



MAPOC  
Care Management Committee  
Shared Savings Results Webinar  
December 2019

PCMH+ model design was guided by a number of important values:

- 1 Protecting the interests of Medicaid members
- 2 Improving overall health and wellness for Medicaid members
- 3 Creating high performance primary care practices with integrated support for both physical and behavioral health conditions
- 4 Building on the platform of the Department's PCMH Program, as well as the strengths and analytic capability of the Medicaid program's medical Administrative Services Organization (ASO)
- 5 Enhancing capacity at practices where Medicaid members are seeking care, to improve health outcomes and care experience
- 6 Encouraging the use of effective care coordination to address the social determinants of health

# 2018 QUALITY MEASURE RESULTS

# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES

Individual Saving Pool Quality Measures	PCMH+ 2017	PCMH+ 2018	PCMH+ % Change
Adolescent Well-Care Visits	73.6%	74.2%	0.8%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	31.6%	33.9%	7.4%
Developmental Screening in the First Three Years of Life	49.1%	63.1%	28.6%
Diabetes HbA1c Screening	88.8%	88.1%	-0.8%
Emergency Department (ED) Usage*	82.2	80.1	-2.4%
PCMH CAHPS	82.6%	82.8%	0.2%
Prenatal Care	73.1%	75.0%	2.7%
Postpartum Care	47.1%	46.4%	-1.4%
Well-Child Visits in the First 15 Months of Life	79.6%	79.8%	0.2%
Challenge Pool Quality Measures	PCMH+ 2017	PCMH+ 2018	PCMH+ % Change
Behavioral Health Screening 1-17	24.0%	37.9%	58.4%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	42.0%	43.0%	2.4%
Readmissions within 30 Days*	15.3%	15.1%	-0.9%
Post-Hospital Admission Follow-Up	42.2%	42.5%	0.6%

\* A lower score indicates more appropriate care.

# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES SUMMARY

### Significant improvement was observed for the following quality measures for PCMH+:

- Behavioral Health Screening 1-17 (58.4% improvement)
- Developmental Screening in the First Three Years of Life (28.6% improvement)
- Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (7.4% improvement)
- ED usage and Developmental Screening in the First Three Years of Life measures both saw 11 out of 14 participating entities (PEs) improve.

### Quality measures that did not improve:

- The PCMH+ PEs did not improve on the Diabetes HbA1c Screening measure (decreased by 0.8%)
- The PCMH+ PEs did not improve on the Postpartum Care Measure (decreased by 1.4%)
- Only four out of 14 PEs improved on the Well-Child Visits in the First 15 Months of Life

# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES

### 2017 Prior Year Results

Participating Entity	Adolescent Well-Care Visits	Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	Developmental Screening in the First Three Years of Life	Diabetes HbA1c Screening	Emergency Department (ED) Usage	PCMH CAHPS	Prenatal Care	Postpartum Care	Well-Child Visits in the First 15 Months of Life
Northeast Medical Group AN	74.9%	26.9%	52.1%	89.7%	79.6	85.3%	67.3%	45.0%	72.4%
St. Vincent's AN	77.6%	20.0%	56.4%	87.9%	62.1	82.9%	67.1%	44.2%	87.2%
Charter Oak Family Health	70.5%	41.3%	3.4%	86.7%	100.9	82.1%	82.9%	48.7%	66.0%
Community Health Center	72.9%	39.8%	74.1%	91.8%	93.5	81.3%	69.1%	39.3%	73.6%
Cornell Scott- Hill Health	69.6%	28.6%	13.9%	83.9%	91.0	83.7%	74.5%	47.5%	77.0%
Fair Haven Community Health	73.9%	37.1%	32.8%	93.1%	67.5	82.7%	84.8%	64.6%	89.3%
Generations Family Health	64.2%	46.0%	16.1%	89.3%	116.6	83.5%	71.8%	29.6%	77.8%
Optimus Health Care	77.7%	29.3%	16.7%	86.1%	71.8	81.3%	81.6%	63.4%	84.3%
Southwest Community Health	70.7%	25.6%	51.2%	92.5%	80.7	83.2%	86.7%	70.3%	92.9%
Hartford Healthcare Medical Group, Inc. AN	59.8%	35.7%	11.7%	88.2%	77.6	83.3%	68.0%	42.8%	DNQ
Prospect CT Medical Foundation, Inc. AN	76.3%	29.5%	52.3%	89.5%	59.4	81.3%	74.3%	45.4%	88.3%
Wheeler Clinic, Inc./Torrington AN	58.4%	35.6%	DNQ	77.9%	129.2	81.3%	57.3%	37.1%	DNQ
First Choice Health Centers Inc.	72.6%	32.0%	51.9%	90.8%	74.8	80.4%	80.5%	60.5%	85.7%
United Community and Family Services	73.1%	38.2%	6.8%	84.8%	94.2	83.6%	74.7%	16.9%	89.7%

# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES

### 2018 Performance Year Results

Participating Entity	Adolescent Well-Care Visits	Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	Developmental Screening in the First Three Years of Life	Diabetes HbA1c Screening	Emergency Department (ED) Usage	PCMH CAHPS	Prenatal Care	Postpartum Care	Well-Child Visits in the First 15 Months of Life
Northeast Medical Group AN	75.9%	32.8%	58.5%	88.0%	77.9	86.2%	70.5%	45.0%	76.6%
St. Vincent's AN	76.7%	26.0%	71.2%	87.9%	59.7	82.1%	73.8%	44.1%	84.2%
Charter Oak Family Health	74.8%	34.8%	16.5%	83.1%	101.7	78.7%	79.7%	44.7%	73.6%
Community Health Center	74.1%	40.7%	86.3%	91.5%	89.7	82.9%	71.3%	42.2%	79.3%
Cornell Scott- Hill Health	71.9%	28.8%	78.1%	84.1%	86.4	84.6%	83.9%	52.8%	69.0%
Fair Haven Community Health	73.3%	DNQ	51.8%	90.7%	63.8	81.3%	88.8%	52.8%	90.7%
Generations Family Health	61.7%	59.7%	32.4%	90.0%	111.9	84.5%	58.6%	34.5%	73.1%
Optimus Health Care	77.0%	24.2%	57.5%	87.4%	70.4	81.3%	84.8%	60.8%	79.7%
Southwest Community Health	72.2%	26.4%	61.4%	90.0%	85.3	81.4%	89.6%	77.0%	79.1%
Hartford Healthcare Medical Group, Inc. AN	63.0%	37.6%	3.4%	87.2%	70.3	84.3%	72.9%	42.2%	78.8%
Prospect CT Medical Foundation, Inc. AN	75.3%	34.9%	54.0%	86.4%	62.2	84.3%	69.0%	40.8%	87.1%
Wheeler Clinic, Inc./Torrington AN	82.2%	28.2%	3.6%	86.1%	118.5	77.5%	52.1%	29.6%	78.6%
First Choice Health Centers Inc.	78.1%	35.6%	67.3%	91.2%	74.3	81.7%	83.8%	54.5%	84.7%
United Community and Family Services	68.5%	41.4%	5.7%	82.8%	85.1	83.4%	75.0%	16.7%	78.3%

# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES SUMMARY

Quality Scoring Summary				
FQHC/AN	Practice Name	Final Quality %*	Total Challenge Pool Points**	Challenge Pool Eligible***
FQHC	Cornell Scott-Hill Health	57%	0.00	Yes
FQHC	First Choice Health Centers Inc.	55%	1.33	Yes
FQHC	Community Health Center	52%	4.00	Yes
FQHC	Generations Family Health	50%	1.00	Yes
AN	Northeast Medical Group AN	48%	2.00	Yes
AN	Hartford Healthcare Medical Group, Inc. AN	41%	1.33	Yes
FQHC	Fair Haven Community Health	38%	3.00	Yes
AN	Wheeler Clinic, Inc./Torrington AN	35%	1.33	Yes
FQHC	Optimus Health Care	34%	3.00	Yes
AN	St. Vincent's AN	33%	4.00	Yes
AN	Prospect CT Medical Foundation, Inc. AN	30%	1.00	No
FQHC	Southwest Community Health	28%	1.00	No
FQHC	Charter Oak Family Health	27%	2.00	Yes
FQHC	United Community and Family Services	21%	3.00	No

\*The final quality % measures the absolute performance, improvement and ability to maintain the Individual Pool quality measures.

\*\*Non-integer values may be awarded in cases where PEs had a Did Not Qualify (DNQ) value for one or more Challenge Pool quality measures.

\*\*\*PEs are eligible to participate in the Challenge Pool when their Individual Pool scoring measures improve year over year.



# WAVE 2 YEAR 1 QUALITY RESULTS

## QUALITY MEASURES

Individual Saving Pool Quality Measures	PCMH+ 2017	PCMH+ 2018	PCMH+ % Change	PCMH 2017**	PCMH 2018**	PCMH % Change**
Adolescent Well-Care Visits	73.6%	74.2%	0.8%	78.9%	81.1%	2.8%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	31.6%	33.9%	7.4%	30.3%	27.3%	-9.7%
Developmental Screening in the First Three Years of Life	49.1%	63.1%	28.6%	61.5%	65.8%	6.9%
Diabetes HbA1c Screening	88.8%	88.1%	-0.8%	90.2%	89.4%	-0.9%
Emergency Department (ED) Usage*	82.2	80.1	-2.4%	59.2	56.4	-4.7%
PCMH CAHPS***	82.6%	82.8%	0.2%			
Prenatal Care	73.1%	75.0%	2.7%	69.2%	73.4%	6.0%
Postpartum Care	47.1%	46.4%	-1.4%	45.6%	46.8%	2.6%
Well-Child Visits in the First 15 Months of Life	79.6%	79.8%	0.2%	87.5%	86.6%	-1.1%
Challenge Pool Quality Measures	PCMH+ 2017	PCMH+ 2018	PCMH+ % Change	PCMH 2017**	PCMH 2018**	PCMH % Change**
Behavioral Health Screening 1-17	24.0%	37.9%	58.4%	35.2%	42.1%	19.5%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	42.0%	43.0%	2.4%	43.8%	41.4%	-5.3%
Readmissions within 30 Days*	15.3%	15.1%	-0.9%	10.8%	11.6%	7.9%
Post-Hospital Admission Follow-Up	42.2%	42.5%	0.6%	44.2%	43.6%	-1.5%

\*A lower score indicates more appropriate care.

