 13/14 PEs receive Shared Savings payments.
- 6 PEs generated credible savings for Wave 2, Year 2.
- The PCMH+ program resulted in \$14.6 million in savings. Half of the savings amount was shared with the PCMH+ PEs.

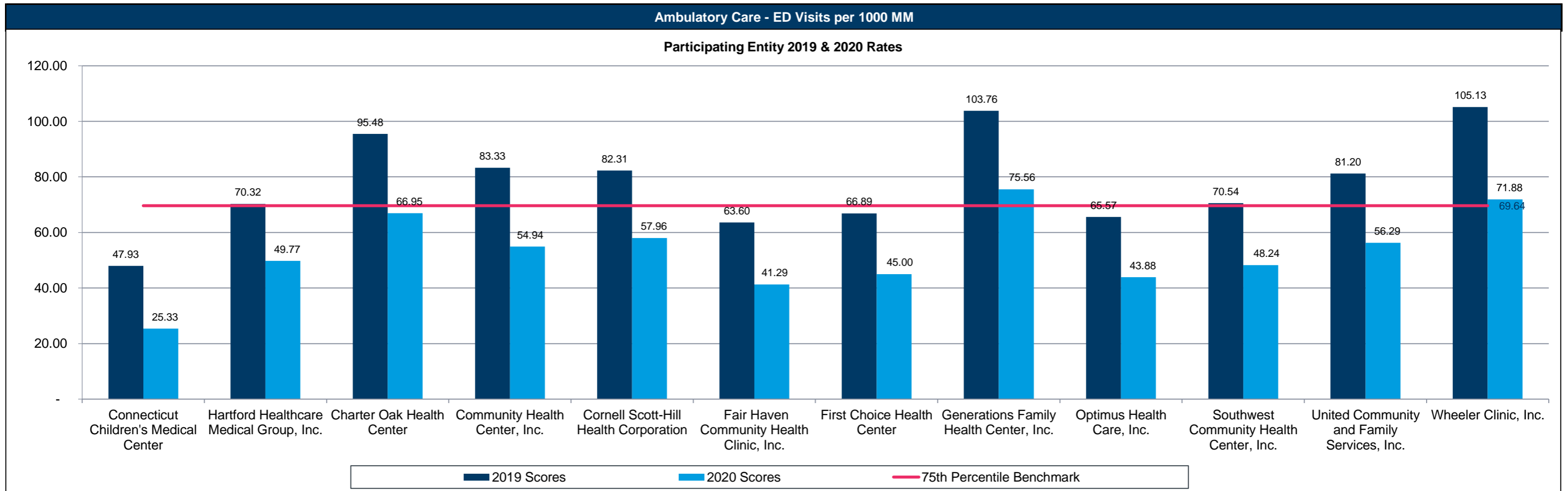
## 2019 Quality Improvement

- 13/14 PCMH+ PEs qualified for the Challenge Pool.
- Behavioral Health Screening 1-17 improved 21.0%.
- Developmental Screening in the First Three Years of Life improved 7.7%.
- Postpartum Care improved 25.3% (measure specifications expanded range for postpartum visits)
- PCMH+ PE final quality scores ranged from 17% to 64% and measured PEs ability to maintain, improve, and hit absolute benchmarks.

# PCMH+ Quality Measure Results

## Quality Measure Notes

- The Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis measure is not included in the measure results for 2019 due to updated measure specifications.
- For the Individual Pool, the Improve Quality points are awarded for a PE's 2020 improvement compared to the improvement for all of the PCMH+ PEs. Points are awarded at and above the median improvement value.
- For the Individual Pool, the Absolute Quality points are awarded for a PE's scores at or above the 75th percentile of all PCMH+ PE quality scores from 2018.
- For the Individual and Challenge pools, PCMH+ PEs must improve year-over-year on the Potentially Preventable Admissions (PPAs) and Potentially Preventable Emergency Department Visits (PPAs) quality measures to be eligible to receive shared savings.
- For the Challenge Pool, PCMH+ PEs must improve overall performance year-over-year on the Individual Savings Pool quality measures to be eligible for the Challenge Pool.
- For the Challenge Pool, the Improve Quality points are awarded to PEs for any improvement on each Performance Year Challenge Pool quality measure result compared to the Prior Year score.
- For the Challenge Pool, the Performance Quality points are awarded for PE scores at or above the 75th percentile of all PCMH+ PEs.
- DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
- Two-part Challenge Pool quality measures are scored separately and are weighted equally at 50%.
- Quality Measures with a DNQ value are not included in the applicable scoring components for the Individual Pool or Challenge Pool. The points awarded and points possible for each pool will be adjusted based on the DNQ values.
- Person-Centered Primary Care Measure (PCPCM) is not included in the scoring summary since results will not be available for the 2020 performance year.

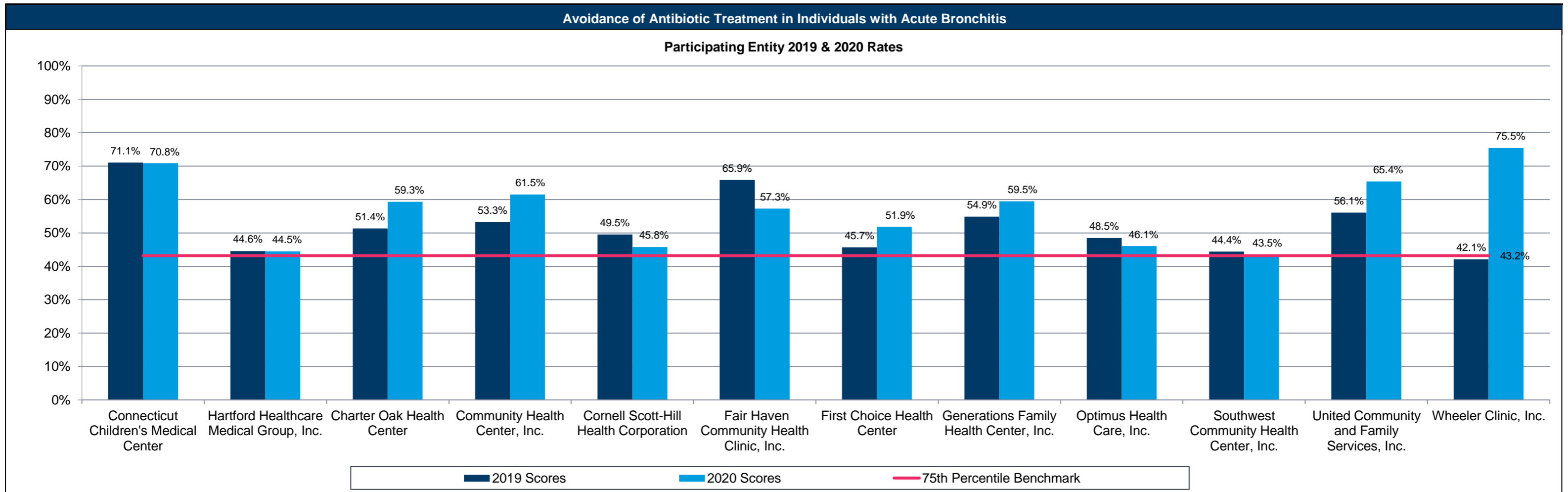


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	47.93	70.32	95.48	83.33	82.31	63.60	66.89	103.76	65.57	70.54	81.20	105.13
2020	25.33	49.77	66.95	54.94	57.96	41.29	45.00	75.56	43.88	48.24	56.29	71.88

**Rate Calculation Considerations**  
(Numerator/Denominator)\*1000  
A lower score indicated more appropriate care.

**Quality Measure Description**  
ED usage (all ages, but 0–19 can be broken out for pediatric practices). Excludes mental health and chemical dependency services.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality Benchmarks were derived from 2018 PE quality measure scores.
  5. Values displayed are rounded to two decimal places; unrounded rates are used for scoring PE results.