\*\*The PCMH program scores exclude the PCMH+ PEs.

\*\*\*CAHPS results for the PCMH program are not available for 2017 and 2018.

# 2018 CLAIMS UTILIZATION RESULTS

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CLAIMS UTILIZATION SUMMARY

Claims per 1,000 Members Year Over Year Change		
Category of Service (COS)	All Participating Entities	Statewide
Dental	-10.7%	-5.4%
Durable Medical Equipment	-0.3%	-2.8%
Inpatient	-7.7%	-12.3%
Lab/Rad	-4.0%	-3.4%
Other	16.5%	33.8%
Other Practitioner	13.6%	7.6%
Outpatient	-6.4%	-7.4%
Outpatient - Emergency	-10.1%	-11.4%
Pharmacy	0.5%	-1.2%
Professional	-3.6%	-6.1%
All COS	-0.9%	-0.8%

\*The same cohort of members were used for the shared savings calculation and the claims utilization review and measured 2017 and 2018 claims.

\*\*No adjustments were made for claims runout, risk adjustment, or PCMH+ excluded fields.

\*\*\*The Statewide members measured include all HUSKY members statewide that did not fall in a PCMH+ excluded category and met the minimum eligibility requirements and were not associated with a PCMH+ practice.

# 2018 SHARED SAVINGS RESULTS

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## SHARED SAVINGS OVERVIEW

Four PEs achieved credible savings in the Individual Savings Pool

\$8.2 million in savings

11/14 PEs qualified for the Challenge Pool

12/14 PEs will receive a Shared Savings payment

PCMH+ had a 2.66% trend from 2017 to 2018 and the Statewide trend was 2.99%

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## 2017 PRIOR YEAR COST OVERVIEW

Prior Year	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Prior Year Member Months	(a)	101,394	162,180	69,405	422,989	124,994	71,759	67,080	178,886	100,757	40,830	75,623	29,877	66,972	52,319	1,565,065
Prior Year Cost [Thousands]	(b)	\$ 61,510	\$ 81,813	\$ 35,753	\$209,584	\$ 78,714	\$ 30,930	\$ 42,216	\$ 74,650	\$ 63,519	\$ 25,483	\$ 35,009	\$ 24,651	\$ 29,568	\$ 29,500	\$ 822,900
Prior Year PMPM Cost	(c) = (b) / (a)	\$ 606.64	\$ 504.46	\$ 515.14	\$ 495.48	\$ 629.74	\$ 431.02	\$ 629.34	\$ 417.30	\$ 630.41	\$ 624.13	\$ 462.94	\$ 825.08	\$ 441.50	\$ 563.84	\$ 525.79
Prior Year Normalized Revenue Neutral Risk Score	(d)	1.3667	1.1727	1.2577	1.0705	1.2453	0.9849	1.5343	0.9050	1.1377	1.4537	1.0594	1.8117	1.0722	1.2431	1.1510
<b>Risk-adjusted Prior Year PMPM Cost</b>	(e) = (c) / (d)	<b>\$ 443.88</b>	<b>\$ 430.15</b>	<b>\$ 409.59</b>	<b>\$ 462.87</b>	<b>\$ 505.69</b>	<b>\$ 437.63</b>	<b>\$ 410.19</b>	<b>\$ 461.11</b>	<b>\$ 554.13</b>	<b>\$ 429.34</b>	<b>\$ 437.00</b>	<b>\$ 455.42</b>	<b>\$ 411.79</b>	<b>\$ 453.58</b>	<b>\$ 456.80</b>

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## 2018 PERFORMANCE YEAR COST OVERVIEW

Performance Year	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Performance Year Member Months	(f)	101,589	162,447	69,606	424,204	125,272	71,964	67,261	179,386	101,040	40,946	75,774	30,000	67,212	52,413	1,569,114
Performance Year Cost [Thousands]	(g)	\$ 65,161	\$ 84,396	\$ 37,504	\$217,212	\$ 80,577	\$ 32,574	\$ 41,875	\$ 75,040	\$ 62,404	\$ 26,328	\$ 37,270	\$ 24,042	\$ 30,470	\$ 29,585	\$ 844,437
Performance Year PMPM Cost	(h) = (g) / (f)	\$ 641.42	\$ 519.53	\$ 538.80	\$ 512.05	\$ 643.21	\$ 452.65	\$ 622.58	\$ 418.31	\$ 617.62	\$ 642.99	\$ 491.85	\$ 801.40	\$ 453.34	\$ 564.45	\$ 538.16
Performance Year Normalized Revenue Neutral Risk Score	(i)	1.3780	1.1621	1.3298	1.0734	1.2737	1.0273	1.4611	0.9135	1.1533	1.4521	1.0838	1.7196	1.0973	1.1702	1.1569
Care Coordination Add-on Payments [Thousands]	(j)	\$ -	\$ -	\$ 372	\$ 2,229	\$ 651	\$ 380	\$ 365	\$ 963	\$ 504	\$ -	\$ -	\$ -	\$ 260	\$ 204	\$ 5,928
<b>Risk-adjusted Performance Year PMPM Cost</b>	<b>(k) = [(h) / (i)] + [(j) / (f)]</b>	<b>\$ 465.48</b>	<b>\$ 447.05</b>	<b>\$ 410.52</b>	<b>\$ 482.30</b>	<b>\$ 510.19</b>	<b>\$ 445.88</b>	<b>\$ 431.53</b>	<b>\$ 463.31</b>	<b>\$ 540.51</b>	<b>\$ 442.80</b>	<b>\$ 453.82</b>	<b>\$ 466.02</b>	<b>\$ 417.00</b>	<b>\$ 486.23</b>	<b>\$ 468.95</b>

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## SAVINGS CALCULATIONS

Savings Calculations	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Annual Risk-Adjusted Trend Percentage	$(l) = [(k) / (e)] - 1$	4.87%	3.93%	0.23%	4.20%	0.89%	1.89%	5.20%	0.48%	-2.46%	3.14%	3.85%	2.33%	1.27%	7.20%	2.66%
Statewide Trend*	(m)	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%	2.99%
Expected Performance Year PMPM (Using Statewide Trend)	$(n) = (e) * [1 + (m)]$	\$ 457.15	\$ 443.01	\$ 421.84	\$ 476.71	\$ 520.81	\$ 450.71	\$ 422.45	\$ 474.90	\$ 570.69	\$ 442.18	\$ 450.07	\$ 469.04	\$ 424.10	\$ 467.14	\$ 470.46
Expected Performance Year Costs [Thousands]	$(o) = (n) * (f)$	\$ 46,441	\$ 71,966	\$ 29,363	\$ 202,221	\$ 65,243	\$ 32,435	\$ 28,415	\$ 85,190	\$ 57,663	\$ 18,105	\$ 34,103	\$ 14,071	\$ 28,504	\$ 24,484	\$ 738,205
Risk-Adjusted Savings PMPM	$(p) = (n) - (k)$	\$ (8.33)	\$ (4.04)	\$ 11.32	\$ (5.59)	\$ 10.62	\$ 4.83	\$ (9.07)	\$ 11.59	\$ 30.19	\$ (0.62)	\$ (3.75)	\$ 3.01	\$ 7.09	\$ (19.08)	\$ 1.51
MSR Threshold (2% of Expected Performance Year Costs) [Thousands]	$(q) = 0.02 * (o)$	\$ 929	\$ 1,439	\$ 587	\$ 4,044	\$ 1,305	\$ 649	\$ 568	\$ 1,704	\$ 1,153	\$ 362	\$ 682	\$ 281	\$ 570	\$ 490	
MSR-adjusted Savings [Thousands]	$(r) = \text{if } \{   (f) * (p)   > (q), \text{ then } (f) * (p), \text{ otherwise } 0 \}$	\$ -	\$ -	\$ 788	\$ -	\$ 1,330	\$ -	\$ (610)	\$ 2,079	\$ 3,050	\$ -	\$ -	\$ -	\$ -	\$ (1,000)	\$ 5,638

\*The Statewide Trend reflects a risk adjusted cost trend for all HUSKY members who meet eligibility and PCMH+ program requirements for shared savings but are not associated with a PCMH+ practice.



# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## INDIVIDUAL SAVINGS POOL FUNDING

Individual Savings Pool Funding	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
MSR-Adjusted Savings Percent	(s) = (r) / (o)	0.00%	0.00%	2.68%	0.00%	2.04%	0.00%	-2.15%	2.44%	5.29%	0.00%	0.00%	0.00%	0.00%	-4.09%	0.00%
Wave 1 Savings/Loss Percent*	(t)	0.00%	0.00%	5.95%	0.00%	0.00%	0.00%	-4.27%	2.42%	0.00%	NA	NA	NA	NA	NA	0.00%
Cumulative Savings/Loss [Thousands]	(u) = (o) * [(s) + (t)]	\$ -	\$ -	\$ 2,534	\$ -	\$ 1,330	\$ -	\$ (1,822)	\$ 4,145	\$ 3,050	\$ -	\$ -	\$ -	\$ -	\$ (1,000)	\$ 8,237
Savings Cap (10% of Expected Performance Year Costs) [Thousands]	(v) = 0.10 * (o)	\$ 4,644	\$ 7,197	\$ 2,936	\$ 20,222	\$ 6,524	\$ 3,244	\$ 2,841	\$ 8,519	\$ 5,766	\$ 1,811	\$ 3,410	\$ 1,407	\$ 2,850	\$ 2,448	
Capped MSR-Adjusted Savings (Upside Only) [Thousands]	(w) = if [ (s) + (t) ≤ 0 then 0, otherwise min{ (u), (v) } ]	\$ -	\$ -	\$ 2,534	\$ -	\$ 1,330	\$ -	\$ -	\$ 4,145	\$ 3,050	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 11,060
Individual Savings Pool Funding (50% Shared with State) [Thousands]	(x) = 0.50 * (w)	\$ -	\$ -	\$ 1,267	\$ -	\$ 665	\$ -	\$ -	\$ 2,072	\$ 1,525	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,530

\*Wave 1 Savings/Loss reflects an entity's final MSR-adjusted savings/loss observed during Wave 1 of PCMH+. This only applies to PEs that were participants in Wave 1 of PCMH+.

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## INDIVIDUAL SAVINGS POOL

Individual Savings Pool	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Individual Savings Pool Funding (50% Shared with State) [Thousands]	(x) = 0.50 * (w)	\$ -	\$ -	\$ 1,267	\$ -	\$ 665	\$ -	\$ -	\$ 2,072	\$ 1,525	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,530
Aggregate Quality Score	(y)	48.44%	33.33%	26.56%	51.56%	56.77%	37.50%	50.00%	34.38%	28.13%	40.91%	30.21%	35.00%	54.69%	21.35%	
Individual Savings Pool Award [Thousands]	(z) = (x) * (y)	\$ -	\$ -	\$ 337	\$ -	\$ 378	\$ -	\$ -	\$ 712	\$ 429	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,856
Unclaimed Individual Savings [Thousands]	(aa) = (x) - (z)	\$ -	\$ -	\$ 931	\$ -	\$ 288	\$ -	\$ -	\$ 1,360	\$ 1,096	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,674

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CHALLENGE POOL FUNDING

Challenge Pool Funding	Calculation Step	All PEs
Cumulative Savings/Loss (Dollar Basis)	$(u) = (o) * [(s) + (t)]$	\$ 8,236,847
Unclaimed Individual Savings	$(aa) = (x) - (z)$	\$ 3,674,242
Savings Awarded via Individual Savings Pool	$(ab) = \sum (z)$	\$ 1,855,535
Challenge Pool Limit (Maximum Challenge Pool Funding after netting out Losses)	$(ac) = \text{maximum} [ (u) - (ab), 0 ]$	\$ 6,381,312
<b>Challenge Pool Funding</b>	$(ad) = \text{minimum} [ (aa), (ac) ]$	<b>\$ 3,674,242</b>

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CHALLENGE POOL

Challenge Pool	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/Torrington AN	First Choice Health Centers	United Community	All PEs
Challenge Pool Eligible	(ae)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes	Yes	No	
Number of Challenge Measures Passed	(af)	2.00	4.00	2.00	4.00	0.00	3.00	1.00	3.00	1.00	1.33	1.00	1.33	1.33	3.00	
Member-weighted Challenge Measures	(ag) = if [ (ae) = Yes, then (f) * (af), otherwise 0 ]	203,178	649,788	139,212	1,696,816	-	215,892	67,261	538,158	-	54,595	-	40,000	89,616	-	3,694,516
Challenge Pool Distribution Percentage	(ah) = (ag) / $\sum$ (ag)	5.50%	17.59%	3.77%	45.93%	0.00%	5.84%	1.82%	14.57%	0.00%	1.48%	0.00%	1.08%	2.43%	0.00%	100.00%
<b>Challenge Pool Award [Thousands]</b>	(ai) = if [ (ad) = 0 then 0, otherwise (ad) * (ah) ]	<b>\$ 202</b>	<b>\$ 646</b>	<b>\$ 138</b>	<b>\$ 1,688</b>	<b>\$ -</b>	<b>\$ 215</b>	<b>\$ 67</b>	<b>\$ 535</b>	<b>\$ -</b>	<b>\$ 54</b>	<b>\$ -</b>	<b>\$ 40</b>	<b>\$ 89</b>	<b>\$ -</b>	<b>\$ 3,674</b>

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## TOTAL SHARED SAVINGS PAYMENT SUMMARY

Payment Summary	Calculation Step	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/ Torrington AN	First Choice Health Centers	United Community	All PEs
Individual Savings Pool Award	(z)	\$ -	\$ -	\$336,567	\$ -	\$377,653	\$ -	\$ -	\$ 712,385	\$428,931	\$ -	\$ -	\$ -	\$ -	\$ -	\$1,855,535
Challenge Pool Award	(ai)	\$202,063	\$646,222	\$138,448	\$1,687,505	\$ -	\$214,707	\$ 66,892	\$535,205	\$ -	\$ 54,295	\$ -	\$ 39,780	\$ 89,124	\$ -	\$3,674,242
Total Shared Savings	(aj) = (z) + (ai)	\$202,063	\$646,222	\$475,015	\$1,687,505	\$377,653	\$214,707	\$ 66,892	\$1,247,589	\$428,931	\$ 54,295	\$ -	\$ 39,780	\$ 89,124	\$ -	\$5,529,777



**MERCER**

**MAKE TOMORROW, TODAY**

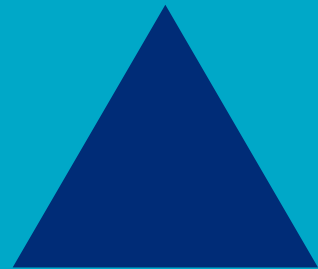
# APPENDIX

2018 AND 2017 QUALITY MEASURE  
RESULTS

CLAIMS UTILIZATION RESULTS

PCMH+ BACKGROUND MATERIALS

WAVE 1 RESULTS SUMMARY



# PCMH+ QUALITY MEASURE RESULTS

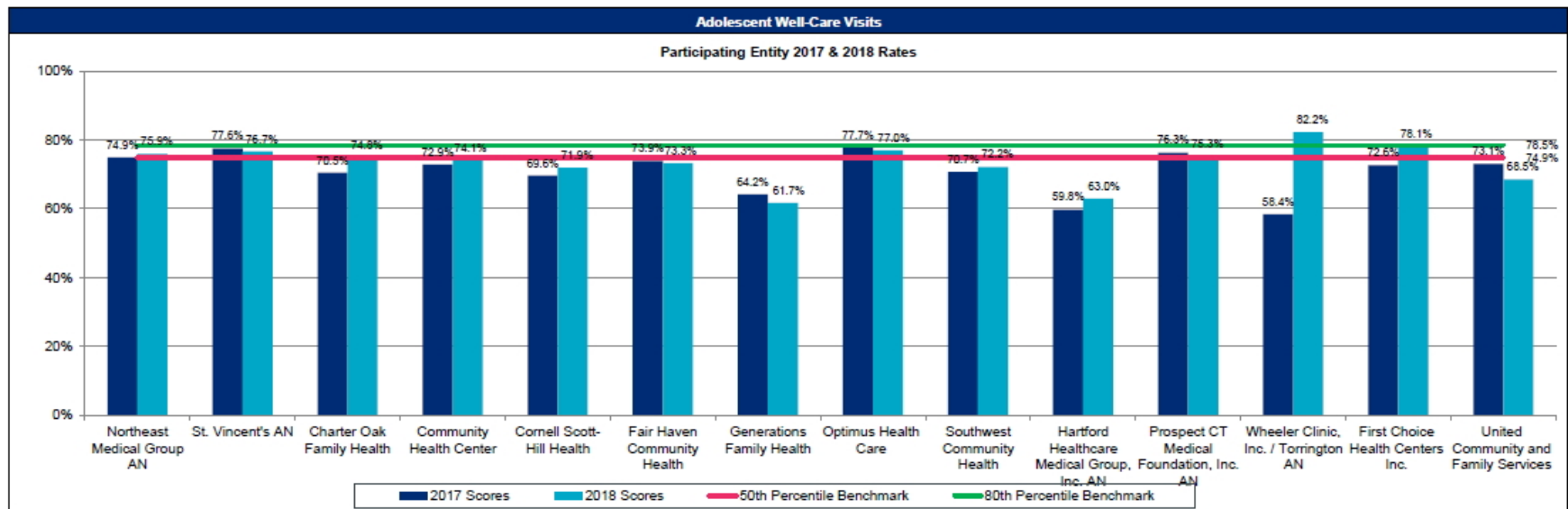
## QUALITY MEASURE NOTES

- The Medication Management for People with Asthma measure is not included in the measure results for 2018 due to data issues.
- Lower scores indicate more appropriate care for the ED usage and the Readmissions within 30 days measures.
- For the PCMH+ scoring measures, partial points are awarded between the fiftieth percentile benchmark and the eightieth percentile benchmark. Full points are awarded for scores exceeding the eightieth percentile benchmark.
  - These benchmarks were created using historic quality scores and were provided to the PEs after the beginning of Wave 2.
- For the PCMH+ challenge measures, points are awarded to PEs scoring at or above the PEs' median score.



# PCMH+ QUALITY MEASURE RESULTS

## ADOLESCENT WELL-CARE VISITS



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	74.9%	77.6%	70.5%	72.9%	69.6%	73.9%	64.2%	77.7%	70.7%	59.8%	76.3%	58.4%	72.6%	73.1%
2018	75.9%	76.7%	74.8%	74.1%	71.9%	73.3%	61.7%	77.0%	72.2%	63.0%	75.3%	82.2%	78.1%	68.5%

### Rate Calculation Considerations

Not Applicable

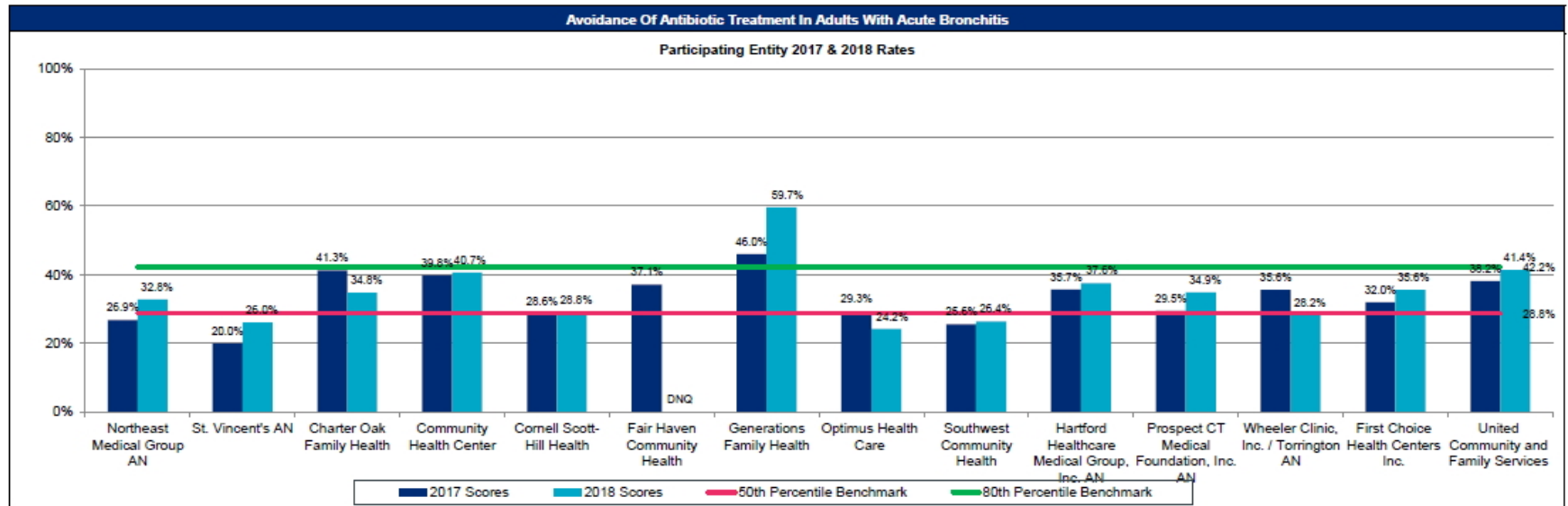
### Quality Measure Description

The percentage of enrolled members 12–21 years of age who had at least one comprehensive well-care visit with a primary care practitioner (PCP) or an obstetrics and gynecology practitioner during the measurement year.