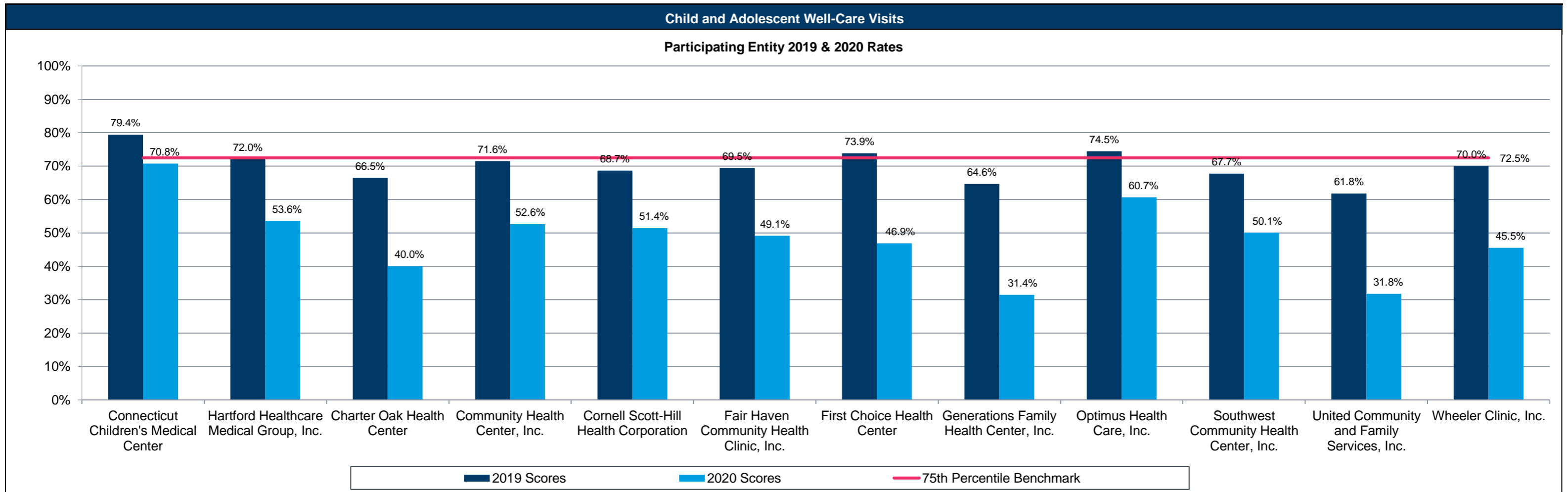


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	71.1%	44.6%	51.4%	53.3%	49.5%	65.9%	45.7%	54.9%	48.5%	44.4%	56.1%	42.1%
2020	70.8%	44.5%	59.3%	61.5%	45.8%	57.3%	51.9%	59.5%	46.1%	43.5%	65.4%	75.5%

**Rate Calculation Considerations**  
1 - (Numerator/Denominator)  
A higher score indicates more appropriate care. (i.e. the proportion for whom antibiotics were not prescribed)

**Quality Measure Description**  
The percentage of Individuals 3 months–64 years of age with a diagnosis of acute bronchitis who were not dispensed an antibiotic prescription.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality Benchmarks were derived from 2018 PE quality measure scores.
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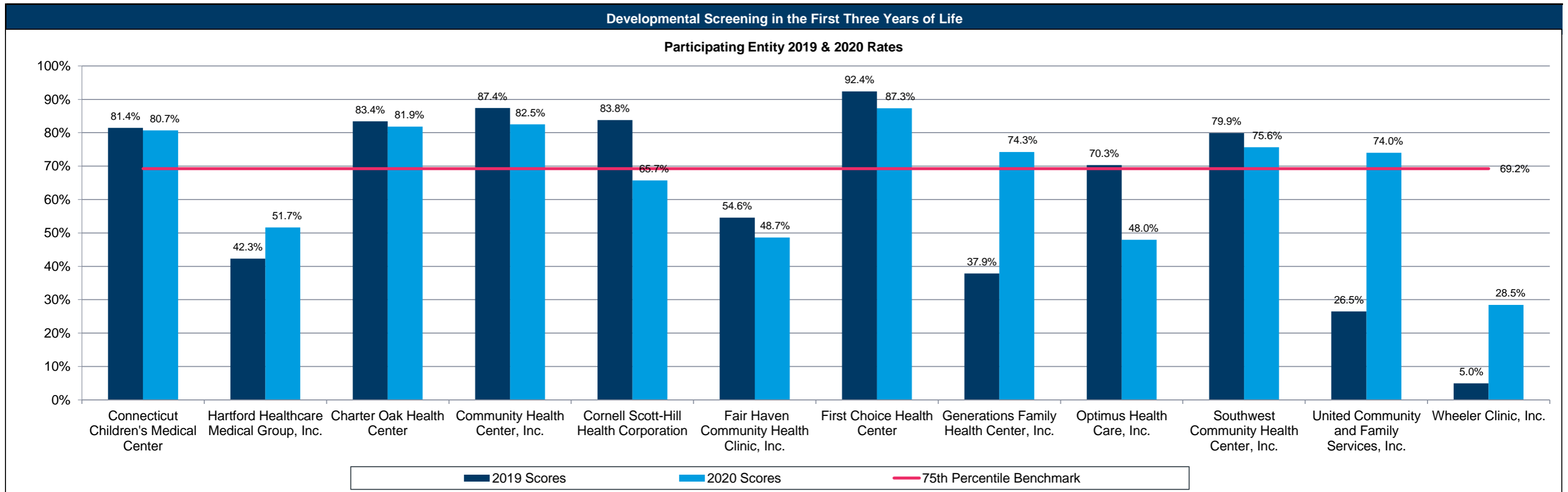


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	79.4%	72.0%	66.5%	71.6%	68.7%	69.5%	73.9%	64.6%	74.5%	67.7%	61.8%	70.0%
2020	70.8%	53.6%	40.0%	52.6%	51.4%	49.1%	46.9%	31.4%	60.7%	50.1%	31.8%	45.5%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of enrolled members 12–21 years of age who had at least one comprehensive well-care visit with a PCP or an obstetrics and gynecology practitioner during the measure year.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality Benchmarks were derived from 2018 PE quality measure scores.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