#### Notes:

1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2018 rates.
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS — AVOIDANCE OF ANTIBIOTIC TREATMENT IN ADULTS WITH ACUTE BRONCHITIS



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	26.9%	20.0%	41.3%	39.8%	28.6%	37.1%	46.0%	29.3%	25.6%	35.7%	29.5%	35.6%	32.0%	38.2%
2018	32.8%	26.0%	34.8%	40.7%	28.8%	DNQ	59.7%	24.2%	26.4%	37.6%	34.9%	28.2%	35.6%	41.4%

#### Rate Calculation Considerations

The rate is calculated as 1 - (adults with bronchitis that received an antibiotic / adults with bronchitis). A higher rate indicates appropriate treatment.

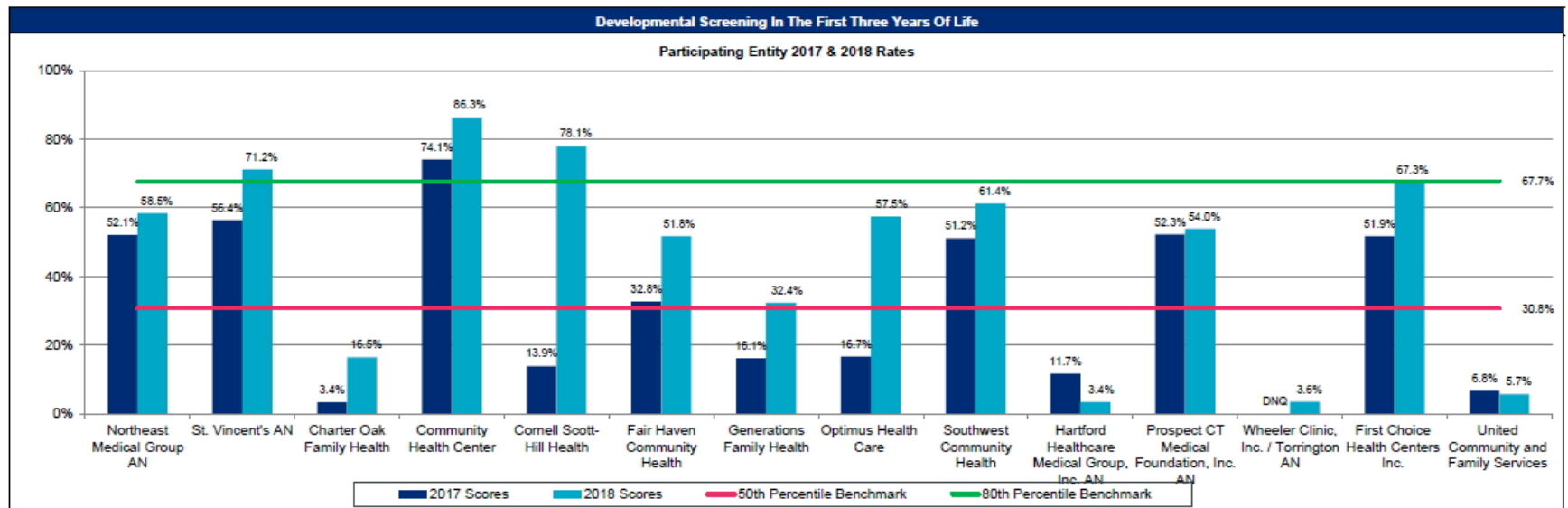
#### Quality Measure Description

The percentage of adults 18–64 years of age with a diagnosis of acute bronchitis who were not dispensed an antibiotic prescription. A higher rate indicates appropriate care (i.e. the proportion for whom antibiotics were not prescribed).

**Notes:**

1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2016 rates.
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS — DEVELOPMENTAL SCREENING IN THE FIRST THREE YEARS OF LIFE



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	52.1%	56.4%	3.4%	74.1%	13.9%	32.8%	16.1%	16.7%	51.2%	11.7%	52.3%	DNQ	51.9%	6.8%
2018	58.5%	71.2%	16.6%	86.3%	78.1%	51.8%	32.4%	57.5%	61.4%	3.4%	54.0%	3.6%	67.3%	5.7%

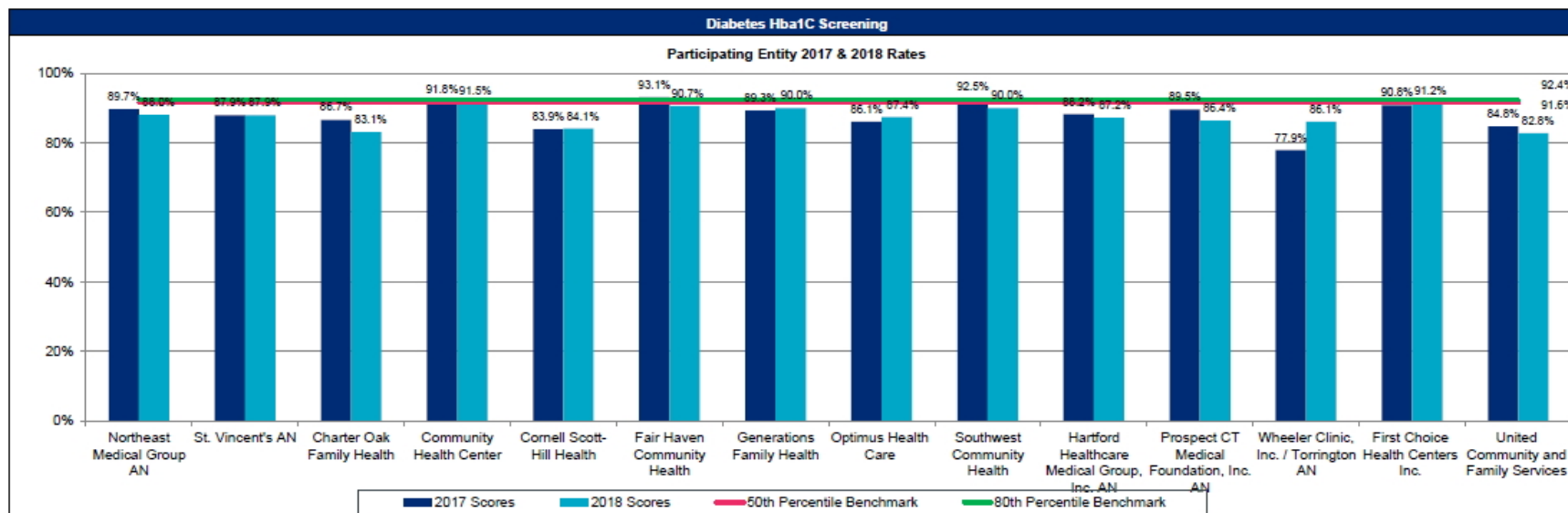
**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
The percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the first three years of life. This is a measure of screening in the first three years of life that includes three, age-specific indicators assessing whether children are screened by 12 months of age, by 24 months of age, and by 36 months of age.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2016 rates.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS

## DIABETES HBA1C SCREENING



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	89.7%	87.9%	86.7%	91.8%	83.9%	93.1%	89.3%	86.1%	92.5%	88.2%	89.5%	77.9%	90.8%	84.8%
2018	88.0%	87.9%	83.1%	91.5%	84.1%	90.7%	90.0%	87.4%	90.0%	87.2%	86.4%	86.1%	91.2%	82.8%

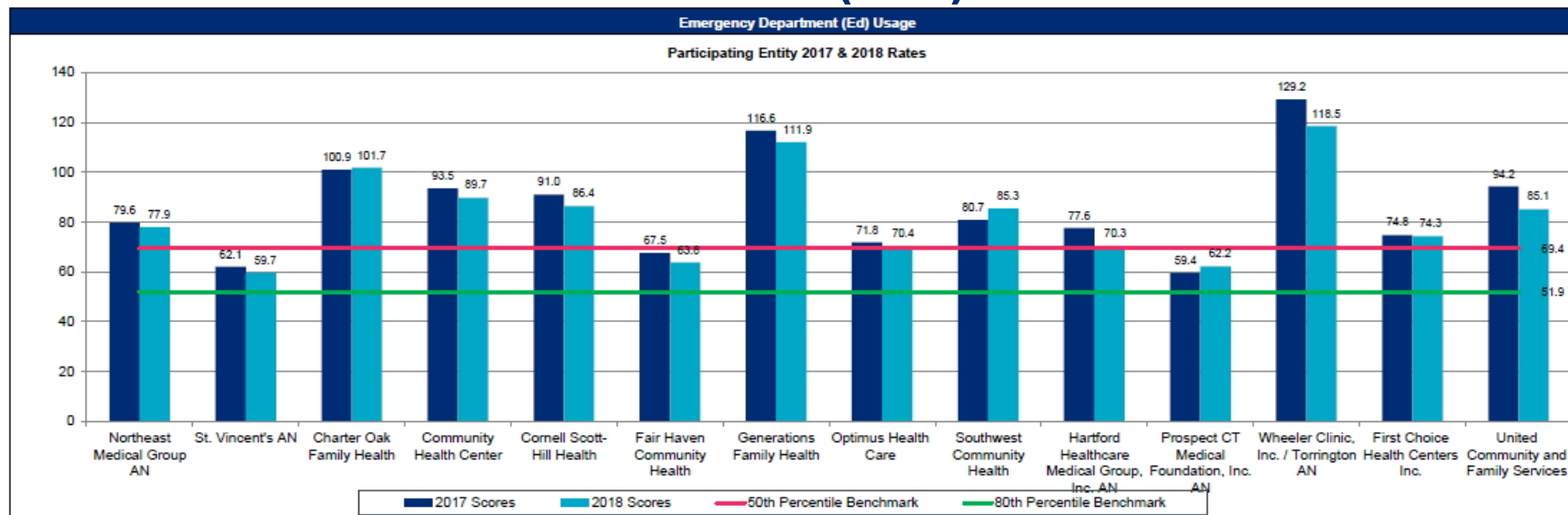
**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Adults age 18–75 with a diagnosis of Type I or Type II diabetes who received at least one HbA1c screening during the measurement year.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 8, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2018 rates.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS

## EMERGENCY DEPARTMENT (ED) USAGE



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	79.6	62.1	100.9	93.5	91.0	67.5	116.6	71.8	80.7	77.6	59.4	129.2	74.8	94.2
2018	77.9	59.7	101.7	89.7	86.4	63.8	111.9	70.4	85.3	70.3	62.2	118.5	74.3	85.1

### Rate Calculation Considerations

The rate is calculated as (numerator / denominator) \* 1,000 member months. A lower score indicates more appropriate care.

### Quality Measure Description

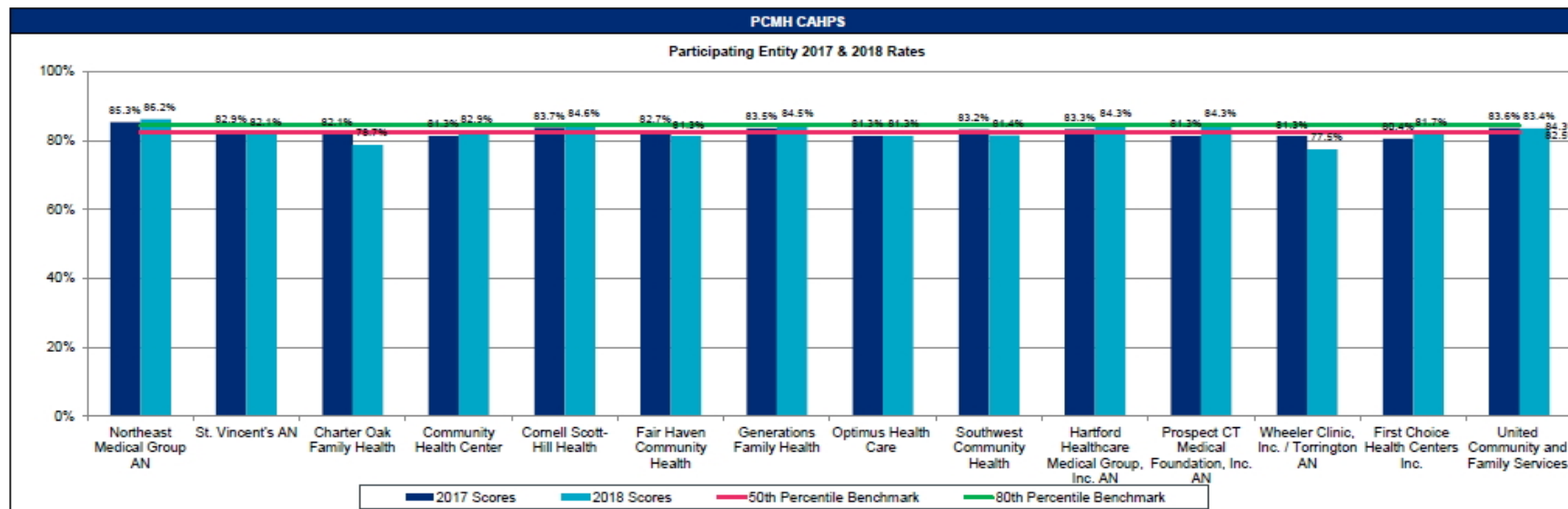
Emergency department usage (all ages, but 0–19 can be broken out for pediatric practices). Excludes mental health and chemical dependency services.

#### Notes:

1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2018 rates.
5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS

## PCMH CAHPS



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	85.3%	82.9%	82.1%	81.3%	83.7%	82.7%	83.5%	81.3%	83.2%	83.3%	81.3%	81.3%	80.4%	83.6%
2018	86.2%	82.1%	78.7%	82.9%	84.6%	81.3%	84.5%	81.3%	81.4%	84.3%	84.3%	77.5%	81.7%	83.4%

**Rate Calculation Considerations**

Not Applicable

**Quality Measure Description**

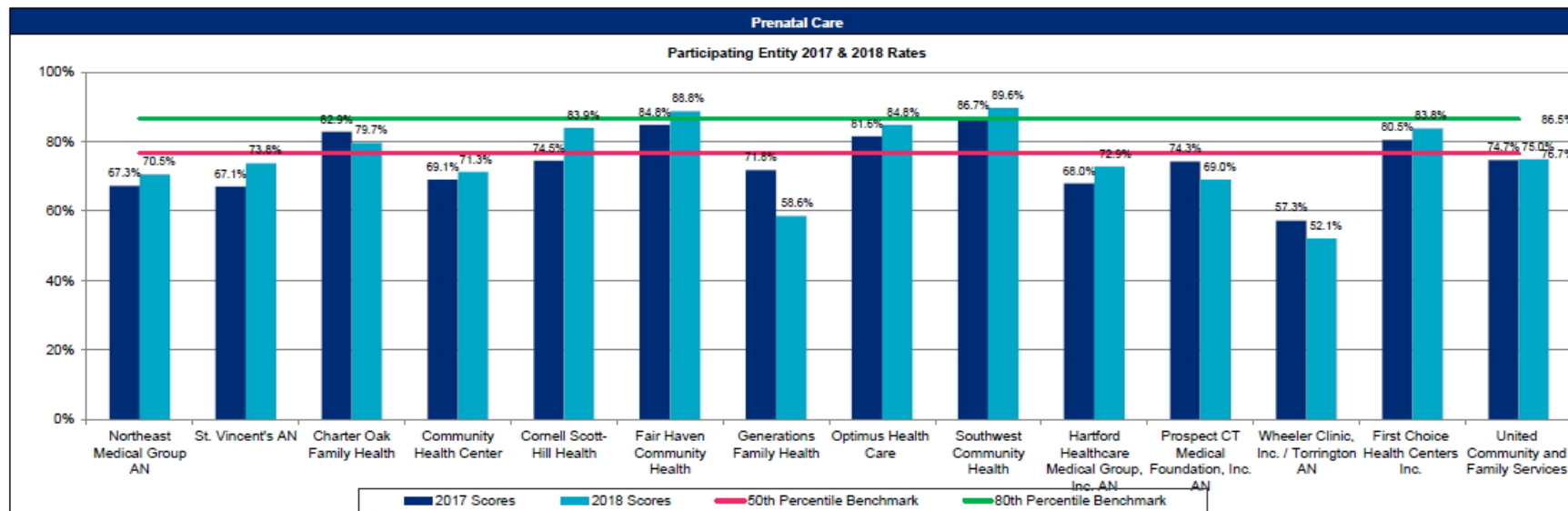
Consumer Assessment of Healthcare Providers and Systems © (CAHPS) — Person-Centered Medical Home (PCMH) version. Supplemental questions can be added.

- Notes:
1. The 2017 rates are from the Quality Measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the Quality Measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2016 rates.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.



# PCMH+ QUALITY MEASURE RESULTS

## PRENATAL CARE



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	67.3%	67.1%	82.9%	69.1%	74.5%	84.8%	71.8%	81.6%	86.7%	68.0%	74.3%	57.3%	80.5%	74.7%
2018	70.5%	73.8%	79.7%	71.3%	83.9%	88.8%	58.6%	84.8%	89.6%	72.9%	69.0%	52.1%	83.8%	75.0%

**Rate Calculation Considerations**

Not Applicable

**Quality Measure Description**

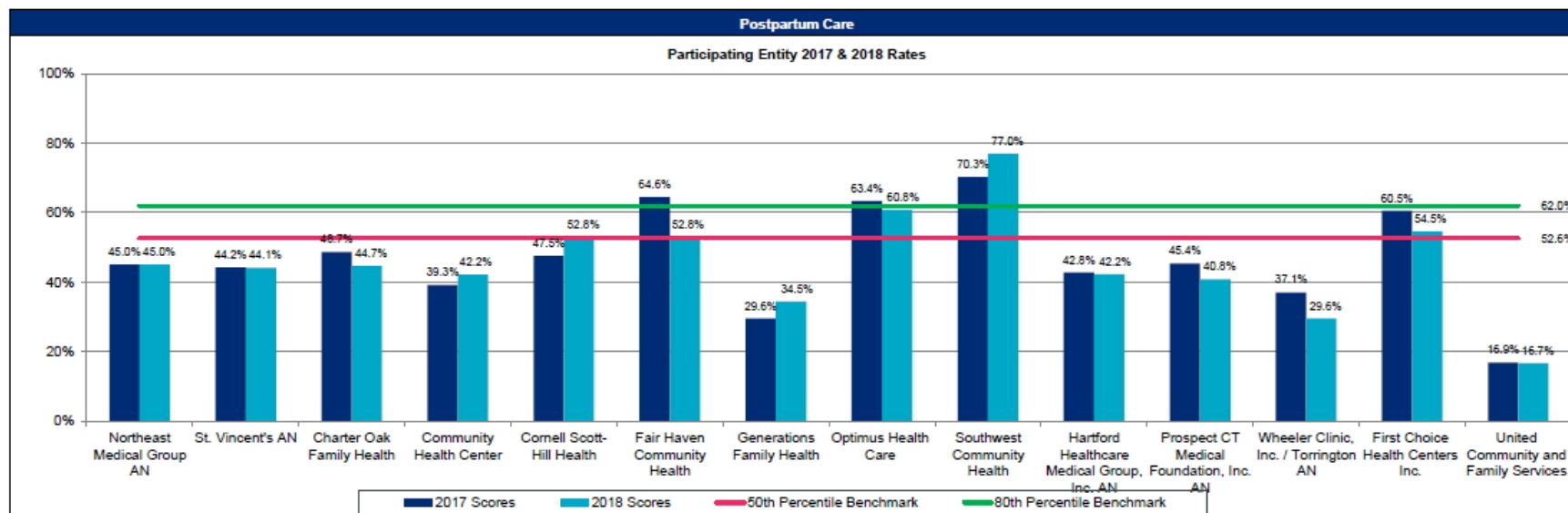
The percentage of deliveries of live births between November 6 of the year prior to the measurement year and November 5 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care:

- Rate 1: Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit as a patient of the organization in the first trimester or within 42 days of enrollment in the organization.