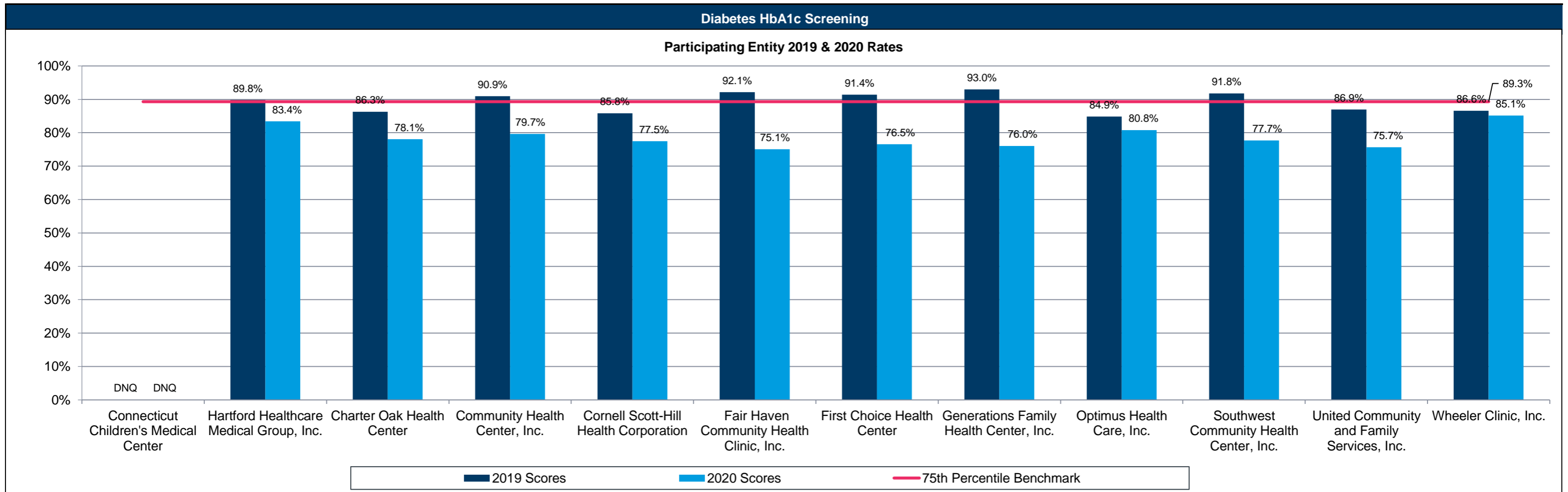


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	81.4%	42.3%	83.4%	87.4%	83.8%	54.6%	92.4%	37.9%	70.3%	79.9%	26.5%	5.0%
2020	80.7%	51.7%	81.9%	82.5%	65.7%	48.7%	87.3%	74.3%	48.0%	75.6%	74.0%	28.5%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the first 3 years of life. This is a measure of screening in the first 3 years of life that includes three, age-specific indicators assessing whether children are screened by 12 months of age, by 24 months of age, and by 36 months of age.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
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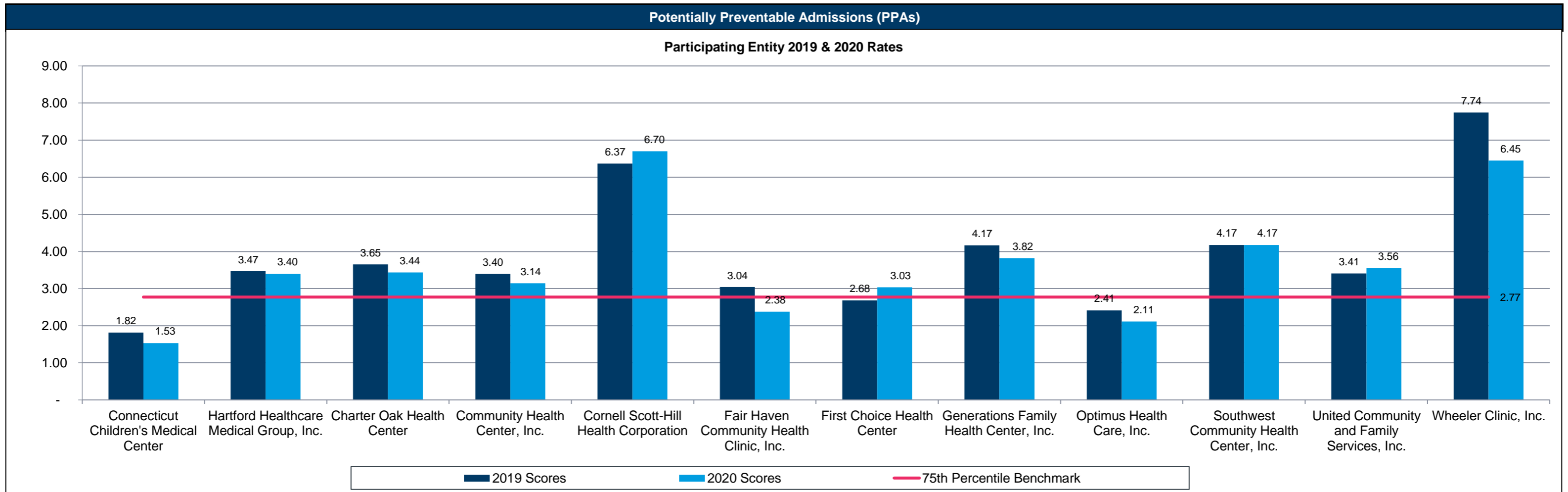


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2019	DNQ	89.8%	86.3%	90.9%	85.8%	92.1%	91.4%	93.0%	84.9%	91.8%	86.9%	86.6%
2020	DNQ	83.4%	78.1%	79.7%	77.5%	75.1%	76.5%	76.0%	80.8%	77.7%	75.7%	85.1%

Rate Calculation Considerations												
Not Applicable												

Quality Measure Description												
Adults age 18–75 with a diagnosis of Type I or Type II diabetes who receives at least one HbA1c screening during the measurement year.												

Notes:												
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.												
4. The Absolute Quality Benchmarks were derived from 2018 PE quality measure scores.												
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.												



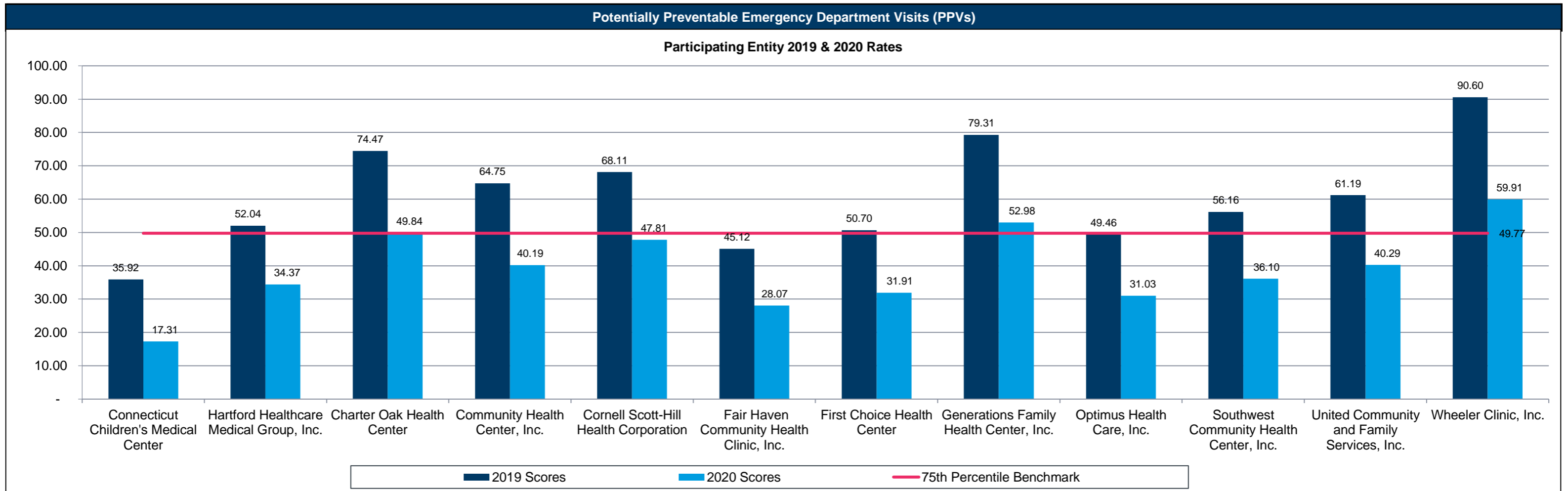
Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	1.82	3.47	3.65	3.40	6.37	3.04	2.68	4.17	2.41	4.17	3.41	7.74
2020	1.53	3.40	3.44	3.14	6.70	2.38	3.03	3.82	2.11	4.17	3.56	6.45