- Notes:
- The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  - The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  - DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  - The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2016 rates.
  - Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ QUALITY MEASURE RESULTS

## POSTPARTUM CARE



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	45.0%	44.2%	48.7%	39.3%	47.5%	64.6%	29.6%	63.4%	70.3%	42.8%	45.4%	37.1%	60.5%	16.9%
2018	45.0%	44.1%	44.7%	42.2%	52.8%	52.8%	34.5%	60.8%	77.0%	42.2%	40.8%	29.6%	54.5%	16.7%

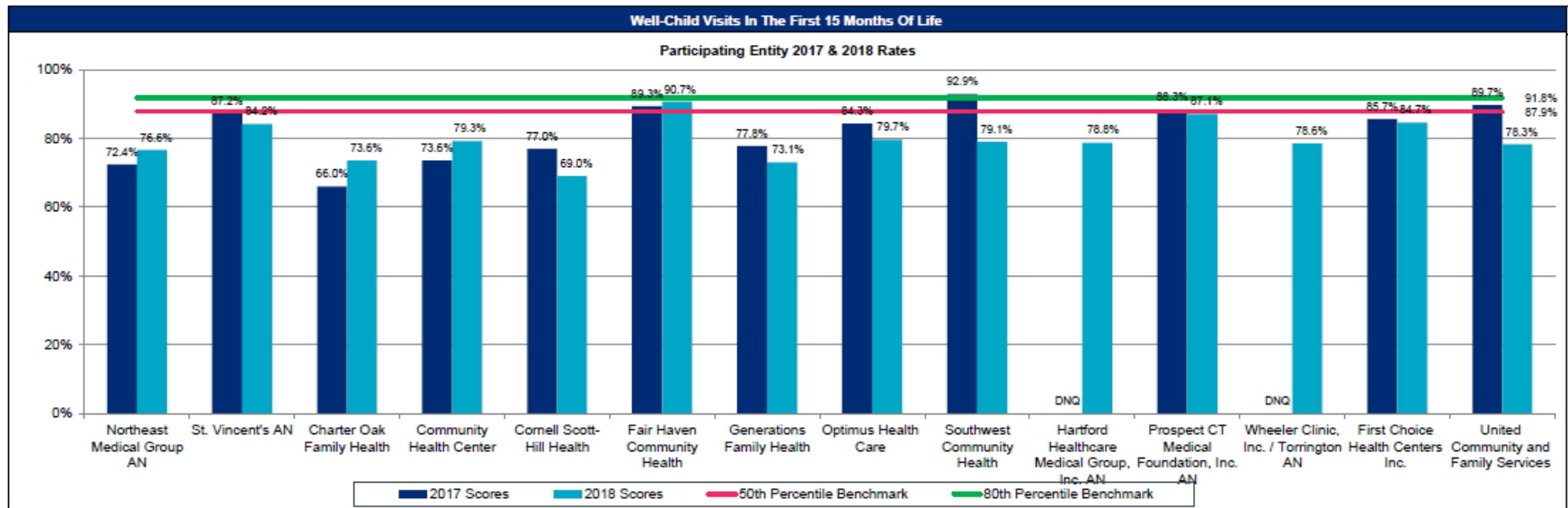
Rate Calculation Considerations
Not Applicable

Quality Measure Description
The percentage of deliveries of live births between November 6 of the year prior to the measurement year and November 5 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care: - Rate 2: Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 21 and 56 days after delivery.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2018 rates.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.



# PCMH+ QUALITY MEASURE RESULTS — WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	72.4%	87.2%	66.0%	73.6%	77.0%	89.3%	77.8%	84.3%	92.9%	DNQ	88.3%	DNQ	85.7%	89.7%
2018	76.6%	84.2%	73.6%	79.3%	69.0%	90.7%	73.1%	79.7%	79.1%	78.8%	87.1%	78.6%	84.7%	78.3%

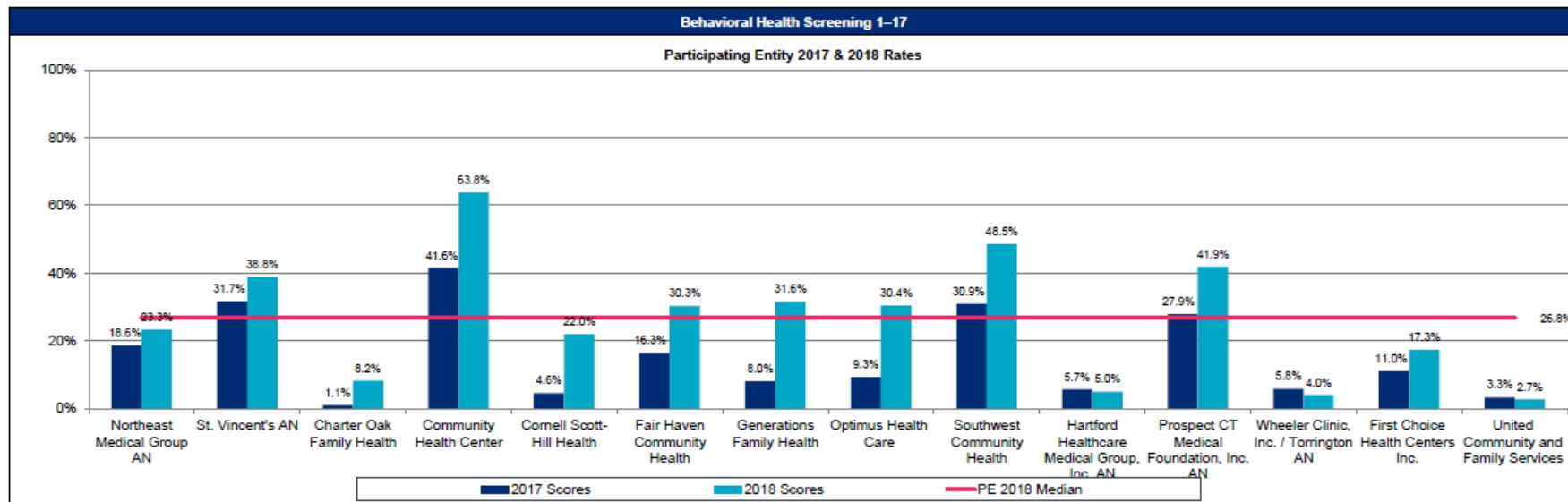
**Rate Calculation Considerations**  
Not Applicable

**Quality Measure Description**  
Percentage of patients who turned 15 months old during the measurement year and who had the following number of well-child visits with a PCP during their first 15 months of life:  
• Six or more well-child visits.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. The Absolute Quality 50th and 80th Percentile Benchmarks were derived from the comparison group 2018 rates.
  5. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ CHALLENGE MEASURE RESULTS

## BEHAVIORAL HEALTH SCREENING 1-17



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	18.6%	31.7%	1.1%	41.6%	4.6%	16.3%	8.0%	9.3%	30.9%	5.7%	27.9%	5.8%	11.0%	3.3%
2018	23.3%	38.8%	8.2%	63.8%	22.0%	30.3%	31.6%	30.4%	48.5%	5.0%	41.9%	4.0%	17.3%	2.7%

**Rate Calculation Considerations**

Not Applicable

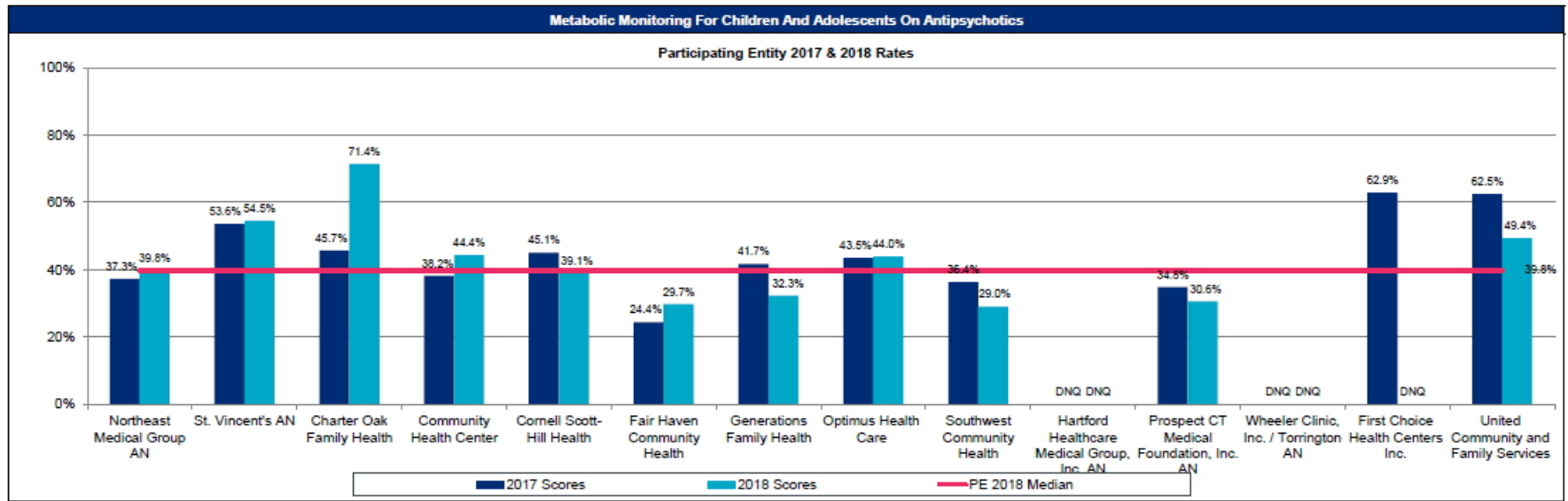
**Quality Measure Description**

The percentage of children ages 1-17, who were screened for developmental or behavioral problems using a validated survey instrument, approved by the AAP.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ CHALLENGE MEASURE RESULTS

## METABOLIC MONITORING FOR CHILDREN AND ADOLESCENTS ON ANTIPSYCHOTICS



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	37.3%	53.6%	45.7%	38.2%	45.1%	24.4%	41.7%	43.5%	36.4%	DNQ	34.8%	DNQ	62.9%	62.5%
2018	39.8%	54.5%	71.4%	44.4%	39.1%	29.7%	32.3%	44.0%	29.0%	DNQ	30.6%	DNQ	DNQ	49.4%

**Rate Calculation Considerations**

Not Applicable

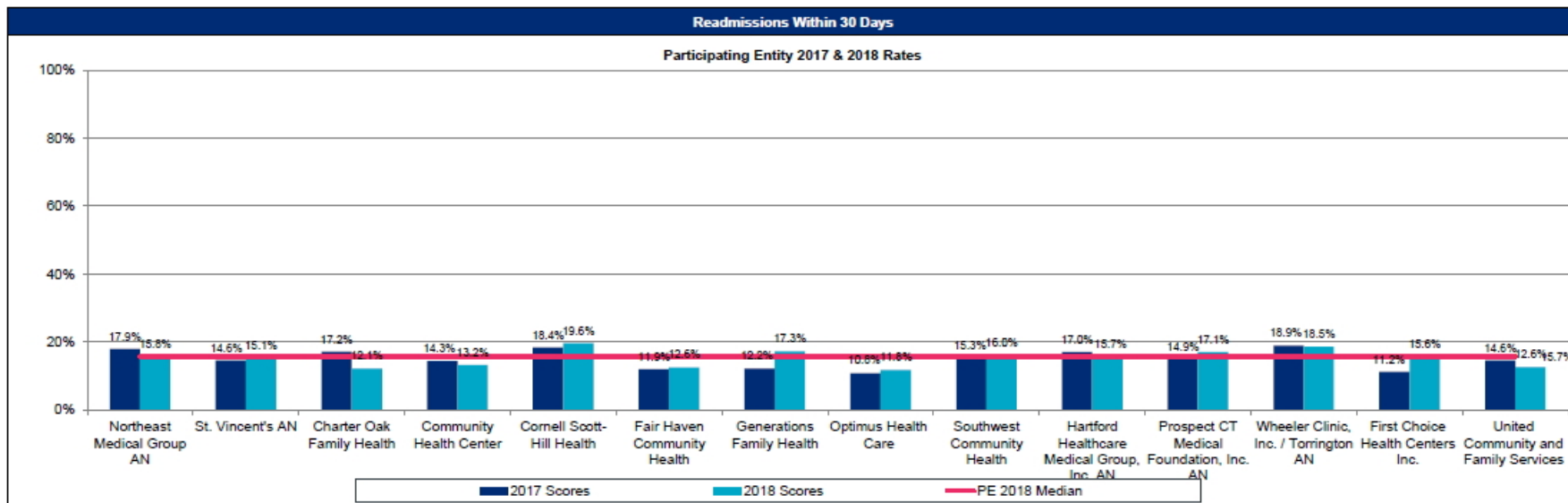
**Quality Measure Description**

Percentage of children and adolescents 1–17 years of age who had two or more antipsychotic prescriptions and had metabolic testing.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ CHALLENGE MEASURE RESULTS

## READMISSIONS WITHIN 30 DAYS



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	17.9%	14.6%	17.2%	14.3%	18.4%	11.9%	12.2%	10.8%	15.3%	17.0%	14.9%	18.9%	11.2%	14.6%
2018	15.8%	15.1%	12.1%	13.2%	19.6%	12.6%	17.3%	11.8%	16.0%	15.7%	17.1%	18.5%	15.6%	12.6%

### Rate Calculation Considerations

A lower score indicates more appropriate care.

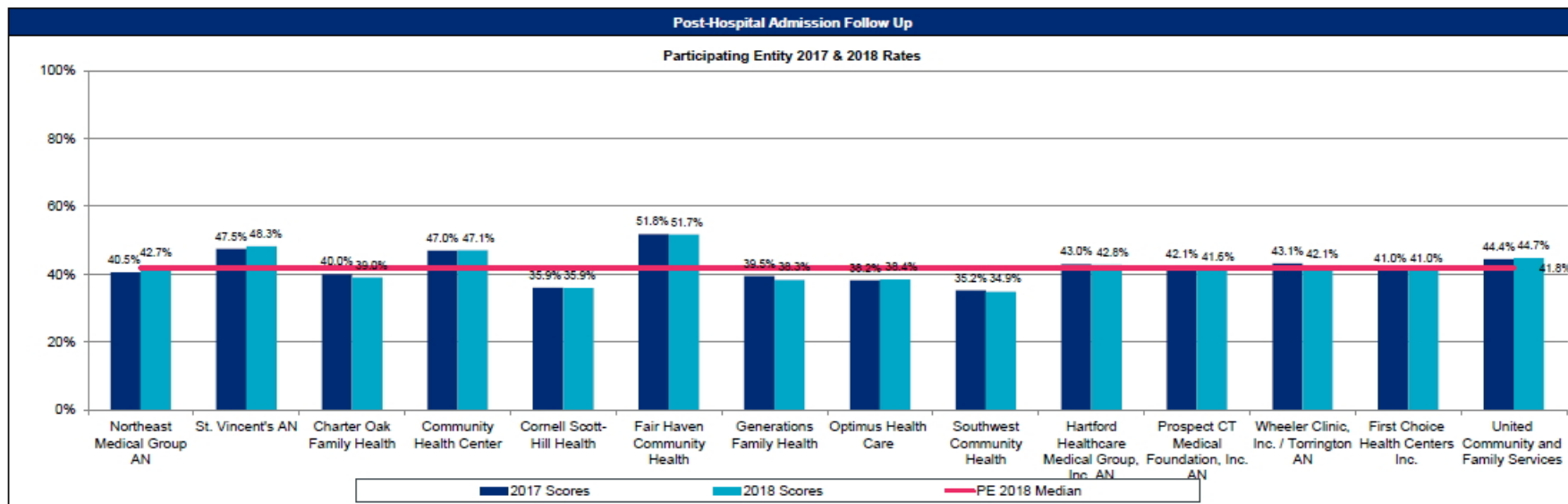
### Quality Measure Description

For Medicaid members age 0 to 64, total readmissions within 30 days after discharge from hospital. This measure is based on AHRQ and CMS approved specifications developed by Medicaid Medical Directors Network (MMDN) for Medicaid patients only. The measure aggregates the results for Physical Health only, Physical Health and Behavioral Health combined, by age, gender, race/ethnicity and by Major Diagnosis Category. It assesses the overall readmission rate by 4 populations: Pediatric OB, Pediatric Non-OB, Adult OB, Adult Non-OB with the age break out of Age Under 1, Age 1-12, Age 13-20, Age 21-44 and Age 45-64. Dual Eligible members are excluded.

#### Notes:

1. The 2017 rates are from the quality measure data sets provided on September 8, 2018.
2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
4. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# PCMH+ CHALLENGE MEASURE RESULTS POST-HOSPITAL ADMISSION FOLLOW UP



Year	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott-Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare Medical Group, Inc. AN	Prospect CT Medical Foundation, Inc. AN	Wheeler Clinic, Inc. / Torrington AN	First Choice Health Centers Inc.	United Community and Family Services
2017	40.5%	47.5%	40.0%	47.0%	35.9%	51.8%	39.5%	38.2%	35.2%	43.0%	42.1%	43.1%	41.0%	44.4%
2018	42.7%	48.3%	39.0%	47.1%	35.9%	51.7%	38.3%	38.4%	34.9%	42.8%	41.6%	42.1%	41.0%	44.7%

**Rate Calculation Considerations**

Not Applicable

**Quality Measure Description**

Percentage of adults age 21–75 with an inpatient "medical" or psych admission with a claim for post-admission follow-up with a physician, Physician Assistant, or advanced practice registered nurse within seven days of the inpatient discharge. Medical admissions are defined as all admissions that are not maternity or surgery related.

- Notes:
1. The 2017 rates are from the quality measure data sets provided on September 6, 2018.
  2. The 2018 rates are from the quality measure data sets provided on October 8, 2019.
  3. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
  4. Values displayed are rounded to one decimal place; unrounded rates are used for scoring PE results.

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CLAIMS UTILIZATION COS CROSSWALK

Category of Service (COS)	Consolidated COS
Clinic Services	Professional
Dental	Dental
Durable Medical Equipment	Durable Medical Equipment
FQHC – Dental	Dental
FQHC – Medical	Professional
FQHC – Mental Health	Professional
Home Health Services	Other
Hospice	Other
Hospital Inpatient	Inpatient
Hospital Outpatient – All Other	Outpatient
Hospital Outpatient – Emergency	Outpatient – Emergency
Hospital Outpatient – Non Emergent	Outpatient
Independent Lab	Lab/Rad
Independent Radiology	Lab/Rad
Medicare Crossover	Other
Other Practitioner*	Other Practitioner*
Pharmacy	Pharmacy
Physician Services – All	Professional
Vision	Other
All Other	Other

\*Other Practitioners service line includes provider types such as Podiatrist, Behavioral Health Clinician, Naturopath, Chiropractor, Therapist, Advanced Practice Nurse, Nurse Midwife and Physician Assistant.