**Rate Calculation Considerations**  
A lower score indicated more appropriate care

**Quality Measure Description**  
PPAs are admissions to a hospital or long-term care facility that could reasonably be prevented if care and treatment were provided according to accepted standards of care. PPAs involve ambulatory-sensitive conditions for which adequate patient monitoring and follow-up can often prevent the need for hospitalization.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
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2019	35.92	52.04	74.47	64.75	68.11	45.12	50.70	79.31	49.46	56.16	61.19	90.60
2020	17.31	34.37	49.84	40.19	47.81	28.07	31.91	52.98	31.03	36.10	40.29	59.91

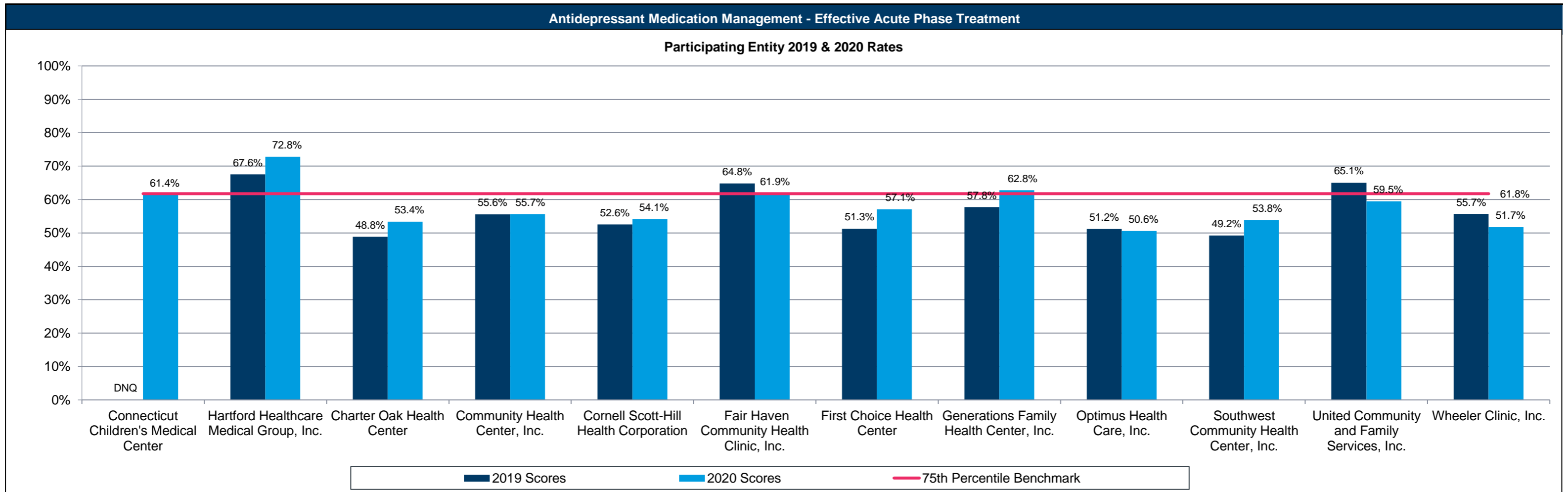
**Rate Calculation Considerations**

A lower score indicated more appropriate care

**Quality Measure Description**

PPVs are emergency department visits for conditions that could otherwise be treated by a care provider in a non-emergency setting. PPVs involve ambulatory-sensitive conditions that could be treated effectively with adequate patient monitoring and follow-up, rather than requiring emergency medical attention.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
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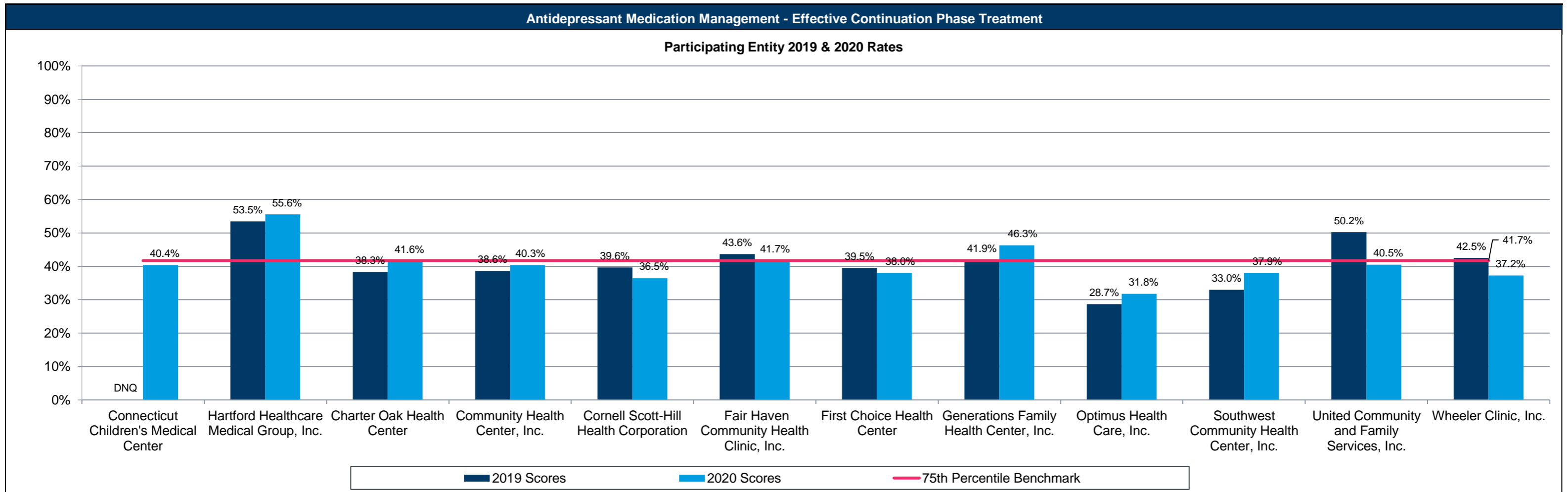


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2019	DNQ	67.6%	48.8%	55.6%	52.6%	64.8%	51.3%	57.8%	51.2%	49.2%	65.1%	55.7%
2020	61.4%	72.8%	53.4%	55.7%	54.1%	61.9%	57.1%	62.8%	50.6%	53.8%	59.5%	51.7%

Rate Calculation Considerations												
Not Applicable												

Quality Measure Description												
Percentage of patients 18 years of age and older who were treated with antidepressant medication, had a diagnosis of major depression, and who remained on an antidepressant medication treatment. (Rate One: Percentage of patients who remained on an antidepressant medication for at least 84 days [12 weeks])												

Notes:												
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.												
4. The Challenge Pool 75th percentile results were derived from 2020 quality measure scores from all PEs.												
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.												

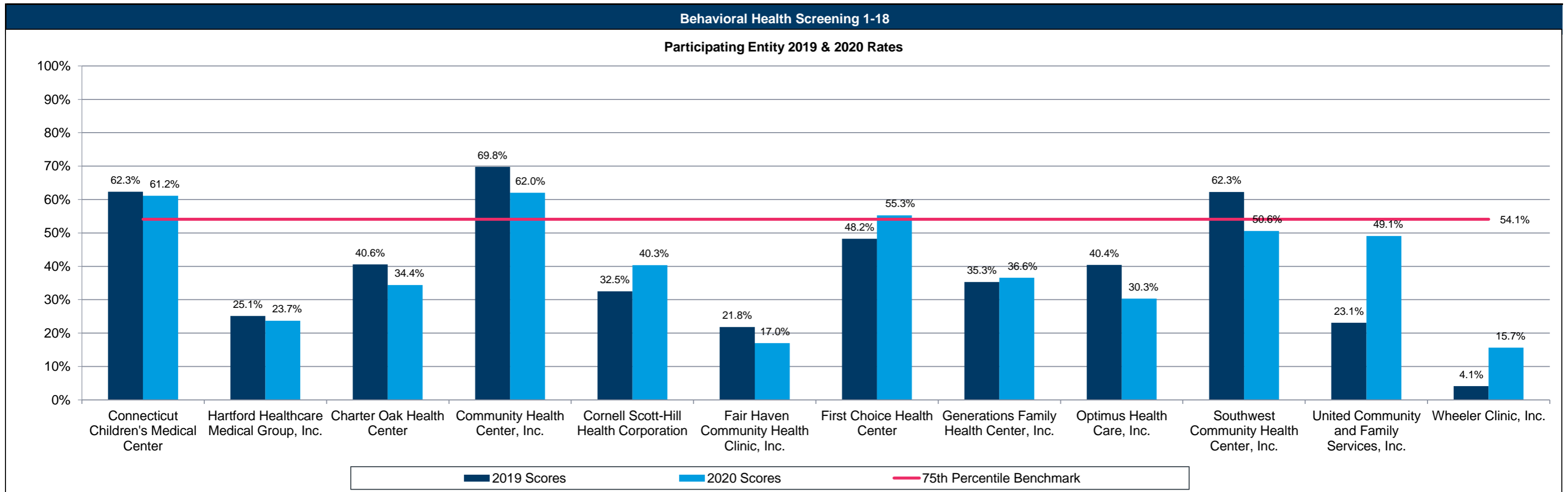


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2019	DNQ	53.5%	38.3%	38.6%	39.6%	43.6%	39.5%	41.9%	28.7%	33.0%	50.2%	42.5%
2020	40.4%	55.6%	41.6%	40.3%	36.5%	41.7%	38.0%	46.3%	31.8%	37.9%	40.5%	37.2%

Rate Calculation Considerations	
Not Applicable	

Quality Measure Description	
Percentage of patients 18 years of age and older who were treated with antidepressant medication, had a diagnosis of major depression, and who remained on an antidepressant medication treatment. (Rate Two: Percentage of patients who remained on an antidepressant medication for at least 180 days [6 months].)	

Notes:	
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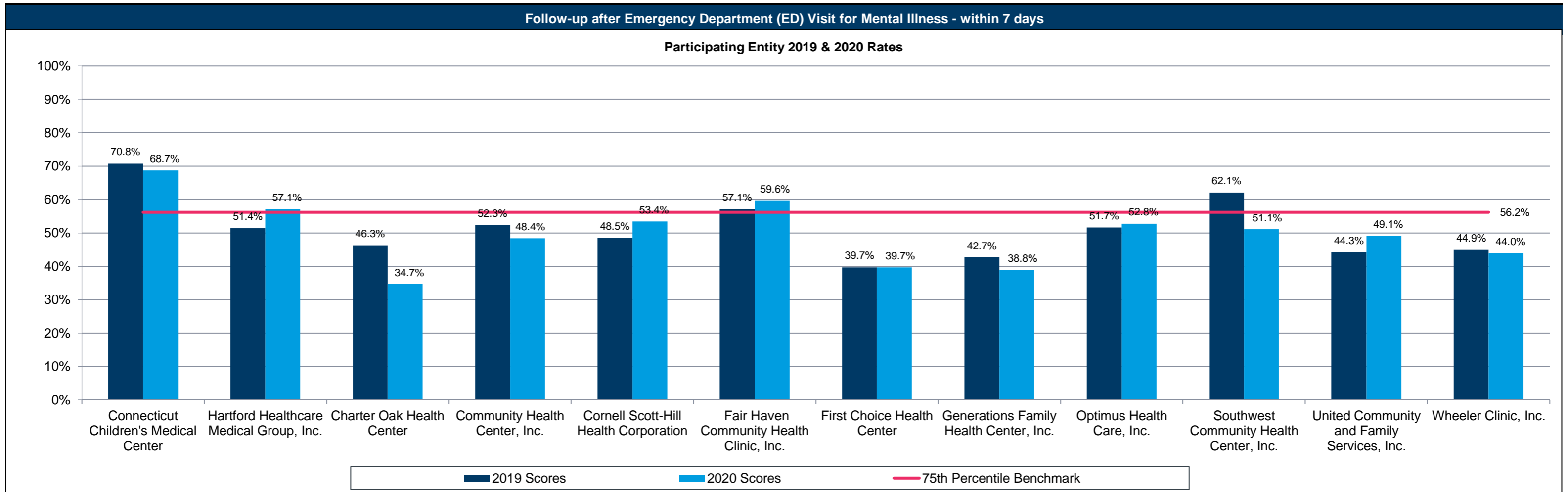


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2019	62.3%	25.1%	40.6%	69.8%	32.5%	21.8%	48.2%	35.3%	40.4%	62.3%	23.1%	4.1%
2020	61.2%	23.7%	34.4%	62.0%	40.3%	17.0%	55.3%	36.6%	30.3%	50.6%	49.1%	15.7%

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of children ages 1–18, who were screened for developmental or behavioral problems using a validated survey instrument, approved by the American Academy of Pediatrics.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
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  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
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2019	70.8%	51.4%	46.3%	52.3%	48.5%	57.1%	39.7%	42.7%	51.7%	62.1%	44.3%	44.9%
2020	68.7%	57.1%	34.7%	48.4%	53.4%	59.6%	39.7%	38.8%	52.8%	51.1%	49.1%	44.0%