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CLAIMS UTILIZATION APPENDIX 2017 DATA

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/ Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide
Dental	1,469	1,568	1,934	2,175	1,806	2,030	1,648	1,852	1,755	1,367	1,634	1,405	1,769	1,814	1,842	1,785
Durable Medical Equipment	758	534	841	537	639	553	628	455	568	802	581	588	601	508	582	392
Inpatient	132	94	117	88	145	82	119	70	131	142	80	209	93	106	103	61
Lab/Rad	1,194	1,469	2,372	1,972	2,849	1,788	2,013	1,572	2,487	2,631	1,022	4,466	2,194	1,465	1,952	1,051
Other	1,540	1,476	1,347	2,160	1,927	1,838	1,353	1,601	1,157	953	1,707	1,490	1,288	2,114	1,712	1,843
Other Practitioner	2,764	3,268	1,132	1,110	1,208	974	1,879	857	1,340	3,438	2,575	1,997	1,213	1,642	1,629	2,021
Outpatient	3,471	2,358	2,063	1,674	1,812	1,449	2,710	1,477	1,717	2,742	2,256	3,090	1,481	2,193	1,995	1,614
Outpatient - Emergency	832	662	800	848	1,154	794	1,095	674	1,120	807	563	1,311	721	957	849	531
Pharmacy	19,967	16,939	17,223	15,064	17,907	14,488	21,764	13,137	18,469	22,887	15,363	22,732	14,238	18,929	16,621	11,608
Professional	11,870	11,033	13,634	12,603	17,038	10,595	14,435	9,764	13,199	12,692	10,479	20,196	11,184	15,050	12,565	9,236
All COS	43,997	39,402	41,463	38,230	46,486	34,593	47,643	31,458	41,943	48,460	36,262	57,483	34,781	44,779	39,850	30,141

# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CLAIMS UTILIZATION APPENDIX 2018 DATA

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/ Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide
Dental	1,331	1,413	1,542	1,904	1,543	1,897	1,410	1,773	1,633	1,207	1,533	1,253	1,563	1,624	1,645	1,688
Durable Medical Equipment	782	510	889	547	691	457	627	448	497	786	594	571	628	476	580	381
Inpatient	114	85	100	86	137	81	115	67	113	113	72	180	96	83	95	54
Lab/Rad	1,188	1,367	2,301	1,908	2,457	1,947	2,175	1,390	2,141	2,932	1,040	4,475	1,919	1,946	1,874	1,015
Other	1,866	1,742	1,427	2,553	1,960	2,248	1,511	1,990	1,421	867	1,997	1,495	1,507	2,522	1,994	2,467
Other Practitioner	3,064	3,461	1,451	1,396	1,356	1,097	2,192	1,020	1,350	3,502	2,938	2,422	1,301	1,923	1,850	2,175
Outpatient	3,270	2,225	1,940	1,586	1,915	1,591	2,447	1,402	1,246	2,427	2,199	2,759	1,456	1,675	1,868	1,494
Outpatient - Emergency	751	586	734	790	1,038	692	913	599	1,006	676	472	1,156	743	753	763	471
Pharmacy	20,125	17,015	18,532	15,318	18,022	13,909	21,375	12,480	18,720	23,342	15,447	23,444	14,181	19,276	16,711	11,473
Professional	11,402	10,520	13,473	12,136	15,707	10,283	16,621	9,193	12,161	12,634	10,086	18,177	10,963	14,669	12,108	8,668
All COS	43,892	38,925	42,389	38,223	44,826	34,202	49,386	30,362	40,290	48,486	36,376	55,933	34,357	44,946	39,488	29,886



# WAVE 2 YEAR 1 SHARED SAVINGS RESULTS

## CLAIMS UTILIZATION APPENDIX YEAR OVER YEAR CHANGE

Category of Service	Northeast Medical Group AN	St. Vincent's AN	Charter Oak Family Health	Community Health Center	Cornell Scott- Hill Health	Fair Haven Community Health	Generations Family Health	Optimus Health Care	Southwest Community Health	Hartford Healthcare AN	Prospect CT Medical AN	Wheeler/ Torrington AN	First Choice Health Centers	United Community	All PEs	Statewide
Dental	-9.4%	-9.9%	-20.2%	-12.4%	-14.5%	-6.6%	-14.5%	-4.2%	-6.9%	-11.7%	-6.2%	-10.8%	-11.7%	-10.5%	-10.7%	-5.4%
Durable Medical Equipment	3.2%	-4.5%	5.7%	1.9%	8.1%	-17.3%	-0.2%	-1.6%	-12.5%	-2.0%	2.2%	-3.0%	4.5%	-6.2%	-0.3%	-2.8%
Inpatient	-13.8%	-9.4%	-14.4%	-2.1%	-5.3%	-1.1%	-3.0%	-4.1%	-13.3%	-20.3%	-10.4%	-13.6%	4.1%	-21.4%	-7.7%	-12.3%
Lab/Rad	-0.5%	-7.0%	-3.0%	-3.2%	-13.8%	8.9%	8.1%	-11.6%	-13.9%	11.5%	1.7%	0.2%	-12.5%	32.8%	-4.0%	-3.4%
Other	21.2%	18.1%	5.9%	18.2%	1.7%	22.3%	11.7%	24.3%	22.9%	-8.9%	17.0%	0.3%	17.0%	19.3%	16.5%	33.8%
Other Practitioner	10.8%	5.9%	28.1%	25.7%	12.3%	12.6%	16.7%	19.1%	0.8%	1.9%	14.1%	21.3%	7.3%	17.1%	13.6%	7.6%
Outpatient	-5.8%	-5.6%	-6.0%	-5.3%	5.7%	9.8%	-9.7%	-5.0%	-27.5%	-11.5%	-2.6%	-10.7%	-1.7%	-23.6%	-6.4%	-7.4%
Outpatient - Emergency	-9.7%	-11.4%	-8.3%	-6.8%	-10.0%	-12.9%	-16.6%	-11.1%	-10.2%	-16.3%	-16.2%	-11.8%	3.0%	-21.3%	-10.1%	-11.4%
Pharmacy	0.8%	0.4%	7.6%	1.7%	0.6%	-4.0%	-1.8%	-5.0%	1.4%	2.0%	0.5%	3.1%	-0.4%	1.8%	0.5%	-1.2%
Professional	-3.9%	-4.7%	-1.2%	-3.7%	-7.8%	-2.9%	15.1%	-5.8%	-7.9%	-0.5%	-3.8%	-10.0%	-2.0%	-2.5%	-3.6%	-6.1%
All COS	-0.2%	-1.2%	2.2%	0.0%	-3.6%	-1.1%	3.7%	-3.5%	-3.9%	0.1%	0.3%	-2.7%	-1.2%	0.4%	-0.9%	-0.8%



# PCMH+ Background and Wave 1 Results

- PCMH+ requires PEs to build on the limited, PCMH care coordination with enhanced care coordination activities targeting improved outcomes in:
  - Behavioral health integration
  - Cultural competency, including use of the national Culturally and Linguistically Appropriate Services in Health and Health Care (CLAS) standards
  - Children and youth with special health care needs
  - Disability competency

Since the launch of PCMH+ on January 1, 2017, data has been posted publicly to the DSS website to provide timely, transparent evaluation of the program found here: <https://portal.ct.gov/DSS/Health-And-Home-Care/PCMH-Plus/Documents>



HOME / DEPARTMENT OF SOCIAL SERVICES / HEALTH & HOME CARE / FOR PROVIDERS / PERSON-CENTERED MEDICAL HOME PLUS (PCMH+)

# Person-Centered Medical Home Plus (PCMH+)

Overview

Documents/Forms

Provided by:  
Department of Social Services

## Overview

**Person-Centered Medical Home Plus** or **PCMH+** provides person-centered, comprehensive and coordinated care to HUSKY members. If you are PCMH+ HUSKY Member, **your HUSKY benefits do not change**. PCMH+ builds on the success of Connecticut Medicaid's Person-Centered Medical Home (PCMH) program which works to improve the quality of care our members receive. The PCMH+ program works to improve your overall health and help you get services like access to healthy food,

- ✓ Member Participation Data
- ✓ Member Complaint Summary
- ✓ Mystery Shopper
- ✓ PCMH+ Wave 1 Compliance Review Findings
- ✓ PE Monthly Reports
- ✓ Opt Out Phone Survey
- ✓ PCMH CAHPS
- ✓ PE Tools and Resources

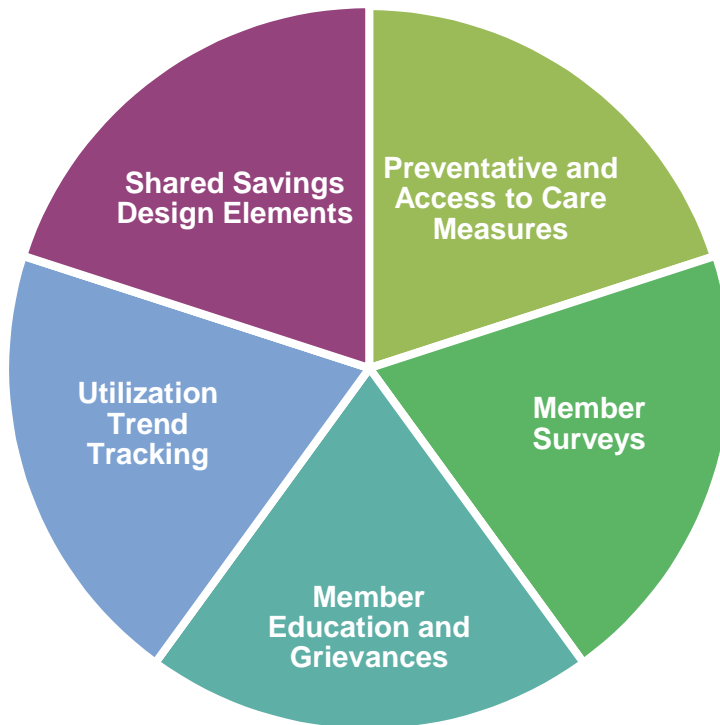
PEs are required to have a PCMH+ oversight body with the following requirements:

- Include substantial representation by PCMH+ members assigned to the PE.
- Meet at least quarterly and provide meaningful feedback to the PE on a variety of topics, including quality improvement, member experience, prevention of underservice, implementation of PCMH+, and distribution of shared savings.
- Other requirements regarding governing process, bylaws, conflict of interest policies and under-service prevention requirements.

Meeting the substantial representation requirement has been challenging for some PEs. Efforts to increase member retention and participation include:

- Assistance with transportation.
- Offering onsite child care during meetings.
- Providing food during meetings.
- Assistance from PE staff to help members navigate agendas and materials.

- PCMH+ uses a five-pronged approach to identify indicators of under-service utilization practices.



- In addition to the five-pronged approach, DSS also uses a variety of initiatives to ensure that Medicaid member quality of care and access to medical care is not adversely affected as a result of the PCMH+ program.

## 2017 Shared Savings

- PCMH+ had two out of nine PEs save in the first year of the program.
- The PCMH+ program resulted in \$2,375,366 in savings. Half of the savings was shared with the PCMH+ PEs.

## 2017 Quality Improvement

- All nine PCMH+ PEs qualified for the Challenge Pool.
- Behavioral Health Screening 1-17 improved 29.5%.
- Developmental Screening in the First Three Years of Life improved 13.1%.
- Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis improved 11.6%.
- PCMH+ PE final quality scores ranged from 38% to 73% and measured PEs ability to maintain, improve, and hit absolute benchmarks.