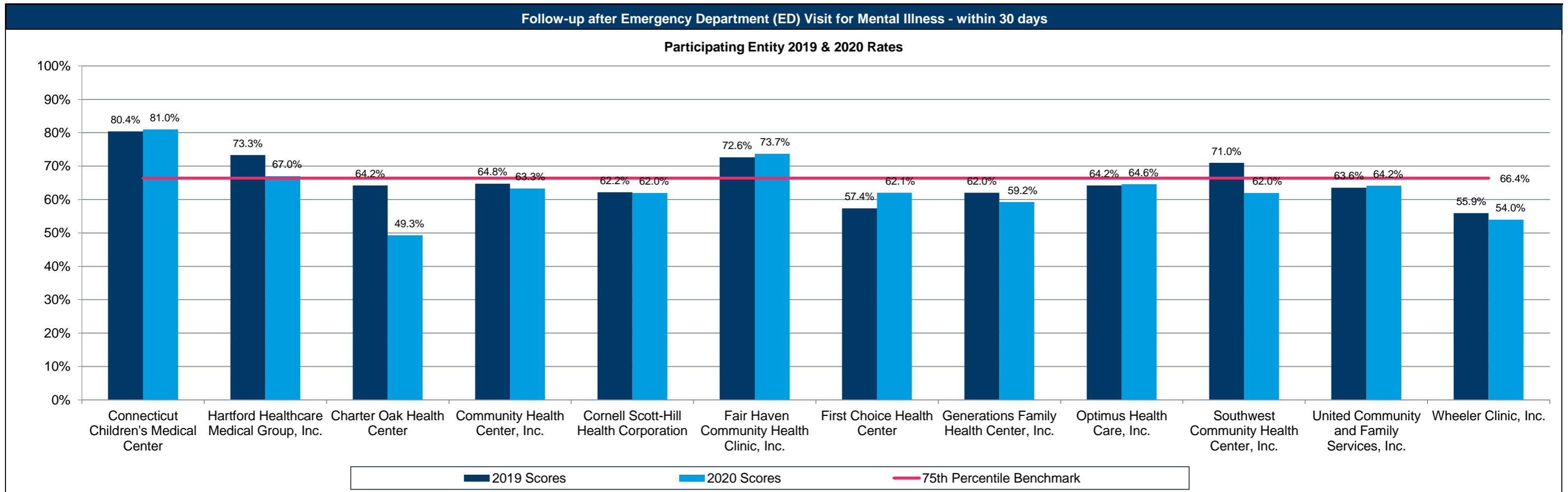
**Rate Calculation Considerations**

Not Applicable

**Quality Measure Description**

Assesses adults and children 6 years of age and older with an emergency room visit with a principal diagnosis for treatment of selected mental illness or intentional self-harm and had an outpatient visit, an intensive outpatient encounter, or a partial hospitalization with a mental health practitioner. The measure identifies the percentage of members who received follow-up within 7 days and 30 days of discharge.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
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2019	80.4%	73.3%	64.2%	64.8%	62.2%	72.6%	57.4%	62.0%	64.2%	71.0%	63.6%	55.9%
2020	81.0%	67.0%	49.3%	63.3%	62.0%	73.7%	62.1%	59.2%	64.6%	62.0%	64.2%	54.0%

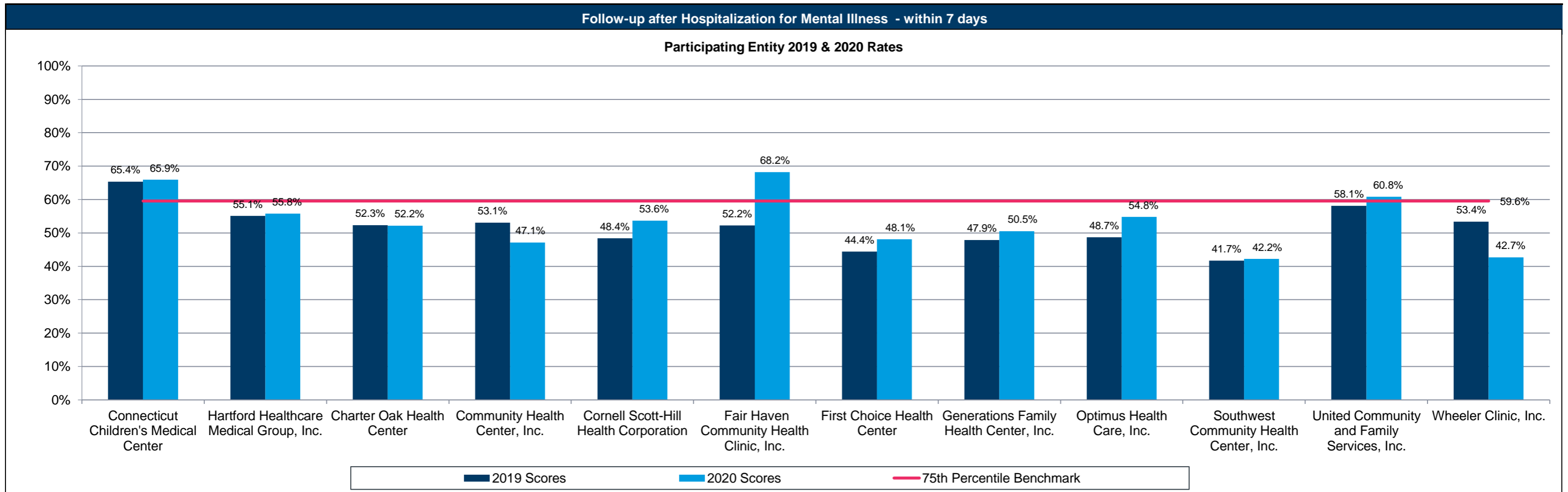
**Rate Calculation Considerations**

Not Applicable

**Quality Measure Description**

Assesses adults and children 6 years of age and older with an emergency room visit with a principal diagnosis for treatment of selected mental illness or intentional self-harm and had an outpatient visit, an intensive outpatient encounter, or a partial hospitalization with a mental health practitioner. The measure identifies the percentage of members who received follow-up within 7 days and 30 days of discharge.

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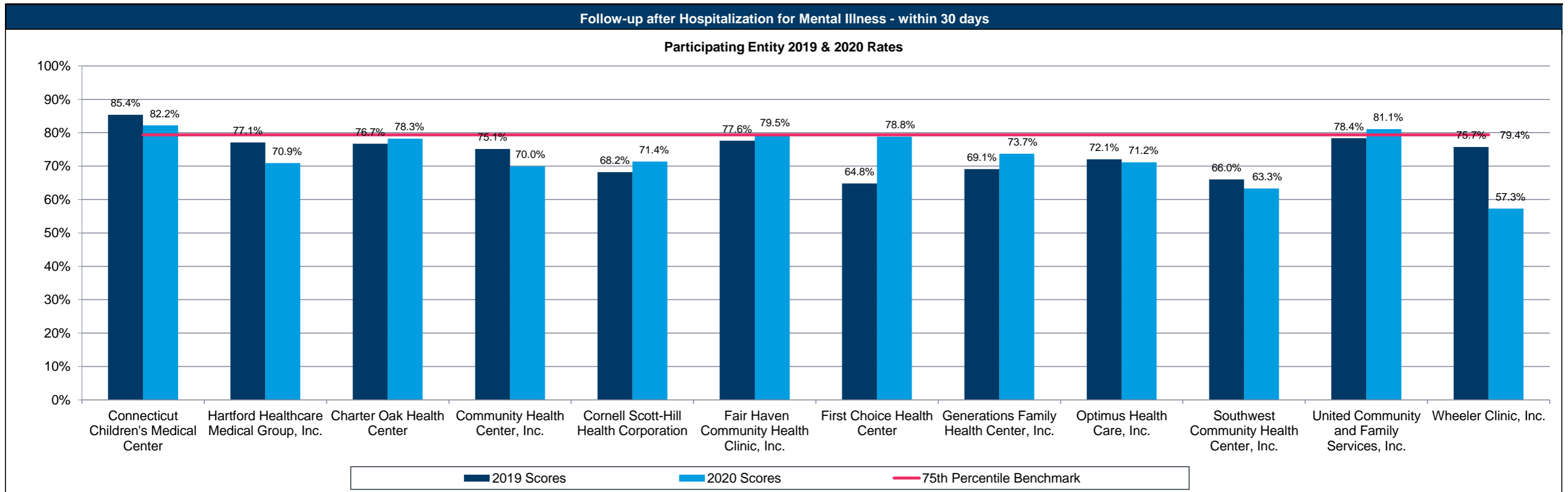


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2019	65.4%	55.1%	52.3%	53.1%	48.4%	52.2%	44.4%	47.9%	48.7%	41.7%	58.1%	53.4%
2020	65.9%	55.8%	52.2%	47.1%	53.6%	68.2%	48.1%	50.5%	54.8%	42.2%	60.8%	42.7%

Rate Calculation Considerations												
Not Applicable												

Quality Measure Description												
The percentage of discharges for members 6 years of age and older who were hospitalized for treatment of selected mental illness and intentional self-harm diagnoses and who had a follow-up visit with a mental health provider. (Two rates are reported: discharges for which the member received follow-up within 30 days after discharge and discharges for which the member received follow-up within 7 days after discharge.)												

Notes:												
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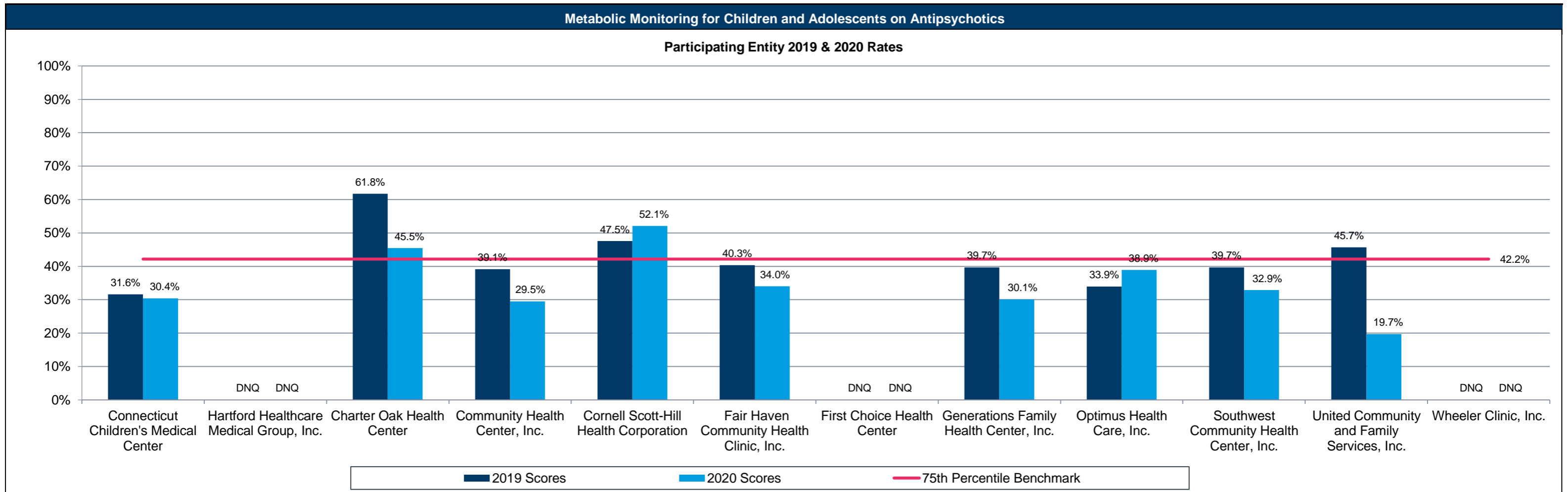
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2019	85.4%	77.1%	76.7%	75.1%	68.2%	77.6%	64.8%	69.1%	72.1%	66.0%	78.4%	75.7%
2020	82.2%	70.9%	78.3%	70.0%	71.4%	79.5%	78.8%	73.7%	71.2%	63.3%	81.1%	57.3%

Rate Calculation Considerations
Not Applicable

Quality Measure Description
The percentage of discharges for members 6 years of age and older who were hospitalized for treatment of selected mental illness and intentional self-harm diagnoses and who had a follow-up visit with a mental health provider. (Two rates are reported: discharges for which the member received follow-up within 30 days after discharge and discharges for which the member received follow-up within 7 days after discharge.)

Notes:
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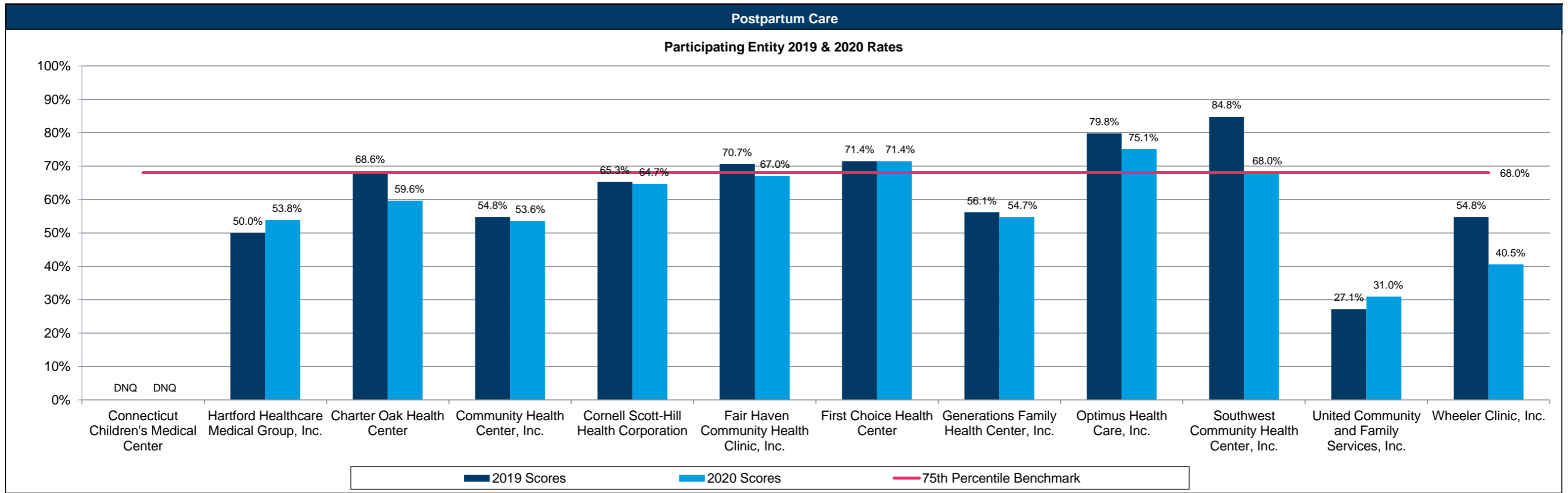


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2019	31.6%	DNQ	61.8%	39.1%	47.5%	40.3%	DNQ	39.7%	33.9%	39.7%	45.7%	DNQ
2020	30.4%	DNQ	45.5%	29.5%	52.1%	34.0%	DNQ	30.1%	38.9%	32.9%	19.7%	DNQ

**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Percentage of children and adolescents 1–17 years of age who had two or more antipsychotic prescriptions and had metabolic testing. (Percentage of children and adolescents on antipsychotics who received blood glucose and cholesterol testing.)

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
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  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

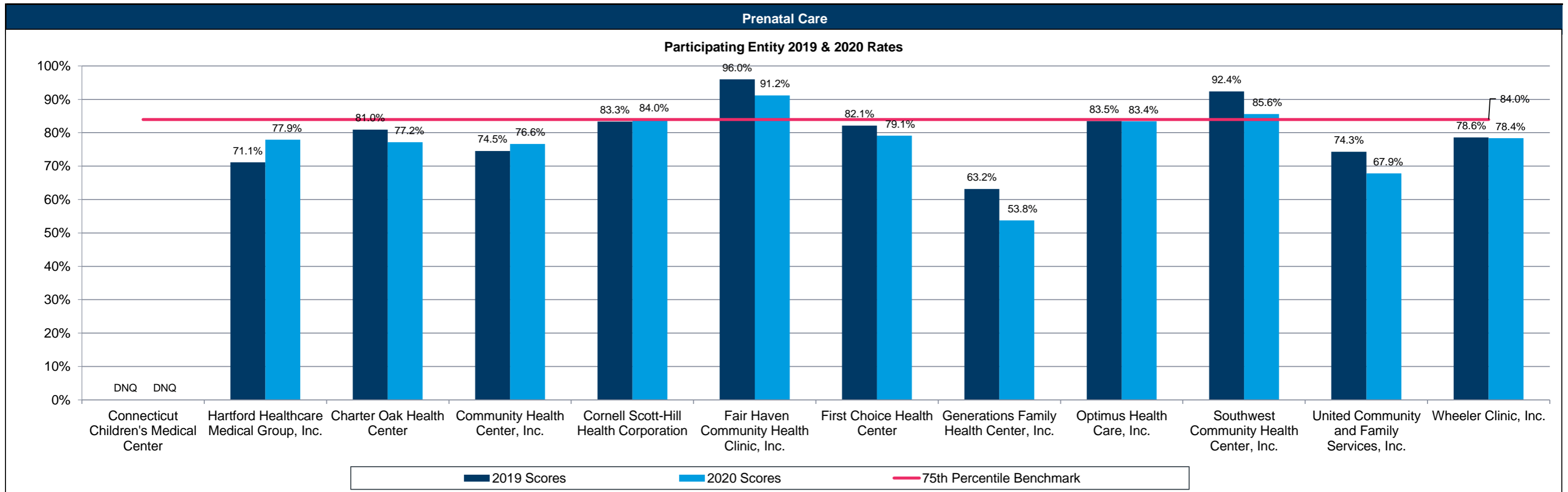


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	DNQ	50.0%	68.6%	54.8%	65.3%	70.7%	71.4%	56.1%	79.8%	84.8%	27.1%	54.8%
2020	DNQ	53.8%	59.6%	53.6%	64.7%	67.0%	71.4%	54.7%	75.1%	68.0%	31.0%	40.5%

Rate Calculation Considerations												
Not Applicable												

Quality Measure Description												
The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care. (Rate 2: Postpartum Care: The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.)												

Notes:												
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.												
4. The Challenge Pool 75th percentile results were derived from 2020 quality measure scores from all PEs.												
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.												

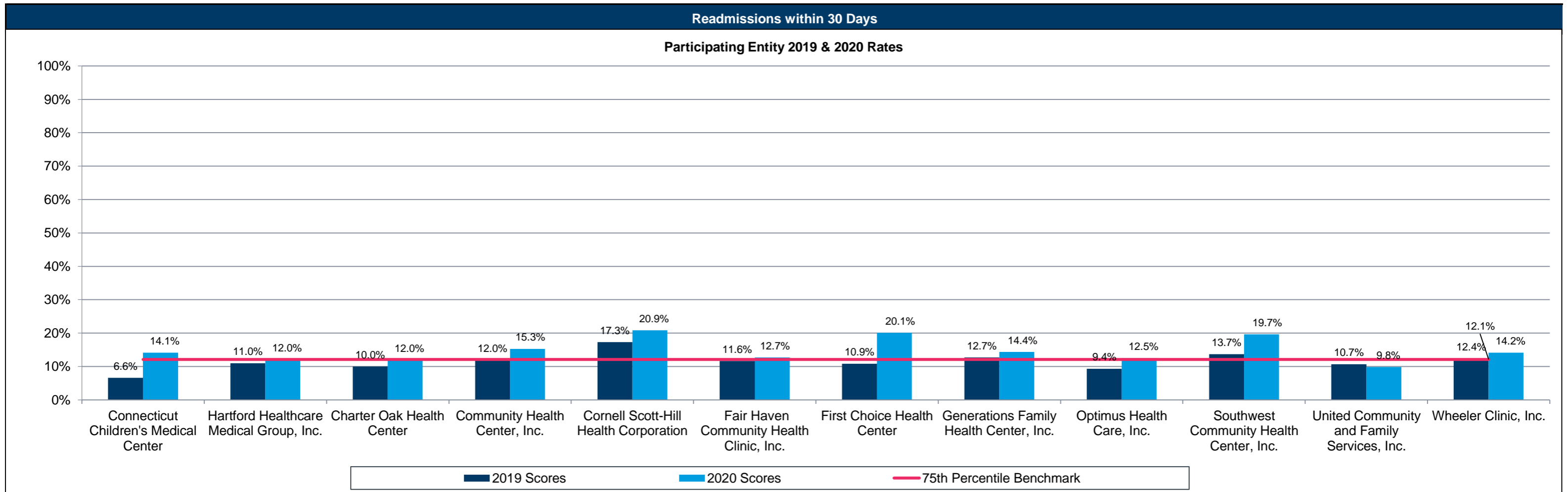


Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	DNQ	71.1%	81.0%	74.5%	83.3%	96.0%	82.1%	63.2%	83.5%	92.4%	74.3%	78.6%
2020	DNQ	77.9%	77.2%	76.6%	84.0%	91.2%	79.1%	53.8%	83.4%	85.6%	67.9%	78.4%

Rate Calculation Considerations												
Not Applicable												

Quality Measure Description												
The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care. (Rate 1: Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date, or within 42 days of enrollment in the organization.)												

Notes:												
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.												
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Year	Connecticut Children's Medical Center	Hartford Healthcare Medical Group, Inc.	Charter Oak Health Center	Community Health Center, Inc.	Cornell Scott-Hill Health Corporation	Fair Haven Community Health Clinic, Inc.	First Choice Health Center	Generations Family Health Center, Inc.	Optimus Health Care, Inc.	Southwest Community Health Center, Inc.	United Community and Family Services, Inc.	Wheeler Clinic, Inc.
2019	6.6%	11.0%	10.0%	12.0%	17.3%	11.6%	10.9%	12.7%	9.4%	13.7%	10.7%	12.4%
2020	14.1%	12.0%	12.0%	15.3%	20.9%	12.7%	20.1%	14.4%	12.5%	19.7%	9.8%	14.2%

**Rate Calculation Considerations**  
A lower score indicated more appropriate care.

**Quality Measure Description**  
The percentage of physical health and behavioral health hospital readmissions within 30 days of discharge for members 0–64 years of age.

- Notes:**
1. The 2019 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  2. The 2020 rates are from the Quality Measure data sets provided to Mercer on September 21, 2021.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Challenge Pool 75th percentile results were derived from 2020 quality measure scores from all PEs.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.



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